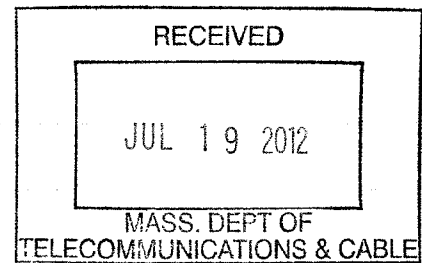


Michael Rompa # W95064

PO. BOX 43

MCI-NORFOLK, MA. 02056



JUNE 13, 2012

DEAR G.T.L.;

I AM WRITING THIS LETTER REGARDING THE CURRENT TELEPHONE RATE HERE AT MCI-NORFOLK. I AM A UNIT-WORKER AND EARN \$5.00 PER WEEK. \$2.50 IS "AUTOMATICALLY" PLACED INTO A SAVINGS ACCOUNT FOR WHICH I CANNOT HAVE ACCESS. THE REMAINING \$2.50 OF MY EARNINGS MUST BE STRETCHED BETWEEN "PERSONAL HYGIENE" PRODUCTS, (TOOTH PASTE, SOAP ETC.) AND ~~ROPE~~ THE PHONE. I HAVE 4 SMALL CHILDREN WHO ~~BE~~ LIVE OUT OF STATE AND CANNOT VISIT. I DO RECEIVE MAIL FROM THEM BUT THE ADVANTAGE OF VERBAL EXCHANGE BETWEEN US IS THAT WITH THE TELEPHONE THERE IS THE "SPONTANEOUS GIVE-AND-TAKE THAT IS NOT POSSIBLE WITH THE MAIL." THE CURRENT RATE OF \$2.29 CREATES A BARRIER AND IS A HARD-SHIP FOR ME AND MY FAMILY, AND IS AFFECTING MY RELATIONSHIP WITH MY CHILDREN. I HOPE YOU CAN LOWER THE PRICES FOR LONG-DISTANT CALLS.

M Rompa