



**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 18-1

April 2, 2018

Town of Warwick Request for Investigation by the Department of Telecommunications and Cable of the Telephone Service Quality of Verizon New England, Inc., d/b/a Verizon Massachusetts, in Warwick, Massachusetts

NOTICE OF PUBLIC HEARING ON TELEPHONE SERVICE QUALITY

On January 19, 2018, the Select Board (“Board”) of the Town of Warwick filed a Petition with the Department of Telecommunications and Cable (“Department”) for an investigation and public hearing pursuant to G.L. c. 159, § 24. The Board requests that the Department investigate the quality of the telephone service provided to the residents of Warwick by Verizon New England, Inc., d/b/a Verizon Massachusetts. The Department will hold a public hearing to receive comments pursuant to the Board’s Petition. Members of the public, elected officials, and other interested persons are invited to attend and comment. The hearing will take place at:

Warwick Town Hall
12 Athol Road
Warwick, Massachusetts 01378
Wednesday, April 25, 2018, at 6:00 P.M.

Any requests for reasonable accommodations for people with disabilities or other questions about this hearing should be submitted to Shonda D. Green at shonda.green@mass.gov or (617) 305-3580.