



COMMONWEALTH OF MASSACHUSETTS

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Updated Language Access Notice to Massachusetts Eligible Telecommunications Carriers

September 19, 2025

The Massachusetts Department of Telecommunications and Cable (“DTC”) issues this notice for telecommunications providers that are designated as eligible telecommunications carriers (“ETCs”) in Massachusetts.

On June 30, 2025, DTC released an order updating its Massachusetts Lifeline Requirements. *See Investigation by the Department on its Own Motion into the Implementation in Massachusetts of the Federal Communications Commission’s Order Reforming the Lifeline Program*, D.T.C. 13-4, *Final Order* (June 30, 2025).

On August 19, 2025, pursuant to Massachusetts Lifeline Requirements Rule B(1)(f)(ii), DTC issued a Language Access Notice (“Initial Language Notice”) which provided a translation notice to ETCs that was to be included, beginning on September 28, 2025, on any start of service notice or termination of service notice to an ETC’s Lifeline subscribers.

In the Appendix below, DTC provides an updated translation notice that ETC’s must include on any such start of service notice or termination of service notice beginning November 18, 2025. Until such time, beginning on September 28, 2025, ETCs may use either the translation language provided in the Initial Language Notice or the language included in the Appendix below.

Thank you for your attention to this matter. Please contact Hearing Officer Alan Gill with any questions at alan.gill@mass.gov.

APPENDIX

This document contains important information. Please have it translated immediately.

В данном документе содержится важная информация. Вам необходимо срочно сделать перевод документа.

Este documento contiene información importante. Por favor, consiga una traducción inmediatamente.

تحتوي هذه الوثيقة على معلومات هامة.
يُرجى ترجمتها فوراً.

Docikman sa gen enfòmasyon enpòtan. Tanpri fè yon moun tradwi l touswit.

Questo documento contiene informazioni importanti. La preghiamo di tradurlo immediatamente.

Este documento contém informações importantes. Por favor, traduzi-lo imediatamente.

此文件含有重要信息。
请立即找人翻译。

본 문서에는 중요한 정보가 포함되어 있습니다. 본 문서를 즉시 번역하도록 하십시오.

Tài liệu này có chứa thông tin quan trọng. Vui lòng dịch tài liệu này ngay.

ເອກະສານສະບັບນີ້ ບັນຈຸຂໍ້ມູນສຳຄັນ. ກະລຸນາເອົາເອກະສານສະບັບນີ້ໄປແປອອກ
ຢ່າງບໍ່ລົ້ງ.

ឯកសារនេះមាននូវព័ត៌មានដ៏សំខាន់។

សូមបកប្រែជាបន្ទាន់។

Ce document contient des informations importantes. Veuillez le faire traduire au plus tôt.