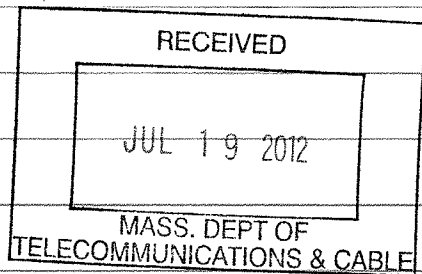


To Whom This Concerns

PLEASE be advised that this is a formal complaint for the misuse of phone prices. The most calls I make is to my family who live in North Carolina. For years I have not been able to call my family on a regular basis because of the excessively high rates. If the rates were cheaper it would provide a relief for all parties involved. Thank you for your concern in this matter



Michael Manney #W92069

Unit 13

MC I - Norfolk

Michael Manney