



# COMMONWEALTH OF MASSACHUSETTS

## Department of Telecommunications and Cable

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UNDERSECRETARY

**KAREN CHARLES**  
COMMISSIONER

December 21, 2023

Docket No.: D.T.C. 11-16

On this day the following action was taken: Acting under the provisions of the General Laws, Chapter 25, Section 4, the Commissioner of the Department hereby designates and assigns, pending further order,

*Alan Gill*

an employee of the Department to hear, examine and investigate from day to day until complete the following matter:

“Petition of Recipients of Collect Calls from Prisoners at Correctional Institutions in Massachusetts Seeking Relief from the Unjust and Unreasonable Cost of such Calls”

A handwritten signature in blue ink that reads "Karen Charles".

Karen Charles  
Commissioner