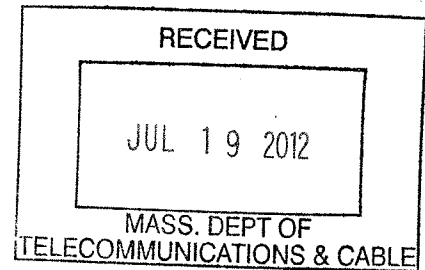


Prison Legal Services

RE: DTC Petition

JUNE 18th, 2012



Dear Prison Legal Services:

First and foremost, thank you for all the great things you are doing. I recently was informed of your petition with the Department of Telecommunications and Cable and would like to send some comments.

I am currently incarcerated at M.C.I., Norfolk and my family lives in Lowell, MA. So, I rarely receive visits because of the distance and inconvenience of commutation, not to mention high gas prices these days. However, I do my best to maintain an open line of communication with them. I do not have a steady source of income. I have work detail that barely provides me with enough for basic necessities. Some times, I sacrifice necessities so that I can make a few phone calls each quarter because repairing

my relationships with my friends, family, and the community is truly important to me. I wish phone rates can be more reasonable so I can call home more often. Plus, there's a language barrier I have to deal with and communicating with my friends, family, and the community through the phone is the best and easiest avenue for all parties involved. If Global Tel Link cared more about their services than business or profit; then, maybe their services can be more utilized by more reasonable rates. I wonder, does Global Tel Link have a heart?

Repairing my relationship with friends, family, and the community is truly important to me. I pray amendments are in order and wish you much success with your petition. I look forward to the outcome of your endeavors. Again, thank you for all the great things you have accomplished and for all that you will accomplish!! Good luck—go Prison Legal Services!!

Sincerely,
Palleka Nak.