

FCC FORM 1240
UPDATING MAXIMUM PERMITTED RATES FOR REGULATED CABLE SERVICES

RECEIVED



Cable Operator:

Name of Cable Operator Comcast Cable Communications, LLC			SEP 30 2019
Mailing Address of Cable Operator 200 Cresson Blvd			
City Phoenixville			State PA
ZIP Code 19460		Mass. Dept. of Telecommunications & Cable	

1. Does this filing involve a single franchise authority and a single community unit?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If yes, complete the franchise authority information below and enter the associated CUID number here:

MA0046

2. Does this filing involve a single franchise authority but multiple community units?

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If yes, enter the associated CUIDs below and complete the franchise authority information at the bottom of this page:

--

3. Does this filing involve multiple franchise authorities?

If yes, attach a separate sheet for each franchise authority and include the following franchise authority information with its associated CUID(s):

Franchise Authority Information:

Name of Local Franchising Authority City of Agawam		
Mailing Address of Local Franchising Authority 36 Main Street		
City Agawam	State MA	ZIP Code 01001
Telephone number 413-786-0400	Fax Number 413-786-9927	

4. For what purpose is this Form 1240 being filed? Please put an "X" in the appropriate box.

- a. Original Form 1240 for Basic Tier
- b. Amended Form 1240 for Basic Tier
- c. Original Form 1240 for CPS Tier
- d. Amended Form 1240 for CPS Tier

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

5. Indicate the one year time period for which you are setting rates (the Projected Period).

TO	
01/01/20	12/31/20

(mm/yy)

6. Indicate the time period for which you are performing a true-up.

TO	
07/01/18	06/30/19

(mm/yy)

7. Status of Previous Filing of FCC Form 1240 (enter an "x" in the appropriate box)

- a. Is this the first FCC Form 1240 filed in any jurisdiction?
- b. Has an FCC Form 1240 been filed previously with the FCC?

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If yes, enter the date of the most recent filing:

	(mm/dd/yy)
--	------------

c. Has an FCC Form 1240 been filed previously with the Franchising Authority?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If yes, enter the date of the most recent filing:

09/30/18	(mm/dd/yy)
-----------------	------------

D.T.C. # 19-5

E.X.H. # 2

DATE 9/30/19

H.O. Rosalie Fazio-Eynullayeva

8. Status of Previous Filing of FCC Form 1210 (enter an "x" in the appropriate box)

a. Has an FCC Form 1210 been previously filed with the FCC?

YES	NO
X	

If yes, enter the date of the most recent filing:

12/01/95	(mm/dd/yy)
----------	------------

b. Has an FCC Form 1210 been previously filed with the Franchising Authority?

YES	NO
X	

If yes, enter the date of the most recent filing:

12/01/99	(mm/dd/yy)
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9. Status of FCC Form 1200 Filing (enter an "x" in the appropriate box)

a. Has an FCC Form 1200 been previously filed with the FCC?

YES	NO
X	

If yes, enter the date filed:

12/01/95	(mm/dd/yy)
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b. Has an FCC Form 1200 been previously filed with the Franchising Authority?

YES	NO
X	

If yes, enter the date filed:

07/28/95	(mm/dd/yy)
----------	------------

10. Cable Programming Services Complaint Status (enter an "x" in the appropriate box)

a. Is this form being filed in response to an FCC Form 329 complaint?

YES	NO
	X

If yes, enter the date of the complaint:

	(mm/dd/yy)
--	------------

11. Is FCC Form 1205 Being Included With This Filing

YES	NO
X	

12. Selection of "Going Forward" Channel Addition Methodology (enter an "x" in the appropriate box)

Check here if you are using the original rules [MARKUP METHOD].

Check here if you are using the new, alternative rules [CAPS METHOD].

If using the CAPS METHOD, have you elected to revise recovery for channels added during the period May 15, 1994 to Dec. 31, 1994?

YES	NO
	X

13. Headend Upgrade Methodology

*NOTE: Operators must certify to the Commission their eligibility to use this upgrade methodology and attach an equipment list and depreciation schedule.

Check here if you are a qualifying small system using the streamlined headend upgrade methodology.

Part I: Preliminary Information

Module A: Maximum Permitted Rate From Previous Filing

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
A1	Current Maximum Permitted Rate	\$27.6445				

Module B: Subscribership

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
B1	Average Subscribership For True-Up Period 1	9,845				
B2	Average Subscribership For True-Up Period 2					
B3	Estimated Average Subscribership For Projected Period	9,845				

Module C: Inflation Information

Line	Line Description		
C1	Unclaimed Inflation: Operator Switching From 1210 To 1240		1.0000
C2	Unclaimed Inflation: Unregulated Operator Responding to Rate Complaint		1.0000
C3	Inflation Factor For True-Up Period 1 [Wks 1]		1.0132
C4	Inflation Factor For True-Up Period 2 [Wks 1]		
C5	Current FCC Inflation Factor		1.0090

Module D: Calculating the Base Rate

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
D1	Current Headend Upgrade Segment					
D2	Current External Costs Segment	\$12.7236				
D3	Current Caps Method Segment					
D4	Current Markup Method Segment	\$0.1100				
D5	Current Channel Movement and Deletion Segment	(\$0.3226)				
D6	Current True-Up Segment	\$10.0602				
D7	Current Inflation Segment	\$0.1046				
D8	Base Rate [A1-D1-D2-D3-D4-D5-D6-D7]	\$4.9687				

**Part II: True-Up Period
Module E: Timing Information**

Line	Line Description		
E1	What Type of True-Up Is Being Performed? (Answer "1", "2", or "3". See Instructions for a description of these types.) If "1", go to Module I. If "2", answer E2 and E3. If "3", answer E2, E3, E4, and E5.		2
E2	Number of Months in the True-Up Period 1		12
E3	Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period		6
E4	Number of Months in True-Up Period 2 Eligible for Interest		0
E5	Number of Months True-Up Period 2 Ineligible for Interest		0

Module F: Maximum Permitted Rate For True-Up Period 1

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
F1	Caps Method Segment For True-Up Period 1 [Wks 2]					
F2	Markup Method Segment For True-Up Period 1 [Wks 3]	\$0.1100				
F3	Chan Mvmnt Deletn Segment For True-Up Period 1 [Wks' 4/5]	(\$0.3226)				
F4	True-Up Period 1 Rate Eligible For Inflation [D8+F1+F2+F3]	\$4.7561				
F5	Inflation Segment for True-Up Period 1 [(F4*C3)-F4]	\$0.0629				
F6	Headend Upgrade Segment For True-Up Period 1 [Wks 6]					
F7	External Costs Segment For True-Up Period 1 [Wks 7]	\$12.5463				
F8	True-Up Segment For True-Up Period 1	\$10.2891				
F9	Max Perm Rate for True-Up Period 1 [F4+F5+F6+F7+F8]	\$27.6543				

Module G: Maximum Permitted Rate For True-Up Period 2

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
G1	Caps Method Segment For True-Up Period 2 [Wks 2]					
G2	Markup Method Segment For True-Up Period 2 [Wks 3]					
G3	Chan Mvmnt Deletn Segment For True-Up Period 2 [Wks' 4/5]					
G4	TU Period 2 Rate Eligible For Inflation [D8+F5+G1+G2+G3]					
G5	Inflation Segment for True-Up Period 2 [(G4*C4)-G4]					
G6	Headend Upgrade Segment For True-Up Period 2 [Wks 6]					
G7	External Costs Segment For True-Up Period 2 [Wks 7]					
G8	True-Up Segment For True-Up Period 2					
G9	Max Perm Rate for True-Up Period 2 [G4+G5+G6+G7+G8]					

Module H: True-Up Adjustment Calculation

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Adjustment For True-Up Period 1						
H1	Revenue From Period 1	\$1,713,030.0000				
H2	Revenue From Max Permitted Rate for Period 1	\$3,267,080.1825				
H3	True-Up Period 1 Adjustment [H2-H1]	\$1,554,050.1825				
H4	Interest on Period 1 Adjustment	\$179,747.7574				
Adjustment For True-Up Period 2						
H5	Revenue From Period 2 Eligible for Interest					
H6	Revenue From Max Perm Rate for Period 2 Eligible For Interest					
H7	Period 2 Adjustment Eligible For Interest [H6-H5]					
H8	Interest on Period 2 Adjustment (See instructions for formula)					
H9	Revenue From Period 2 Ineligible for Interest					
H10	Revenue From Max Perm Rate for Period 2 Ineligible for Interest					
H11	Period 2 Adjustment Ineligible For Interest [H10-H9]					
Total True-Up Adjustment						
H12	Previous Remaining True-Up Adjustment					
H13	Total True-Up Adjustment [H3+H4+H7+H8+H11+H12]	\$1,733,797.9399				
H14	Amount of True-Up Claimed For This Projected Period	\$1,733,797.9399				
H15	Remaining True-Up Adjustment [H13-H14]	\$0.0000				

Part III: Projected Period Module I: New Maximum Permitted Rate

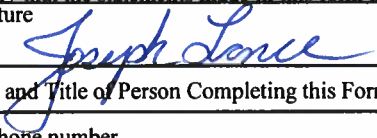
Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
I1	Caps Method Segment For Projected Period [Wks 2]					
I2	Markup Method Segment For Projected Period [Wks 3]	\$0.1100				
I3	Chan Mvmnt Deletn Segment For Projected Period [Wks 4/5]	(\$0.3226)				
I4	Proj. Period Rate Eligible For Inflation [D8+F5+G5+I1+I2+I3]	\$4.819				
I5	Inflation Segment for Projected Period [(I4*C5)-I4]	\$0.0434				
I6	Headend Upgrade Segment For Projected Period [Wks 6]					
I7	External Costs Segment For Projected Period [Wks 7]	\$17.8992				
I8	True-Up Segment For Projected Period	\$14.6758				
I9	Max Permitted Rate for Projected Period [I4+I5+I6+I7+I8]	\$37.4374				
I10	Operator Selected Rate For Projected Period	\$37.43				

Note: The maximum permitted rate figures do not take into account any refund liability you may have. If you have previously been ordered by the Commission or your local franchising authority to make refunds, you are not relieved of your obligation to make such refunds even if the permitted rate is higher than the contested rate or your current rate.

Certification Statement

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

Signature 	Date 9/30/2019
Name and Title of Person Completing this Form:	Joseph Lance, Executive Director - Comcast Cable
Telephone number 610.665.2556	Fax Number 610.665.2753

Worksheet 1 - True-Up Period Inflation

For instructions, see Appendix A of Instructions For FCC Form 1240

Line	Period	FCC Inflation Factor
101	Month 1	1.81%
102	Month 2	1.81%
103	Month 3	1.81%
104	Month 4	1.68%
105	Month 5	1.68%
106	Month 6	1.68%
107	Month 7	0.90%
108	Month 8	0.90%
109	Month 9	0.90%
110	Month 10	0.90%
111	Month 11	0.90%
112	Month 12	0.90%
113	Average Inflation Factor for True-Up Period 1	1.0132
114	Month 13	
115	Month 14	
116	Month 15	
117	Month 16	
118	Month 17	
119	Month 18	
120	Month 19	
121	Month 20	
122	Month 21	
123	Month 22	
124	Month 23	
125	Month 24	
126	Average Inflation Factor for True-Up Period 2	

Worksheet 3 - Markup Method True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
X	

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12
0

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Period	1	2	3	4	5	6	7
		Sum of Previous Regulated Channels	Sum of Current Regulated Channel	Average Channels	Per Channel Adjustment	Channels Added	Total Adjustment	Cumulative Adjustment
301	Previous Month							\$0.1100
302	Month 1	23	23	81.0	\$0.01		\$0.00	\$0.1100
303	Month 2	23	23	81.0	\$0.01		\$0.00	\$0.1100
304	Month 3	23	23	81.0	\$0.01		\$0.00	\$0.1100
305	Month 4	23	23	81.0	\$0.01		\$0.00	\$0.1100
306	Month 5	23	23	81.0	\$0.01		\$0.00	\$0.1100
307	Month 6	23	23	81.0	\$0.01		\$0.00	\$0.1100
308	Month 7	23	23	81.0	\$0.01		\$0.00	\$0.1100
309	Month 8	23	23	81.0	\$0.01		\$0.00	\$0.1100
310	Month 9	23	23	81.0	\$0.01		\$0.00	\$0.1100
311	Month 10	23	23	81.0	\$0.01		\$0.00	\$0.1100
312	Month 11	23	23	81.0	\$0.01		\$0.00	\$0.1100
313	Month 12	23	23	81.0	\$0.01		\$0.00	\$0.1100
314	Average Period 1 Markup Method Adjustment							\$0.1100
315	Month 13							
316	Month 14							
317	Month 15							
318	Month 16							
319	Month 17							
320	Month 18							
321	Month 19							
322	Month 20							
323	Month 21							
324	Month 22							
325	Month 23							
326	Month 24							
327	Average Period 2 Caps Method Adjustment							

TABLE A.

**NON-EXTERNAL COST ADJUSTMENT FOR
 CHANGES IN CHANNELS**

Average Channels		Adjustment per channel
From:	To:	
7	7	\$0.52
7.5	7.5	\$0.45
8	8	\$0.40
8.5	8.5	\$0.36
9	9	\$0.33
9.5	9.5	\$0.29
10	10	\$0.27
10.5	10.5	\$0.24
11	11	\$0.22
11.5	11.5	\$0.20
12	12	\$0.19
12.5	12.5	\$0.17
13	13	\$0.16
13.5	13.5	\$0.15
14	14	\$0.14
14.5	14.5	\$0.13
15	15.5	\$0.12
16	16	\$0.11
16.5	17	\$0.10
17.5	18	\$0.09
18.5	19	\$0.08
19.5	21.5	\$0.07
22	23.5	\$0.06
24	26	\$0.05
26.5	29.5	\$0.04
30	35.5	\$0.03
36	46	\$0.02
46.5	99	\$0.01

Worksheet 3 - Markup Method Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
	X

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Period	1	2	3	4	5	6	7
		Sum of Previous Regulated Channels	Sum of Current Regulated Channel	Average Channels	Per Channel Adjustment	Channels Added	Total Adjustment	Cumulative Adjustment
301	Previous Month							\$0.1100
302	Month 1	23	23	81.0	\$0.01		\$0.00	\$0.1100
303	Month 2	23	23	81.0	\$0.01		\$0.00	\$0.1100
304	Month 3	23	23	81.0	\$0.01		\$0.00	\$0.1100
305	Month 4	23	23	81.0	\$0.01		\$0.00	\$0.1100
306	Month 5	23	23	81.0	\$0.01		\$0.00	\$0.1100
307	Month 6	23	23	81.0	\$0.01		\$0.00	\$0.1100
308	Month 7	23	23	81.0	\$0.01		\$0.00	\$0.1100
309	Month 8	23	23	81.0	\$0.01		\$0.00	\$0.1100
310	Month 9	23	23	81.0	\$0.01		\$0.00	\$0.1100
311	Month 10	23	23	81.0	\$0.01		\$0.00	\$0.1100
312	Month 11	23	23	81.0	\$0.01		\$0.00	\$0.1100
313	Month 12	23	23	81.0	\$0.01		\$0.00	\$0.1100
314	Average Period 1 Markup Method Adjustment							\$0.1100

Worksheet 5 - Channel Movement and Deletion True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
X	

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

Line	Period	1		2		3		4		
		Residual of Channels Deleted From Tier		Residual of Channels Moved (added) to Tier		Net Per-Channel Cost Adjustment [Column 2 - Column 1]		Cumulative Net Per-Channel Cost Adjustment		
501	Previous Period								(\$0.3226)	
502	Month 1					\$0.0000			(\$0.3226)	
503	Month 2					\$0.0000			(\$0.3226)	
504	Month 3					\$0.0000			(\$0.3226)	
505	Month 4					\$0.0000			(\$0.3226)	
506	Month 5					\$0.0000			(\$0.3226)	
507	Month 6					\$0.0000			(\$0.3226)	
508	Month 7					\$0.0000			(\$0.3226)	
509	Month 8					\$0.0000			(\$0.3226)	
510	Month 9					\$0.0000			(\$0.3226)	
511	Month 10					\$0.0000			(\$0.3226)	
512	Month 11					\$0.0000			(\$0.3226)	
513	Month 12					\$0.0000			(\$0.3226)	
514	Average Period 1 Channel Movement and Deletion Adjustment									(\$0.3226)
515	Month 13									
516	Month 14									
517	Month 15									
518	Month 16									
519	Month 17									
520	Month 18									
521	Month 19									
522	Month 20									
523	Month 21									
524	Month 22									
525	Month 23									
526	Month 24									
527	Average Period 2 Channel Movement and Deletion Adjustment									

Worksheet 5 - Channel Movement and Deletion Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
	X

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

n/a

Line	Period	1		2		3		4		
		Residual of Channels Deleted From Tier	Residual of Channels Moved (added) to Tier	Residual of Channels Deleted From Tier	Residual of Channels Moved (added) to Tier	Net Per-Channel Cost Adjustment [Column 2 - Column 1]	Net Per-Channel Cost Adjustment [Column 2 - Column 1]	Cumulative Net Per-Channel Cost Adjustment	Cumulative Net Per-Channel Cost Adjustment	
501	Previous Period								(\$0.3226)	
502	Month 1					\$0.0000			(\$0.3226)	
503	Month 2					\$0.0000			(\$0.3226)	
504	Month 3					\$0.0000			(\$0.3226)	
505	Month 4					\$0.0000			(\$0.3226)	
506	Month 5					\$0.0000			(\$0.3226)	
507	Month 6					\$0.0000			(\$0.3226)	
508	Month 7					\$0.0000			(\$0.3226)	
509	Month 8					\$0.0000			(\$0.3226)	
510	Month 9					\$0.0000			(\$0.3226)	
511	Month 10					\$0.0000			(\$0.3226)	
512	Month 11					\$0.0000			(\$0.3226)	
513	Month 12					\$0.0000			(\$0.3226)	
514	Average Period 1 Channel Movement and Deletion Adjustment									(\$0.3226)

Worksheet 7 - External Costs True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
X	

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

12
0

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
------	------------------	------------	-------------	-------------	-------------	-------------

Period 1

External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$37,817.52				
702	Retransmission Consent Fees For Period	\$1,316,703.72				
703	Copyright Fees For Period	\$24,283.50				
704	External Costs Eligible For 7.5% Markup	\$1,378,804.74				
705	Marked Up External Costs	\$1,482,215.0955				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period					
707	Franchise Related Costs For Period	\$0.00				
708	Commission Regulatory Fees For Period	\$0.00				
709	Total External Costs For Period	\$1,482,215.0955				
710	Monthly, Per-Subscriber External Costs For Period 1	\$12.5463				

Period 2

External Costs Eligible for Markup						
711	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period					
712	Retransmission Consent Fees For Period					
713	Copyright Fees For Period					
714	External Costs Eligible For 7.5% Markup					
715	Marked Up External Costs					
External Costs Not Eligible for Markup						
716	Cable Specific Taxes For Period					
717	Franchise Related Costs For Period					
718	Commission Regulatory Fees For Period					
719	Total External Costs For Period					
720	Monthly, Per-Subscriber External Costs For Period 2					

Worksheet 7 - External Costs Projected Period

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
	X
	12

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Period 1						
External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$37,817.52				
702	Retransmission Consent Fees For Period	\$1,903,283.76				
703	Copyright Fees For Period	\$25,980.60				
704	External Costs Eligible For 7.5% Markup	\$1,967,081.88				
705	Marked Up External Costs	\$2,114,613.0210				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period					
707	Franchise Related Costs For Period	\$0.00				
708	Commission Regulatory Fees For Period	\$0.00				
709	Total External Costs For Period	\$2,114,613.0210				
710	Monthly, Per-Subscriber External Costs For Period 1	\$17.8992				

Worksheet 8 - True-Up Rate Charged

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. How long is the True-Up Period 1, in months?

12
0

Question 2. How long is the True-Up Period 2, in months?

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
801	Month 1	\$13.5000				
802	Month 2	\$13.5000				
803	Month 3	\$13.5000				
804	Month 4	\$13.5000				
805	Month 5	\$13.5000				
806	Month 6	\$13.5000				
807	Month 7	\$15.5000				
808	Month 8	\$15.5000				
809	Month 9	\$15.5000				
810	Month 10	\$15.5000				
811	Month 11	\$15.5000				
812	Month 12	\$15.5000				
813	Period 1 Average Rate	\$14.5000				

814	Month 13					
815	Month 14					
816	Month 15					
817	Month 16					
818	Month 17					
819	Month 18					
820	Month 19					
821	Month 20					
822	Month 21					
823	Month 22					
824	Month 23					
825	Month 24					
826	Period 2 Average Rate					

**Comcast Cable Communications
2019 FCC Form 1240
Summary of Exhibits
Agawam, MA**

- EXHIBIT I** Summary of Supplemental Information
- EXHIBIT II** MPR Rate Comparison
- EXHIBIT III** FCC Public Notice reflecting inflation information included on Worksheet 1.
- EXHIBIT IV** Copy of the channel lineup and rate cards as of the following dates:
- Rate Card Dated July, 2018
 - Rate Card Dated December, 2018
 - Rate Card Dated May, 2019
 - Schedule summarizing changes to the above channel line-up during the true-up period.
- EXHIBIT V** Schedule summarizing programming costs, retransmission fees, and copyright costs included on Worksheet 7 for the true-up periods and projected period.
- EXHIBIT VI** Franchise related cost schedules for true-up and projected periods.

Exhibit I
Comcast Cable Communications, LLC
FCC Form 1240
Supplemental Information
2019 Annual Filing

This memo will serve to document in general terms, the approach and assumptions used in preparing the 2019 annual filing of FCC Form 1240 for systems owned or managed by Comcast Cable Communications, LLC (Comcast). Questions concerning the mathematical calculations and formulas used in Form 1240 and the Worksheets should be referenced to the "Instructions for FCC Form 1240."

Projected Period

Question 5 The Projected Period covers January 1, 2020 to December 31, 2020.

True-up Period

Question 6 The True-up Period covers July 1, 2018 through June 30, 2019. In accordance with FCC Order DA 96-1804, Request for Waiver FCC Form 1240, released November 1, 1996 (Waiver Period), the period of time between the initial filing date and beginning of the projected period must not be included in the operators true-up.

Module A - Maximum Permitted Rate From Previous Filing

Line A1 The Current Maximum Permitted Rate equals the maximum permitted rate from the prior Form 1240, Line I9.

Module B – Subscribership

Line B1 The Average Subscribership for True-up Period 1 represents average franchise subscribers during the period indicated in Question 6 of FCC Form 1240.

Line B3 The estimated Average Subscribership for Projected Period is calculated by applying the estimated 2019 subscriber growth percentage to average subscribers for the true-up period.

Module C – Inflation Information

Line C3 The inflation factor for the True-up period 1 is calculated using the quarterly figures released by the FCC in Public Notice Report No. DA 19-605, dated July 2, 2019. The appropriate inflation factor is entered on Worksheet 1 for each month of the True-up period and is divided by 12 months. The number 1.0 is added to the results and entered on Lines 113 of Worksheet 1 and line C3.

Line C5 The Current FCC Inflation Factor is based on the first quarter 2019 inflation figure released by the FCC in Public Notice Report No. DA 19-605, dated July 2, 2019.

Module D – Calculating the Base Rate

Line D2 to D7 The Current External Costs, Caps Method, Markup Method, True-Up Segments and Inflation Segment were obtained directly from Module I of the Prior FCC Form 1240 filing.

Module F – Maximum Permitted Rate for True-Up Period 1

Line F8

The true-up segment for True-Up Period 1 is calculated in accordance with the instructions to FCC Form 1240. This amount is calculated from Module H Total True-Up Adjustment (Line H13 of the prior filing) divided by the average true-up subscribers on Line B1 of the current filing and divided by the total number of months in the true-up period of Line E2 of the current filing.

Comcast Cable Communications, LLC
Agawam
Exhibit II
Additional Information Requested
For Expedited Processing of FCC Form 1240

	<u>Current</u> <u>Rate</u>	<u>Proposed</u> <u>OSR</u>	<u>Amount of</u> <u>Change</u>
Basic	\$ 5.50	\$ 20.11	\$ 14.61
Broadcast TV	\$ 10.00	\$ 17.32	\$ 7.32
FRC	\$ 0.15	\$ 0.16	\$ 0.01
Total	\$ 15.65	\$ 37.59	\$ 21.94



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 19-605

MEDIA BUREAU ACTION

July 02, 2019

FIRST QUARTER 2019 INFLATION ADJUSTMENT FIGURES FOR CABLE OPERATORS USING FCC FORM 1240 NOW AVAILABLE

This Public Notice is applicable to rate-regulated cable operators that use FCC Forms to justify their cable rates.¹ Cable operators adjusting the non-external cost portion of their rates for inflation should follow the instructions provided with the applicable FCC Form. All inflation adjustment figures are based on changes in the Gross National Product Price Index (GNP-PI) published by the United States Department of Commerce, Bureau of Economic Analysis (BEA). The Media Bureau obtained the chain-type price indexes from the BEA news release dated June 27, 2019 (BEA 19-29) at Table 1.7.4 (Price Indexes for Gross Domestic Product, Gross National Product, and Net National Product) Line 4 (Gross National Product).²

Operators filing FCC Form 1240 may make an adjustment based on quarterly figures. The first quarter of 2019 inflation factor for operators using FCC Form 1240 is 0.90%. The adjustment factor of 0.90% is a measure of the annualized change in prices occurring over the period from January 1, 2019 to March 31, 2019. The inflation adjustment factor is calculated by dividing the GNP-PI for the first quarter of 2019 (111.308) by the GNP-PI for the fourth quarter of 2018 (111.058). The result of this calculation is converted from a quarterly change measurement factor to an annual change measurement factor by raising it to the fourth power.

Operators calculating the Inflation Factor for a True-Up Period which includes some portion of the fourth quarter of 2018 should enter the inflation factor on the appropriate lines of Worksheet 1 of FCC Form 1240 as "0.0090." Operators using this factor for calculating the Projected Period Inflation Segment of FCC Form 1240 should enter this number on Line C3 (January 1996 version), or Line C5 (July 1996 version) as "1.0090".

¹ Pursuant to 47 CFR § 76.922(d)(2) and § 76.922(e)(2) of the Commission's rules, cable operators may adjust the non-external cost portion of their rates for inflation.

² Table 1.7.4 can be found at this link:
<https://apps.bea.gov/iTable/iTable.cfm?reqid=19&step=3&isuri=1&1921=survey&1903=42>

To date, the Commission has released ninety-one quarterly inflation factors for use with FCC Form 1240. The following table lists these factors beginning in 2013.³

Year	Quarter	Dates Covered	Inflation Factor
2013	First	Jan.1, 2013 – Mar. 31, 2013	1.24%
2013	Second	Apr. 1, 2013 – Jun. 30, 2013	0.65%
2013	Third	Jul. 1, 2013 – Sep. 30, 2013	1.97%
2013	Fourth	Oct.1, 2013 – Dec. 31, 2013	1.56%
2014	First	Jan. 1, 2014 – Mar. 31, 2014	1.28%
2014	Second	Apr. 1, 2014 – Jun. 30, 2014	2.11%
2014	Third	Jul. 1, 2014 – Sep. 30, 2014	1.42%
2014	Fourth	Oct. 1, 2014 – Dec. 31, 2014	0.12%
2015	First	Jan. 1, 2015 – Mar. 31, 2015	-0.03%
2015	Second	Apr. 1, 2015 – Jun. 30, 2015	2.10%
2015	Third	Jul. 1, 2015 – Sep. 30, 2015	1.32%
2015	Fourth	Oct. 1, 2015 – Dec. 31, 2015	0.87%
2016	First	Jan. 1, 2016 – Mar. 31, 2016	0.41%
2016	Second	Apr. 1, 2016 – Jun. 30, 2016	2.30%
2016	Third	Jul. 1, 2016 – Sep. 30, 2016	1.42%
2016	Fourth	Oct. 1, 2016 – Dec. 31, 2016	2.07%
2017	First	Jan. 1, 2017 – Mar. 31, 2017	1.96%
2017	Second	Apr. 1, 2017 – Jun. 30, 2017	1.01%
2017	Third	Jul. 1, 2017 – Sep. 30, 2017	2.09%
2017	Fourth	Oct. 1, 2017 – Dec. 31, 2017	2.33%
2018	First	Jan. 1, 2018 – Mar. 31, 2018	2.20%
2018	Second	Apr. 1, 2018 – Jun. 30, 2018	3.04%
2018	Third	Jul. 1, 2018 – Sep. 30, 2018	1.81%
2018	Fourth	Oct. 1, 2018 – Dec. 31, 2018	1.68%
2019	First	Jan. 1, 2019 – Mar. 31, 2019	0.90%

The Commission releases a new quarterly inflation factor for operators using FCC Form 1240 four times each year. The inflation factor for a given quarter is usually released between three and four months after the end of the quarter, depending on the schedule of the Department of Commerce. The release of a new factor is posted on the Commission's Internet site at: <https://www.fcc.gov/general/inflation-updates-forms-1210-and-1240>.

Media Contact: Janice Wise at (202) 418-8165
 Media Bureau Contact: Kevin Green at (202) 418-2127
 TTY: (202) 418-0432 or 1 (888) 835-5322

- FCC -

³ For pre-2013 inflation figures see DA 13-2056, 28 FCC Rcd 14654 (rel. October 23, 2013), available at <https://www.fcc.gov/general/inflation-updates-forms-1210-and-1240>.

AGAWAM, MA

Granby, Holyoke, South Hadley, Southwick, Springfield, Westfield & West Springfield, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add³ \$39.95

TRIPLE PLAY PACKAGES

Standard Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, Performance Pro Internet, and Voice Unlimited \$129.99
 - with Blast! Internet upgrade add \$18.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet, and Voice Unlimited \$149.99
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Signature Triple Play³⁴

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan \$169.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Super Triple Play^{28,34}

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan \$199.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00
 - with Xfinity Mobile deduct -\$12.00

DOUBLE PLAY PACKAGES

Choice TV Double Play³⁵

Includes Choice TV and Performance Plus Internet \$89.99
 - with Performance Pro Internet upgrade add \$15.00
 - with Blast! Internet upgrade add \$18.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet and Performance Pro Internet \$109.99
 - with Blast! Internet upgrade add \$18.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet and Performance Pro \$119.99
 - with Blast! Internet upgrade add \$18.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Signature Double Play³⁴

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, Performance Pro Internet and Netflix Standard HD Plan \$139.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Blast! Internet upgrade add \$18.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

Super Double Play³⁴

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, Blast! Internet and Netflix Standard HD Plan \$169.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁷ \$238.00

XFINITY TV¹

BASIC SERVICES

Limited Basic¹⁰

Agawam, Springfield, West Springfield, Westfield \$5.50
 Granby, Southwick \$9.00
 Holyoke, South Hadley \$5.50

Broadcast TV Fee²⁸

\$8.00

Franchise Related Cost¹¹

Agawam \$0.14
 Granby \$0.73
 Holyoke \$0.34
 South Hadley \$0.43
 Southwick \$0.16
 West Springfield \$0.27

Expanded Basic⁴

Agawam, Springfield, West Springfield, Westfield \$61.77
 Granby, Southwick \$58.27
 Holyoke, South Hadley \$61.77

XFINITY TV SERVICES

Choice TV³⁷ Includes Limited Basic, Streampix and HD programming \$30.00

Genre Packs³⁸ Choose up to 2 packs

Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids \$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1 \$15.00
Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports \$28.25

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

Digital Starter³⁹ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$67.27
Digital Preferred Tier¹² Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
Sports Entertainment Package⁵ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes⁴ Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino⁴ Includes over 50 channels of Spanish language programming	\$17.95
With Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO^{®4}	\$15.00
Showtime^{®4}	\$12.00
Starz^{®4}	\$12.00
Cinemax^{®4}	\$12.00
The Movie Channel^{®4}	\$12.00
Epix³⁶	\$5.99
Playboy^{®4}	\$15.00
HD Technology Fee⁹	\$9.95
DVR Service⁶	\$10.00
AnyRoom DVR Service⁷	\$10.00
Service to Additional TV⁸	\$9.95
with DVR Service ⁶	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹³	\$7.45
Service to Additional TV with TV Adapter¹⁵	\$5.99

INTERNATIONAL SELECTIONS³³

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW (Deutsch +): German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99

Russian 8 Pack includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Hindi 2 Pack Includes Zee TV and Star India Plus	\$24.99
Hindi 3 Pack Includes Zee TV, Star India Plus and SET	\$29.99
Hindi 8 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7 and NDTV Good Times	\$34.99
Hindi 10 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$49.99
Vijay: Tamil	\$9.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand³³	\$6.99
Daily Burn On Demand³³	\$14.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand³³	\$4.99
Acorn TV On Demand	\$4.99
Quark On Demand³³	\$4.99
Lion Mountain TV On Demand³³	\$3.99
Stephens Drum Shed On Demand³³	\$4.99
Pro Guitar Lessons On Demand³³	\$4.99
Touchfit TV On Demand³³	\$4.99
MagellanTV History On Demand³³	\$5.99
Craftsy On Demand³³	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand³³	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand³³	\$6.99
Ride TV On Demand³³	\$4.99
Streampix¹⁷	\$4.99
Pay-Per-View and On Demand Movies and Events¹⁸ (per title or event)	Prices Vary
Vivid On Demand Subscription¹⁸	\$19.99
Hustler On Demand Subscription¹⁸	\$19.99
TEN On Demand Subscription¹⁸	\$19.99
Girlfriends Films On Demand¹⁸	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand¹⁸	\$19.99
Urban Fantasy On Demand¹⁸	\$19.99

Falcon On Demand ¹⁸	\$19.99
Homegrown Amateur On Demand ¹⁸	\$19.99
Evil Angel On Demand ¹⁸	\$19.99
Mature Lust On Demand ¹⁸	\$19.99
Penthouse On Demand ¹⁸	\$19.99

SPORTS PACKAGES¹⁴

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{19,20} (Standard Installation)	\$40.00	N/A
Wired Home ^{19,20} (Standard Installation)	\$40.00	N/A
Professional Installation ^{20,21}	\$79.99	N/A
Installation of each Additional Outlet ²²	\$7.25	\$35.00
Activation of each Additional Outlet ²²	\$7.25	\$35.00
Relocate Additional Outlet ²²	\$7.25	\$35.00
Connect VCR/DVD ²²	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50
Hourly Service Charge ²⁰ For custom installation work		\$40.00
In-Home Service Visit (Xfinity TV)		\$39.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ³⁰ (per month)	\$6.75
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99

Unreturned or Damaged Equipment Fees ²³ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide [®] Weekly Magazine (per month)	\$4.20

XFINITY INSTANT TV^{1,29}

BASIC SERVICE

Xfinity Instant TV Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00
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XFINITY INSTANT TV ADDITIONAL SERVICES³¹

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavision, Viendo Movies and VME Kids	\$5.00
HBO [®]	\$15.00
Starz [®]	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,24}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95 \$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95 \$24.95

XFINITY INTERNET^{1,25}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service ³²
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Extreme Pro ²⁶	\$99.95	\$86.95
Gigabit ²⁶	\$104.95	\$91.95
Gigabit Pro ^{26,27}	\$299.95	\$299.95
Modem Rental		\$11.00
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees ²³ (per piece, per occurrence)		Replacement Cost

- 1 Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2018 Comcast. All rights reserved.
- 2 Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.
- 3 Secure requires minimum term agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to <http://www.xfinity.com/home-security.html>.
- 4 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.
- 5 Requires Digital Starter.
- 6 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 7 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 8 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 9 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 10 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device.
- 11 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 12 Requires Digital Starter.
- 13 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.
- 14 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 15 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 16 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 17 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app. Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 18 One month minimum purchase required. Not available in all areas.
- 19 Applies to Xfinity TV only installations.
- 20 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 21 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 22 Initial Installation of Service charges apply to Xfinity TV only installations.
- 23 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 24 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.
- 25 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 26 Not available in all areas. May require installation and non-refundable installation charge.
- 27 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 28 Applies to Limited Basic and Xfinity Instant TV.
- 29 Requires Xfinity Internet.
- 30 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 31 Requires Xfinity Instant TV.
- 32 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 33 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 34 Netflix activation of subscription requires X1 equipment.
- 35 Cannot be combined with the Sports & News genre pack.
- 36 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- 37 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 38 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 39 For Agawam, Granby, Holyoke, South Hadley and West Springfield customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104-1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

87731000: 0200,0210,0220,0230,0250,0260,0270,0180

AGAWAM, MA

Granby, Holyoke, South Hadley, Southwick, Springfield, Westfield & West Springfield, MA

BUNDLED PACKAGES^{1,2}**QUAD PLAY PACKAGES**

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add³ \$39.95**TRIPLE PLAY PACKAGES****Standard Triple Play**

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, Performance Pro Internet and Voice Unlimited

	\$129.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited

	\$149.99
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Signature Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan

	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Super Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan

	\$199.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00
- with Xfinity Mobile deduct	-\$12.00

DOUBLE PLAY PACKAGES**Choice TV Double Play**

Includes Choice TV and Performance Plus Internet

	\$89.99
- with Performance Pro Internet upgrade add	\$15.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet and Performance Pro Internet

	\$109.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet and Performance Pro Internet

	\$119.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Signature Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, Performance Pro Internet and Netflix Standard HD Plan

	\$139.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Super Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, Blast! Internet and Netflix Standard HD Plan

	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

XFINITY TV¹**BASIC SERVICES****Limited Basic¹⁰**

Agawam, Holyoke, South Hadley, Springfield, West Springfield, Westfield	\$5.50
Granby, Southwick	\$9.50

Broadcast TV Fee²⁸ \$10.00**Franchise Related Cost¹¹**

Agawam	\$0.15
Granby	\$0.76
Holyoke	\$0.37
South Hadley	\$0.46
Southwick	\$0.18
West Springfield	\$0.29

Expanded Basic⁴

Agawam, Holyoke, South Hadley, Springfield, West Springfield, Westfield	\$61.77
Granby, Southwick	\$57.77

XFINITY TV SERVICES**Choice TV³⁵ Includes Limited Basic, Streampix and HD programming \$30.00****Genre Packs³⁶ Choose up to 2 packs**

Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

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Digital Starter ³⁷ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$67.27
Digital Preferred Tier ¹² Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package ⁵ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes ⁴ Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino ⁴ Includes over 50 channels of Spanish language programming	\$17.95
With Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO® ⁴	\$15.00
Showtime® ⁴	\$12.00
Starz® ⁴	\$12.00
Cinemax® ⁴	\$12.00
The Movie Channel® ⁴	\$12.00
Epix ³⁴	\$5.99
Playboy® ⁴	\$15.00
HD Technology Fee ⁹	\$9.95
DVR Service ⁶	\$10.00
AnyRoom DVR Service ⁷	\$10.00
Service to Additional TV ⁸	\$9.95
with DVR Service ⁶	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹³	\$7.27
Service to Additional TV with TV Adapter ¹⁵	\$6.99
INTERNATIONAL SELECTIONS ³⁸	
ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVI, NTV America, RTR-Planeta and Rossiya 24	\$26.99

Russian 8 Pack includes Channel One Russia, RTN, RTVI, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Hindi 2 Pack Includes Zee TV and Star India Plus	\$24.99
Hindi 3 Pack Includes Zee TV, Star India Plus and SET	\$29.99
Hindi 8 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7 and NDTV Good Times	\$34.99
Hindi 10 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$49.99
Vijay: Tamil	\$9.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Galam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand ³³	\$6.99
Daily Burn On Demand ³³	\$14.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand ³³	\$4.99
Acorn TV On Demand	\$4.99
Quark On Demand ³³	\$4.99
Lion Mountain TV On Demand ³³	\$3.99
Stephens Drum Shed On Demand ³³	\$4.99
Pro Guitar Lessons On Demand ³³	\$4.99
Touchfit TV On Demand ³³	\$4.99
MagellanTV History On Demand ³³	\$5.99
Craftsy On Demand ³³	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand ³³	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand ³³	\$6.99
Ride TV On Demand ³³	\$4.99
Outside TV Features On Demand ³³	\$4.99
The Reading Corner On Demand ³³	\$3.99
Hopster On Demand ³³	\$6.99
Stingray Qello On Demand ³³	\$7.99
Brown Sugar On Demand ³³	\$3.99
Echoboom Sports On Demand ³³	\$5.99
Revolution Golf+ On Demand ³³	\$6.99
Streampix ¹⁷	\$4.99
Pay-Per-View and On Demand Movies and Events ¹⁸ (per title or event)	Prices Vary

Vivid On Demand Subscription¹⁸	\$19.99
Hustler On Demand Subscription¹⁸	\$19.99
TEN On Demand Subscription¹⁸	\$19.99
Girlfriends Films On Demand¹⁸	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand¹⁸	\$19.99
Urban Fantasy On Demand¹⁸	\$19.99
Falcon On Demand¹⁸	\$19.99
Homegrown Amateur On Demand¹⁸	\$19.99
Evil Angel On Demand¹⁸	\$19.99
Mature Lust On Demand¹⁸	\$19.99
Penthouse On Demand¹⁸	\$19.99

SPORTS PACKAGES¹⁴

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.80
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.00

INSTALLATION (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{19,20} (Standard Installation)	\$49.00	N/A
Wired Home^{19,20} (Standard Installation)	\$49.00	N/A
Professional Installation^{20,21}	\$79.99	N/A
Installation of each Additional Outlet²²	\$20.00	\$40.00
Connect Customer Owned Equipment	\$12.00	\$37.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.00
Hourly Service Charge²⁰ For custom installation work		\$50.00
In-Home Service Visit (Xfinity TV)		\$40.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION (NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)	
Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee³⁰ (per month)	\$8.25
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees²³ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY INSTANT TV^{1,29}

BASIC SERVICE

Xfinity Instant TV Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00
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XFINITY INSTANT TV ADDITIONAL SERVICES³¹

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavisión, Viendo Movies and VME Kids	\$5.00
HBO[®]	\$15.00
Starz[®]	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,24}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

XFINITY INTERNET^{1,25}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service³²
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$94.95	\$81.95
Extreme Pro²⁶	\$99.95	\$86.95
Gigabit²⁶	\$104.95	\$91.95
Gigabit Pro^{26,27}	\$299.95	\$299.95
Modem Rental		\$13.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00

Unreturned or Damaged Equipment Fees²³ (per piece, per occurrence) Replacement Cost

- 1 Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2018 Comcast. All rights reserved.
- 2 Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.
- 3 Secure requires minimum term agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to <http://www.xfinity.com/home-security.html>.
- 4 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.
- 5 Requires Digital Starter.
- 6 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 7 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 8 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 9 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 10 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device. For Westfield customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 11 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 12 Requires Digital Starter.
- 13 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 14 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 15 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 16 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 17 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app. Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 18 One month minimum purchase required. Not available in all areas.
- 19 Applies to Xfinity TV only installations.
- 20 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 21 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 22 Initial Installation of Service charges apply to Xfinity TV only installations.
- 23 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 24 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.
- 25 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 26 Not available in all areas. May require installation and non-refundable installation charge.
- 27 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 28 Applies to Limited Basic and Xfinity Instant TV.
- 29 Requires Xfinity Internet.
- 30 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 31 Requires Xfinity Instant TV.
- 32 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 33 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 34 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- 35 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 36 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 37 For Agawam, Granby, Holyoke, South Hadley, Springfield and West Springfield customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 38 Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS8920S; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

87731000: 0200;0210;0220;0230;0250;0260;0270;0180

AGAWAM, MA

Granby, Holyoke, South Hadley, Southwick, Springfield, Westfield & West Springfield, MA

BUNDLED PACKAGES^{1,2}**QUAD PLAY PACKAGES**

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Xfinity Home Security add ⁴¹	\$39.95
with Xfinity Home Security Plus add ⁴²	\$49.95

TRIPLE PLAY PACKAGES³⁹**Standard Triple Play**

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Voice Unlimited

	\$129.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet, and Voice Unlimited

	\$149.99
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Signature Triple Play³⁷

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan

	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Super Triple Play³⁷

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan

	\$199.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00
- with Xfinity Mobile deduct	-\$12.00

DOUBLE PLAY PACKAGES³⁹**Choice Double Play³⁸**

Includes Choice TV, 10 Hour DVR Service and Performance Plus Internet

	\$89.99
- with Performance Pro Internet upgrade add	\$15.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, 10 Hour DVR Service, and HD programming for primary outlet and Performance Pro Internet

	\$109.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service and Performance Pro Internet

	\$119.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Signature Double Play³⁷

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan

	\$139.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

Super Double Play³⁷

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service, Blast! Internet and Netflix Standard HD Plan

	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁵	\$238.00

XFINITY TV¹**BASIC SERVICES****Limited Basic⁹**

Agawam, Holyoke, South Hadley, Springfield, West Springfield, Westfield	\$5.50
Granby, Southwick	\$9.50

Broadcast TV Fee²⁶

	\$10.00
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Franchise Related Cost⁴⁰

Agawam	\$0.15
Granby	\$0.76
Holyoke	\$0.37
South Hadley	\$0.46
Southwick	\$0.18
West Springfield	\$0.29

Expanded Basic³

Agawam, Holyoke, South Hadley, Springfield, West Springfield, Westfield	\$61.77
Granby, Southwick	\$57.77

XFINITY TV SERVICES

Choice TV³³ Includes Limited Basic, Streampix and HD programming	\$30.00
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Genre Packs³⁴ Choose up to 2 packs

Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

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Digital Starter³⁵ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$67.27
Digital Preferred Tier¹⁰ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
Sports Entertainment Package⁴ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes³ Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino³ Includes over 50 channels of Spanish language programming	\$17.95
With Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO^{®3}	\$15.00
Showtime^{®3}	\$12.00
Starz^{®3}	\$12.00
Cinemax^{®3}	\$12.00
The Movie Channel^{®3}	\$12.00
Epix³²	\$5.99
Playboy^{®3}	\$15.00
HD Technology Fee⁸	\$9.95
DVR Service⁵	\$10.00
AnyRoom DVR Service⁶	\$10.00
Service to Additional TV⁷	\$9.95
with DVR Service ⁵	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹¹	\$7.27
Service to Additional TV with TV Adapter¹³	\$6.99

INTERNATIONAL SELECTIONS³⁶

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTP1 and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99

Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99
Russian 8 Pack includes Channel One Russia, RTN, RTVI, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack Includes Zee TV and SET	\$24.99
Hindi Pack Includes Zee TV, SET, TV Asia, NDTV 24x7 and NDTV Good Times	\$29.99
Hindi Plus Pack Includes Zee TV, SET, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$39.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹²

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
Filipino On Demand	\$7.99
Filipino On Demand w/a Filipino international selection	\$6.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gala On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand³¹	\$6.99
Daily Burn On Demand³¹	\$14.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand³¹	\$4.99
Acorn TV On Demand	\$5.99
Quark On Demand³¹	\$4.99
Lion Mountain TV On Demand³¹	\$3.99
Stephens Drum Shed On Demand³¹	\$4.99
Pro Guitar Lessons On Demand³¹	\$4.99
Touchfit TV On Demand³¹	\$4.99
MagellanTV History On Demand³¹	\$5.99
Blueprint TV On Demand	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand³¹	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand³¹	\$6.99
Ride TV On Demand³¹	\$4.99
Outside TV Features On Demand³¹	\$4.99
The Reading Corner On Demand³¹	\$3.99
Hopster On Demand³¹	\$6.99
Stingray Qello On Demand³¹	\$7.99
Brown Sugar On Demand³¹	\$3.99
Echoboom Sports On Demand³¹	\$5.99

Revolution Golf+ On Demand ³¹	\$6.99
Hallmark Movies Now On Demand ³¹	\$5.99
Dove Channel On Demand ³¹	\$4.99
Kocowa On Demand ³¹	\$6.99
WHAM On Demand ³¹	\$2.99
Gravitas Movies On Demand ³¹	\$4.99
MHz Choice On Demand ³¹	\$7.99
HI-YAH! On Demand ³¹	\$2.99
True Royalty On Demand ³¹	\$5.99
Real Vision On Demand ³¹	\$14.99
Docurama On Demand ³¹	\$2.99
Con TV On Demand ³¹	\$4.99
Streampix ¹⁵	\$4.99
Pay-Per-View and On Demand Movies and Events ¹⁴ (per title or event)	Prices Vary
Revvy On Demand ³¹	\$6.99
Vivid On Demand Subscription ¹⁶	\$19.99
Hustler On Demand Subscription ¹⁶	\$19.99
TEN On Demand Subscription ¹⁶	\$19.99
Girlfriends Films On Demand ¹⁶	\$19.99
Brazzers On Demand ¹⁶	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand ¹⁶	\$19.99
Urban Fantasy On Demand ¹⁶	\$19.99
Falcon On Demand ¹⁶	\$19.99
Homegrown Amateur On Demand ¹⁶	\$19.99
Evil Angel On Demand ¹⁶	\$19.99
Mature Lust On Demand ¹⁶	\$19.99
Penthouse On Demand ¹⁶	\$19.99
XTSY On Demand ¹⁶	\$19.99
Reality Kings On Demand ¹⁶	\$19.99

SPORTS PACKAGES¹²

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.80
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.00

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{17,18} (Standard Installation)	\$49.00	N/A
Wired Home ^{17,18} (Standard Installation)	\$49.00	N/A
Professional Installation ^{18,19}	\$79.99	N/A
Installation of each Additional Outlet ²⁰	\$20.00	\$40.00
Connect Customer Owned Equipment	\$12.00	\$37.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.00

Hourly Service Charge¹⁸

For custom installation work	\$50.00
In-Home Service Visit (Xfinity TV)	\$40.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²⁸ (per month)	\$8.25
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95

XFINITY INSTANT TV^{1,27}

BASIC SERVICE

Xfinity Instant TV	
Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00

XFINITY INSTANT TV ADDITIONAL SERVICES²⁹

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavision, Viendo Movies and VME Kids	\$5.00
HBO [®]	\$15.00
Starz [®]	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,22}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
Xfinity Voice—Local with More With TV or Internet Service	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
Xfinity Voice—Local with More With TV or Internet Service	\$24.95

XFINITY INTERNET^{1,23}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service ³⁰
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$94.95	\$81.95
Extreme Pro²⁴	\$99.95	\$86.95
Gigabit²⁴	\$104.95	\$91.95
Gigabit Pro^{24,25}	\$299.95	\$299.95
Modem Rental		\$13.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
		Replacement
Unreturned or Damaged Equipment Fees²¹ (per piece, per occurrence)		Cost

- 1 Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. © 2019 Comcast. All rights reserved.
- 2 Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.
- 3 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.
- 4 Requires Digital Starter.
- 5 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 6 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 7 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 8 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 9 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device. For Westfield customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 10 Requires Digital Starter.
- 11 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 12 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 13 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 14 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 15 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 16 One month minimum purchase required. Not available in all areas.
- 17 Applies to Xfinity TV only installations.
- 18 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 19 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 20 Initial Installation of Service charges apply to Xfinity TV only installations.
- 21 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 22 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.
- 23 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 24 Not available in all areas. May require installation and non-refundable installation charge.
- 25 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 26 Applies to Limited Basic and Xfinity Instant TV.

- 27 Requires Xfinity Internet.
- 28 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 29 Requires Xfinity Instant TV.
- 30 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 31 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 32 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- 33 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 34 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 35 For Agawam, Granby, Holyoke, South Hadley, Springfield and West Springfield customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 36 Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.
- 37 Netflix activation of subscription requires X1 equipment.
- 38 Cannot be combined with the Sports & News genre pack.
- 39 10 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.
- 40 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 41 Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.
- 42 Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/videoRecording>.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: T5674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

87731000: 0180;0200;0210;0220;0230;0250;0260;0270

COMCAST CABLE COMMUNICATIONS, LLC
 AGAWAM, MA
 EXHIBIT IV - CHANNEL LINEUP

				Jul-18
				to
				Jun-19
2/857	WGBY	PBS		1
3/803	WSHM	CBS		1
4/840	WGGB	ABC		1
5/822	WVLP	NBC		1
6/861	WGGB	FOX		1
7/187/810	NECN	NEW ENGLAND CABLE NEWS		1
11	WDMR-LP	INDEPENDENT		1
12	PUBACC	PUBLIC ACCESS		1
13/813	WEDH	PBS		1
14	WSBK	MY		1
15	ED ACCESS	EDUCATIONAL ACCESS		1
16/291/820	WVLP-DT2	CW		1
19	WHTX	UNIVISION		1
20/907	HSN	HOME SHOPPING		1
22/791	QVC	QVC		1
44	CSPAN	C-SPAN		1
48/183	JEWELRY TV	JEWELRY TV		1
89/184	EVINE LIVE	EVINE LIVE		1
124	ION	ION TELEVISION		1
229	TBN	TRINITY BROADCASTING		1
247	CSPAN2	C-SPAN2		1
268	CATHV	CATHOLIC TV		1
283	ACCESS	LEASED ACCESS		1

CHANNEL COUNT

23

B1 Rate	BroadcastTV	FRC*	Total
\$ 5.50	\$ 8.00	\$ 0.14	\$ 13.64
\$ 5.50	\$ 10.00	\$ 0.15	\$ 15.65
1.4161%	*Franchise Related Cost		
1.4188%			

Retail Rate B1	07/16-12/16	
Copyright %	1/17-6/17	
	07/16-12/16	
	1/17-6/17	

Franchise Costs Annual

B1

Month	Subscribers	Programming Cost Rate	Copyright Cost Rate	Retrans Cost Rate	Total	Programming Costs	Copyright Costs	Retrans Costs
Jul-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Aug-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Sep-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Oct-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Nov-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Dec-18	9,845	0.3201	0.1912	10.0500	10.5613	3,151.46	1,882.20	98,944.76
Jan-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
Feb-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
Mar-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
Apr-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
May-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
Jun-19	9,845	0.3201	0.2199	12.2400	12.7800	3,151.46	2,165.05	120,505.86
Total True-Up Period 1						37,817.52	24,283.50	1,316,703.72

Month	Subscribers	Programming Cost Rate	Copyright Cost Rate	Retrans Cost Rate	Total	Programming Costs	Copyright Costs	Retrans Costs
Jan-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Feb-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Mar-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Apr-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
May-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Jun-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Jul-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Aug-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Sep-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Oct-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Nov-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Dec-20	9,845	0.3201	0.2199	16.1100	16.6500	3,151.46	2,165.05	158,606.98
Total Projected Period						37,817.52	25,980.60	1,903,283.76

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI A - PRIOR Projected Period)
10/1/18 Rate Setting

Agawam

Rate Implementation Date - 1/1/19
 Contract Date: 12/15/10
 Renewal Date: 12/14/20

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 05/01/11	Months Renewal Term of Pass		Monthly Payment To Recoup	True-up Subscribers	Monthly Payment Per Sub	Comments
							To 05/01/11	Through				
Current Capital Obligations:												
05/01/11	(\$15,900)	11.25%	0.94%	10	0	(\$15,900)	4.5	115.5	(\$226)	10,069	(\$0.02)	True up 7/5/10-5/1/11
Total Capital Payments												(\$15,900)
Annual Costs:												
12/15/10	\$20,500	0.00%	0.00%	10	0	\$20,500	0	12	\$1,708	10,069	\$0.17	Annual Payment Sec 6.4
Total Annual Payments												\$20,500
07/01/18	653	0.00%	0.00%	1	0	\$653	0	12	\$54	10,069	\$0.01	Subscriber True-up
Subscriber True-up												
Total FRC												<u>\$1,537</u>
Per Subscriber												<u>\$0.15</u>

TRUE-UP RELATED TO SUB VARIATION

	Monthly		FRC		FRC	
	Recovery	Subs	Per Sub	Months	Recovery	Months
2016 Projected Period	1,487	10,452	0.1423	6	8,922.00	
Actual 7/17-12/17	1,487	10,069	0.1423	6	8,594.78	
2017 Projected Period	1,484	10,451	0.1420	6	8,904.00	
Actual 1/18-6/18	1,484	10,069	0.1420	6	8,578.26	
True-up						(653)

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI B - True Up Period)
10/1/19 Rate Setting

Agawam

Rate Implementation Date - 1/1/20
 Contract Date: 12/15/10
 Renewal Date: 12/14/20

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 05/01/11	Months Renewal To 05/01/11	Months Term of Pass Through To Recoup	Monthly Payment	True-up Subscribers	Monthly Payment Per Sub	Comments
Current Capital Obligations:												
05/01/11	(\$15,900)	11.25%	0.94%	10	0	(\$15,900)	4.5	115.5	(\$226)	9,845	(\$0.02)	True up 7/5/10-5/1/11
<u>Total Capital Payments</u>												
	(\$15,900)					(\$15,900)			(\$226)			
Annual Costs:												
12/15/10	\$20,500	0.00%	0.00%	10	0	\$20,500	0	12	\$1,708	9,845	\$0.17	Annual Payment Sec 6.4
<u>Total Annual Payments</u>												
	\$20,500					\$20,500			\$1,708			
07/01/19	721	0.00%	0.00%	1	0	\$721	0	12	\$60	9,845	\$0.01	Subscriber True-up
<u>Subscriber True-up</u>												
									\$60			
<u>Total FRC</u>												
									\$1,542			Per Subscriber

TRUE-UP RELATED TO SUB VARIATION

	Monthly Recovery	Subs	FRC Per Sub	Months	FRC Recovery
2017 Projected Period	1,484	10,451	0.1420	6	8,904.00
Actual 7/18 - 12/18	1,484	9,845	0.1420	6	8,387.92
2018 Projected Period	1,537	10,069	0.1526	6	9,222.00
Actual 1/19 - 6/19	1,537	9,845	0.1526	6	9,017.07
<u>True-up</u>					<u>(721)</u>

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI C - PROJECTED PERIOD)
10/1/19 Rate Setting

Agawam

Rate Implementation Date - 1/1/20
 Contract Date: 12/15/10
 Renewal Date: 12/14/20

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 05/01/11	Months Renewal To 05/01/11	Months Term of Pass Through	Monthly Payment To Recoup	True-up Subscribers	Monthly Payment Per Sub	Comments
Current Capital Obligations:												
05/01/11	(\$15,900)	11.25%	0.94%	10	0	(\$15,900)	4.5	115.5	(\$226)	9,845	(\$0.02)	True up 7/5/10-5/1/11
Total Capital Payments												(\$15,900)
Annual Costs:												
12/15/10	\$20,500	0.00%	0.00%	10	0	\$20,500	0	12	\$1,708	9,845	\$0.17	Annual Payment Sec 6.4
Total Annual Payments												\$20,500
07/01/19	721	0.00%	0.00%	1	0	\$721	0	12	\$60	9,845	\$0.01	Subscriber True-up
Subscriber True-up												\$1,542
Total FRC												\$0.16

TRUE-UP RELATED TO SUB VARIATION

	Monthly Recovery	Subs	FRC Per Sub	Months	FRC Recovery
2017 Projected Period	1,484	10,451	0.1420	6	8,904.00
Actual 7/18 - 12/18	1,484	9,845	0.1420	6	8,387.92
2018 Projected Period	1,537	10,069	0.1526	6	9,222.00
Actual 1/19 - 6/19	1,537	9,845	0.1526	6	9,017.07
True-up					(721)