

Need to talk to a caseworker?  
Call (877) 382-2363  
Monday-Friday 8:15am -4:45pm

Services over the phone and online  
available in multiple languages

Connect with  
DTA today

### 3 convenient ways to manage your case 24/7

1

Call DTA Assistance Line  
**(877) 382-2363**

2

Visit **DTAConnect.com** on your  
computer or smartphone

3

Download the  
**DTA Connect Mobile App**

	DTA Assistance Line	DTA Connect
Apply for SNAP, TAFDC, or EAEDC	✓	✓
Talk to a Case Manager	✓	
Request an EBT Card	✓	✓
Track EBT Card Delivery		✓
Check & Update Case Info	✓	✓
Talk to Specialized Staff	✓	
View and Request Documents		✓

Learn all you can do on the DTA Assistance Line and DTA Connect by visiting:  
**Mass.gov/ContactDTA**



Department of  
Transitional  
Assistance

For More Information:  
Visit **Mass.gov/dta**  
Follow us on Twitter **@DTA\_Listens**

