



COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 16-AR

August 1, 2017

Investigation by the Department of Telecommunications and Cable on its own motion, pursuant to G.L. c. 159, §§ 12, 32, and 39, and G.L. c. 166, §§ 11 and 12, regarding the failure by individually-named common carriers of telecommunications services to file annual returns for calendar years 2012 and/or 2013.

FINAL ORDER

<u>Docket #</u>	<u>Carrier</u>	<u>Year(s) of Delinquency</u>
DTC 16-AR-1	Tremcom International, Inc.	2012
DTC 16-AR-2	BridgeVoice, Inc. dba International Voice Services Over Internet Protocol	2013
DTC 16-AR-3	Clear World Communications Corporation	2013
DTC 16-AR-4	GPCS Fiber Communications, Inc.	2013
DTC 16-AR-6	NMG Telecom, LLC	2013
DTC 16-AR-7	Pac-West Telecomm, Inc.	2013
DTC 16-AR-9	Public Wireless, Inc.	2013
DTC 16-AR-10	RRV Enterprises, Inc. dba Consumer Access	2013
DTC 16-AR-11	Teletrust, Inc.	2013
DTC 16-AR-12	Americom Technologies, Inc. dba Network Utilization Services	2012, 2013
DTC 16-AR-14	Bigredwire.com, Inc.	2012, 2013
DTC 16-AR-15	IBFA Acquisition Company, LLC dba Farm Bureau Connection	2012, 2013
DTC 16-AR-16	LDC Telecommunications, Inc. dba OmniTel Communications, UniTel Communications	2012, 2013
DTC 16-AR-17	Master Call Communications, Inc.	2012, 2013
DTC 16-AR-18	Navigator Telecommunications, LLC	2012, 2013
DTC 16-AR-19	NetTalk.Com, Inc.	2012, 2013
DTC 16-AR-21	Think 12 Corporation dba Hello Depot	2012, 2013
DTC 16-AR-22	Total Call International, Inc.	2012, 2013
DTC 16-AR-23	Wing Kueng Corporation dba China Lion Restaurant	2012, 2013
DTC 16-AR-24	Yak Communications (America) Inc.	2012, 2013

I. INTRODUCTION AND PROCEDURAL HISTORY

In this Order, the Department of Telecommunications and Cable (“Department”) determines that Tremcom International, Inc. (“Tremcom”), GPCS Fiber Communications, Inc. (“GPCS”), NMG Telecom, LLC (“NMG”), Pac-West Telecomm, Inc. (“Pac-West”), Public Wireless, Inc. (“Public Wireless”), Teletrust, Inc. (“Teletrust”), Americom Technologies, Inc. doing business as (“dba”) Network Utilization Services (“Americom”), Bigredwire.com, Inc. (“Bigredwire”), IBFA Acquisition Company, LLC dba Farm Bureau Connection (“IBFA”), NetTalk.Com, Inc. (“NetTalk”), Total Call International, Inc. (“Total Call”), Wing Kueng Corporation dba China Lion Restaurant (“Wing Kueng”), and Yak Communications (America), Inc. (“Yak”) (collectively, “the 13 carriers”) have outstanding delinquent annual returns due to the Department. *See* G.L. c. 166, § 11, (requiring that a carrier’s “annual return” report include the carrier’s revenue and expenditures, dividends paid out and declared, authorized capital, indebtedness, and financial condition). The Department assesses forfeitures against each of the thirteen (13) carriers and refers its findings against each to the Attorney General for enforcement. Due to these delinquencies, the Department also cancels each of the 13 carriers’ registrations and intrastate tariffs on file with the Department and directs removal of public access line service from the payphones of Teletrust and Wing Kueng.

In addition, the Department finds that BridgeVoice, Inc., dba International Voice Services Over Internet Protocol (“BridgeVoice”), Clear World Communications Corporation (“Clear World”), RRV Enterprises, Inc. dba Consumer Access (“RRV Enterprises”), LDC Telecommunications, Inc. dba OmniTel Communications and UniTel Communications (“LDC”), Master Call Communications, Inc. (“Master Call”), Navigator Telecommunications, LLC (“Navigator”), and Think 12 Corporation dba Hello Depot (“Think 12”) (collectively, “the 7

carriers”) are no longer doing business in the Commonwealth. Accordingly, the Department cancels each of the seven (7) carriers’ registrations and intrastate tariffs on file with the Department. Appendix A to this Order outlines the particular findings made by the Department against each carrier.¹

On February 3, 2016, the Department opened investigations into 24 telecommunications carriers for their failures to file annual returns for calendar year 2012 or 2013. *In re Annual Returns*, D.T.C. 16-AR, *Order Opening Investigation* at 1, 3-4, 7 (Feb. 3, 2016) (“*Order Opening Investigation*”). The Department also issued a Notice of Investigation and Hearing on the same day. *In re Annual Returns*, D.T.C. 16-AR, *Notice of Investigation & Hearing* (Feb. 3, 2016) (“*Notice*”). The Department published a copy of the Notice in the *Boston Globe* on February 12, 2016. The Department had sent each of these carriers a reminder notice prior to delinquent annual return’s due date and a delinquency notice after the due date. *See* Appendix B. In its *Order Opening Investigation* and Notice, the Department directed each of the 24 carriers to state in writing:

1. Whether the company filed the annual return for the relevant calendar year(s). If so, to provide a copy of the annual return(s) and documentation of the filing(s). If not, to explain why, and to state whether the failure to file was reasonable;
2. Whether the company provided telecommunications services in the Commonwealth during the relevant calendar year(s);
3. If applicable, whether the Secretary of the Commonwealth reinstated the company’s authority to do business; and
4. If applicable, to provide the current company address, contact information, and an amended tariff and Statement of Business Operations (“SBO”) reflecting that change.

¹ Although this Order pertains to several investigations into failures to file annual returns, the dockets are not consolidated. The findings and directives in this Order are applicable to each carrier, individually.

Order Opening Investigation at 5-6; Notice at 2. The Department dismissed the investigations of four (4) carriers that responded to the Notice and cured their delinquencies. Memo. of Dismissal, D.T.C. 16-AR-13 (Feb. 11, 2016); Memo. of Dismissal, D.T.C. 16-AR-5, D.T.C. 16-AR-8, and D.T.C. 16-AR-20 (Mar. 9, 2016). The year(s) for which the remaining twenty (20) carriers subject to this investigation did not file an annual return are as follows:

<u>Docket #</u>	<u>Carrier</u>	<u>Year(s) of Delinquency</u>
DTC 16-AR-1	Tremcom International, Inc.	2012
DTC 16-AR-2	BridgeVoice, Inc. dba International Voice Services Over Internet Protocol	2013
DTC 16-AR-3	Clear World Communications Corporation	2013
DTC 16-AR-4	GPCS Fiber Communications, Inc.	2013
DTC 16-AR-6	NMG Telecom, LLC	2013
DTC 16-AR-7	Pac-West Telecomm, Inc.	2013
DTC 16-AR-9	Public Wireless, Inc.	2013
DTC 16-AR-10	RRV Enterprises, Inc. dba Consumer Access	2013
DTC 16-AR-11	Teletrust, Inc.	2013
DTC 16-AR-12	Americom Technologies, Inc. dba Network Utilization Services	2012, 2013
DTC 16-AR-14	Bigredwire.com, Inc.	2012, 2013
DTC 16-AR-15	IBFA Acquisition Company, LLC dba Farm Bureau Connection	2012, 2013
DTC 16-AR-16	LDC Telecommunications, Inc. dba OmniTel Communications, UniTel Communications	2012, 2013
DTC 16-AR-17	Master Call Communications, Inc.	2012, 2013
DTC 16-AR-18	Navigator Telecommunications, LLC	2012, 2013
DTC 16-AR-19	NetTalk.Com, Inc.	2012, 2013
DTC 16-AR-21	Think 12 Corporation dba Hello Depot	2012, 2013
DTC 16-AR-22	Total Call International, Inc.	2012, 2013
DTC 16-AR-23	Wing Kueng Corporation dba China Lion Restaurant	2012, 2013
DTC 16-AR-24	Yak Communications (America) Inc.	2012, 2013

The Department conducted public and evidentiary hearings for each of these dockets on March 15, 2016. None of the carriers or any member of the public made an appearance, submitted comment, or otherwise contacted the Department. During each carrier's evidentiary hearing, the Department marked several exhibits for the record, including: (1) any SBO and tariff cover pages filed with the Department by the carrier; (2) registration and other information on

file or posted with the Massachusetts Secretary of the Commonwealth (“SOC”) for that carrier; (3) the carrier’s Federal Communications Commission (“FCC”) Form 499 filer information; (4) all notices the Department issued reminding the carrier of its obligation to file annual returns for the relevant calendar year(s), including a reminder notice, a delinquency notice; (5) all extensions the Department issued for unfiled annual returns; (6) signed certified receipt cards or copies of any returned mail involving the unfiled annual returns, including the reminder and delinquency notices and Notice mailings; (7) annual returns filed with the Department by the carrier for years immediately prior and subsequent to the unfiled annual returns; and (8) additional relevant information on file with or collected by the Department.² Appendix B to this Order lists the exhibits for each docket.³

II. ANALYSIS AND FINDINGS

Each of the 20 carriers subject to this Order failed to file an annual return for calendar year 2012 or 2013 despite being registered with the Department during the relevant calendar year(s). *See Order Opening Investigation* at 1. The Department determines that the 13 carriers have outstanding delinquent returns due to the Department and assesses forfeitures against each of the 13 carriers. The Department refers its findings against these carriers to the Attorney General for enforcement. *See* G.L. c. 159, § 39. Additionally, the Department cancels the registration of each of the 13 carriers, as well as any intrastate tariffs they have on file with the Department. Finally, the Department directs removal of public access line service from the payphones of Teletrust and Wing Kueng. In addition, the Department finds that the 7 carriers are

² The additional information may include e-mail correspondence between Department staff and the carrier or its agents; Department database printouts; and miscellaneous documents involving the carrier available through the FCC’s online electronic docket filing system.

³ Certain referenced electronic records, including entries in the SOC’s online corporate database have been updated since the evidentiary hearings.

no longer doing business in the Commonwealth. The Department cancels the registrations of each of the 7 carriers, as well as any intrastate tariffs they have on file with the Department. As of this Order, the 20 carriers subject to this Order no longer have legal authority to provide telecommunications service in Massachusetts.

A carrier must register with the Department in order to provide telecommunications service in Massachusetts. *See Regulatory treatment of telecomms. common carriers within Mass., D.P.U. 93-98, Order at 12 (May 11, 1994) (“Common Carrier Regulatory Treatment Order”)*. Registered carriers are subject “to the Department’s general supervisory authority, including specific requirements in G.L. c. 159, and the Department’s regulatory policies as articulated in Department Orders.”⁴ *Id.* Every registered carrier avers that it has the managerial, technical, operational, and financial ability to comply with statutory requirements. *See Delinquent annual returns for calendar years 2001 and/or 2002, D.T.E. 03-76, Order A at 5 (Aug. 20, 2004) (citing Common Carrier Regulatory Treatment Order at 12).*

Carriers providing telecommunications service in the Commonwealth are required to file annual returns with the Department for each calendar year by March 31 of the following year. G.L. c. 159, § 32; G.L. c. 166, § 11. Specifically, each telecommunications common carrier “doing business in the [C]ommonwealth” has a duty to file an annual return for each calendar year by March 31 of the following year, or at a later date the Department fixes for good cause.⁵

⁴ Through the *Common Carrier Regulatory Treatment Order*, the Department promoted market entry and streamlined the registration process for most telecommunications common carriers by eliminating the requirement for carriers to obtain a certificate of public convenience and necessity (“CPCN”) from the Department before offering service within the Commonwealth. *See Common Carrier Regulatory Treatment Order at 12.* The Department had previously approved CPCNs through a formal, docketed process, but most carrier registrations are now deemed automatically approved thirty days after filing, unless a filing is deficient.

⁵ Section 32 of chapter 159 establishes a due date and directs the Department to prescribe forms for the filing of annual returns. G.L. c. 159, § 32. The Department will not impose an annual-return filing requirement independent of chapter 166, based on section 32. *See id.*; G.L. c. 166, § 11; *Common Carrier Regulatory Treatment Order at 12* (affirming that registered carriers are subject to the Department’s regulatory

G.L. c. 166, § 11. Any carrier neglecting to file the annual return required by G.L. c. 166, § 11, shall forfeit to the Commonwealth \$5.00 per day for the first 15 days of delinquency, \$10.00 per day for the next 15 days of delinquency, and a sum not exceeding \$15.00 per day for each day of delinquency thereafter until the annual return is filed. G.L. c. 166, § 12. If the Department determines that a carrier unreasonably refuses or neglects to file an annual return, the carrier shall also forfeit up to \$500.00 for each offense.⁶ *Id.* The Department refers failures to comply with G.L. c. 166, § 11, to the Attorney General for enforcement. *See* G.L. c. 159, § 39. The Department thus must determine whether a carrier was doing business in the Commonwealth during a calendar year in which it failed to file an annual return with the Department. *See* G.L. c. 166, § 11. If so, the carrier is subject to the associated forfeitures under G.L. c. 166, § 12.

Although chapter 166 is silent as to what constitutes “doing business,” the Department relies on a definition derived from the Massachusetts Department of Revenue’s (“DOR”) regulations. *See D.T.C. 13-AR* at 7-9; *D.T.C. 11-AR-A* at 7-8; 830 C.M.R. § 63.39.1(4)(b) (defining “doing business” in the Commonwealth for taxation purposes). For purposes of G.L. c. 166, §§ 11 and 12, the Department defines “doing business” to include: the buying, selling, or procuring of services or property; the execution of contracts; the exercise or enforcement of

policies). Rather, section 32 refers to the annual-return filing requirements established in chapter 166 and other common-carrier chapters in the General Laws. G.L. c. 159, § 32 (referring to the “annual returns required by law to be made to the department”); *see also, e.g.*, G.L. c. 159A, § 10; G.L. c. 161, § 138 (referencing the applicability of section 32 of chapter 159 to street railway companies but nevertheless formally imposing an annual-filing requirement on such companies); G.L. c. 166, § 11. *But cf. Delinquent annual returns for calendar years 2010 and/or 2011*, D.T.C. 13-AR, *Final Order* at 6 (Apr. 1, 2015) (“*D.T.C. 13-AR*”) (requiring telecommunications common carriers registered with the Department to file an annual return based on independent requirements in chapters 159 and 166); *Delinquent annual returns for calendar years 2005, 2006, 2007, 2008, and/or 2009*, D.T.C. 11-AR, *Order A* at 6 (June 3, 2013) (“*D.T.C. 11-AR-A*”) (same).

⁶ The filing fee for an annual return is \$5.00. Mass. Dep’t of Telecomms. & Cable, *General Information & Filing Instructions Annual Return and Revenue Statement IPP Revenue Statement*, <http://www.mass.gov/ocabr/docs/dtc/telecom/forms/cklist4annualreturn2010.pdf> (last visited May 23, 2017).

contractual rights; the maintenance of a place of business; the employment of labor; and each and every other act, power, right, privilege, or immunity exercised or enjoyed in the Commonwealth as an incident to or by virtue of the powers and privileges acquired through corporate form. *See D.T.C. 13-AR* at 7-8; *D.T.C. 11-AR-A* at 7; 830 C.M.R. § 63.39.1(4)(b). This list is not exhaustive. *D.T.C. 13-AR* at 8; *D.T.C. 11-AR-A* at 7. A carrier's registration status and filing history with the SOC⁷ and its own admissions to and determinations by the FCC⁸ may also inform the Department as to whether the carrier is doing business in the Commonwealth. *D.T.C. 13-AR* at 8; *D.T.C. 11-AR-A* at 7. Any one of the above criteria is generally sufficient for the Department to find that a carrier is doing business in the Commonwealth. *D.T.C. 13-AR* at 8; *D.T.C. 11-AR-A* at 8. If a registered carrier does not have any reportable intrastate revenues or does not provide telecommunications service in Massachusetts, the Department does not deem the carrier to be doing business in the Commonwealth and thus the carrier is not subject to statutory forfeitures under G.L. c. 166, § 12. *See D.T.C. 13-AR* at 8-9; *Delinquent annual returns for calendar years 2005, 2006, 2007, 2008*,

⁷ Foreign limited liability companies doing business in the Commonwealth must register with the SOC, file annual reports, and pay an annual filing fee. *See* G.L. c. 156C, § 48. The SOC may revoke the authority of a foreign limited liability company to transact business in the Commonwealth if such a company fails to file annual reports for two consecutive years. *See id.* § 72. Similarly, foreign corporations transacting business in the Commonwealth must file a registration certificate with the SOC. *See* G.L. c. 156D, § 15.01. A foreign corporation that has filed with the SOC may only withdraw from the Commonwealth after submitting an application to the SOC stating that it is no longer transacting business in the Commonwealth. *See id.* § 15.20. The SOC may also revoke the authority of a foreign corporation to transact business in the Commonwealth if the corporation has failed to file annual reports, or failed to file or pay taxes for two consecutive years. *See id.* § 15.30. Annual reporting and registration requirements with the SOC are distinct from the Department's annual reporting and registration requirements.

⁸ The FCC requires each telecommunications carrier to file an FCC Form 499-A, which includes a carrier's revenue, annually by April 1, with limited exception. *See* FCC, 2017 Telecommunications Reporting Worksheet Instructions at 2 ("FCC Form 499-A Instructions"); 47 C.F.R. § 54.711. The FCC reports carrier registration information on its FCC Form 499 Filer Database at <http://apps.fcc.gov/cgb/form499/499a.cfm> (last visited May 23, 2017).

and/or 2009, D.T.C. 11-AR, *Order B* at 6 (June 3, 2013) (“*D.T.C. 11-AR-B*”); *Delinquent annual returns for calendar year 2000*, D.T.E. 02-13, *Order G* at 3-4 (Sept. 20, 2002).

As to what constitutes “good cause” to extend a carrier’s filing deadline under G.L. c. 159, § 32, and G.L. c. 166, § 11, the Department relies on its longstanding “good cause” standard. *D.T.C. 13-AR* at 9-10; *D.T.C. 11-AR-B* at 7. Specifically:

Good cause is a relative term and it depends on the circumstances of an individual case. Good cause is determined in the context of any underlying statutory or regulatory requirement, and is based on a balancing of the public interest, the interest of the party seeking an exception, and the interests of any other affected party.

In re N.E. Tel. & Tel. Co., D.P.U. 94-50, *Order* at 51 (May 12, 1995) (citing *In re Boston Edison Co.*, D.P.U. 90-335-A, *Order on Motion for Clarification and/or Reconsideration & on Request to Defer Filing of DSM Budgets* at 4 (July 14, 1992)). The Department has found good cause to extend an annual returns filing deadline where, although delinquent, a carrier reports a negligible amount of revenue or the statutory forfeitures, if applied, would far exceed the revenue reported on the carrier’s delinquent annual return. *D.T.C. 13-AR* at 9-10, 12-13; *D.T.C. 11-AR-B* at 8, 9-10; *Delinquent annual returns for calendar years 2001 and/or 2002*, D.T.E. 03-76, *Order F* at 7 (Aug. 20, 2004); *Delinquent annual returns for calendar year 2000*, D.T.E. 02-13, *Order B* at 3 (Sept. 20, 2002) (“*D.T.E. 02-13-B*”); *see also In re Tel-Save, Inc. v. N.E. Tel. & Tel. Co.*, D.T.E. 98-59, *Order on Motion by Bell Atl. for Partial Reconsideration, Motion for Stay, Motion for Extension of the Judicial Period, & Motion for Implementation of Extension of Time* at 5 (Oct. 19, 1999) (finding good cause for extending a deadline where the petitioner would be unduly prejudiced absent such extension); *In re Ruth C. Nunnally*, D.P.U. 92-34-A, *Order on Motion to Extend Judicial Review Period* (Feb. 8, 1993) (finding good cause to extend a deadline because petitioner was a *pro se* applicant unable to file her notice of appeal due to employment- and

health-related problems). However, the Department will not extend a filing deadline absent good cause shown. *See In re Fall River Gas Co.*, D.P.U. 89-199-A, *Order on Att’y Gen.’s Motion for Reconsideration & Motion to Stay Appeal Period* at 7 (Dec. 27, 1989) (finding no good cause for an extension request). Absent extension of the filing deadline for a carrier doing business in Massachusetts during the relevant calendar year(s), the carrier is subject to statutory forfeitures if it does not timely file its annual return. *See* G.L. c. 166, §§ 11, 12.

Failure to file an annual return may also be grounds for the Department to cancel a carrier’s SBO and on-file intrastate tariff(s), thus preventing the carrier from providing telecommunications service in the Commonwealth.⁹ *See Order Opening Investigation* at 5-6; *D.T.C. 13-AR* at 10; *D.T.C. 11-AR-A* at 12; *Delinquent annual returns for calendar years 2005, 2006, 2007, 2008, and/or 2009*, D.T.C. 11-AR, *Order C* at 10 (June 3, 2013) (“*D.T.C. 11-AR-C*”); *Common Carrier Regulatory Treatment Order* at 12 (specifying that registered carriers are subject “to the Department’s general supervisory authority, including specific requirements in G.L. c. 159, and the Department’s regulatory policies as articulated in Department Orders”). In addition, the Department may cancel the registration and “direct removal of public access line service from the payphones of any company” that fails to file its annual return. *D.T.E. 02-13-B* at 4 & n.3 (discussing payphone provider registrations, which state that if the registrant is found to be not in compliance with the Department’s requirements, the Department may withdraw the registration and remove public access line service from the registrant’s payphones).

⁹ The Department’s SBO and registration forms require a registrant to sign an affidavit affirming that the registrant understands that its failure to comply with “all applicable Massachusetts laws and rules, Department Orders, regulations, letter rulings, directives and other requirements, whether formal or informal . . . will be grounds for the Department to cancel the [r]egistrant’s registration/SBO and tariff(s), thus preventing the [r]egistrant from operating and/or providing telecommunications services within Massachusetts.” *Application for Registration for Telecommunications Service Providers Other Than Payphone Service Providers – Statement of Business Operations* at 8; *see also Registering to Provide Pay Telephone Services in Massachusetts* at 8.

The Department applies these rules to each of the 20 carriers in turn.

A. RRV Enterprises (D.T.C. 16-AR-10)

RRV Enterprises is a registered carrier with an approved SBO and intrastate tariff on file with the Department. *See* D.T.C. 16-AR-10, Exhs. 1-A, 1-C. RRV Enterprises did not file an annual return for calendar year 2013. However, the record indicates that the company ceased providing telecommunications service or ceased operating in the Commonwealth prior to 2013. Specifically, RRV Enterprises notified the Department through a stamp on the company's 2012 annual return that RRV Enterprises "voluntarily surrendered its Certification on December 27, 2012." *See* D.T.C. 16-AR-10, Exh. 5-A. RRV Enterprises did not file the appropriate Certificate of Withdrawal required by the Department, despite the Department's request for the company to do so. *See* D.T.C. 16-AR-10, Exh. 5-C. Because RRV Enterprises failed to file the appropriate documentation to cancel its registration with the Department, the company's registration remained active. However, the record also reflects that RRV Enterprises did not submit any annual reporting documentation to the SOC after 2012, and that the FCC lists the company's registration as inactive and closed as of September 28, 2013, and last current on April 1, 2013. *See* D.T.C. 16-AR-10, Exhs. 6-A, 6-B, 6-C, 7. The SOC revoked RRV Enterprises' registration on June 30, 2016. D.T.C. 16-AR-10, Exh. 6-A. Given RRV Enterprises' attempt to cancel its registration with the Department as of December 27, 2012, and the company's apparent lack of business activity in Massachusetts thereafter, the Department determines that RRV Enterprises ceased doing business in the Commonwealth prior to 2013 for purposes of G.L. c. 166, §§ 11 and 12. As a result, the Department does not assess statutory forfeitures against the company for its failure to submit an annual return for calendar year 2013.

Because RRV Enterprises is no longer doing business in the Commonwealth, the Department cancels the company's SBO and intrastate tariff on file with the Department. *See Order Opening Investigation* at 6; *D.T.C. 13-AR* at 19; *D.T.C. 11-AR-A* at 12; *D.T.C. 11-AR-C* at 10; *Common Carrier Regulatory Treatment Order* at 12. RRV Enterprises ceased providing telecommunications service or ceased operations prior to 2013 and failed to appropriately withdraw its registration, appear at its designated hearing, and otherwise communicate with the Department. The Department thus cancels RRV Enterprises's registration and intrastate tariff on file with the Department as of the effective date of this Order.

B. BridgeVoice (D.T.C. 16-AR-2), Clear World (D.T.C. 16-AR-3), LDC (D.T.C. 16-AR-16), Master Call (D.T.C. 16-AR-17), Navigator (D.T.C. 16-AR-18), and Think 12 (D.T.C. 16-AR-21)

BridgeVoice, Clear World, LDC, Master Call, Navigator, and Think 12 are each a registered carrier with an approved SBO and intrastate tariff(s) on file with the Department. *See D.T.C. 16-AR-2*, Exhs. 1-A, 1-C; *D.T.C. 16-AR-3*, Exhs. 1-A, 1-C; *D.T.C. 16-AR-16*, Exhs. 1-A, 1-C; *D.T.C. 16-AR-17*, Exhs. 1-A, 1-C; *D.T.C. 16-AR-18*, Exhs. 1-A, 1-C; *D.T.C. 16-AR-21*, Exhs. 1-A, 1-C. BridgeVoice and Clear World each failed to file an annual return for calendar year 2013; LDC, Master Call, Navigator, and Think 12 each failed to file annual returns for calendar years 2012 and 2013.

The Department determines that BridgeVoice, Clear World, LDC, Master Call, Navigator, and Think 12 ceased providing telecommunications service or ceased operating in the Commonwealth prior to 2012. The SOC has revoked each company's registration and authority to do business in the Commonwealth, and none of these companies submitted annual reporting documentation to the SOC after 2011. *See D.T.C. 16-AR-2*, Exhs. 6-A, 6-B; *D.T.C. 16-AR-3*, Exhs. 6-A, 6-B; *D.T.C. 16-AR-16*, Exhs. 6-A, 6-B; *D.T.C. 16-AR-17*, Exhs. 6-A, 6-B; *D.T.C.*

16-AR-18, Exhs. 6-A, 6-B; D.T.C. 16-AR-21, Exhs. 6-A, 6-B. BridgeVoice last submitted an annual report to the SOC in 2010, and the SOC revoked the carrier's registration on June 30, 2014. *See* D.T.C. 16-AR-2, Exhs. 6-A, 6-B, 6-C. Clear World last submitted an annual report to the SOC in 2011, and the SOC revoked the carrier's registration on June 30, 2014. *See* D.T.C. 16-AR-3, Exhs. 6-A, 6-B, 6-C. LDC last submitted an annual report to the SOC in 1999, and the SOC revoked the carrier's registration on March 31, 2008. *See* D.T.C. 16-AR-16, Exhs. 6-A, 6-B. Master Call last submitted an annual report to the SOC in 2010, and the SOC revoked the carrier's registration on June 30, 2014. *See* D.T.C. 16-AR-17, Exhs. 6-A, 6-B, 6-C. Navigator never submitted an annual report to the SOC, and the SOC revoked the carrier's registration on April 30, 2009. *See* D.T.C. 16-AR-18, Exhs. 6-A, 6-B. Think 12 last submitted an annual report to the SOC in 2011, and the SOC revoked the carrier's registration on June 30, 2014. *See* D.T.C. 16-AR-21, Exhs. 6-A, 6-B, 6-C. In sum, none of these carriers submitted documentation to the SOC for several years, including 2012 and 2013, and the SOC revoked the carriers' registrations and authority to do business in the Commonwealth. None of these carriers withdrew their registrations with the Department, or otherwise notified the Department of their changes in circumstance.

In addition, the FCC's Form 499 Filer Database does not reflect active Massachusetts operations for BridgeVoice, Clear World, LDC, Master Call, Navigator, or Think 12. BridgeVoice and Clear World have current FCC registrations but do not report Massachusetts as a jurisdiction in which they provide telecommunications service. *See* D.T.C. 16-AR-2, Exh. 7; D.T.C. 16-AR-3, Exh. 7. LDC's and Think 12's FCC registrations are inactive and closed as of June 25 and June 26, 2013, respectively, "because the administrator could not contact the filer" for an extended period. *See* D.T.C. 16-AR-16, Exh. 7; D.T.C. 16-AR-21, Exh. 7. Additionally,

neither LDC's nor Think 12's inactive FCC registration lists Massachusetts as a jurisdiction in which they provided telecommunications service. *See* D.T.C. 16-AR-16, Exh. 7; D.T.C. 16-AR-21, Exh. 7. FCC records state that Navigator was registered to provide service in Massachusetts but that Navigator's FCC registration is no longer active as of July 5, 2012, because the company went out of business with no sale of assets. *See* D.T.C. 16-AR-18, Exh. 7. Finally, according to the FCC, Master Call is no longer active in Massachusetts as of December 31, 2010, because the carrier sold its assets to another entity, Master Call Corporation. D.T.C. 16-AR-17, Exh. 7; *see also* FCC Form 499 Filer Database, Filer ID Number 820395.¹⁰

Based on state and federal records, the Department determines that BridgeVoice, Clear World, LDC, Master Call, Navigator, and Think 12 ceased doing business in the Commonwealth prior to 2012 for purposes of G.L. c. 166, §§ 11 and 12. Accordingly, the Department does not assess statutory forfeitures against these companies for their failure to file annual returns for calendar year 2012 or 2013.

Because BridgeVoice, Clear World, LDC, Master Call, Navigator, and Think 12 are no longer doing business in the Commonwealth, the Department cancels the companies' SBOs and intrastate tariffs on file with the Department. *See Order Opening Investigation* at 6; *D.T.C. 13-AR* at 19; *D.T.C. 11-AR-A* at 12; *D.T.C. 11-AR-C* at 10; *Common Carrier Regulatory Treatment Order* at 12. BridgeVoice, Clear World, LDC, Master Call, Navigator, and Think 12 each ceased providing telecommunications service or ceased operations and failed to withdraw their registrations, appear at their designated hearings, and otherwise communicate with the

¹⁰ The record contains an FCC Form 499 Filer Database record for the purchasing entity, Master Call Corporation, rather than the entity under investigation in this proceeding, Master Call Communications, Inc. *See* D.T.C. 16-AR-17, Exh. 7. Pursuant to 220 C.M.R. § 1.10(2), the Department takes official notice of Master Call Communications Inc.'s FCC Form 499 Filer Database record, available at: <http://apps.fcc.gov/cgb/form499/499detail.cfm?FilerNum=820395> (last visited May 24, 2017).

Department. The Department thus cancels their registrations and intrastate tariff(s) on file with the Department as of the effective date of this Order.

C. GPCS (D.T.C. 16-AR-4), NMG (D.T.C. 16-AR-6), Pac-West (D.T.C. 16-AR-7), IBFA (D.T.C. 16-AR-15), and Yak (D.T.C. 16-AR-24)

GPCS, NMG, Pac-West, IBFA, and Yak are each a registered carrier with an approved SBO and intrastate tariff on file with the Department. *See* D.T.C. 16-AR-4, Exhs. 1-A, 1-C; D.T.C. 16-AR-6, Exhs. 1-A, 1-C; D.T.C. 16-AR-7, Exhs. 1-A, 1-C; D.T.C. 16-AR-15, Exhs. 1-A, 1-C; D.T.C. 16-AR-24, Exhs. 1-A, 1-C. GPCS, NMG, and Pac-West each failed to file an annual return for calendar year 2013, and IBFA and Yak each failed to file annual returns for calendar years 2012 and 2013.

The Department finds that, for purposes of G.L. c. 166, §§ 11 and 12, GPCS, NMG, and Pac-West were each doing business in the Commonwealth during 2013, and IBFA and Yak were each doing business in the Commonwealth during 2012 and 2013. The Department also finds that each of these companies have since ceased operations.

Beginning with GPCS, the company registered with the SOC on September 27, 2009, and had an active SOC registration until it was revoked on June 30, 2016. D.T.C. 16-AR-4, Exh. 6-A. The FCC has no record of GPCS in its system. *See* D.T.C. 16-AR-4, Exh. 7. The Department determines that given its active SOC and Department registrations at the time, GPCS was doing business in the Commonwealth during 2013 for purposes of G.L. c. 166, §§ 11 and 12. The record indicates that the company has since ceased operations.

NMG registered with the SOC on November 20, 2012, and had an active SOC registration until it was revoked on June 30, 2016. D.T.C. 16-AR-6, Exh. 6-A. NMG's FCC registration is inactive and closed as of June 30, 2013, "because the administrator could not contact the filer" for an extended period. *See* D.T.C. 16-AR-6, Exh. 7. The Department

determines that given its active SOC, FCC, and Department registrations at the time, NMG was doing business in the Commonwealth during 2013 for purposes of G.L. c. 166, §§ 11 and 12.

The record indicates that the company has since ceased operations.

Pac-West registered with the SOC on August 9, 2005. D.T.C. 16-AR-7, Exh. 6-A. Pac-West filed for bankruptcy and transferred its customers and assets in 2013, but was doing business in the Commonwealth until at least that time. *See* D.T.C. 16-AR-7, Exhs. 5-C, 7-A, 8-A, 8-B, 8-C. The SOC ultimately revoked Pac-West's registration on June 30, 2016. D.T.C. 16-AR-7, Exh. 6-A. The FCC currently lists Pac-West's federal registration as inactive, but only as of January 1, 2014. *See* D.T.C. 16-AR-7, Exh. 7-A. The Department thus determines that Pac-West was doing business in the Commonwealth during 2013 for purposes of G.L. c. 166, §§ 11 and 12. The record indicates that Pac-West has since ceased operations.

IBFA registered with the SOC on March 7, 2005. D.T.C. 16-AR-15, Exh. 6-A. Although the company last submitted documentation to the SOC on January 12, 2012, IBFA maintained its long-distance assets until 2015 when the assets were sold at public auction due to the company defaulting on certain loans. *See* D.T.C. 16-AR-15, Exhs. 6-B, 6-C, 7, 8-C, 8-D. The SOC did not revoke IBFA's registration until June 30, 2015, meaning that the registration was active in both 2012 and 2013. *See* D.T.C. 16-AR-15, Exhs. 6-A, 6-B. FCC records likewise state that IBFA is inactive, but only as of February 20, 2015. *See* D.T.C. 16-AR-15, Exh. 7. As a result of the foregoing, the Department determines that IBFA was doing business in the Commonwealth during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12. The record indicates that IBFA has since ceased operations.

Finally, Yak first registered with the SOC on September 30, 2002. D.T.C. 16-AR-24, Exh. 6-A. While Yak's last SOC filing was on February 9, 2011, the SOC did not revoke the

company's registration until June 30, 2016. D.T.C. 16-AR-24, Exhs. 6-A, 6-B, 6-C. The FCC lists Yak's registration as inactive and closed, but only as of June 25, 2013. *See* D.T.C. 16-AR-24, Exh. 7. Given Yak's active Department, SOC, and FCC registrations during 2012 and 2013, the Department determines that Yak was doing business in the Commonwealth during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12. The record indicates that Yak has since ceased operations.

In sum, the Department finds that GPCS, NMG, and Pac-West were each doing business in the Commonwealth during 2013 and that IBFA and Yak were each doing business in the Commonwealth during 2012 and 2013. The companies were thus required to file annual returns for each of those calendar years by March 31 of the following years but did not do so.

No good cause exists to extend any of the filing deadlines associated with the delinquent annual returns. None of these carriers provided a reason for the failure to file the required annual return(s) or demonstrated that good cause exists to extend the filing deadlines. In addition, each carrier failed to respond to the Notice and to appear at its public and evidentiary hearings. As a result, the Department determines that no good cause exists to extend any of the carrier's filing deadlines. Each of the unfiled returns is therefore delinquent. As a result, GPCS, NMG, and Pac-West are each subject to per diem statutory forfeitures from April 1, 2014, for their delinquent 2013 annual returns. IBFA and Yak are each subject to per diem statutory forfeitures from April 1, 2013, and April 1, 2014, respectively, for their delinquent 2012 and 2013 returns. Given the companies' lack of response and cooperation, the Department imposes the maximum \$15.00-per-day forfeiture. *See* G.L. c. 166, § 12; *D.T.C. 13-AR* at Appendix A (imposing the maximum \$15.00-per-day forfeiture). The forfeitures continue to accrue for each of these companies.

Pursuant to G.L. c. 166, § 12, the Department must also determine whether each carrier's failure to file the required annual return(s) was unreasonable. Because each carrier failed to provide a reason for its failure to file, failed to respond to the Notice, and failed to appear at the public and evidentiary hearings, the Department finds that each carrier's failure to file was unreasonable. Given this lack of response and cooperation, the Department imposes the maximum additional \$500.00 forfeiture for each delinquent return. *See* G.L. c. 166, § 12; *D.T.C. 13-AR* at Appendix A (imposing the maximum \$500.00-per-offense forfeiture). The Department refers its findings with respect to these carriers to the Attorney General for enforcement. *See* G.L. c. 159, § 39.

In addition, the Department finds GPCS's, NMG's, Pac-West's, IBFA's, and Yak's failure to comply with the Department's requirements and lack of business activity in Massachusetts as reasons to cancel their SBOs and intrastate tariffs on file with the Department. *See Order Opening Investigation* at 6; *D.T.C. 13-AR* at 19; *D.T.C. 11-AR-A* at 12; *D.T.C. 11-AR-C* at 10; *Common Carrier Regulatory Treatment Order* at 12. GPCS, NMG, Pac-West, IBFA, and Yak have each ceased providing telecommunications service or ceased operations in the Commonwealth and failed to: withdraw their registrations; file annual returns for the relevant year(s); appear at their designated hearings; and otherwise communicate with the Department. The Department thus cancels GPCS's, NMG's, Pac-West's, IBFA's, and Yak's registrations and intrastate tariffs on file with the Department as of the effective date of this Order.

D. Tremcom (D.T.C. 16-AR-1), Public Wireless (D.T.C. 16-AR-9), Teletrust (D.T.C. 16-AR-11), Americom (D.T.C. 16-AR-12), Bigredwire (D.T.C. 16-AR-14), NetTalk (D.T.C. 16-AR-19), Total Call (D.T.C. 16-AR-22), and Wing Kueng (D.T.C. 16-AR-23)

Tremcom, Public Wireless, Americom, Bigredwire, NetTalk, and Total Call are each a registered carrier with an approved SBO and intrastate tariff(s) on file with the Department. *See*

D.T.C. 16-AR-1, Exhs. 1-A, 1-C; D.T.C. 16-AR-9, Exhs. 1-A, 1-C; D.T.C. 16-AR-12, Exhs. 1-A-1, 1-C; D.T.C. 16-AR-14, Exhs. 1-A, 1-C; D.T.C. 16-AR-19, Exhs. 1-A, 1-C; D.T.C. 16-AR-22, Exhs. 1-A, 1-C. Teletrust and Wing Kueng are each a payphone provider registered with the Department. *See* D.T.C. 16-AR-11, Exh. 1-B; D.T.C. 16-AR-23, Exh. 1-B. Tremcom failed to file an annual return for calendar year 2012; Public Wireless and Teletrust each failed to file an annual return for calendar year 2013; and Americom, Bigredwire, NetTalk, Total Call, and Wing Kueng each failed to file annual returns for calendar years 2012 and 2013.

The Department finds that, for purposes of G.L. c. 166, §§ 11 and 12, Tremcom was doing business in the Commonwealth during 2012, Teletrust was doing business in the Commonwealth during 2013, and Public Wireless, Americom, Bigredwire, NetTalk, Total Call, and Wing Kueng were each doing business in the Commonwealth during both 2012 and 2013. The Department addresses each carrier in turn.

Tremcom registered with the SOC on April 19, 2001. D.T.C. 16-AR-1, Exh. 6-A. Tremcom's SOC registration is current and the company submitted annual filings to the SOC for both 2012 and 2013. *See* D.T.C. 16-AR-1, Exhs. 6-A, 6-B, 6-C. In addition, Tremcom retains a current registration with the FCC and reports Massachusetts as a jurisdiction in which it provides telecommunications service. *See* D.T.C. 16-AR-1, Exh. 7. The Department also notes that Tremcom submitted to the Department an annual return for 2013, after the company's 2012 annual return became delinquent. *See* D.T.C. 16-AR-1, Exh. 5-B. As a result of the foregoing, the Department finds that Tremcom was doing business in the Commonwealth during 2012 for purposes of G.L. c. 166, §§ 11 and 12.

Public Wireless registered with the SOC on May 11, 2009, and the registration remains current. D.T.C. 16-AR-9, Exh. 6-A. In addition, Public Wireless submitted annual filings to the

SOC for 2012, 2013, and 2014. D.T.C. 16-AR-9, Exhs. 6-B, 6-C. Public Wireless's FCC registration is listed as inactive, but it was not closed until June 30, 2014. D.T.C. 16-AR-9, Exh. 7. As a result, the Department finds that Public Wireless was doing business in the Commonwealth during 2013 for purposes of G.L. c. 166, §§ 11 and 12.

Teletrust registered with the SOC on December 8, 2005. D.T.C. 16-AR-11, Exh. 6-A. Teletrust's SOC registration is current and the company submitted an annual filing to the SOC for 2013. *See* D.T.C. 16-AR-11, Exhs. 6-A, 6-B, 6-C. Teletrust in its FCC filings reports Massachusetts as a jurisdiction in which the company provides telecommunications service. D.T.C. 16-AR-11, Exh. 7. The FCC lists Teletrust's federal registration as inactive and closed, but only as of June 30, 2014. *Id.* The record also reflects that Teletrust has a history of non-compliance and late filings despite a continuing business presence in the Commonwealth. *See* D.T.C. 16-AR-11, Exhs. 6-B, 7. For example, Teletrust submitted annual reports to the SOC for six separate years during a nine-day period in 2014. *See* D.T.C. 16-AR-11, Exh. 6-B. The company's inactive FCC registration is thus not necessarily dispositive of whether it was doing business in the Commonwealth in a given year, or continues to do business currently. Given the company's active SOC, FCC, and Department registrations during 2013, the Department determines that Teletrust was doing business in the Commonwealth during 2013 for purposes of G.L. c. 166, §§ 11 and 12.

Americom registered with the SOC on March 29, 1995, and the registration remains current. D.T.C. 16-AR-12, Exh. 6-A. Americom submitted annual filings to the SOC for the years 2012 and 2013. D.T.C. 16-AR-12, Exhs. 6-B, 6-C. Americom's FCC registration, however, is listed as inactive and closed as of January 1, 1997. D.T.C. 16-AR-12, Exh. 7. Due to Americom's registration status and annual filings in Massachusetts during 2012 and 2013, the

Department finds that Americom was doing business in the Commonwealth during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12.

The SOC has no record of Bigredwire. *See* D.T.C. 16-AR-14, Exh. 6-A. FCC records state that Bigredwire was registered to provide service in Massachusetts but is no longer active as of October 23, 2009, because the company went out of business with no sale of assets. *See* D.T.C. 16-AR-14, Exh. 7. Despite this, however, Bigredwire submitted a regulatory compliance filing with the FCC as recently as 2014, and submitted an annual return to the Department as recently as 2012. *See* D.T.C. 16-AR-14, Exhs. 5-A, 8. Additionally Bigredwire's website remains active. *See* BIGREDWIRE, <http://www.bigredwire.com/visitors/welcome.jsp>, (last visited June 5, 2017). The Department thus finds that Bigredwire's lack of registrations with the SOC and FCC are not dispositive of whether Bigredwire is doing business in Massachusetts. Rather, given the company's active website and DTC registration, along with the company's history of service provision despite its non-compliance with reporting obligations, the Department finds that Bigredwire was doing business in Massachusetts during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12.

NetTalk registered with the SOC on February 4, 2009. D.T.C. 16-AR-19, Exh. 6-A. NetTalk's SOC registration is current and the company has submitted filings to the SOC after 2013, as well as annual reports for 2012 and 2013. *See* D.T.C. 16-AR-19, Exhs. 6-A, 6-B, 6-C. In addition, NetTalk retains a current FCC registration and reports Massachusetts as a jurisdiction in which it provides telecommunications service. *See* D.T.C. 16-AR-19, Exh. 7. Accordingly, the Department determines that NetTalk was doing business in Massachusetts during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12.

Total Call registered with the SOC on May 7, 2001. D.T.C. 16-AR-22, Exh. 6-A. Total Call's SOC registration is current and the company has submitted filings to the SOC after 2013, as well as annual reports for 2012 and 2013. *See* D.T.C. 16-AR-22, Exhs. 6-A, 6-B, 6-C. In addition, Total Call retains a current FCC registration and reports Massachusetts as a jurisdiction in which it provides telecommunications service. *See* D.T.C. 16-AR-22, Exh. 7. In fact, Total Call attempted to file annual returns for 2012 and 2013, but those filing were rejected as deficient. *See* D.T.C. 16-AR-22, Exh. 5-C. As a result of the foregoing, the Department determines that Total Call was doing business in Massachusetts during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12.

Wing Kueng registered with the SOC on October 27, 2000. D.T.C. 16-AR-23, Exh. 6-A. Wing Kueng's SOC registration is current and the company submitted annual reports to the SOC for both 2012 and 2013. *See* D.T.C. 16-AR-23, Exhs. 6-A, 6-B, 6-C. Although the FCC has no record for Wing Kueng, the company's primary business is a restaurant, which has a payphone onsite. *See* D.T.C. 16-AR-23, Exhs. 5-A, 6-C, 7. The lack of FCC registration is thus not dispositive of whether Wing Kueng was providing telecommunication service in Massachusetts in 2012 and 2013. Given the company's annual reports to the SOC in 2012 and 2013, the Department determines that Wing Kueng was doing business in Massachusetts during 2012 and 2013 for purposes of G.L. c. 166, §§ 11 and 12.

In sum, the Department finds that Tremcom was doing business in the Commonwealth during 2012, Teletrust was doing business in the Commonwealth during 2013, and Public Wireless, Americom, Bigredwire, NetTalk, Total Call, and Wing Kueng were each doing business in the Commonwealth during both 2012 and 2013. These companies were thus required

to file annual returns for those calendar years by March 31 of the following year but did not do so.

No good cause exists to extend any of the filing deadlines associated with the delinquent annual returns. None of these carriers provided a reason for the failure to file the required annual return(s) or demonstrated that good cause exists to extend the filing deadlines. In addition, each carrier failed to respond to the Notice and to appear at its public and evidentiary hearings. As a result, the Department determines that no good cause exists to extend any of the carrier's filing deadlines. Each of the unfiled annual returns is therefore delinquent. Tremcom is subject to the per diem statutory forfeitures from April 1, 2013, for its delinquent 2012 annual return. Public Wireless is subject to the per diem statutory forfeitures from April 1, 2014, for its delinquent 2013 annual return. Teletrust, Americom, Bigredwire, NetTalk, Total Call, and Wing Kueng are each subject to the per diem statutory forfeitures from April 1, 2013, and April 1, 2014, respectively, for their delinquent 2012 and 2013 annual returns. Given the companies' lack of response and cooperation, the Department imposes the maximum \$15.00-per-day forfeiture. *See* G.L. c. 166, § 12; *D.T.C. 13-AR* at Appendix A (imposing the maximum \$15.00-per-day forfeiture). The forfeitures continue to accrue for each of these companies.

Pursuant to G.L. c. 166, § 12, the Department must also determine whether each carrier's failure to file the required annual return(s) was unreasonable. Because each carrier failed to provide a reason for its failure to file, failed to respond to the Notice, and failed to appear at its public and evidentiary hearings, the Department finds that each carrier's failure to file was unreasonable. Given the companies' lack of response and cooperation, the Department imposes the maximum additional \$500.00 forfeiture for each delinquent return. *See* G.L. c. 166, § 12; *D.T.C. 13-AR* at Appendix A (imposing the maximum \$500.00-per-offense forfeiture). The

Department refers its findings with respect to these carriers to the Attorney General for enforcement. *See* G.L. c. 159, § 39.

In addition, the Department finds Tremcom's, Public Wireless's, Teletrust's, Americom's, Bigredwire's, NetTalk's, Total Call's, and Wing Kueng's failures to comply with the Department's requirements as reasons to cancel their SBOs and intrastate tariffs on file with the Department. *See Order Opening Investigation* at 6; *D.T.C. 13-AR* at 19; *D.T.C. 11-AR-A* at 12; *D.T.C. 11-AR-C* at 10; *Common Carrier Regulatory Treatment Order* at 12. Each of these companies failed to: file annual returns for the relevant year(s); appear at their designated hearings; and otherwise communicate with the Department. The Department thus cancels each carrier's registration and intrastate tariff(s) on file with the Department as of the effective date of this Order. The Department also directs removal of public access line service from the payphones of Teletrust and Wing Kueng. *See D.T.E. 02-13-B* at 4 & n.3.

III. ORDER

After notice, hearing, opportunity for comment, and due consideration, it is

ORDERED that Tremcom shall immediately file an annual return for calendar year 2012 and pay to the Commonwealth of Massachusetts the applicable statutory forfeitures consistent with this Order and Appendix A; and it is

FURTHER ORDERED that GPCS, NMG, Pac-West, Public Wireless, and Teletrust shall each immediately file an annual return for calendar year 2013 and pay to the Commonwealth of Massachusetts the applicable statutory forfeitures consistent with this Order and Appendix A; and it is

FURTHER ORDERED that Americom, Bigredwire, IBFA, NetTalk, Total Call, Wing Kueng, and Yak shall each immediately file annual returns for calendar years 2012 and 2013 and

pay to the Commonwealth of Massachusetts the applicable statutory forfeitures consistent with this Order and Appendix A; and it is

FURTHER ORDERED that the SBOs and all intrastate tariffs on file with the Department for Tremcom, BridgeVoice, Clear World, GPCS, NMG, Pac-West, Public Wireless, RRV Enterprises, Teletrust, Americom, Bigredwire, IBFA, LDC, Master Call, Navigator, NetTalk, Think 12, Total Call, Wing Kueng, and Yak be canceled as of the effective date of this Order; and it is

FURTHER ORDERED that public access line service be removed from the payphones of Teletrust and Wing Kueng; and it is

FURTHER ORDERED that the findings of fact and directives herein involving the delinquent annual returns of Tremcom, D.T.C. 16-AR-1; GPCS, D.T.C. 16-AR-4; NMG, D.T.C. 16-AR-6; Pac-West, D.T.C. 16-AR-7; Public Wireless, D.T.C. 16-AR-9; Teletrust, D.T.C. 16-AR-11; Americom, D.T.C. 16-AR-12; Bigredwire, D.T.C. 16-AR-14; IBFA, D.T.C. 16-AR-15; NetTalk, D.T.C. 16-AR-19; Total Call, D.T.C. 16-AR-22; Wing Kueng, D.T.C. 16-AR-23; and Yak, D.T.C. 16-AR-24, shall be presented to the Attorney General of the Commonwealth of Massachusetts for action pursuant to G.L. c. 159, § 39.

By Order of the Department,



Karen Charles Peterson,
Commissioner

RIGHT OF APPEAL

Pursuant to G.L. c. 25, § 5, and G.L. c. 166A, § 2, an appeal as to matters of law from any final decision, order or ruling of the Department may be taken to the Supreme Judicial Court for the County of Suffolk by an aggrieved party in interest by the filing of a written petition asking that the Order of the Department be modified or set aside in whole or in part. Such petition for appeal shall be filed with the Secretary of the Department within twenty (20) days after the date of service of the decision, order or ruling of the Department, or within such further time as the Department may allow upon request filed prior to the expiration of the twenty (20) days after the date of service of said decision, order or ruling. Within ten (10) days after such petition has been filed, the appealing party shall enter the appeal in the Supreme Judicial Court for the County of Suffolk by filing a copy thereof with the Clerk of said Court. Appeals of Department Orders on basic service tier cable rates, associated equipment, or whether a franchising authority has acted consistently with the federal Cable Act may also be brought pursuant to 47 C.F.R. § 76.944.

APPENDIX A

Summary

<u>Docket</u>	<u>Carrier</u>	<u>Unfiled Annual Return For Calendar Year(s)</u>	<u>SBO and Tariff Cancellation</u>	<u>Forfeitures through 7/31/2017*</u>
DTC 16-AR-1	Tremcom International, Inc.	2012	Yes	\$24,020.00
DTC 16-AR-2	BridgeVoice, Inc. dba International Voice Services Over Internet Protocol	2013	Yes	n/a
DTC 16-AR-3	Clear World Communications Corporation	2013	Yes	n/a
DTC 16-AR-4	GPCS Fiber Communications, Inc.	2013	Yes	\$18,545.00
DTC 16-AR-6	NMG Telecom, LLC	2013	Yes	\$18,545.00
DTC 16-AR-7	Pac-West Telecomm, Inc.	2013	Yes	\$18,545.00
DTC 16-AR-9	Public Wireless, Inc.	2013	Yes	\$18,545.00
DTC 16-AR-10	RRV Enterprises, Inc. dba Consumer Access	2013	Yes	n/a
DTC 16-AR-11	Teletrust, Inc.	2013	Yes	\$18,545.00
DTC 16-AR-12	Americom Technologies, Inc. dba Network Utilization Services	2012, 2013	Yes	\$42,565.00
DTC 16-AR-14	Bigredwire.com, Inc.	2012, 2013	Yes	\$42,565.00
DTC 16-AR-15	IBFA Acquisition Company, LLC dba Farm Bureau Connection	2012, 2013	Yes	\$42,565.00
DTC 16-AR-16	LDC Telecommunications, Inc. dba OmniTel Communications, UniTel Communications	2012, 2013	Yes	n/a
DTC 16-AR-17	Master Call Communications, Inc.	2012, 2013	Yes	n/a
DTC 16-AR-18	Navigator Telecommunications, LLC	2012, 2013	Yes	n/a
DTC 16-AR-19	NetTalk.Com, Inc.	2012, 2013	Yes	\$42,565.00
DTC 16-AR-21	Think 12 Corporation dba Hello Depot	2012, 2013	Yes	\$42,565.00
DTC 16-AR-22	Total Call International, Inc.	2012, 2013	Yes	\$42,565.00
DTC 16-AR-23	Wing Kueng Corporation dba China Lion Restaurant	2012, 2013	Yes	\$42,565.00
DTC 16-AR-24	Yak Communications (America) Inc.	2012, 2013	Yes	\$42,565.00

Accrued Statutory Forfeitures
Through July 31, 2017

Docket	Carrier	Delinquent Annual Returns	\$500.00/ offense	<i>per diem</i> 2013	<i>per diem</i> 2014	<i>per diem</i> 2015	<i>per diem</i> 2016	<i>per diem</i> 2017 through 7/31/2017*	Total
DTC 16-AR-1	Tremcom	2012	\$500.00	\$3,900.00	\$5,475.00	\$5,475.00	\$5,490.00	\$3,180.00	\$24,020.00
DTC 16-AR-4	GPCS	2013	\$500.00	n/a	\$3,900.00	\$5,475.00	\$5,490.00	\$3,180.00	\$18,545.00
DTC 16-AR-6	NMG	2013	\$500.00	n/a	\$3,900.00	\$5,475.00	\$5,490.00	\$3,180.00	\$18,545.00
DTC 16-AR-7	Pac-West	2013	\$500.00	n/a	\$3,900.00	\$5,475.00	\$5,490.00	\$3,180.00	\$18,545.00
DTC 16-AR-9	Public Wireless	2013	\$500.00	n/a	\$3,900.00	\$5,475.00	\$5,490.00	\$3,180.00	\$18,545.00
DTC 16-AR-11	Teletrust	2013	\$500.00	n/a	\$3,900.00	\$5,475.00	\$5,490.00	\$3,180.00	\$18,545.00
DTC 16-AR-12	Americom	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-14	Bigredwire	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-15	IBFA	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-19	NetTalk	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-22	Total Call	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-23	Wing Kueng	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
DTC 16-AR-24	Yak	2012, 2013	\$1,000.00	\$3,900.00	\$9,375.00	\$10,950.00	\$10,980.00	\$6,360.00	\$42,565.00
	Total for the 13 carriers:		\$10,000.00	\$31,200.00	\$90,600.00	\$109,500.00	\$109,800.00	\$63,600.00	\$414,700.00

Note: Annual Returns for calendar year 2012 were due on March 31, 2013
Annual Returns for calendar year 2013 were due on March 31, 2014

Forfeitures: \$500.00 per offense
\$5.00 per day for the first fifteen days of delinquency
\$10.00 per day for the next fifteen days of delinquency
\$15.00 per day for each day of delinquency thereafter until the return is filed

**Per diem* forfeitures continue to accrue

APPENDIX B
Evidentiary Records

D.T.C. 16-AR-1 Tremcom International, Inc.	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	Statement of Business Operations (“SBO”)/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 Annual Return (“AR”) Correspondence to Company</u>
2-A	Reminder Notice for Calendar Year (“CY”) 2012
2-B	No Record (of Reminder Notice for CY 2013)
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012
2-F	Certified Mail Receipt for CY 2012 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Miscellaneous (“Misc.”) Department (“Dept.”) Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Mar. 29, 2012)
5-B	CY 2013 AR on file with Dept. (filed July 28, 2014)
5-C	No Record (of documentation involving AR delinquencies for CY 2012)
5-D	Communication dated July 2, 2014, involving CY 2013 annual return
	<u>Secretary of Commonwealth (“SOC”) Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 11, 2014)
6-C	SOC Annual Report for CY 2013 (filed Mar. 11, 2014)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>Federal Communications Commission (“FCC”) Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-2	
BridgeVoice, Inc. dba International Voice Services Over Internet Protocol	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	No Record (of Proof of Returned Mail for CY 2013 Delinquency Notice)
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed July 15, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	Communications in April through July, 2013, involving CY 2011 and CY 2012 annual returns
5-D	Dept. e-mail outreach to carrier in December 2015
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 15, 2010)
6-C	SOC Annual Report for CY 2009 (filed Mar. 15, 2010)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-3	
Clear World Communications Corporation	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	Proof of Returned Mail for CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed Apr. 11, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 16, 2011)
6-C	SOC Annual Report for CY 2010 (filed Mar. 16, 2011)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8-A	FCC Order No. DA 14-575 (rel. Apr. 30, 2014) – involving slamming complaints against company and company communications with FCC in June and December, 2013
8-B	FCC Order No. DA 13-1498 (rel. July 2, 2013) – involving slamming complaint against company and company communications with FCC on June 29, 2012

D.T.C. 16-AR-4 GPCS Fiber Communications, Inc.	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	Certified Mail Receipt for CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed Apr. 10, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 13, 2012)
6-C	SOC Annual Report for CY 2011 (filed Mar. 13, 2012)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	No Record (of Company in Form 499 Database)
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

**D.T.C. 16-AR-6
NMG Telecom, LLC**

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Pages
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	No Record (of Proof of Returned Mail for CY 2013 Delinquency Notice)
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	No Record (of CY 2012 AR on file with Dept.)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: July 31, 2015)
6-C	SOC Annual Report for CY 2013 (filed Dec. 31, 2013)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

**D.T.C. 16-AR-7
Pac-West Telecomm, Inc.**

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	Proof of Returned Mail and Certified Mail Receipt for CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	E-mail communications with consultant in December 2015 indicating Company assets acquired by another entity
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed Aug. 19, 2014)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	Communications with Company September 2013 involving CY 2011 and CY 2012 ARs; Company noted pending bankruptcy proceedings
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Statement of Resignation of Registered Agent, filed Nov. 17, 2016)
6-C	SOC Annual Report for CY 2011 (filed Apr. 27, 2012)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7-A	Database information summary printout for Company
7-B	Database information summary printout for Filer 829775
	<u>Additional FCC Documentation, if applicable</u>
8-A	FCC Notice No. DA 13-1779 (rel. Aug. 20, 2013) entitled "Domestic Section 214 Application Filed for the Acquisition of Certain Assets of Pac-West Telecomm, Inc., Tex-Link Communications, Inc., and NWire, LLC by TNCI Operating Company, LLC"
8-B	FCC Notice No. DA 13-1931 (rel. Sept. 20, 2013) entitled "Notice of Domestic Section 214 Authorization Granted"
8-C	Company Request for Special Temporary Authority, filed in WC Docket No. 13-194 (Sept. 6, 2013)

**D.T.C. 16-AR-9
Public Wireless, Inc.**

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Pages
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	Certified Mail Receipt for CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed Nov. 12, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	Communications with Company in November 2013 involving CY 2012 AR
5-D	Dept. e-mail to Company involving AR delinquency for CY 2013
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Feb. 19, 2015)
6-C	SOC Annual Report for CY 2014 (filed Feb. 19, 2015)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-10
RRV Enterprises, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	Proof of Returned Mail for CY 2012 Reminder Notice
2-D	Proof of Returned Mail for CY 2013 Reminder Notice
2-E	Delinquency Notice for CY 2013
2-F	Proof of Returned Mail for CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed Mar. 28, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	E-mail to Company in May 2013 involving CY 2012 AR
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Jan. 12, 2012)
6-C	SOC Annual Report for CY 2011 (filed Jan. 12, 2012)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	Annual Customer Proprietary Network Information ("CPNI") compliance filing dated February 6, 2013

D.T.C. 16-AR-11
Teletrust, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	No Record (of an SBO/Registration (Common Carrier))
1-B	Payphone Registration
1-C	No Record (of a Tariff)
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	No Record (of Reminder Notice for CY 2012)
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2013
2-F	Proof of Returned Mail for CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2012 AR on file with Dept. (filed July 12, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Jan. 17, 2014)
6-C	SOC Annual Report for CY 2013 (filed Jan. 17, 2014)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-12 Americom Technologies, Inc. dba Network Utilization Services	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	No Record (of an SBO/Registration (Common Carrier))
1-A-1	Dept. database printout involving Company registration status and compliance filing history
1-B	No Record (of a Payphone Registration)
1-C	No Record (of a Tariff Cover Page)
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	No Record (of Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice)
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Apr. 2, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	Communication involving ARs for CY 2012 and 2013
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Nov. 7, 2013)
6-C	SOC Annual Report for CY 2013 (filed Nov. 7, 2013)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-14
Bigredwire.com, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Certified Mail Receipt for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Mar. 26, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	No Record (of Company in SOC database)
6-B	No Record (of SOC Business Entity Filing Summary, i.e., filing type and year filed summary)
6-C	No Record (of SOC annual report)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	Annual CPNI compliance filing dated February 28, 2014

D.T.C. 16-AR-15 IBFA Acquisition Company, LLC dba Farm Bureau Connection	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Certified Mail Receipt for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Apr. 30, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Jan. 12, 2012)
6-C	SOC Annual Report for CY 2012 (filed Jan. 12, 2012)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8-A	Annual CPNI compliance filing dated February 16, 2016
8-B	Application for consent to the transfer of control/assignment of a business which has blanket domestic interstate 214 authority – transfer of specified assets of IBFA Acquisition Company, LLC, by its Receiver, Transferor to First Choice Technology, Inc., Transferee (dated Jan. 8, 2015)
8-C	Additional information submitted regarding IBFA transfer application (dated Jan. 14, 2015)
8-D	FCC Notice No. DA 15-70 (rel. Jan. 20, 2015) entitled Domestic Section 214 Application Filed for the Acquisition of Certain Assets of IBFA Acquisition Company, LLC by First Choice Technology, Inc.
8-E	FCC Notice No. DA 15-226 (rel. Feb. 20, 2015) entitled Notice of Domestic Section 214 Authorization Granted involving IBFA application

D.T.C. 16-AR-16	
LDC Telecommunications, Inc. dba OmniTel Communications, UniTel Communications	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Certified Mail Receipt for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	E-mail communication dated June 11, 2012, involving CY 2011 AR
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Aug. 6, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Jan. 20, 1999)
6-C	No Record (of SOC annual report)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-17
Master Call Communications, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Pages
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	Reminder Notice for CY 2013
2-C	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-D	Proof of Returned Mail for CY 2013 Reminder Notice
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	E-mail communication dated July and October 2012, involving CY 2010 AR
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Apr. 2, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: State of Resignation of Registered Agent filed Jan. 26, 2012)
6-C	SOC Annual Report for CY 2009 (filed Mar. 12, 2010)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-18
Navigator Telecommunications, LLC

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Pages
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	Proof of Returned Mail for CY 2012 Reminder Notice
2-C	Reminder Notice for CY 2013
2-D	Proof of Returned Mail for CY 2013 Reminder Notice
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Mar. 20, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: July 28, 2005)
6-C	No Record (of SOC annual report)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-19
NetTalk.Com, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Pages
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Certified Mail Receipt for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Aug. 8, 2013)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: July 31, 2015)
6-C	SOC Annual Report for CY 2013 (filed July 5, 2013)
6-D	Statement of Change of Registered Office Address by Registered Agent (filed July 31, 2015)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-21
Think 12 Corporation dba Hello Depot

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	Proof of Returned Mail for CY 2013 Reminder Notice
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Apr. 2, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 28, 2011)
6-C	SOC Annual Report for CY 2010 (filed Mar. 28, 2011)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8	FCC Order on Review, Order No. FCC 12-164 (rel. Dec. 21, 2012), denying appeal of FCC Enforcement Bureau determination that Company had violated CPNI compliance filing requirements.

D.T.C. 16-AR-22
Total Call International, Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	Informational filing (filed Mar. 22, 2013), involving sale of stock and transfer of ownership
4-A-1	Notice of merger transaction (filed July 11, 2013), involving merger of a separate entity into Company
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Mar. 29, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	Communication in December 2015 involving Dept. rejection of Company filing. Company had filed CY 2012 through CY 2014 ARs, but Dept. rejected because the filing omitted certain information.
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Sept. 10, 2015)
6-C	SOC Annual Report for CY 2015 (filed Sept. 10, 2015)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8-A	Annual CPNI compliance filing (filed Mar. 5, 2014)
8-B	Section 43.61 FCC International Traffic Report filing (dated July 30, 2014)

D.T.C. 16-AR-23 Wing Kueng Corporation dba China Lion Restaurant	
<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	No Record (of an SBO/Registration (Common Carrier))
1-B	Payphone Registration
1-C	No Record (of a Tariff)
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Certified Mail Receipt for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	No Record (of Proof of Returned Mail for Notice of Investigation)
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Apr. 12, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Mar. 16, 2014)
6-C	SOC Annual Report for CY 2013 (filed Mar. 16, 2014)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	No Record (of Company in Form 499 Database)
	<u>Additional FCC Documentation, if applicable</u>
8	No Record (of miscellaneous FCC actions or filings, e.g., enforcement actions, consent decrees, discontinuance notices, etc.)

D.T.C. 16-AR-24
Yak Communications (America), Inc.

<u>Exhibit #</u>	<u>Exhibit Description</u>
	<u>Registration and Tariffs</u>
1-A	SBO/Registration (Common Carrier)
1-B	No Record (of a Payphone Registration)
1-C	Tariff Cover Page
	<u>2012, 2013 AR Correspondence to Company</u>
2-A	Reminder Notice for CY 2012
2-B	No Record (of Proof of Returned Mail for CY 2012 Reminder Notice)
2-C	Reminder Notice for CY 2013
2-D	No Record (of Proof of Returned Mail for CY 2013 Reminder Notice)
2-E	Delinquency Notice for CY 2012 and CY 2013
2-F	Proof of Returned Mail for CY 2012 and CY 2013 Delinquency Notice
	<u>Service</u>
3	Proof of Returned Mail for Notice of Investigation
	<u>Misc. Dept. Communications or File Documents</u>
4-A	No Record (of Dept. file room records 2012-present, involving letters or documents notifying Dept. of sale, merger, discontinuance, bankruptcy, withdrawal, etc.)
4-B	No Record (of e-mail records 2012-present, involving registration issues, tariff issues, amendment requests, etc.)
	<u>AR Documentation on File</u>
5-A	CY 2011 AR on file with Dept. (filed Mar. 29, 2012)
5-B	No Record (of CY 2014 AR on file with Dept.)
5-C	No Record (of documentation involving AR delinquency for CY 2012 or CY 2013)
5-D	No Record (of communication involving AR delinquency for CY 2012 or CY 2013)
	<u>SOC Data</u>
6-A	SOC Business Entity Summary
6-B	SOC Business Entity Filing Summary, i.e., filing type and year filed summary (last filing, as of June 1, 2017: Feb. 9, 2011)
6-C	SOC Annual Report for CY 2011 (filed Feb. 9, 2011)
6-D	No Record (of other recent SOC filings, i.e., carrier withdrawal, reinstatement, and/or amendment documents)
	<u>FCC Form 499 Filer Database Data</u>
7	Database information summary printout for Company
	<u>Additional FCC Documentation, if applicable</u>
8-A	Application of Yak Communications (America), Inc. for a transfer of control involving an authorized international and domestic carrier (dated Dec. 6, 2006)
8-B	FCC Notice No. DA 10-1283 (rel. July 9, 2010), entitled Termination of Completed Domestic Section 214 Streamlined Proceedings Docketed Between 2002 and 2006