## D.T.C. 14-1 - ATTACHMENT A

## CoxCom, Inc. d/b/a Cox Communications Basic Service Tier Programming, Installation, and Equipment Rates Town of Holland, Massachusetts

Rate Category	Operator Selected Rate Effective May 1, 2013	Previous Maximum Permitted Rate Effective May 1, 2013	Proposed & Approved Maximum Permitted Rate Effective May 1, 2014	Operator Selected Rate Effective May 1, 2014	Proposed & Approved Maximum Permitted Rate Effective December 1, 2014	Operator Selected Rate Effective December 1, 2014
Basic Tier Programming Rate	\$ 10.11	\$ 17.15	\$ 21.50	\$ 10.11		
			1			
HD/DVR Receiver	\$ 2.97	\$ 2.97	\$ 2.96	\$ 2.96		
Digital Receiver	\$ 2.97	\$ 2.97	\$ 2.96	\$ 2.96		
Non-Addressable Converter*						
cableCARD	\$ 1.86	\$ 1.86	\$ 1.86	\$ 1.86		
DTA (Mini Box)**	N/A	N/A	N/A	N/A	\$1.79	\$1.79
Remote Control	\$ 0.11	\$ 0.14	\$ 0.15	\$ 0.11		
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Installation of Unwired Home	\$ 41.30	\$ 63.41	\$ 73.44	\$ 41.30		
Installation of Prewired Home	\$ 20.95	\$ 24.39	\$ 28.25	\$ 20.95		
Additional Outlet at Initial Install	\$ 17.50	\$ 29.27	\$ 33.90	\$ 17.50		
Add. Outlet After Initial Install	\$ 20.20	\$ 29.27	\$ 33.90	\$ 20.20		
Digital Installation	\$ 41.30	\$ 63.41	\$ 73.44	\$ 41.30		
	1				<u>.</u> 1	
Change of Service (In Office)	\$ 1.99	\$ 1.99	\$ 1.99	\$ 1.99		
Change of Service (Home Visit)	\$ 21.93	\$ 29.27	\$ 33.90	\$ 21.93		
Service Visits Unrelated to Cox Equipment or Signal Delivery	\$ 21.93	\$ 29.27	\$ 33.90	\$ 21.93		

<sup>\*</sup> Although Cox has offered basic-only subscribers a non-addressable converter without any charge since 2006, the Company will no longer offer this option with the introduction of the DTA.

<sup>\*\*</sup> Pursuant to federal requirements, existing subscribers are eligible for one or more DTAs at no charge for a limited time. Term lengths vary based upon subscriber's particular circumstances and the cable operator's date of encryption. Cox targets April 28, 2015, as the date to encrypt its BST channels. Cox indicates that the Company will offer Limited Basic (Starter) customers the option of two DTAs or cableCARDs at no charge for two years (five years if Medicaid qualified) and Expanded Basic (Essential) customers the option of two DTAs or cableCARDs at no charge for one year from the date of encryption. Additionally, all other tiers of subscribers will be eligible for one free box for a limited time. Cox indicates that the Company will apply the standard monthly charge for the DTA (or cableCARDS) to: (1) those DTAs (or cableCARDs) in excess of those covered by the offers; (2) those DTAs (or cableCARDS) ordered more than 120 days after the date of encryption; and (3) those DTAs (or cableCARDS) ordered by all new customers subscribing to Cox after the date of encryption.