



**COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

ONE SOUTH STATION  
BOSTON, MA 02110  
(617) 305-3580  
[www.mass.gov/dtc](http://www.mass.gov/dtc)

DEVAL L. PATRICK  
GOVERNOR

TIMOTHY P. MURRAY  
LIEUTENANT GOVERNOR

DANIEL O'CONNELL  
SECRETARY OF HOUSING AND  
ECONOMIC DEVELOPMENT

DANIEL C. CRANE  
DIRECTOR OF CONSUMER AFFAIRS  
AND BUSINESS REGULATION

SHARON E. GILLET  
COMMISSIONER

March 31, 2008

Alan D. Mandl, Esq.  
Smith Duggan, LLP  
55 Old Bedford Road  
Lincoln, MA 01773

Re: Cox Com, Inc. d/b/a Cox Communications New England  
First Set of Information Requests: Docket No. D.T.C. 07-10

Dear Attorney Mandl:

Enclosed please find the Department's First Set of Information Requests concerning Cox's FCC Form 1240 and FCC Form 1205, currently under review.

Please file an original and three copies of your responses with Catrice C. Williams, Secretary of the Department. The Department directs Cox to respond to these Information Requests on or before Tuesday, April 8, 2008.

If you have any questions, please contact me.

Sincerely,

*s/ Betsy S. Whittey*

Betsy S. Whittey  
Hearing Officer



# COMMONWEALTH OF MASSACHUSETTS

## DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

FIRST SET OF INFORMATION REQUESTS  
OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE  
TO COX COM, INC. d/b/a COX COMMUNICATIONS NEW ENGLAND  
D.T.C. 07-10

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Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable (“Department”) submits to Cox Com, Inc. d/b/a Cox Communications New England (“Cox”) the following information requests:

### Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require further supplemental responses if Cox or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term “provide complete and detailed documentation” means:  
  
Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.
5. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche,

computer printouts, e-mail or other electronic documents, correspondence, handwritten notes, records or reports, bills, checks, articles from journals or other sources and other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department.

### Requests

#### *FCC Form 1240*

1. The channel line-up attached to Cox's FCC Form 1240 indicates WVIT Ch. 30/NBC/Hartford being deleted from Cox's basic service tier. Explain the reason(s) for this deletion.
2. The document entitled "Preparation Documentation" attached to Cox's FCC Form 1240 describes the calculation of Line 701 on Worksheet 7 as follows: "Programming costs are based on the program channels listed on the channel lineup..." Provide a breakdown of the basic tier programming costs on a channel by channel basis for the True-up Period and the Projected Period.
3. The channel line-up attached to Cox's FCC Form 1240 lists CT-N on the channel lineup for the True-up Period 2 and the Projected Period. Regarding CT-N,
  - (a) Provide a description of CT-N;
  - (b) Explain whether there are any programming costs associated with this channel; and
  - (c) Explain the basis for this channel being added to the Holland channel line-up.
4. Identify the designated market area (DMA) in which Holland is located.
5. The channel line-up attached to Cox's FCC Form 1240 lists WSHM Ch. 3/CBS/Hartford. Explain whether Cox carries the low-power CBS affiliate out of Springfield, Channel 67. If Cox does carry this low-power CBS affiliate, explain why the channel is listed as WSHM Ch. 3/CBS/Hartford.

*FCC Form 1205*

6. Schedule A capital costs decreased from \$9.9 million in Cox's previous FCC Form 1205 to \$6.6 million in Cox's current FCC Form 1205. Schedule B annual operating expenses decreased from \$113.5 million in Cox's previous FCC Form 1205 to \$80.6 million in Cox's current FCC Form 1205.
  - (a) Explain the reason(s) for these decreases.
  - (b) In light of the capital cost decreases for vehicles, maintenance facilities, and Advantax Mobil Radio, explain why the capital cost of tools increased from \$847,399 in Cox's previous FCC Form 1205 to \$1.2 million in Cox's current FCC Form 1205.
7. Cox's current FCC Form 1205 at Schedule C, Line C indicates the following percentage decreases in the total number of units in service as compared to its prior filing: a decrease of .45% for remote units (21,025 unit decrease ÷ 4.65M units previously reported) and a decrease of 1.4% for addressable converter boxes (67,138 unit decrease ÷ 4.65M units previously reported). In view of the decreases in capital costs and annual operating expenses identified in (6) above, explain why the decrease in the number of units in service for addressable converters and remote controls was so small a percentage.
8. The total labor hours for maintenance and installation of customer equipment and services stated on the Worksheet for Calculating Permitted Equipment and Installation Charges, Step A, Line 6, decreased from 2.5 million hours in Cox's previous FCC Form 1205 to 1.8 million hours in Cox's current FCC Form 1205. Explain the reason(s) for this decrease.
9. Comparing Schedule B in Cox's prior FCC Form 1205 to Schedule B in Cox's current FCC Form 1205, explain the reason(s) Cox's operating expenses for Other 1 (Auto Operating, Outside Labor, Facilities Rent) did not decrease to the same extent as Salaries & Benefits, Supplies, and Utilities.
10. In Schedule B to Cox's prior and current FCC Form 1205, "Other 2" is defined as "CPE R & M and Collections Expense," but the "Preparation Documentation" attached to both forms defines "Other 2" as "CPE R & M and *Communications* Expense" (emphasis added). Clarify this discrepancy and explain the meaning of these terms.



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D.T.C. 07-10  
Service List

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**Catrice C. Williams**  
**Department Secretary**  
**Department of Telecommunications and Cable**  
**One South Station**  
**Boston, MA 02110**  
**617-305-3580**  
[Catrice.williams@state.ma.us](mailto:Catrice.williams@state.ma.us)  
[dtc.efiling@state.ma.us](mailto:dtc.efiling@state.ma.us)

Betsy Whittey  
Hearing Officer  
Department of Telecommunications and Cable  
One South Station  
Boston, MA 02110  
Tel: 617-305-3580  
Fax: 617-478-2590  
[betsy.whittey@state.ma.us](mailto:betsy.whittey@state.ma.us)

Geoffrey Why  
General Counsel  
Department of Telecommunications and Cable  
One South Station  
Boston, MA 02110  
Tel: 617-305-3580  
Fax: 617-478-2590  
[geoffrey.why@state.ma.us](mailto:geoffrey.why@state.ma.us)

Michael Isenberg  
Director, Competition Division  
Department of Telecommunications and Cable  
One South Station  
Boston, MA 02110  
Tel: 617-305-3580  
Fax: 617-478-2590  
[mike.isenberg@state.ma.us](mailto:mike.isenberg@state.ma.us)

Michael Mael  
Financial Analyst  
Department of Telecommunications and Cable  
One South Station  
Boston, MA 02110  
Tel: 617-305-3580  
Fax: 617-478-2590  
[Michael.Mael@stat.ma.us](mailto:Michael.Mael@stat.ma.us)

Alan D. Mandl  
Attorney At Law  
Smith Duggan, LLP  
55 Old Bedford Road  
Lincoln, MA 01773  
Tel: 617-228-4464  
Fax: 781-259-1112  
[amandl@smithduggan.com](mailto:amandl@smithduggan.com)