

to whom it may concern.
my name is Nelson Rivera I am writtin
in response to your ad im currently
serving a 2 1/2 year sentence ~~in~~
I am a state inmate my
experience with the phone is awful
global tel link was the best one of
them all it is cheap and affordable
I transfered to hampshire county
their phone is inmate calling solution
it's real expensive I live in
lawrence, ma they charge \$5. a call
even if the phone hangs up on
it's own I get one to two
visits a month some time I won't
get none I got 3 kids that hardly
get to see me and the phone is
to expensive to call everyday
I call every other day or I won't
call for weeks I don't speak to
my family much because of the
phone is their any way you could
help us with these phone it hard
for us with commensary and long
drives being so expensive is there
any way to drop the rates for the
phone thank you for all your
help we would appreciate your
help thank you very much

sincerely

Nelson Rivera

