



Massachusetts Communications Supervisors Association

“Developing Dispatchers & Dispatch Centers”

Board@ma911.org

Lee Ann Delp
Essex County RECC
President
president@ma911.org

Donald Hancock
Billerica PD
Vice-President

Ed Merriam
Berkshire County SD
Secretary

Paula Snow
Cambridge ECC
Treasurer

Warren Gould
Boxford Communications
Essex County VP

Tracy Eldridge
Rochester Communications
Southeast Regional VP

Laura McGerigle
Newton PD
Middlesex-Suffolk County VP

Laurie Lyons
Gardner PD
Worcester County VP

Erin Hastings MSP
Western Regional VP

Stephen Hooke
911 Commission Representative

April 15, 2015

Department of Telecommunications and Cable
C/O Sara Clark, Secretary
Department of Telecommunications and Cable
1000 Washington Street, Suite 820
Boston, MA 02118-6500

The membership of the Massachusetts Communication Supervisors Association (MCSA) urges the Department of Telecommunications and Cable to support petition filed on March 20, 2015, the State 911 Department petitioned the Department of Telecommunications and Cable (“Department”) to adjust the Enhanced 911 Surcharge for each subscriber or end user whose communication services are capable of accessing and utilizing the enhanced 911 system. The State 911 Department proposed to adjust the surcharge to \$1.25 through June 30, 2016, with a reduction to \$1.00, effective July 1, 2016, to provide for expenses associated with 911 services pursuant to G.L. c. 6A, § 18H(b). This proceeding is docketed as D.T.C. 15-2 and the Department will investigate the State 911 Department request as a formal adjudicatory proceeding conducted under G.L. c. 30A and 220 C.M.R. § 1.00 et seq. of the Department’s Standard Adjudicatory Rules of Practice and Procedure.

The adjustment is needed for the State 911 Department to meet its statutory obligations and to continue to fulfill its responsibility to coordinate and effect the implementation of enhanced 911 service, to administer such service in the Commonwealth, and to administer and support the Department’s programs including disability access programs, in the Commonwealth.

The Department must replace the current enhanced 911 system, first deployed in 2005 and is not supported after October, 31, 2016. The new system will enhance public safety service to the residents of the Commonwealth. The grants funded to the Public Safety Answering Points (PSAPs) through the State 911 Department are essential to the operations of the PSAPs and serving the residents of the Commonwealth. A cut in grant funding to PSAPs will greatly impact the communities they serve.

The membership of MCSA urges the Department of Telecommunications and Cable to support petition D.T.C. 15-2, enabling the State 911 Department to fund their programs and Next Generation 911 System that are essential to the safety and wellbeing of all residents and visitors in the Commonwealth.

Respectfully Submitted,

Lee Ann Delp
President MCSA
978-308-9166