



Denise Williams  
Director of Regulatory Compliance

November 1, 2018

Denise Menard  
Town Manager  
Town of East Longmeadow  
60 Center Square  
East Longmeadow, MA 1028

Dear Ms. Menard:

Enclosed, please find Charter Communication's ("Charter") annual Form 1240 and Form 1205 rate justification filing for 2019. Charter is hereby submitting this filing pursuant to the Federal Communication Commission's ("FCC") rate-setting methodology.

Upon receipt of this letter, the franchise authority is notified of Charter's updated maximum permitted rate justification effective February 2019. The maximum permitted rate changes on the Form 1240 are the result of certain external costs (*i.e.*, programming, channel changes, copyright), inflation, true-up adjustments, and changes in costs associated with delivering cable service.

If you have any questions about the filings, please feel free to call me at (214) 526-8397.

Respectfully submitted,

A handwritten signature in black ink that reads "Denise Williams". The signature is written in a cursive, flowing style.

Denise J. Williams  
Director of Regulatory Compliance and Planning

enclosures

**Charter Communications**  
**Form 1240 Filing - Additional Information & Attachments**  
**East Longmeadow**

**1 Basic Service Tier Rate Structure:**

|                                      | Annual Rate Change - February 2019 |                |                |
|--------------------------------------|------------------------------------|----------------|----------------|
|                                      | <u>Current</u>                     | <u>MPR</u>     | <u>OSR</u>     |
| Basic Service Tier Rate              | \$16.99                            | \$17.91        | \$16.49        |
| Broadcast TV Surcharge               | \$7.12                             | \$8.96         | \$8.95         |
| FCC Regulatory Fee                   | \$0.06                             | \$0.06         | \$0.06         |
| Total 1240 Rate                      | <u>\$24.17</u>                     | <u>\$26.93</u> | <u>\$25.50</u> |
|                                      |                                    |                |                |
| Public Access Fee (Out of Form 1240) | \$0.45                             | \$0.45         | \$0.45         |

**2 Channel Activity:**

True-up Period:

Feb 2018 - Reinstated EWTN, INSP, TBN; Added Daystar & Catholic TV

Projected Period:

Unknown as of filing date

**3 The following schedule details programming costs per customer for the true-up & projected period.**

|                                    | <u>Basic<br/>Service Tier</u> |
|------------------------------------|-------------------------------|
| Beginning of the true-up period 1: | \$8.0362                      |
| End of the true-up period 1:       | \$8.6643                      |
| Beginning of the projected period: | \$8.6643                      |
| End of the projected period:       | \$10.0197                     |

**FCC FORM 1240**  
**UPDATING MAXIMUM PERMITTED RATES FOR REGULATED CABLE SERVICES**

**Cable Operator:**

|   |                    |                          |
|---|--------------------|--------------------------|
| Name of Cable Operator<br><b>Charter Communications</b>         |                    |                          |
| Mailing Address of Cable Operator<br><b>400 Atlantic Street</b> |                    |                          |
| City<br><b>Stamford</b>   | State<br><b>CT</b> | ZIP Code<br><b>06901</b> |

|   |                 |    |
|---|-----------------|----|
| 1. Does this filing involve a single franchise authority and a single community unit? | YES<br><b>X</b> | NO |
|---|-----------------|----|

If yes, complete the franchise authority information below and enter the associated CUID number here

|               |
|---------------|
| <b>MA0092</b> |
|---------------|

|  |     |                |
|--|-----|----------------|
| 2. Does this filing involve a single franchise authority but multiple community units? | YES | NO<br><b>X</b> |
|--|-----|----------------|

If yes, enter the associated CUIDs below and complete the franchise authority information at the bottom of this page:

|            |
|------------|
| <b>n/a</b> |
|------------|

**3. Does this filing involve multiple franchise authorities?**

If yes, attach a separate sheet for each franchise authority and include the following franchise authority information with its associated CUID(s)

**Franchise Authority Information:**

|   |                    |                          |
|---|--------------------|--------------------------|
| Name of Local Franchising Authority<br><b>East Longmeadow</b>             |                    |                          |
| Mailing Address of Local Franchising Authority<br><b>60 Center Square</b> |                    |                          |
| City<br><b>East Longmeadow</b>  | State<br><b>MA</b> | ZIP Code<br><b>01028</b> |
| Telephone number<br><b>413-525-5400</b>                                   | Fax Number         |                          |

**4. For what purpose is this Form 1240 being filed? Please put an "X" in the appropriate box.**

|                                      |          |
|--------------------------------------|----------|
| a. Original Form 1240 for Basic Tier | <b>X</b> |
| b. Amended Form 1240 for Basic Tier  |          |
| c. Original Form 1240 for CPS Tier   |          |
| d. Amended Form 1240 for CPS Tier    |          |

**5. Indicate the one year time period for which you are setting rates (the Projected Period).**

|               |                        |
|---------------|------------------------|
| TO            |                        |
| <b>2/1/19</b> | <b>1/31/20</b> (mm/yy) |

**6. Indicate the time period for which you are performing a true-up.**

|                |                        |
|----------------|------------------------|
| TO             |                        |
| <b>10/1/17</b> | <b>9/30/18</b> (mm/yy) |

**7. Status of Previous Filing of FCC Form 1240 (enter an "x" in the appropriate box)**

|   |     |                |
|---|-----|----------------|
| a. Is this the first FCC Form 1240 filed in any jurisdiction? | YES | NO<br><b>X</b> |
| b. Has an FCC Form 1240 been filed previously with the FCC?   |     |                |

If yes, enter the date of the most recent filing

|  |            |
|--|------------|
|  | (mm/dd/yy) |
|--|------------|

c. Has an FCC Form 1240 been filed previously with the Franchising Authority?

|          |    |
|----------|----|
| YES      | NO |
| <b>X</b> |    |

If yes, enter the date of the most recent filing

|   |  |
|---|--|
| <b>Revised 11/1/18 (Original 11/2/17)</b> |  |
|---|--|

**8. Status of Previous Filing of FCC Form 1210 (enter an "x" in the appropriate box)**

a. Has an FCC Form 1210 been previously filed with the FCC?

If yes, enter the date of the most recent filing

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

b. Has an FCC Form 1210 been previously filed with the Franchising Authority?

If yes, enter the date of the most recent filing

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

**9. Status of FCC Form 1200 Filing (enter an "x" in the appropriate box)**

a. Has an FCC Form 1200 been previously filed with the FCC?

If yes, enter the date filed

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

b. Has an FCC Form 1200 been previously filed with the Franchising Authority?

If yes, enter the date filed

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

**10. Cable Programming Services Complaint Status (enter an "x" in the appropriate box)**

a. Is this form being filed in response to an FCC Form 329 complaint?

If yes, enter the date of the complaint

| YES | NO         |
|-----|------------|
|     | X          |
|     | (mm/dd/yy) |

**11. Is FCC Form 1205 Being Included With This Filing**

**12. Selection of "Going Forward" Channel Addition Methodology (enter an "x" in the appropriate box)**

☒ Check here if you are using the original rules [MARKUP METHOD].

☐ Check here if you are using the new, alternative rules [CAPS METHOD].

If using the CAPS METHOD, have you elected to revise recovery for channels added during the period May 15, 1994 to Dec. 31, 1994?

| YES | NO |
|-----|----|
|     |    |

**13. Headend Upgrade Methodology**

\*NOTE: Operators must certify to the Commission their eligibility to use this upgrade methodology and attach an equipment list and depreciation schedule.

☐ Check here if you are a qualifying small system using the streamlined headend upgrade methodology.

**Part I: Preliminary Information**

**Module A: Maximum Permitted Rate From Previous Filing**

| Line | Line Description               | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--------------------------------|------------|-------------|-------------|-------------|-------------|
| A1   | Current Maximum Permitted Rate | \$23.6423  |             |             |             |             |

**Module B: Subscribership**

| Line | Line Description                                      | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|---|------------|-------------|-------------|-------------|-------------|
| B1   | Average Subscribership For True-Up Period 1           | 4,829      |             |             |             |             |
| B2   | Average Subscribership For True-Up Period 2           | 0          |             |             |             |             |
| B3   | Estimated Average Subscribership For Projected Period | 4,829      |             |             |             |             |

**Module C: Inflation Information**

| Line | Line Description   |        |
|------|--|--------|
| C1   | Unclaimed Inflation: Operator Switching From 1210 To 1240              | 1.0000 |
| C2   | Unclaimed Inflation: Unregulated Operator Responding to Rate Complaint | 1.0000 |
| C3   | Inflation Factor For True-Up Period 1 [Wks 1]                          | 1.0265 |
| C4   | Inflation Factor For True-Up Period 2 [Wks 1]                          | 0.0000 |
| C5   | Current FCC Inflation Factor   | 1.0304 |

### Module D: Calculating the Base Rate

| Line | Line Description                              | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|---|------------|-------------|-------------|-------------|-------------|
| D1   | Current Headend Upgrade Segment               | \$0.0000   |             |             |             |             |
| D2   | Current External Costs Segment                | \$8.0362   |             |             |             |             |
| D3   | Current Caps Method Segment                   | \$0.0000   |             |             |             |             |
| D4   | Current Markup Method Segment                 | \$0.3100   |             |             |             |             |
| D5   | Current Channel Movement and Deletion Segment | (\$0.4091) |             |             |             |             |
| D6   | Current True-Up Segment                       | \$1.9042   |             |             |             |             |
| D7   | Current Inflation Segment                     | \$0.1370   |             |             |             |             |
| D8   | Base Rate [A1-D1-D2-D3-D4-D5-D6-D7]           | \$13.6640  |             |             |             |             |

### Part II: True-Up Period Module E: Timing Information

| Line | Line Description   |  |    |
|------|--|--|----|
| E1   | What Type of True-Up Is Being Performed? (Answer "1", "2", or "3". See Instructions for a description of these types.)<br>If "1", go to Module 1. If "2", answer E2 and E3. If "3", answer E2, E3, E4, and E5. |  | 2  |
| E2   | Number of Months in the True-Up Period 1   |  | 12 |
| E3   | Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period   |  | 4  |
| E4   | Number of Months in True-Up Period 2 Eligible for Interest   |  | 0  |
| E5   | Number of Months True-Up Period 2 Ineligible for Interest  |  | 0  |

### Module F: Maximum Permitted Rate For True-Up Period 1

| Line | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--|------------|-------------|-------------|-------------|-------------|
| F1   | Caps Method Segment For True-Up Period 1 [Wks 2]           | \$0.0000   |             |             |             |             |
| F2   | Markup Method Segment For True-Up Period 1 [Wks 3]         | \$0.2933   |             |             |             |             |
| F3   | Chan Mvmt Deletn Segment For True-Up Period 1 [Wks 4/5]    | (\$0.4091) |             |             |             |             |
| F4   | True-Up Period 1 Rate Eligible For Inflation [D8+F1+F2+F3] | \$13.5482  |             |             |             |             |
| F5   | Inflation Segment for True-Up Period 1 [(F4*C3)-F4]        | \$0.3590   |             |             |             |             |
| F6   | Headend Upgrade Segment For True-Up Period 1 [Wks 6]       | \$0.0000   |             |             |             |             |
| F7   | External Costs Segment For True-Up Period 1 [Wks 7]        | \$8.6643   |             |             |             |             |
| F8   | True-Up Segment For True-Up Period 1                       | \$2.0359   |             |             |             |             |
| F9   | Max Perm Rate for True-Up Period 1 [F4+F5+F6+F7+F8]        | \$24.6074  |             |             |             |             |

### Module G: Maximum Permitted Rate For True-Up Period 2

| Line | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--|------------|-------------|-------------|-------------|-------------|
| G1   | Caps Method Segment For True-Up Period 2 [Wks 2]         |            |             |             |             |             |
| G2   | Markup Method Segment For True-Up Period 2 [Wks 3]       |            |             |             |             |             |
| G3   | Chan Mvmt Deletn Segment For True-Up Period 2 [Wks 4/5]  |            |             |             |             |             |
| G4   | TU Period 2 Rate Eligible For Inflation [D8+F5+G1+G2+G3] |            |             |             |             |             |
| G5   | Inflation Segment for True-Up Period 2 [(G4*C4)-G4]      |            |             |             |             |             |
| G6   | Headend Upgrade Segment For True-Up Period 2 [Wks 6]     |            |             |             |             |             |
| G7   | External Costs Segment For True-Up Period 2 [Wks 7]      |            |             |             |             |             |
| G8   | True-Up Segment For True-Up Period 2                     |            |             |             |             |             |
| G9   | Max Perm Rate for True-Up Period 2 [G4+G5+G6+G7+G8]      |            |             |             |             |             |

### Module H: True-Up Adjustment Calculation

| Line                                   | Line Description  | a<br>Basic      | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|--|---|-----------------|-------------|-------------|-------------|-------------|
| <b>Adjustment For True-Up Period 1</b> |   |                 |             |             |             |             |
| H11                                    | Revenue From Period 1   | \$1,290,600.47  |             |             |             |             |
| H12                                    | Revenue From Max Permitted Rate for Period 1                    | \$1,425,949.615 |             |             |             |             |
| H13                                    | True-Up Period 1 Adjustment [H12-H11]                           | \$135,349.1450  |             |             |             |             |
| H14                                    | Interest on Period 1 Adjustment                                 | \$12,974.4844   |             |             |             |             |
| <b>Adjustment For True-Up Period 2</b> |   |                 |             |             |             |             |
| H15                                    | Revenue From Period 2 Eligible for Interest                     |                 |             |             |             |             |
| H16                                    | Revenue From Max Perm Rate for Period 2 Eligible For Interest   |                 |             |             |             |             |
| H17                                    | Period 2 Adjustment Eligible For Interest [H16-H15]             |                 |             |             |             |             |
| H18                                    | Interest on Period 2 Adjustment (See instructions for formula)  |                 |             |             |             |             |
| H19                                    | Revenue From Period 2 Ineligible for Interest                   |                 |             |             |             |             |
| H110                                   | Revenue From Max Perm Rate for Period 2 Ineligible for Interest |                 |             |             |             |             |
| H111                                   | Period 2 Adjustment Ineligible For Interest [H110-H19]          |                 |             |             |             |             |
| <b>Total True-Up Adjustment</b>        |   |                 |             |             |             |             |
| H112                                   | Previous Remaining True-Up Adjustment                           | \$0.0000        |             |             |             |             |
| H113                                   | Total True-Up Adjustment [H13+H14+H17+H18+H111+H112]            | \$148,323.6294  |             |             |             |             |
| H114                                   | Amount of True-Up Claimed For This Projected Period             | \$148,323.6294  |             |             |             |             |
| H115                                   | Remaining True-Up Adjustment [H113-H114]                        | \$0.0000        |             |             |             |             |

### Part III: Projected Period Module I: New Maximum Permitted Rate

| Line | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--|------------|-------------|-------------|-------------|-------------|
| I1   | Caps Method Segment For Projected Period [Wks 2]             | \$0.0000   |             |             |             |             |
| I2   | Markup Method Segment For Projected Period [Wks 3]           | \$0.3100   |             |             |             |             |
| I3   | Chan Nymnt Deletn Segment For Projected Period [Wks 4-5]     | (\$0.4091) |             |             |             |             |
| I4   | Proj. Period Rate Eligible For Inflation [D8+E5+G5+I1+I2+I3] | \$13.9239  |             |             |             |             |
| I5   | Inflation Segment for Projected Period [(I4*C5)-I4]          | \$0.4233   |             |             |             |             |
| I6   | Headend Upgrade Segment For Projected Period [Wks 6]         | \$0.0000   |             |             |             |             |
| I7   | External Costs Segment For Projected Period [Wks 7]          | \$10.0197  |             |             |             |             |
| I8   | True-Up Segment For Projected Period                         | \$2.5596   |             |             |             |             |
| I9   | Max Permitted Rate for Projected Period [I4+I5+I6+I7+I8]     | \$26.9265  |             |             |             |             |
| I10  | Operator Selected Rate For Projected Period                  | \$25.50    |             |             |             |             |

Note: The maximum permitted rate figures do not take into account any refund liability you may have. If you have previously been ordered by the Commission or your local franchising authority to make refunds, you are not relieved of your obligation to make such refunds even if the permitted rate is higher than the contested rate or your current rate.

#### Certification Statement

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

|   |                            |
|---|----------------------------|
| Signature<br><i>Denise Williams</i>   | Date<br>11/1/2018          |
| Name and Title of Person Completing this Form: Denise J. Williams, Director of Regulatory Compliance & Planning |                            |
| Telephone number<br>214-526-8397  | Fax Number<br>972-552-9997 |

## Worksheet 1 - True-Up Period Inflation

For instructions, see Appendix A of Instructions For FCC Form 1240

| Line | Period  | FCC Inflation Factor |
|------|---|----------------------|
| 101  | October 2017                                  | 2.33%                |
| 102  | November                                      | 2.33%                |
| 103  | December                                      | 2.33%                |
| 104  | January 2018                                  | 2.20%                |
| 105  | February                                      | 2.20%                |
| 106  | March   | 2.20%                |
| 107  | April   | 3.04%                |
| 108  | May   | 3.04%                |
| 109  | June  | 3.04%                |
| 110  | July  | 3.04%                |
| 111  | August  | 3.04%                |
| 112  | September                                     | 3.04%                |
| 113  | Average Inflation Factor for True-Up Period 1 | 1.0265               |

|     |   |  |
|-----|---|--|
| 114 |   |  |
| 115 |   |  |
| 116 |   |  |
| 117 |   |  |
| 118 |   |  |
| 119 |   |  |
| 120 |   |  |
| 121 |   |  |
| 122 |   |  |
| 123 |   |  |
| 124 |   |  |
| 125 |   |  |
| 126 | Average Inflation Factor for True-Up Period 2 |  |

## Worksheet 3 - Markup Method True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

Question 1. Indicate the period for which this worksheet is being used (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
| 0  |

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

| Line | Period                                    | 1<br>Sum of Previous<br>Regulated Channels | 2<br>Sum of Current<br>Regulated Channel | 3<br>Average<br>Channels | 4<br>Per Channel<br>Adjustment | 5<br>Basic Channels<br>Added | 6<br>Total<br>Adjustment | 7<br>Cumulative<br>Adjustment |
|------|---|--|--|--------------------------|--------------------------------|------------------------------|--------------------------|-------------------------------|
| 301  | Previous Month                            |  |  |                          |                                |                              |                          | \$0.2600                      |
| 302  | October                                   | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 303  | November                                  | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 304  | December                                  | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 305  | January                                   | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 306  | February                                  | 29   | 34                                       | 31.5                     | \$0.01                         | 5                            | \$0.05                   | \$0.3100                      |
| 307  | March                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 308  | April                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 309  | May                                       | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 310  | June                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 311  | July                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 312  | August                                    | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 313  | September                                 | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3100                      |
| 314  | Average Period 1 Markup Method Adjustment |  |  |                          |                                |                              |                          | \$0.2933                      |
| 315  |   |  |  |                          |                                |                              |                          |                               |
| 316  |   |  |  |                          |                                |                              |                          |                               |
| 317  |   |  |  |                          |                                |                              |                          |                               |
| 318  |   |  |  |                          |                                |                              |                          |                               |
| 319  |   |  |  |                          |                                |                              |                          |                               |
| 320  |   |  |  |                          |                                |                              |                          |                               |
| 321  |   |  |  |                          |                                |                              |                          |                               |
| 322  |   |  |  |                          |                                |                              |                          |                               |
| 323  |   |  |  |                          |                                |                              |                          |                               |
| 324  |   |  |  |                          |                                |                              |                          |                               |
| 325  |   |  |  |                          |                                |                              |                          |                               |
| 326  |   |  |  |                          |                                |                              |                          |                               |
| 327  | Average Period 2 Caps Method Adjustment   |  |  |                          |                                |                              |                          |                               |



## Worksheet 3 - Markup Method Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
|----|

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

|   |
|---|
| 0 |
|---|

| Line | Period                                    | 1<br>Sum of Previous<br>Regulated Channels | 2<br>Sum of Current<br>Regulated Channel | 3<br>Average<br>Channels | 4<br>Per Channel<br>Adjustment | 5<br>Basic Channels<br>Added | 6<br>Total Adjustment | 7<br>Cumulative<br>Adjustment |
|------|---|--|--|--------------------------|--------------------------------|------------------------------|-----------------------|-------------------------------|
| 301  | Previous Month                            |  |  |                          |                                |                              |                       | \$0.3100                      |
| 302  | February                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 303  | March                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 304  | April                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 305  | May                                       | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 306  | June                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 307  | July                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 308  | August                                    | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 309  | September                                 | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 310  | October                                   | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 311  | November                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 312  | December                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 313  | January                                   | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 314  | Average Period I Markup Method Adjustment |  |  |                          |                                |                              |                       | \$0.3100                      |

## Worksheet 4 - Residual True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

| Line | Line Description | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|------------------|------------|-------------|-------------|-------------|-------------|
|------|------------------|------------|-------------|-------------|-------------|-------------|

### Period One

|     |  |           |  |  |  |  |
|-----|--|-----------|--|--|--|--|
| 401 | Average Permitted Charge   | \$22.2717 |  |  |  |  |
| 402 | Average External Costs   | \$8.6643  |  |  |  |  |
| 403 | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method | \$0.0000  |  |  |  |  |
| 404 | Average Tier Residual [401-402-403]  | \$13.6074 |  |  |  |  |
| 405 | Average Channels per Regulated Tier  | 32.00     |  |  |  |  |
| 406 | Average Caps Method Channels per Tier  | 0.0       |  |  |  |  |
| 407 | Average Remaining Channels [405-406]   | 32.00     |  |  |  |  |
| 408 | Average Period 1 Per Channel Residual [404/407]  | \$0.4252  |  |  |  |  |

### Period Two

|     |  |  |  |  |  |  |
|-----|--|--|--|--|--|--|
| 409 | Average Permitted Charge   |  |  |  |  |  |
| 410 | Average External Costs   |  |  |  |  |  |
| 411 | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method |  |  |  |  |  |
| 412 | Average Tier Residual [409-410-411]  |  |  |  |  |  |
| 413 | Average Channels per Regulated Tier  |  |  |  |  |  |
| 414 | Average Caps Method Channels per Tier  |  |  |  |  |  |
| 415 | Average Remaining Channels [413-414]   |  |  |  |  |  |
| 416 | Average Period 2 Per Channel Residual [412/415]  |  |  |  |  |  |

## Worksheet 4 - Residual Projected Period

Question 1. Indicate the period for which this worksheet is being used (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

| Line       | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------------|--|------------|-------------|-------------|-------------|-------------|
| Period One |  |            |             |             |             |             |
| 401        | Average Permitted Charge   | \$23.6423  |             |             |             |             |
| 402        | Average External Costs   | \$8.0362   |             |             |             |             |
| 403        | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method | \$0.0000   |             |             |             |             |
| 404        | Average Tier Residual [401-402-403]  | \$15.6061  |             |             |             |             |
| 405        | Average Channels per Regulated Tier  | 34.00      |             |             |             |             |
| 406        | Average Caps Method Channels per Tier  | 0.0        |             |             |             |             |
| 407        | Average Remaining Channels [405-406]   | 34.00      |             |             |             |             |
| 408        | Average Period 1 Per Channel Residual [404/407]  | \$0.4590   |             |             |             |             |

## Worksheet 5 - Channel Movement and Deletion True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

| Line | Period  | 1                                      | 2  | 3   | 4  |
|------|---|--|--|---|--|
|      |   | Residual of Channels Deleted From Tier | Residual of Channels Moved (added) to Tier | Net Per-Channel Cost Adjustment [Column 2 - Column 1] | Cumulative Net Per-Channel Cost Adjustment |
| 501  | Previous Period   |  |  |   | (\$0.4091)                                 |
| 502  | October   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 503  | November  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 504  | December  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 505  | January   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 506  | February  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 507  | March   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 508  | April   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 509  | May   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 510  | June  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 511  | July  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 512  | August  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 513  | September   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 514  | Average Period 1 Channel Movement and Deletion Adjustment |  |  |   | (\$0.4091)                                 |
| 515  |   |  |  |   |  |
| 516  |   |  |  |   |  |
| 517  |   |  |  |   |  |
| 518  |   |  |  |   |  |
| 519  |   |  |  |   |  |
| 520  |   |  |  |   |  |
| 521  |   |  |  |   |  |
| 522  |   |  |  |   |  |
| 523  |   |  |  |   |  |
| 524  |   |  |  |   |  |
| 525  |   |  |  |   |  |
| 526  |   |  |  |   |  |
| 527  | Average Period 2 Channel Movement and Deletion Adjustment |  |  |   |  |

## Worksheet 5 - Channel Movement and Deletion Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
|----|

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

|   |
|---|
| 0 |
|---|

| Line | Period  | 1   | 2   | 3   | 4   |
|------|---|---|---|---|---|
|      |   | Residual of Channels Deleted<br>From Tier | Residual of Channels Moved<br>(added) to Tier | Net Per-Channel Cost<br>Adjustment [Column 2 - Column<br>1] | Cumulative Net Per-Channel Cost<br>Adjustment |
| 501  | Previous Period   |   |   |   | (\$0.4091)                                    |
| 502  | February  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 503  | March   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 504  | April   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 505  | May   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 506  | June  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 507  | July  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 508  | August  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 509  | September   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 510  | October   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 511  | November  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 512  | December  | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 513  | January   | \$0.0000                                  | \$0.0000                                      | \$0.0000  | (\$0.4091)                                    |
| 514  | Average Period 1 Channel Movement and Deletion Adjustment |   |   |   | (\$0.4091)                                    |

## Worksheet 7 - External Costs True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

|                |                  |
|----------------|------------------|
| True-Up Period | Projected Period |
| X              |                  |
|                | 12               |
|                | 0                |

| Line  | Line Description  | a<br>Basic     | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|---|---|----------------|-------------|-------------|-------------|-------------|
| <b>Period 1</b>                               |   |                |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                |             |             |             |             |
| 701   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period | \$3,488.47     |             |             |             |             |
| 702   | Retransmission Consent Fees For Period  | \$446,344.47   |             |             |             |             |
| 703   | Copyright Fees For Period   | \$13,012.22    |             |             |             |             |
| 704   | External Costs Eligible For 7.5% Markup   | \$462,845.16   |             |             |             |             |
| 705   | Marked Up External Costs  | \$497,558.5502 |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                |             |             |             |             |
| 706   | Cable Specific Taxes For Period   | \$0.00         |             |             |             |             |
| 707   | Franchise Related Costs For Period  | \$0.00         |             |             |             |             |
| 708   | Commission Regulatory Fees For Period   | \$4,519.94     |             |             |             |             |
| 709   | Total External Costs For Period   | \$502,078.4902 |             |             |             |             |
| 710   | Monthly, Per-Subscriber External Costs For Period 1   | \$8.6643       |             |             |             |             |
| <b>Period 2</b>                               |   |                |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                |             |             |             |             |
| 711   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period |                |             |             |             |             |
| 712   | Retransmission Consent Fees For Period  |                |             |             |             |             |
| 713   | Copyright Fees For Period   |                |             |             |             |             |
| 714   | External Costs Eligible For 7.5% Markup   |                |             |             |             |             |
| 715   | Marked Up External Costs  |                |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                |             |             |             |             |
| 716   | Cable Specific Taxes For Period   |                |             |             |             |             |
| 717   | Franchise Related Costs For Period  |                |             |             |             |             |
| 718   | Commission Regulatory Fees For Period   |                |             |             |             |             |
| 719   | Total External Costs For Period   |                |             |             |             |             |
| 720   | Monthly, Per-Subscriber External Costs For Period 2   |                |             |             |             |             |

## Worksheet 7 - External Costs Projected Period

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |
|                | 12               |

Question 1 For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2 How long is the first period, in months, for which rates are being set with this worksheet?

Question 3 How long is the second period, in months, for which rates are being set with this worksheet?

| Line  | Line Description  | a<br>Basic     | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|---|---|----------------|-------------|-------------|-------------|-------------|
| <b>Period 1</b>                               |   |                |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                |             |             |             |             |
| 701   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period | \$3,488.47     |             |             |             |             |
| 702   | Retransmission Consent Fees For Period  | \$519,167.72   |             |             |             |             |
| 703   | Copyright Fees For Period   | \$14,220.44    |             |             |             |             |
| 704   | External Costs Eligible For 7.5% Markup   | \$536,876.63   |             |             |             |             |
| 705   | Marked Up External Costs  | \$577,142.3760 |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                |             |             |             |             |
| 706   | Cable Specific Taxes For Period   | \$0.00         |             |             |             |             |
| 707   | Franchise Related Costs For Period  | \$0.00         |             |             |             |             |
| 708   | Commission Regulatory Fees For Period   | \$3,476.88     |             |             |             |             |
| 709   | Total External Costs For Period   | \$580,619.2560 |             |             |             |             |
| 710   | Monthly, Per-Subscriber External Costs For Period 1   | \$10.0197      |             |             |             |             |

Franchise: East Longmeadow

Worksheet 8 - True-Up Rate Charged

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. How long is the True-Up Period 1, in months?

12

Question 2. How long is the True-Up Period 2, in months?

0

| Line | Line Description      | a<br>Net Basic Rate | b<br>2019 Adjustment | c<br>Basic Rate | d  | e |
|------|-----------------------|---------------------|----------------------|-----------------|--|---|
| 801  | October 2017          | \$19.54             |                      | \$19.54         |  |   |
| 802  | November              | \$19.54             |                      | \$19.54         |  |   |
| 803  | December              | \$19.54             |                      | \$19.54         |  |   |
| 804  | January               | \$19.54             |                      | \$19.54         |  |   |
| 805  | February 2018         | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 806  | March                 | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 807  | April                 | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 808  | May                   | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 809  | June                  | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 810  | July                  | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 811  | August                | \$23.64             | (\$0.55)             | \$24.19         |  |   |
| 812  | September             | \$23.62             | (\$0.55)             | \$24.17         | FCC regulatory fee pass-through adjustment |   |
| 813  | Period 1 Average Rate | \$22.2717           |                      | \$22.6383       |  |   |

|     |                        |           |            |           |  |  |
|-----|------------------------|-----------|------------|-----------|--|--|
| 814 | Notes for 2020 Filing: |           |            |           |  |  |
| 815 | October                | \$23.6200 | (\$0.5500) | \$24.1700 |  |  |
| 816 | November               | \$23.6200 | (\$0.5500) | \$24.1700 |  |  |
| 817 | December               | \$23.6200 | (\$0.5500) | \$24.1700 |  |  |
| 818 | January                | \$23.6200 | (\$0.5500) | \$24.1700 |  |  |
| 819 |                        |           |            |           |  |  |
| 820 |                        |           |            |           |  |  |
| 821 |                        |           |            |           |  |  |
| 822 |                        |           |            |           |  |  |
| 823 |                        |           |            |           |  |  |
| 824 |                        |           |            |           |  |  |
| 825 |                        |           |            |           |  |  |
| 826 | Period 2 Average Rate  |           |            |           |  |  |



**Charter Communications**  
**September 2018 Lineup**  
**East Longmeadow**  
**Lineup: East Longmeadow**

| <b>Chl #</b> | <b>Programming Service</b> |
|--------------|----------------------------|
| 3            | WSHM LD - CBS              |
| 4            | WGGB - ABC                 |
| 6            | WVIT - NBC                 |
| 7            | WGBY - PBS                 |
| 8            | WSBK - My TV               |
| 9            | WWLP - NBC                 |
| 10           | WGGB 2 - FOX               |
| 12           | WEDH - PBS                 |
| 13           | WWLP 2 - CW                |
| 15           | C-SPAN2                    |
| 16           | C-SPAN                     |
| 18           | EWTN                       |
| 21           | WHTX LD - UNV              |
| 88           | C-SPAN3                    |
| 93           | INSP                       |
| 94           | WASA LD - Estrella TV      |
| 95           | WDMR CD - Telemundo        |
| 96           | TBN                        |
| 101          | Catholic TV Network        |
| 125          | QVC                        |
| 126          | Daystar                    |
| 133          | HSN                        |
| 144          | Jewelry Television         |
| 159          | Evine Live                 |
| 180          | WGBY 3 - PBS Kids          |
| 181          | WGBY 2 - PBS World         |
| 182          | WGBY 4 - PBS Create        |
| 183          | WSHM LD 3 - Cozi TV        |
| 191          | Local Access               |
| 192          | Local Access               |
| 193          | Educational Access         |
| 194          | Educational Access         |
| 197          | Shop Zeal 1                |
| 198          | Shop Zeal 3                |

**Channel Count: 34**

**FCC FORM 1240**  
**UPDATING MAXIMUM PERMITTED RATES FOR REGULATED CABLE SERVICES**

**Cable Operator:**

|   |                    |                          |
|---|--------------------|--------------------------|
| Name of Cable Operator<br><b>Charter Communications</b>             |                    |                          |
| Mailing Address of Cable Operator<br><b>12405 Powerscourt Drive</b> |                    |                          |
| City<br><b>St. Louis</b>  | State<br><b>MO</b> | ZIP Code<br><b>63131</b> |

1. Does this filing involve a single franchise authority and a single community unit?

|          |    |
|----------|----|
| YES      | NO |
| <b>X</b> |    |

If yes, complete the franchise authority information below and enter the associated CUID number here

|               |
|---------------|
| <b>MA0092</b> |
|---------------|

2. Does this filing involve a single franchise authority but multiple community units?

|     |          |
|-----|----------|
| YES | NO       |
|     | <b>X</b> |

If yes, enter the associated CUIDs below and complete the franchise authority information at the bottom of this page

|     |
|-----|
| n/a |
|-----|

3. Does this filing involve multiple franchise authorities?

If yes, attach a separate sheet for each franchise authority and include the following franchise authority information with its associated CUID(s).

**Franchise Authority Information:**

|   |                              |                          |
|---|------------------------------|--------------------------|
| Name of Local Franchising Authority<br><b>East Longmeadow</b>             |                              |                          |
| Mailing Address of Local Franchising Authority<br><b>60 Center Square</b> |                              |                          |
| City<br><b>East Longmeadow</b>  | State<br><b>MA</b>           | ZIP Code<br><b>01028</b> |
| Telephone number<br><b>413-525-5400</b>                                   | Fax Number<br><b>Amended</b> |                          |

4. For what purpose is this Form 1240 being filed? Please put an "X" in the appropriate box.

- a. Original Form 1240 for Basic Tier
- b. Amended Form 1240 for Basic Tier
- c. Original Form 1240 for CPS Tier
- d. Amended Form 1240 for CPS Tier

|          |
|----------|
|          |
| <b>X</b> |
|          |
|          |

5. Indicate the one year time period for which you are setting rates (the Projected Period).

|               |                |
|---------------|----------------|
| TO            | TO             |
| <b>2/1/18</b> | <b>1/31/19</b> |

(mm yy)

6. Indicate the time period for which you are performing a true-up.

|                |                |
|----------------|----------------|
| TO             | TO             |
| <b>10/1/16</b> | <b>9/30/17</b> |

(mm yy)

7. Status of Previous Filing of FCC Form 1240 (enter an "x" in the appropriate box)

a. Is this the first FCC Form 1240 filed in any jurisdiction?

|     |          |
|-----|----------|
| YES | NO       |
|     | <b>X</b> |
|     |          |

b. Has an FCC Form 1240 been filed previously with the FCC?

If yes, enter the date of the most recent filing

|  |            |
|--|------------|
|  | (mm/dd/yy) |
|--|------------|

c. Has an FCC Form 1240 been filed previously with the Franchising Authority?

|          |    |
|----------|----|
| YES      | NO |
| <b>X</b> |    |

If yes, enter the date of the most recent filing

|                |
|----------------|
| <b>11/2/16</b> |
|----------------|

**8. Status of Previous Filing of FCC Form 1210 (enter an "x" in the appropriate box)**

a Has an FCC Form 1210 been previously filed with the FCC?

If yes, enter the date of the most recent filing

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

b Has an FCC Form 1210 been previously filed with the Franchising Authority?

If yes, enter the date of the most recent filing

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

**9. Status of FCC Form 1200 Filing (enter an "x" in the appropriate box)**

a Has an FCC Form 1200 been previously filed with the FCC?

If yes, enter the date filed

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

b Has an FCC Form 1200 been previously filed with the Franchising Authority?

If yes, enter the date filed

| YES | NO         |
|-----|------------|
|     |            |
|     | (mm/dd/yy) |

**10. Cable Programming Services Complaint Status (enter an "x" in the appropriate box)**

a Is this form being filed in response to an FCC Form 329 complaint?

If yes, enter the date of the complaint

| YES | NO         |
|-----|------------|
|     | X          |
|     | (mm/dd/yy) |

**11. Is FCC Form 1205 Being Included With This Filing**

**12. Selection of "Going Forward" Channel Addition Methodology (enter an "x" in the appropriate box)**

☐ Check here if you are using the original rules [MARKUP METHOD]

☐ Check here if you are using the new, alternative rules [CAPS METHOD]

If using the CAPS METHOD, have you elected to revise recovery for channels added during the period May 15, 1994 to Dec. 31, 1994?

| YES | NO |
|-----|----|
|     |    |

**13. Headend Upgrade Methodology**

\*NOTE: Operators must certify to the Commission their eligibility to use this upgrade methodology and attach an equipment list and depreciation schedule.

☐ Check here if you are a qualifying small system using the streamlined headend upgrade methodology

**Part I: Preliminary Information**

**Module A: Maximum Permitted Rate From Previous Filing**

| Line | Line Description               | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--------------------------------|------------|-------------|-------------|-------------|-------------|
| A1   | Current Maximum Permitted Rate | \$20.0678  |             |             |             |             |

**Module B: Subscribership**

| Line | Line Description                                      | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|---|------------|-------------|-------------|-------------|-------------|
| B1   | Average Subscribership For True-Up Period 1           | 5,163      |             |             |             |             |
| B2   | Average Subscribership For True-Up Period 2           | 0          |             |             |             |             |
| B3   | Estimated Average Subscribership For Projected Period | 5,163      |             |             |             |             |

**Module C: Inflation Information**

| Line | Line Description   |  |  |  |        |
|------|--|--|--|--|--------|
| C1   | Unclaimed Inflation: Operator Switching From 1210 To 1240              |  |  |  | 1.0000 |
| C2   | Unclaimed Inflation: Unregulated Operator Responding to Rate Complaint |  |  |  | 1.0000 |
| C3   | Inflation Factor For True-Up Period 1 [Wks 1]                          |  |  |  | 1.0151 |
| C4   | Inflation Factor For True-Up Period 2 [Wks 1]                          |  |  |  | 0.0000 |
| C5   | Current FCC Inflation Factor   |  |  |  | 1.0101 |

### Module D: Calculating the Base Rate

| Line | Line Description                              | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|---|------------|-------------|-------------|-------------|-------------|
| D1   | Current Headend Upgrade Segment               | \$0.0000   |             |             |             |             |
| D2   | Current External Costs Segment                | \$5.2085   |             |             |             |             |
| D3   | Current Caps Method Segment                   | \$0.0000   |             |             |             |             |
| D4   | Current Markup Method Segment                 | \$0.3000   |             |             |             |             |
| D5   | Current Channel Movement and Deletion Segment | \$0.0000   |             |             |             |             |
| D6   | Current True-Up Segment                       | \$0.7831   |             |             |             |             |
| D7   | Current Inflation Segment                     | \$0.3165   |             |             |             |             |
| D8   | Base Rate [(A1-D1-D2-D3-D4-D5-D6-D7)]         | \$13.4597  |             |             |             |             |

### Part II: True-Up Period

#### Module E: Timing Information

| Line | Line Description   |    |
|------|--|----|
| E1   | What Type of True-Up Is Being Performed? (Answer "1", "2", or "3". See Instructions for a description of these types.)<br>If "1", go to Module I. If "2", answer E2 and E3. If "3", answer E2, E3, E4, and E5. | 2  |
| E2   | Number of Months in the True-Up Period 1   | 12 |
| E3   | Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period   | 4  |
| E4   | Number of Months in True-Up Period 2 Eligible for Interest   | 0  |
| E5   | Number of Months True-Up Period 2 Ineligible for Interest  | 0  |

#### Module F: Maximum Permitted Rate For True-Up Period 1

| Line | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--|------------|-------------|-------------|-------------|-------------|
| F1   | Caps Method Segment For True-Up Period 1 [Wks 2]             | \$0.0000   |             |             |             |             |
| F2   | Markup Method Segment For True-Up Period 1 [Wks 3]           | \$0.2767   |             |             |             |             |
| F3   | Chan Mvmt Deletn Segment For True-Up Period 1 [Wks 4-5]      | (\$0.2046) |             |             |             |             |
| F4   | True-Up Period 1 Rate Eligible For Inflation [(D8+F1+F2+F3)] | \$13.5318  |             |             |             |             |
| F5   | Inflation Segment for True-Up Period 1 [(F4*C3)-F4]          | \$0.2043   |             |             |             |             |
| F6   | Headend Upgrade Segment For True-Up Period 1 [Wks 6]         | \$0.0000   |             |             |             |             |
| F7   | External Costs Segment For True-Up Period 1 [Wks 7]          | \$6.1887   |             |             |             |             |
| F8   | True-Up Segment For True-Up Period 1                         | \$0.7528   |             |             |             |             |
| F9   | Max Perm Rate for True-Up Period 1 [(F4+F5+F6+F7+F8)]        | \$20.6776  |             |             |             |             |

#### Module G: Maximum Permitted Rate For True-Up Period 2

| Line | Line Description   | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|--|------------|-------------|-------------|-------------|-------------|
| G1   | Caps Method Segment For True-Up Period 2 [Wks 2]           |            |             |             |             |             |
| G2   | Markup Method Segment For True-Up Period 2 [Wks 3]         |            |             |             |             |             |
| G3   | Chan Mvmt Deletn Segment For True-Up Period 2 [Wks 4-5]    |            |             |             |             |             |
| G4   | TU Period 2 Rate Eligible For Inflation [(D8+F5-G1+G2+G3)] |            |             |             |             |             |
| G5   | Inflation Segment for True-Up Period 2 [(G4*C4)-G4]        |            |             |             |             |             |
| G6   | Headend Upgrade Segment For True-Up Period 2 [Wks 6]       |            |             |             |             |             |
| G7   | External Costs Segment For True-Up Period 2 [Wks 7]        |            |             |             |             |             |
| G8   | True-Up Segment For True-Up Period 2                       |            |             |             |             |             |
| G9   | Max Perm Rate for True-Up Period 2 [(G4+G5+G6+G7+G8)]      |            |             |             |             |             |

### Module H: True-Up Adjustment Calculation

| Line                                   | Line Description  | a<br>Basic      | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|--|---|-----------------|-------------|-------------|-------------|-------------|
| <b>Adjustment For True-Up Period 1</b> |   |                 |             |             |             |             |
| H1                                     | Revenue From Period 1   | \$1,173,446.64  |             |             |             |             |
| H2                                     | Revenue From Max Permitted Rate for Period 1                    | \$1,281,101.386 |             |             |             |             |
| H3                                     | True-Up Period 1 Adjustment [H2-H1]                             | \$107,654.7460  |             |             |             |             |
| H4                                     | Interest on Period 1 Adjustment                                 | \$10,319.7167   |             |             |             |             |
| <b>Adjustment For True-Up Period 2</b> |   |                 |             |             |             |             |
| H5                                     | Revenue From Period 2 Eligible for Interest                     |                 |             |             |             |             |
| H6                                     | Revenue From Max Perm Rate for Period 2 Eligible For Interest   |                 |             |             |             |             |
| H7                                     | Period 2 Adjustment Eligible For Interest [H6-H5]               |                 |             |             |             |             |
| H8                                     | Interest on Period 2 Adjustment (See instructions for formula)  |                 |             |             |             |             |
| H9                                     | Revenue From Period 2 Ineligible for Interest                   |                 |             |             |             |             |
| H10                                    | Revenue From Max Perm Rate for Period 2 Ineligible for Interest |                 |             |             |             |             |
| H11                                    | Period 2 Adjustment Ineligible For Interest [H10-H9]            |                 |             |             |             |             |
| <b>Total True-Up Adjustment</b>        |   |                 |             |             |             |             |
| H12                                    | Previous Remaining True-Up Adjustment                           | \$0.0000        |             |             |             |             |
| H13                                    | Total True-Up Adjustment [H3+H4+H7+H8+H11+H12]                  | \$117,974.4627  |             |             |             |             |
| H14                                    | Amount of True-Up Claimed For This Projected Period             | \$117,974.4627  |             |             |             |             |
| H15                                    | Remaining True-Up Adjustment [H13-H14]                          | \$0.0000        |             |             |             |             |

### Part III: Projected Period Module I: New Maximum Permitted Rate


| Line | Line Description  | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|---|------------|-------------|-------------|-------------|-------------|
| I1   | Caps Method Segment For Projected Period [Wks 2]            | \$0.0000   |             |             |             |             |
| I2   | Markup Method Segment For Projected Period [Wks 3]          | \$0.3100   |             |             |             |             |
| I3   | Chan Mvmt Deletn Segment For Projected Period [Wks 4-5]     | (\$0.4091) |             |             |             |             |
| I4   | Proj. Period Rate Eligible For Inflation [(D8+I5+G5+I1+I3)] | \$13.5649  |             |             |             |             |
| I5   | Inflation Segment for Projected Period [(I4*U5)+I4]         | \$0.1370   |             |             |             |             |
| I6   | Headend Upgrade Segment For Projected Period [Wks 6]        | \$0.0000   |             |             |             |             |
| I7   | External Costs Segment For Projected Period [Wks 7]         | \$8.0362   |             |             |             |             |
| I8   | True-Up Segment For Projected Period                        | \$1.9042   |             |             |             |             |
| I9   | Max Permitted Rate for Projected Period [I4+I5+I6+I7+I8]    | \$23.6423  |             |             |             |             |
| I10  | Operator Selected Rate For Projected Period                 | \$24.19    |             |             |             |             |

Note: The maximum permitted rate figures do not take into account any refund liability you may have. If you have previously been ordered by the Commission or your local franchising authority to make refunds, you are not relieved of your obligation to make such refunds even if the permitted rate is higher than the contested rate or your current rate

#### Certification Statement

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503)

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith

|   |  |
|---|--|
| Signature<br>                | Date<br>Revised 11-1-18 (Original 11-2-17) |
| Name and Title of Person Completing this Form: Denise J. Williams, Director of Regulatory Compliance & Planning |  |
| Telephone number<br>(817) 298-3689  | Fax Number<br>(972) 923-0039               |

## Worksheet 1 - True-Up Period Inflation

For instructions, see Appendix A of Instructions For FCC Form 1240

| Line | Period  | FCC Inflation Factor |
|------|---|----------------------|
| 101  | October                                       | 2.07%                |
| 102  | November                                      | 2.07%                |
| 103  | December                                      | 2.07%                |
| 104  | January 2017                                  | 1.96%                |
| 105  | February                                      | 1.96%                |
| 106  | March   | 1.96%                |
| 107  | April   | 1.01%                |
| 108  | May   | 1.01%                |
| 109  | June  | 1.01%                |
| 110  | July  | 1.01%                |
| 111  | August  | 1.01%                |
| 112  | September                                     | 1.01%                |
| 113  | Average Inflation Factor for True-Up Period 1 | 1.0151               |

|     |   |  |
|-----|---|--|
| 114 |   |  |
| 115 |   |  |
| 116 |   |  |
| 117 |   |  |
| 118 |   |  |
| 119 |   |  |
| 120 |   |  |
| 121 |   |  |
| 122 |   |  |
| 123 |   |  |
| 124 |   |  |
| 125 |   |  |
| 126 | Average Inflation Factor for True-Up Period 2 |  |

## Worksheet 3 - Markup Method True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

Question 1: Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2: Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3: How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
| 0  |

Question 4: How long is the second period, in months, for which rates are being set with this worksheet?

| Line | Period                                    | 1<br>Sum of Previous<br>Regulated Channels * | 2<br>Sum of Current<br>Regulated Channel | 3<br>Average<br>Channels | 4<br>Per Channel<br>Adjustment | 5<br>Basic Channels<br>Added | 6<br>Total<br>Adjustment | 7<br>Cumulative<br>Adjustment |
|------|---|--|--|--------------------------|--------------------------------|------------------------------|--------------------------|-------------------------------|
| 301  | Previous Month                            |  |  |                          |                                |                              |                          | \$0.3000                      |
| 302  | October                                   | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3000                      |
| 303  | November                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3000                      |
| 304  | December                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3000                      |
| 305  | January 2017                              | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3000                      |
| 306  | February                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.3000                      |
| 307  | March                                     | 34   | 30                                       | 32.0                     | \$0.01                         | -4                           | (\$0.04)                 | \$0.2600                      |
| 308  | April                                     | 30   | 29                                       | 29.5                     | \$0.01                         | -1                           | \$0.00                   | \$0.2600                      |
| 309  | May                                       | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 310  | June                                      | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 311  | July                                      | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 312  | August                                    | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 313  | September                                 | 29   | 29                                       | 29.0                     | \$0.01                         | 0                            | \$0.00                   | \$0.2600                      |
| 314  | Average Period 1 Markup Method Adjustment |  |  |                          |                                |                              |                          | \$0.2767                      |
| 315  |   |  |  |                          |                                |                              |                          |                               |
| 316  |   |  |  |                          |                                |                              |                          |                               |
| 317  |   |  |  |                          |                                |                              |                          |                               |
| 318  |   |  |  |                          |                                |                              |                          |                               |
| 319  |   |  |  |                          |                                |                              |                          |                               |
| 320  |   |  |  |                          |                                |                              |                          |                               |
| 321  |   |  |  |                          |                                |                              |                          |                               |
| 322  |   |  |  |                          |                                |                              |                          |                               |
| 323  |   |  |  |                          |                                |                              |                          |                               |
| 324  |   |  |  |                          |                                |                              |                          |                               |
| 325  |   |  |  |                          |                                |                              |                          |                               |
| 326  |   |  |  |                          |                                |                              |                          |                               |
| 327  | Average Period 2 Caps Method Adjustment   |  |  |                          |                                |                              |                          |                               |

\* Number of duplicate channels no longer represented on Worksheet 3

|   |
|---|
| 4 |
|---|

## Worksheet 3 - Markup Method Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

Question 1: Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2: Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3: How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
|----|

Question 4: How long is the second period, in months, for which rates are being set with this worksheet?

|   |
|---|
| 0 |
|---|

| Line | Period                                    | 1<br>Sum of Previous<br>Regulated Channels | 2<br>Sum of Current<br>Regulated Channel | 3<br>Average<br>Channels | 4<br>Per Channel<br>Adjustment | 5<br>Basic Channels<br>Added | 6<br>Total Adjustment | 7<br>Cumulative<br>Adjustment |
|------|---|--|--|--------------------------|--------------------------------|------------------------------|-----------------------|-------------------------------|
| 301  | Previous Month                            |  |  |                          |                                |                              |                       | \$0.2600                      |
| 302  | February                                  | 29   | 34                                       | 31.5                     | \$0.01                         | 5                            | \$0.05                | \$0.3100                      |
| 303  | March                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 304  | April                                     | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 305  | May                                       | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 306  | June                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 307  | July                                      | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 308  | August                                    | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 309  | September                                 | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 310  | October                                   | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 311  | November                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 312  | December                                  | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 313  | January                                   | 34   | 34                                       | 34.0                     | \$0.01                         | 0                            | \$0.00                | \$0.3100                      |
| 314  | Average Period 1 Markup Method Adjustment |  |  |                          |                                |                              |                       | \$0.3100                      |



## Worksheet 4 - Residual True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

| Line | Line Description | a<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|------------------|------------|-------------|-------------|-------------|-------------|
|------|------------------|------------|-------------|-------------|-------------|-------------|

### Period One

|     |  |           |  |  |  |  |
|-----|--|-----------|--|--|--|--|
| 401 | Average Permitted Charge   | \$18.9400 |  |  |  |  |
| 402 | Average External Costs   | \$6.1887  |  |  |  |  |
| 403 | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method | \$0.0000  |  |  |  |  |
| 404 | Average Tier Residual [401-402-403]  | \$12.7513 |  |  |  |  |
| 405 | Average Channels per Regulated Tier  | 31.1667   |  |  |  |  |
| 406 | Average Caps Method Channels per Tier  | 0.0000    |  |  |  |  |
| 407 | Average Remaining Channels [405-406]   | 31.1667   |  |  |  |  |
| 408 | Average Period 1 Per Channel Residual [404/407]  | \$0.4091  |  |  |  |  |

### Period Two

|     |  |  |  |  |  |  |
|-----|--|--|--|--|--|--|
| 409 | Average Permitted Charge   |  |  |  |  |  |
| 410 | Average External Costs   |  |  |  |  |  |
| 411 | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method |  |  |  |  |  |
| 412 | Average Tier Residual [409-410-411]  |  |  |  |  |  |
| 413 | Average Channels per Regulated Tier  |  |  |  |  |  |
| 414 | Average Caps Method Channels per Tier  |  |  |  |  |  |
| 415 | Average Remaining Channels [413-414]   |  |  |  |  |  |
| 416 | Average Period 2 Per Channel Residual [412/415]  |  |  |  |  |  |

## Worksheet 4 - Residual Projected Period

Question 1. Indicate the period for which this worksheet is being used (Put an "X" in the appropriate box )

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

| Line       | Line Description   | n<br>Basic | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------------|--|------------|-------------|-------------|-------------|-------------|
| Period One |  | PP Calc    | TU Calc     |             |             |             |
| 401        | Average Permitted Charge   | \$20.0678  |             |             |             |             |
| 402        | Average External Costs   | \$5.2085   |             |             |             |             |
| 403        | Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method | \$0.0000   |             |             |             |             |
| 404        | Average Tier Residual [401-402-403]  | \$14.8593  |             |             |             |             |
| 405        | Average Channels per Regulated Tier  | 53.0000    |             |             |             |             |
| 406        | Average Caps Method Channels per Tier  | 0.0000     |             |             |             |             |
| 407        | Average Remaining Channels [405-406]   | 53.0000    |             |             |             |             |
| 408        | Average Period 1 Per Channel Residual [404/407]  | \$0.2804   |             |             |             |             |

## Worksheet 5 - Channel Movement and Deletion True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

| Line | Period  | 1                                      | 2  | 3   | 4  |
|------|---|--|--|---|--|
|      |   | Residual of Channels Deleted From Tier | Residual of Channels Moved (added) to Tier | Net Per-Channel Cost Adjustment [Column 2 - Column 1] | Cumulative Net Per-Channel Cost Adjustment |
| 501  | Previous Period   |  |  |   | \$0.0000                                   |
| 502  | October   | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 503  | November  | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 504  | December  | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 505  | January 2017  | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 506  | February  | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 507  | March   | \$0.0000                               | \$0.0000                                   | \$0.0000  | \$0.0000                                   |
| 508  | April   | \$0.4091                               | \$0.0000                                   | (\$0.4091)  | (\$0.4091)                                 |
| 509  | May   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 510  | June  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 511  | July  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 512  | August  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 513  | September   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 514  | Average Period 1 Channel Movement and Deletion Adjustment |  |  |   | (\$0.2046)                                 |
| 515  |   |  |  |   |  |
| 516  |   |  |  |   |  |
| 517  |   |  |  |   |  |
| 518  |   |  |  |   |  |
| 519  |   |  |  |   |  |
| 520  |   |  |  |   |  |
| 521  |   |  |  |   |  |
| 522  |   |  |  |   |  |
| 523  |   |  |  |   |  |
| 524  |   |  |  |   |  |
| 525  |   |  |  |   |  |
| 526  |   |  |  |   |  |
| 527  | Average Period 2 Channel Movement and Deletion Adjustment |  |  |   |  |

## Worksheet 5 - Channel Movement and Deletion Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

| Basic | Tier 2 | Tier 3 | Tier 4 | Tier 5 |
|-------|--------|--------|--------|--------|
| X     |        |        |        |        |

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

|    |
|----|
| 12 |
|----|

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

|   |
|---|
| 0 |
|---|

| Line | Period  | 1                                      | 2  | 3   | 4  |
|------|---|--|--|---|--|
|      |   | Residual of Channels Deleted From Tier | Residual of Channels Moved (added) to Tier | Net Per-Channel Cost Adjustment [Column 2 - Column 1] | Cumulative Net Per-Channel Cost Adjustment |
| 501  | Previous Period   |  |  |   | (\$0.4091)                                 |
| 502  | February  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 503  | March   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 504  | April   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 505  | May   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 506  | June  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 507  | July  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 508  | August  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 509  | September   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 510  | October   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 511  | November  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 512  | December  | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 513  | January   | \$0.0000                               | \$0.0000                                   | \$0.0000  | (\$0.4091)                                 |
| 514  | Average Period 1 Channel Movement and Deletion Adjustment |  |  |   | (\$0.4091)                                 |

## Worksheet 7 - External Costs True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1: For which time period are you filling out this worksheet? (Put an "X" in the appropriate box.)

Question 2: How long is the first period, in months, for which rates are being set with this worksheet?

Question 3: How long is the second period, in months, for which rates are being set with this worksheet?

| True-Up Period | Projected Period |
|----------------|------------------|
| X              |                  |
|                | 12               |
|                | 0                |

| Line  | Line Description  | a<br>Basic       | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|---|---|------------------|-------------|-------------|-------------|-------------|
| <b>Period 1</b>                               |   |                  |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                  |             |             |             |             |
| 701   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period | \$5,012.24       |             |             |             |             |
| 702   | Retransmission Consent Fees For Period  | \$336,421.08     |             |             |             |             |
| 703   | Copyright Fees For Period   | \$10,633.20      |             |             |             |             |
| 704   | External Costs Eligible For 7.5% Markup   | \$352,066.52     |             |             |             |             |
| 705   | Marked Up External Costs  | \$378,471,509.00 |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                  |             |             |             |             |
| 706   | Cable Specific Taxes For Period   | \$0.00           |             |             |             |             |
| 707   | Franchise Related Costs For Period  | \$0.00           |             |             |             |             |
| 708   | Commission Regulatory Fees For Period   | \$4,956.48       |             |             |             |             |
| 709   | Total External Costs For Period   | \$383,427,989.00 |             |             |             |             |
| 710   | Monthly, Per-Subscriber External Costs For Period 1   | \$6,188.7        |             |             |             |             |
| <b>Period 2</b>                               |   |                  |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                  |             |             |             |             |
| 711   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period |                  |             |             |             |             |
| 712   | Retransmission Consent Fees For Period  |                  |             |             |             |             |
| 713   | Copyright Fees For Period   |                  |             |             |             |             |
| 714   | External Costs Eligible For 7.5% Markup   |                  |             |             |             |             |
| 715   | Marked Up External Costs  |                  |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                  |             |             |             |             |
| 716   | Cable Specific Taxes For Period   |                  |             |             |             |             |
| 717   | Franchise Related Costs For Period  |                  |             |             |             |             |
| 718   | Commission Regulatory Fees For Period   |                  |             |             |             |             |
| 719   | Total External Costs For Period   |                  |             |             |             |             |
| 720   | Monthly, Per-Subscriber External Costs For Period 2   |                  |             |             |             |             |

## Worksheet 7 - External Costs Projected Period

For instructions, see Appendix A of Instructions For FCC Form 1240

| True-Up Period | Projected Period |
|----------------|------------------|
|                | X                |
|                | 12               |
|                |                  |

Question 1 For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2 How long is the first period, in months, for which rates are being set with this worksheet?

Question 3 How long is the second period, in months, for which rates are being set with this worksheet?

| Line  | Line Description  | a<br>Basic     | b<br>Tier 2 | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|---|---|----------------|-------------|-------------|-------------|-------------|
| <b>Period 1</b>                               |   |                |             |             |             |             |
| <b>External Costs Eligible for Markup</b>     |   |                |             |             |             |             |
| 701   | Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period | \$6,815.16     |             |             |             |             |
| 702   | Retransmission Consent Fees For Period  | \$441,126.72   |             |             |             |             |
| 703   | Copyright Fees For Period   | \$10,600.67    |             |             |             |             |
| 704   | External Costs Eligible For 7.5% Markup   | \$458,542.55   |             |             |             |             |
| 705   | Marked Up External Costs  | \$492,933.2413 |             |             |             |             |
| <b>External Costs Not Eligible for Markup</b> |   |                |             |             |             |             |
| 706   | Cable Specific Taxes For Period   | \$0.00         |             |             |             |             |
| 707   | Franchise Related Costs For Period  | n/a            |             |             |             |             |
| 708   | Commission Regulatory Fees For Period   | \$4,956.48     |             |             |             |             |
| 709   | Total External Costs For Period   | \$497,889.7213 |             |             |             |             |
| 710   | Monthly Per-Subscriber External Costs For Period 1  | \$8.0362       |             |             |             |             |

## Worksheet 8 - True-Up Rate Charged

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1: How long is the True-Up Period 1, in months?

12

Question 2: How long is the True-Up Period 2, in months?

0

| Line | Line Description      | a<br>Basic | b<br>Tier 2                         | c<br>Tier 3 | d<br>Tier 4 | e<br>Tier 5 |
|------|-----------------------|------------|-------------------------------------|-------------|-------------|-------------|
| 801  | October               | \$17,7300  |                                     |             |             |             |
| 802  | November              | \$17,7300  |                                     |             |             |             |
| 803  | December              | \$17,7300  |                                     |             |             |             |
| 804  | January 2017          | \$17,7300  |                                     |             |             |             |
| 805  | February              | \$19,5400  |                                     |             |             |             |
| 806  | March                 | \$19,5400  |                                     |             |             |             |
| 807  | April                 | \$19,5400  |                                     |             |             |             |
| 808  | May                   | \$19,5400  |                                     |             |             |             |
| 809  | June                  | \$19,5500  | FCC Regulatory Fee Increased \$0.01 |             |             |             |
| 810  | July                  | \$19,5500  |                                     |             |             |             |
| 811  | August                | \$19,5500  |                                     |             |             |             |
| 812  | September             | \$19,5500  |                                     |             |             |             |
| 813  | Period 1 Average Rate | \$18,9400  |                                     |             |             |             |

|     |                       |  |  |  |  |  |
|-----|-----------------------|--|--|--|--|--|
| 814 |                       |  |  |  |  |  |
| 815 |                       |  |  |  |  |  |
| 816 |                       |  |  |  |  |  |
| 817 |                       |  |  |  |  |  |
| 818 |                       |  |  |  |  |  |
| 819 |                       |  |  |  |  |  |
| 820 |                       |  |  |  |  |  |
| 821 |                       |  |  |  |  |  |
| 822 |                       |  |  |  |  |  |
| 823 |                       |  |  |  |  |  |
| 824 |                       |  |  |  |  |  |
| 825 |                       |  |  |  |  |  |
| 826 | Period 2 Average Rate |  |  |  |  |  |

FORM 1205  
DETERMINING REGULATED EQUIPMENT AND INSTALLATION COSTS  
"EQUIPMENT FORM"

|  |             |                                    |  |
|--|-------------|------------------------------------|--|
| Community Unit Identifier (CUID) of cable system<br>See attached list                                  |             | Date of Form Submission<br>11/1/18 |  |
| Name of Cable Operator<br>Charter Communications   |             |                                    |  |
| Mailing Address of Cable Operator<br>400 Atlantic Street   |             |                                    |  |
| City<br>Stamford   | State<br>CT | ZIP Code<br>06901                  |  |
| Name and Title of person completing this form<br>Denise J. Williams, Director of Regulatory Compliance |             |                                    |  |
| Telephone number<br>214-526-8397   |             | Fax Number<br>972-552-9997         |  |
| Name of Local Franchising Authority<br>Massachusetts Regulated Communities - See attached list         |             |                                    |  |

1. This form is being filed: [Enter an "x" in the appropriate box]

- ☐ In conjunction with FCC Form 1200, FCC Form 1220, or FCC Form 1225  
Attach the completed FCC Form 1200, FCC Form 1220, or FCC Form 1225 to the front of this form  
OR  
☒ In order to fulfill FCC rules requiring an annual filing of this form

2. Enter the date on which you closed your books for the fiscal year reflected in this form:

Note: This will indicate the end of the 12-month fiscal year for which you are filing this form.

12/31/2017 (mm/dd/yy)

3. Indicate the corporate status of your cable system [Enter an "x" in the correct box]

- ☐ C-Corporation  
☐ Subchapter S corporation  
☐ Partnership  
☐ Sole Proprietorship  
☒ Other [Please explain below]

Limited Liability Company



**Charter Communications  
Massachusetts Regulated Communities**

| <b>CUID</b> | <b>Community</b> |
|-------------|------------------|
| MA0290      | Auburn           |
| MA0286      | Belchertown      |
| MA0081      | Brimfield        |
| MA0305      | Brookfield       |
| MA0018      | Charlton         |
| MA0304      | Chicopee         |
| MA0184      | Dudley           |
| MA0054      | East Brookfield  |
| MA0103      | East Longmeadow  |
| MA0334      | Easthampton      |
| MA0339      | Hadley           |
| MA0285      | Hampden          |
| MA0073      | Harvard          |
| MA0286      | Holden           |
| MA0092      | Ludlow           |
| MA0285      | Paxton           |
| MA0312      | Pepperell        |
| MA0179      | Southampton      |
| MA0087      | Spencer          |
| MA0036      | Sturbridge       |
| MA0043      | Upton            |
| MA0319      | Uxbridge         |
| MA0313      | West Boylston    |
| MA0209      | West Brookfield  |
| MA0107      | Wilbraham        |
| MA0242      | Worcester        |
| MA0009      | Lee              |
| MA0010      | Lenox            |
| MA0011      | Stockbridge      |
| MA0027      | Dalton           |
| MA0028      | Pittsfield       |
| MA0096      | Richmond         |

**SCHEDULE A: CAPITAL COSTS OF SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT AND PLANT**

|     |   |                      | Installation<br>Materials/Tools/Labor | Maintenance<br>Facilities | Furniture & Fixtures | Other 2.<br>(Specify below) |
|-----|---|----------------------|---------------------------------------|---------------------------|----------------------|-----------------------------|
| A   | Equipment and Plant                                     | Vehicles             |                                       |                           |                      |                             |
| B   | Gross Book Value  | \$956,589,087.39     | \$5,970,986,437.49                    | \$1,426,634,169.71        | \$193,675,711.79     |                             |
| C   | Accumulated Depreciation                                | \$347,597,440.66     | \$2,327,980,782.5796                  | \$194,945,804.54          | \$69,324,626.77      |                             |
| D   | Deferred Taxes  | \$112,904,790.20     | \$674,292,497.05                      | \$227,691,326.91          | \$23,208,206.88      |                             |
| E   | Net Book Value [B-(C+D)]                                | \$496,086,856.53     | \$2,968,713,157.8604                  | \$1,003,997,038.26        | \$101,142,878.14     |                             |
| F   | Rate of Return  | 0.1125               |                                       |                           |                      |                             |
| G   | Calculation of Gross-up Rate                            |                      |                                       |                           |                      |                             |
| G1  | Federal Income Tax Rate                                 | 0.21                 |                                       |                           |                      |                             |
| G2  | State Income Tax Rate                                   | 0.0535               |                                       |                           |                      |                             |
| G3  | Net Total Income Tax Rate [(G1+G2)-(G1 x G2)]           | 0.2523               |                                       |                           |                      |                             |
| G4  | Adjustment to Reflect Interest Deductibility            |                      |                                       |                           |                      |                             |
| G4a | Actual Interest Amount                                  | \$3,421,000,000      |                                       |                           |                      |                             |
| G4b | Total Net Assets  | \$144,068,000,000    |                                       |                           |                      |                             |
| G4c | Base Return on Investment Amount [G4b x F]              | \$16,207,650,000.00  |                                       |                           |                      |                             |
| G4d | Interest Deductibility Factor [G4a/G4c]                 | 0.2111               |                                       |                           |                      |                             |
| G5  | Effective Tax Rate [G3 x (1-G4d)] [C-Corps skip to G7]  | 0.199                |                                       |                           |                      |                             |
| G6  | Adjustments for Non-C Corporations                      |                      |                                       |                           |                      |                             |
| G6a | Base Return on Investment Amount [G4c]                  | \$16,207,650,000.00  |                                       |                           |                      |                             |
| G6b | Distributions   | \$0                  |                                       |                           |                      |                             |
| G6c | Contributions (may not exceed G6b)                      | \$0                  |                                       |                           |                      |                             |
| G6d | Returns Subject to Income Tax [G6a-G6b+G6c]             | \$16,207,650,000.00  |                                       |                           |                      |                             |
| G6e | Returns Percentage Subject to Income Tax [G6d/G6a]      | 1                    |                                       |                           |                      |                             |
| G7  | Gross-Up Rate [C-Corps 1/(1-G5) Other 1/(1-(G5 x G6e))] | 1.2485               |                                       |                           |                      |                             |
| H   | Grossed-Up Rate of Return [F x G7]                      | 0.1405               |                                       |                           |                      |                             |
| I   | Return on Investment Grossed-Up for Taxes [E x H]       | \$69,678,291.951     | \$416,973,075.1971                    | \$141,017,238.8746        | \$14,206,107.0537    |                             |
| J   | Current Provision for Depreciation                      | \$145,469,559.28     | \$1,066,869,022.65                    | \$93,591,865.13           | \$36,944,351.24      |                             |
| K   | Annual Capital Costs [I+J]                              | \$215,147,851.231    | \$1,483,842,097.8471                  | \$234,609,104.0046        | \$51,150,458.2937    |                             |
| L   | GRAND TOTAL [sum of Line K entries]                     | \$1,984,749,511.3764 |                                       |                           |                      |                             |

Box 1.

Specify Other 1. Furniture &amp; Fixtures

Specify Other 2.

**SCHEDULE B: ANNUAL OPERATING EXPENSES FOR SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT**

|   |   | Salaries<br>& Benefits | Supplies,<br>Utilities, Rent | Other 1.<br>Education and Training | Other 2.<br>Contractor Expense | Other 3.<br>Converter Maintenance |
|---|---|------------------------|------------------------------|------------------------------------|--------------------------------|-----------------------------------|
| A | Annual Op. Expenses for Svc. Install. and Maint. of Equip | \$1,861,829,684.89     | \$445,575,412.91             | \$2,218,365.59                     | \$186,916,828.4782             | \$126,690,949.22                  |
| B | GRAND TOTAL [sum of Line A entries]                       | \$2,623,231,241.0882   |                              |                                    |                                |                                   |

Box 2.

Specify Other 1. Education and Training

Specify Other 2. Contractor Expense

Specify Other 3. Converter Maintenance

Specify Other 4.

## SCHEDULE C: CAPITAL COSTS OF LEASED CUSTOMER EQUIPMENT

| A | Equipment  | Remote 1             | Converter 2 - Standard | Converter 3 - HD/DVR | Other 1 - CableCARD | Other 2 - DTA    |
|---|--|----------------------|------------------------|----------------------|---------------------|------------------|
| B | Total Maintenance/Service Hours (Attach Explanation) | 0                    | 160,140                | 4,323,791            | 0                   | 854,082          |
| C | Total # of Units in Service                          | 36,842,804           | 981,438                | 29,814,215           | 124,190             | 6,047,151        |
| D | Gross Book Value                                     | \$140,309,430.61     | \$25,130,964.00        | \$4,292,186,383.89   | \$4,862,366.97      | \$105,975,264.75 |
| E | Accumulated Depreciation                             | \$57,724,774.76      | \$25,130,964.00        | \$2,102,607,344.3604 | \$2,689,272.16      | \$64,972,294.23  |
| F | Deferred Taxes                                       | \$15,053,972.03      | \$0.00                 | \$405,202,747.06     | \$627,248.83        | \$7,526,986.01   |
| G | Net Book Value [D-(E+F)]                             | \$67,530,683.82      | \$0.00                 | \$1,784,376,292.4696 | \$1,545,845.98      | \$33,475,984.51  |
| H | Grossed-Up Rate of Return [From Sched. A, Line 11]   | 0.1405               |                        |                      |                     |                  |
| I | Return on Investment Grossed-Up for Taxes [G x H]    | \$9,485,078.3505     | \$0.00                 | \$250,626,055.9427   | \$217,123.0826      | \$4,701,897.241  |
| J | Current Provision for Depreciation                   | \$46,023,606.97      | \$0.00                 | \$816,423,575.07     | \$1,422,738.60      | \$37,792,449.26  |
| K | Annual Capital Costs [I + J]                         | \$55,508,685.3205    | \$0.00                 | \$1,067,049,631.0127 | \$1,639,861.6826    | \$42,494,346.501 |
| L | GRAND TOTAL [sum of Line K entries]                  | \$1,166,692,524.5169 |                        |                      |                     |                  |

Box 3.

Specify Other 1 Cable CardSpecify Other 2 DTA

## SCHEDULE D: AVERAGE HOURS PER INSTALLATION

|   |   |      |
|---|---|------|
| A | Average Hours per Primary Outlet - Unwired  | 1.84 |
| B | Average Hours per Primary Outlet - Prewired   | 1.57 |
| C | Average Hours per Primary Outlet - Reconnect  | 1.32 |
| D | Average Hours per A/O - Unwired - at time of installation   | 0.75 |
| E | Average Hours per A/O - Prewired - at time of installation  | 0.60 |
| F | Average Hours per A/O - Unwired - return trip   | 1.84 |
| G | Average Hours per A/O - Prewired - return trip  | 1.66 |
| H | Average Hours per Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll | 0.87 |
| I | Average Hours per Inside Wire Service Call Charge   | 1.37 |
| J | Average Hours per Wall Fish - at time of installation   | 0.87 |
| K | Average Hours per Wall Fish - return trip   | 1.41 |

## WORKSHEET FOR CALCULATING PERMITTED EQUIPMENT AND INSTALLATION CHARGES

## STEP A: Hourly Service Charge

|   |   |                      |
|---|---|----------------------|
| 1 | Total Capital Costs of Installation and Maintenance [Schedule A, Box 1]   | \$1,984,749,511.3764 |
| 2 | Total Annual Operating Expenses for Installation and Maintenance [Schedule B, Box 2]                                | \$2,623,231,241.0882 |
| 3 | Total Capital Costs and Operating Expenses for Installation and Maintenance [Line 1 + Line 2]                       | \$4,607,980,752.4646 |
| 4 | Customer Equipment and Installation Percentage (attach an explanation)  | 0.4443               |
| 5 | Annual Customer Equipment Maintenance and Installation Costs, Excluding Costs of Leased Equipment [Line 3 x Line 4] | \$2,047,325,848.32   |
| 6 | Total Labor Hours for Maintenance and Installation of Customer Equipment and Services (attach explanation)          | 34,805,859           |
| 7 | Hourly Service Charge (HSC) (Line 5/Line 6)   | \$58.8213            |

**METHOD OF BILLING FOR INSTALLATIONS (place an "x" in the appropriate box)**

☐ Installations billed by the hour based on the HSC calculated in Line 7  
☒ Installations billed as a standard charge

**STEP B. Installation Charge**

|  |           |            |
|--|-----------|------------|
| 8. Uniform HSC for all installations (From Step A, line 7)                         |           | \$58 8213  |
| OR   |           |            |
| 9. Average Charge for Installation Types   |           |            |
| a. Primary Outlet - Unwired  |           |            |
| a1. HSC (Line 7)   | \$58 8213 |            |
| a2. Average Hours  | 1.84      |            |
| a3. Charge   |           | \$108 2312 |
| b. Primary Outlet - Rewired  |           |            |
| b1. HSC (Line 7)   | \$58 8213 |            |
| b2. Average Hours  | 1.57      |            |
| b3. Charge   |           | \$92 3494  |
| c. Primary Outlet - Reconnect  |           |            |
| c1. HSC (Line 7)   | \$58 8213 |            |
| c2. Average Hours  | 1.32      |            |
| c3. Charge   |           | \$77 6441  |
| d. Unwired A/O - at Time of Installation   |           |            |
| d1. HSC (Line 7)   | \$58 8213 |            |
| d2. Average Hours  | 0.75      |            |
| d3. Charge   |           | \$44 116   |
| e. Rewired A/O - at Time of Installation   |           |            |
| e1. HSC (Line 7)   | \$58 8213 |            |
| e2. Average Hours  | 0.60      |            |
| e3. Charge   |           | \$35 2928  |
| f. Unwired A/O - return trip   |           |            |
| f1. HSC (Line 7)   | \$58 8213 |            |
| f2. Average Hours  | 1.84      |            |
| f3. Charge   |           | \$108 2312 |
| g. Rewired A/O - return trip   |           |            |
| g1. HSC (Line 7)   | \$58 8213 |            |
| g2. Average Hours  | 1.66      |            |
| g3. Charge   |           | \$97 6434  |
| h. Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll |           |            |
| h1. HSC (Line 7)   | \$58 8213 |            |
| h2. Average Hours  | 0.87      |            |
| h3. Charge   |           | \$51 1745  |
| i. Inside Wire Service Call Charge   |           |            |
| i1. HSC (Line 7)   | \$58 8213 |            |
| i2. Average Hours  | 1.37      |            |
| i3. Charge   |           | \$80 5852  |
| j. Wall Fish - at Time of Installation   |           |            |
| j1. HSC (Line 7)   | \$58 8213 |            |
| j2. Average Hours  | 0.87      |            |
| j3. Charge   |           | \$51 1745  |
| k. Wall Fish - return trip   |           |            |
| k1. HSC (Line 7)   | \$58 8213 |            |
| k2. Average Hours  | 1.41      |            |
| k3. Charge   |           | \$82 938   |

| STEP C. Charges for leased Remotes<br>(Calculate separately for each significantly different type) |  | a        |                   |
|--|--|----------|-------------------|
|  |  | Remote 1 |                   |
| 10   | Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B] |          | 0                 |
| 11   | HSC [Line 7]   |          | \$58,8213         |
| 12   | Total Maintenance/Service Cost [Line 10 x Line 11]                             |          | \$0.00            |
| 13   | Annual Capital Costs [Corresponding column from Schedule C, Line K]            |          | \$55,508,685.3205 |
| 14   | Total Cost of Remote [Line 12 + Line 13]                                       |          | \$55,508,685.3205 |
| 15   | Number of Units in Service [Corresponding column from Schedule C, Line C]      |          | 36,842,804        |
| 16   | Unit Cost [Line 14/Line 15]  |          | \$1.5066          |
| 17   | Rate per Month [Line 16/(12)]  |          | \$0.1256          |

| STEP D. Charges for leased Converter Boxes<br>(Calculate separately for each significantly different type) |  | b                      | c                    |
|--|--|------------------------|----------------------|
|  |  | Converter 2 - Standard | Converter 3 - HD/DVR |
| 18   | Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B] | 160,140                | 4,323,791            |
| 19   | HSC [Line 7]   | \$58,8213              | \$58,8213            |
| 20   | Total Maintenance/Service Cost [Line 18 x Line 19]                             | \$9,419,642.982        | \$254,331,007.5483   |
| 21   | Annual Capital Costs [Corresponding column from Schedule C, Line K]            | \$0.00                 | \$1,067,049,631.0127 |
| 22   | Total Cost of Converter [Line 20 + Line 21]                                    | \$9,419,642.982        | \$1,321,380,638.561  |
| 23   | Number of Units in Service [Corresponding column from Schedule C, Line C]      | 981,438                | 29,814,215           |
| 24   | Unit Cost [Line 22/Line 23]  | \$9.5978               | \$44.3205            |
| 25   | Rate per Month [Line 24/(12)]  | \$0.7998               | \$3.6934             |

| STEP E. Charges for Other Leased Equipment |  | Other 1 - Cable Card | Other 2 - DTA     |
|--|--|----------------------|-------------------|
| 26   | Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B] | 0                    | 854,082           |
| 27   | HSC [Line 7]   | \$58,8213            | \$58,8213         |
| 28   | Total Maintenance/Service Cost [Line 26 x Line 27]                             | \$0.00               | \$50,238,213.5466 |
| 29   | Annual Capital Costs [Corresponding column from Schedule C, Line K]            | \$1,639,861.6826     | \$42,494,346.501  |
| 30   | Total Cost of Equipment [Line 28 + Line 29]                                    | \$1,639,861.6826     | \$92,732,560.0476 |
| 31   | Number of Units in Service [Corresponding column from Schedule C, Line C]      | 124,190              | 6,047,151         |
| 32   | Unit Cost [Line 30/Line 31]  | \$13.2045            | \$15.3349         |
| 33   | Rate per Month [Line 32/(12)]  | \$1.1004             | \$1.2779          |

## METHOD OF BILLING FOR CHANGING SERVICE TIERS OR EQUIPMENT (place an "x" in the appropriate box)

|                                     |   |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | as a Nominal Charge (Enter the nominal charge in Line 34) - If No Truck Roll Is Required                            |
| <input type="checkbox"/>            | as a Uniform Hourly Service Charge  |
| <input checked="" type="checkbox"/> | as an Average Charge (Enter the Average Hours for Changing Service Tiers in Line 36b) - If A Truck Roll Is Required |

## STEP F. Charges for Changing Service, Tiers or Equipment

|    |  |           |          |
|----|--|-----------|----------|
| 34 | Nominal Charge for Changing Service Tiers - If No Truck Roll is Required         |           | \$1.99   |
|    | If you use an escalating scale of charges, place an "x" in the box at the right. |           |          |
|    | OR   |           |          |
| 35 | Uniform Hourly Service Charge  |           | n/a      |
|    | OR   |           |          |
| 36 | Average Charge for Changing Service Tiers - If A Truck Roll Is Required          |           |          |
|    | 36a HSC [Line 7]   | \$58,8213 |          |
|    | 36b Average Hours to Change Service Tiers  | 0.87      |          |
|    | 36c Average Charge for Changing Service Tiers [Line 36a x Line 36b]              |           | \$1.1745 |

## SUMMARY SCHEDULE

| Current Equipment and Installation Rates   |  | Permitted Rate | Operator Selected                |
|--|--|----------------|----------------------------------|
| 1. Charges for Cable Service Installations   |  |                |                                  |
| a. Hourly Rate [Step A, Line 7]  |  | \$58.82        | \$49.99                          |
| b. Average Installation Charges:   |  |                |                                  |
| Primary Outlet - Unwired   |  | \$108.23       | \$49.99                          |
| Primary Outlet - Prewired  |  | \$92.35        | \$49.99                          |
| Primary Outlet - Reconnect   |  | \$77.64        | \$49.99                          |
| Unwired A/O - at time of installation  |  | \$44.12        | \$0.00                           |
| Prewired A/O - at time of installation   |  | \$35.29        | \$0.00                           |
| Unwired A/O - return trip  |  | \$108.23       | \$49.99                          |
| Prewired A/O - return trip   |  | \$97.64        | \$49.99                          |
| Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll                              |  | \$51.17        | \$49.99                          |
| Inside Wire Service Call Charge  |  | \$80.59        | \$49.99                          |
| Wall Fish - at time of installation  |  | \$51.17        | \$49.99                          |
| Wall Fish - return trip  |  | \$82.94        | \$49.99                          |
| 2. Monthly Charge for Lease of Remote Controls [Step C, Line 17, columns a-c]                                |  |                |                                  |
| Remote Control Type 1: Remotes   |  | \$0.13         | \$0.12 included in Converter OSR |
| Remote Control Type 2:   |  |                |                                  |
| 3. Monthly Charge for Lease of Converter Boxes [Step D, Line 25, columns a-c]                                |  |                |                                  |
| Converter Box Type 1:  |  |                |                                  |
| Converter Box Type 2: Standard Digital Converters  |  | \$0.80         | \$ .69 including remote          |
| Converter Box Type 3: Advanced Digital Converters - HD, DVR, HD/DVR combo                                    |  | \$3.69         | \$3.78 including remote          |
| 4. Monthly Charge for Lease of Other Equipment [Step E, Line 33]   |  |                |                                  |
| Other 1: Cable Card  |  | \$1.10         | \$1.00                           |
| Other 2: DTA   |  | \$1.28         | \$ .90 existing DTA subscribers  |
| 5. Charge for Changing Service, Tiers or Equipment - Not Requiring a Truck Roll [Step F, Line 34, 35 or 36c] |  |                |                                  |
|  |  | \$1.99         | \$1.99                           |

## LABOR COST AND POLICY CHANGES

Indicate your answer to the following three questions by placing an "x" in the appropriate box.

1. Have you included the labor costs associated with subscriber cable drops in your charges for initial installation?

☐ YES  
☒ NO

2. Have you capitalized the labor costs associated with subscriber cable drops?

☒ YES  
☐ NO

3. If you have filed this form before, have you changed any policy, e.g., cost accounting or cost allocation that causes an increase in the costs included in the computation of equipment and installations charges?

☐ YES (You must attach a full explanation)  
☒ NO

## CERTIFICATION STATEMENT

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT  
(U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503)

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

|                            |  |
|----------------------------|--|
| Name of the Cable Operator | Signature                                    |
| Charter Communications     | <i>Denise Williams</i>                       |
| Date                       | Title  |
| 11/1/18                    | Director of Regulatory Compliance & Planning |

## Explanations To FCC Form 1205

### Schedule C: Line B - Total Maintenance/Service Hours:

The hours listed on Line B of Schedule C represents annual maintenance and service hours for remotes & converters incurred from both in-house and third party contract sources

|  | MISH         | Allocation to Equipment Types |                  |           |         |  |
|--|--------------|-------------------------------|------------------|-----------|---------|--|
|  |              | Standard Digital              | Advanced Digital | CableCARD | DTA     |  |
| In-House Warehouse Personnel (CPE or Materials Work) | 847          |                               |                  |           |         |  |
| Annual Hours Worked                                  | 1,594        |                               |                  |           |         |  |
| % of Time Allocated to the Equipment Basket          | 100%         |                               |                  |           |         |  |
| In-house Hours                                       | 1,350,084    |                               |                  |           |         |  |
| Service Call Hours -                                 |              |                               |                  |           |         |  |
| Number of Video CPE Service Calls                    | 2,433,216    |                               |                  |           |         |  |
| Average Service Minutes                              | 68.03        |                               |                  |           |         |  |
| Total Service Call Hours                             | 2,749,534    |                               |                  |           |         |  |
| Contract Converter Hours -                           |              |                               |                  |           |         |  |
| Cost Per P&L - Account #5403                         | \$22,291,132 |                               |                  |           |         |  |
| Repair Cost Per Hour                                 | \$18.00      |                               |                  |           |         |  |
| Total Contract Hours                                 | 1,238,396    |                               |                  |           |         |  |
| Allocation % Based on % Units in Service             |              | 3%                            | 81%              | 0%        | 16%     |  |
| Total Video CPE Maintenance Service Hours            | 5,338,014    | 160,140                       | 4,323,791        | 0         | 854,082 |  |

### Schedule D: Average Hours Per Installation:

The hours listed in Schedule D represent an average of analog & digital activity based on surveys completed at the operating group level

#### Technician/Installer Allocated Time

|                           | PRIMARY OUTLET - UNWIRED | PRIMARY OUTLET - PREWIRED | PRIMARY OUTLET - RECONNECT | A/O - UNWIRED AT INITIAL INSTALL | A/O - PREWIRED AT INITIAL INSTALL |
|---------------------------|--------------------------|---------------------------|----------------------------|----------------------------------|-----------------------------------|
| DRIVE TIME                | 15.3                     | 15.3                      | 15.3                       | n/a                              | n/a                               |
| CALL IN WHILE AT THE HOME | 2.0                      | 2.0                       | 2.0                        | n/a                              | n/a                               |
| INSTALLER LABOR           | 93.0                     | 77.0                      | 62.0                       | 45.0                             | 36.0                              |
| TOTAL - Minutes/Task      | 110.3                    | 94.3                      | 79.3                       | 45.0                             | 36.0                              |
| SUBTOTAL - Hours/Task     | 1.84                     | 1.57                      | 1.32                       | 0.75                             | 0.60                              |

|                           | CHANGE OF SERVICE (Upgrade, Downgrade, etc.) |                            |                     |                                 |
|---------------------------|--|----------------------------|---------------------|---------------------------------|
|                           | A/O - UNWIRED RETURN TRIP                    | A/O - PREWIRED RETURN TRIP | TRUCK ROLL REQUIRED | INSIDE WIRE SERVICE CALL CHARGE |
| DRIVE TIME                | 15.3   | 15.3                       | 15.3                | 15.3                            |
| CALL IN WHILE AT THE HOME | 2.0  | 2.0                        | 2.0                 | 2.0                             |
| INSTALLER LABOR           | 93.0   | 82.0                       | 35.0                | 65.0                            |
| TOTAL - Minutes/Task      | 110.3  | 99.3                       | 52.3                | 82.3                            |
| SUBTOTAL - Hours/Task     | 1.84   | 1.66                       | 0.87                | 1.37                            |

|                           | WALL FISH - At Initial Install | WALL FISH - Return Trip |
|---------------------------|--------------------------------|-------------------------|
| DRIVE TIME                | n/a                            | 15.3                    |
| CALL IN WHILE AT THE HOME | n/a                            | 2.0                     |
| INSTALLER LABOR           | 52.0                           | 67.0                    |
| TOTAL - Minutes/Task      | 52.0                           | 84.3                    |
| SUBTOTAL - Hours/Task     | 0.87                           | 1.41                    |

### Worksheet for Calculating Permitted Equipment and Installation Charges - Line 4 (Allocation %) and Line 6 (Hours):

#### Line 4 - Customer Equipment and Installation Percentage:

The percentage listed on Line 4 is used to allocate the capital costs (shown on Schedule A) and the operating expenses (shown on Schedule B) to the equipment basket  
This percentage is calculated as follows:

#### Line 6 - Total Labor Hours for Maintenance and Installation of Customer Equipment and Services:

The hours listed on Line 6 were calculated as follows:

| Personnel  | Service Dept Headcount | Line 4  |              | Line 6      |  |
|--|------------------------|---|--------------|-------------|--|
|  |                        | % of Time Allocated to Residential Video Service from Ground Block to Activity Inside Customer Premises | Annual Hours | Labor Hours |  |
| In-House Installation/Reconnect/Repair/Service Technicians | 17,664                 | 66%   | 1,594        | 18,630,230  |  |
| In-House Warehouse Personnel                               | 494                    | 36%   | 1,594        | n/a         |  |
| In-House Converter Personnel                               | 879                    | 64%   | 1,594        | 896,721     |  |
| In-House "All Other" Technical                             | 16,578                 | 4%  | 1,594        | n/a         |  |
| Contract Installation/Repair Technicians                   | 11,052                 | 66%   | 1,920        | 14,040,512  |  |
| Contract Converter Maintenance/Repair                      | 595                    | 100%  | 2,080        | 1,238,396   |  |
| Total  | 47,262                 | 44.43%  |              | 34,805,859  |  |