



FCC FORM 1240
UPDATING MAXIMUM PERMITTED RATES FOR REGULATED CABLE SERVICES

SEP 30 2019

Cable Operator:

Name of Cable Operator Comcast Cable Communications, LLC		
Mailing Address of Cable Operator 200 Cresson Blvd		
City Phoenixville	State PA	ZIP Code 19460

Mass. Dept. of
Telecommunications & Cab

1. Does this filing involve a single franchise authority and a single community unit?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If yes, complete the franchise authority information below and enter the associated CUID number here:

MA0024

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Does this filing involve a single franchise authority but multiple community units?

If yes, enter the associated CUIDs below and complete the franchise authority information at the bottom of this page:

--

3. Does this filing involve multiple franchise authorities?

If yes, attach a separate sheet for each franchise authority and include the following franchise authority information with its associated CUID(s):

Franchise Authority Information:

Name of Local Franchising Authority Town of Palmer		
Mailing Address of Local Franchising Authority 4417 Main Street		
City Palmer	State MA	ZIP Code 01069
Telephone number 413-283-2603	Fax Number 413-283-2604	

4. For what purpose is this Form 1240 being filed? Please put an "X" in the appropriate box.

- a. Original Form 1240 for Basic Tier
- b. Amended Form 1240 for Basic Tier
- c. Original Form 1240 for CPS Tier
- d. Amended Form 1240 for CPS Tier

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

5. Indicate the one year time period for which you are setting rates (the Projected Period).

01/01/20	12/31/20
----------	----------

(mm/yy)

6. Indicate the time period for which you are performing a true-up.

07/01/18	06/30/19
----------	----------

(mm/yy)

7. Status of Previous Filing of FCC Form 1240 (enter an "x" in the appropriate box)

- a. Is this the first FCC Form 1240 filed in any jurisdiction?
- b. Has an FCC Form 1240 been filed previously with the FCC?

YES	NO
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If yes, enter the date of the most recent filing: (mm/dd/yy)

c. Has an FCC Form 1240 been filed previously with the Franchising Authority?

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If yes, enter the date of the most recent filing: (mm/dd/yy)

D.T.C. # 19-5
E.X.H. # 54
DATE 9/30/19
H.O. Rosalie Eynullayeva

8. Status of Previous Filing of FCC Form 1210 (enter an "x" in the appropriate box)

a. Has an FCC Form 1210 been previously filed with the FCC?

YES	NO
X	

 If yes, enter the date of the most recent filing:

12/21/95	(mm/dd/yy)
----------	------------

b. Has an FCC Form 1210 been previously filed with the Franchising Authority?

YES	NO
X	

 If yes, enter the date of the most recent filing:

04/14/00	(mm/dd/yy)
----------	------------

9. Status of FCC Form 1200 Filing (enter an "x" in the appropriate box)

a. Has an FCC Form 1200 been previously filed with the FCC?

YES	NO
X	

 If yes, enter the date filed:

08/14/94	(mm/dd/yy)
----------	------------

b. Has an FCC Form 1200 been previously filed with the Franchising Authority?

YES	NO
X	

 If yes, enter the date filed:

08/14/94	(mm/dd/yy)
----------	------------

10. Cable Programming Services Complaint Status (enter an "x" in the appropriate box)

a. Is this form being filed in response to an FCC Form 329 complaint?

YES	NO
	X

 If yes, enter the date of the complaint:

	(mm/dd/yy)
--	------------

11. Is FCC Form 1205 Being Included With This Filing

YES	NO
X	

12. Selection of "Going Forward" Channel Addition Methodology (enter an "x" in the appropriate box)

- Check here if you are using the original rules [MARKUP METHOD].
- Check here if you are using the new, alternative rules [CAPS METHOD].

If using the CAPS METHOD, have you elected to revise recovery for channels added during the period May 15, 1994 to Dec. 31, 1994?

YES	NO
	X

13. Headend Upgrade Methodology

**NOTE: Operators must certify to the Commission their eligibility to use this upgrade methodology and attach an equipment list and depreciation schedule.*

- Check here if you are a qualifying small system using the streamlined headend upgrade methodology.

Part I: Preliminary Information

Module A: Maximum Permitted Rate From Previous Filing

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
A1	Current Maximum Permitted Rate	\$33.2832				

Module B: Subscribership

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
B1	Average Subscribership For True-Up Period 1	4,100				
B2	Average Subscribership For True-Up Period 2					
B3	Estimated Average Subscribership For Projected Period	4,100				

Module C: Inflation Information

Line	Line Description				
C1	Unclaimed Inflation: Operator Switching From 1210 To 1240				1.0000
C2	Unclaimed Inflation: Unregulated Operator Responding to Rate Complaint				1.0000
C3	Inflation Factor For True-Up Period 1 [Wks 1]				1.0132
C4	Inflation Factor For True-Up Period 2 [Wks 1]				
C5	Current FCC Inflation Factor				1.0090

Module D: Calculating the Base Rate

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
D1	Current Headend Upgrade Segment					
D2	Current External Costs Segment	\$12.8255				
D3	Current Caps Method Segment					
D4	Current Markup Method Segment	\$0.1000				
D5	Current Channel Movement and Deletion Segment	\$0.0000				
D6	Current True-Up Segment	\$9.1873				
D7	Current Inflation Segment	\$0.2426				
D8	Base Rate [A1-D1-D2-D3-D4-D5-D6-D7]	\$10.9278				

**Part II: True-Up Period
Module E: Timing Information**

Line	Line Description		
E1	What Type of True-Up Is Being Performed? (Answer "1", "2", or "3". See Instructions for a description of these types.) If "1", go to Module I. If "2", answer E2 and E3. If "3", answer E2, E3, E4, and E5.		2
E2	Number of Months in the True-Up Period 1		12
E3	Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period		6
E4	Number of Months in True-Up Period 2 Eligible for Interest		0
E5	Number of Months True-Up Period 2 Ineligible for Interest		0

Module F: Maximum Permitted Rate For True-Up Period 1

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
F1	Caps Method Segment For True-Up Period 1 [Wks 2]					
F2	Markup Method Segment For True-Up Period 1 [Wks 3]	\$0.1000				
F3	Chan Mvmnt Deletn Segment For True-Up Period 1 [Wks' 4/5]	\$0.00				
F4	True-Up Period 1 Rate Eligible For Inflation [D8+F1+F2+F3]	\$11.0278				
F5	Inflation Segment for True-Up Period 1 [(F4*C3)-F4]	\$0.1458				
F6	Headend Upgrade Segment For True-Up Period 1 [Wks 6]					
F7	External Costs Segment For True-Up Period 1 [Wks 7]	\$12.6595				
F8	True-Up Segment For True-Up Period 1	\$9.3195				
F9	Max Perm Rate for True-Up Period 1 [F4+F5+F6+F7+F8]	\$33.1527				

Module G: Maximum Permitted Rate For True-Up Period 2

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
G1	Caps Method Segment For True-Up Period 2 [Wks 2]					
G2	Markup Method Segment For True-Up Period 2 [Wks 3]					
G3	Chan Mvmnt Deletn Segment For True-Up Period 2 [Wks' 4/5]					
G4	TU Period 2 Rate Eligible For Inflation [D8+F5+G1+G2+G3]					
G5	Inflation Segment for True-Up Period 2 [(G4*C4)-G4]					
G6	Headend Upgrade Segment For True-Up Period 2 [Wks 6]					
G7	External Costs Segment For True-Up Period 2 [Wks 7]					
G8	True-Up Segment For True-Up Period 2					
G9	Max Perm Rate for True-Up Period 2 [G4+G5+G6+G7+G8]					

Module H: True-Up Adjustment Calculation

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Adjustment For True-Up Period 1						
H1	Revenue From Period 1	\$1,045,500.0000				
H2	Revenue From Max Permitted Rate for Period 1	\$1,631,111.0511				
H3	True-Up Period 1 Adjustment [H2-H1]	\$585,611.0511				
H4	Interest on Period 1 Adjustment	\$67,734.1532				
Adjustment For True-Up Period 2						
H5	Revenue From Period 2 Eligible for Interest					
H6	Revenue From Max Perm Rate for Period 2 Eligible For Interest					
H7	Period 2 Adjustment Eligible For Interest [H6-H5]					
H8	Interest on Period 2 Adjustment (See instructions for formula)					
H9	Revenue From Period 2 Ineligible for Interest					
H10	Revenue From Max Perm Rate for Period 2 Ineligible for Interest					
H11	Period 2 Adjustment Ineligible For Interest [H10-H9]					
Total True-Up Adjustment						
H12	Previous Remaining True-Up Adjustment					
H13	Total True-Up Adjustment [H3+H4+H7+H8+H11+H12]	\$653,345.2043				
H14	Amount of True-Up Claimed For This Projected Period	\$653,345.2043				
H15	Remaining True-Up Adjustment [H13-H14]	\$0.0000				

**Part III: Projected Period
Module I: New Maximum Permitted Rate**

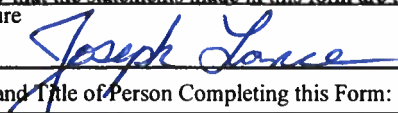
Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
I1	Caps Method Segment For Projected Period [Wks 2]					
I2	Markup Method Segment For Projected Period [Wks 3]	\$0.1000				
I3	Chan Mvmnt Deletn Segment For Projected Period [Wks 4/5]	\$0.00				
I4	Proj. Period Rate Eligible For Inflation [D8+F5+G5+I1+I2+I3]	\$11.1736				
I5	Inflation Segment for Projected Period [(I4*C5)-I4]	\$0.1006				
I6	Headend Upgrade Segment For Projected Period [Wks 6]					
I7	External Costs Segment For Projected Period [Wks 7]	\$18.0163				
I8	True-Up Segment For Projected Period	\$13.2794				
I9	Max Permitted Rate for Projected Period [I4+I5+I6+I7+I8]	\$42.5699				
I10	Operator Selected Rate For Projected Period	\$42.56				

Note: The maximum permitted rate figures do not take into account any refund liability you may have. If you have previously been ordered by the Commission or your local franchising authority to make refunds, you are not relieved of your obligation to make such refunds even if the permitted rate is higher than the contested rate or your current rate.

Certification Statement

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

Signature 	Date 9/30/2019
Name and Title of Person Completing this Form:	Joseph Lance, Executive Director - Comcast Cable
Telephone number 610.665.2556	Fax Number 610.665.2753

Worksheet 1 - True-Up Period Inflation

For instructions, see Appendix A of Instructions For FCC Form 1240

Line	Period	FCC Inflation Factor
101	Month 1	1.81%
102	Month 2	1.81%
103	Month 3	1.81%
104	Month 4	1.68%
105	Month 5	1.68%
106	Month 6	1.68%
107	Month 7	0.90%
108	Month 8	0.90%
109	Month 9	0.90%
110	Month 10	0.90%
111	Month 11	0.90%
112	Month 12	0.90%
113	Average Inflation Factor for True-Up Period 1	1.0132
114	Month 13	
115	Month 14	
116	Month 15	
117	Month 16	
118	Month 17	
119	Month 18	
120	Month 19	
121	Month 20	
122	Month 21	
123	Month 22	
124	Month 23	
125	Month 24	
126	Average Inflation Factor for True-Up Period 2	

Worksheet 3 - Markup Method True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
X	

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12
0

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Period	1	2	3	4	5	6	7
		Sum of Previous Regulated Channels	Sum of Current Regulated Channel	Average Channels	Per Channel Adjustment	Channels Added	Total Adjustment	Cumulative Adjustment
301	Previous Month							\$0.10
302	Month 1	26	26	89.0	\$0.01		\$0.00	\$0.10
303	Month 2	26	26	89.0	\$0.01		\$0.00	\$0.10
304	Month 3	26	26	89.0	\$0.01		\$0.00	\$0.10
305	Month 4	26	26	89.0	\$0.01		\$0.00	\$0.10
306	Month 5	26	26	89.0	\$0.01		\$0.00	\$0.10
307	Month 6	26	26	89.0	\$0.01		\$0.00	\$0.10
308	Month 7	26	26	89.0	\$0.01		\$0.00	\$0.10
309	Month 8	26	26	89.0	\$0.01		\$0.00	\$0.10
310	Month 9	26	26	89.0	\$0.01		\$0.00	\$0.10
311	Month 10	26	26	89.0	\$0.01		\$0.00	\$0.10
312	Month 11	26	26	89.0	\$0.01		\$0.00	\$0.10
313	Month 12	26	26	89.0	\$0.01		\$0.00	\$0.10
314	Average Period 1 Markup Method Adjustment							\$0.1000
315	Month 13							
316	Month 14							
317	Month 15							
318	Month 16							
319	Month 17							
320	Month 18							
321	Month 19							
322	Month 20							
323	Month 21							
324	Month 22							
325	Month 23							
326	Month 24							
327	Average Period 2 Caps Method Adjustment							

Worksheet 3 - Markup Method Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
	X

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

--

Line	Period	1	2	3	4	5	6	7
		Sum of Previous Regulated Channels	Sum of Current Regulated Channel	Average Channels	Per Channel Adjustment	Channels Added	Total Adjustment	Cumulative Adjustment
301	Previous Month							\$0.10
302	Month 1	26	26	89.0	\$0.01		\$0.00	\$0.10
303	Month 2	26	26	89.0	\$0.01		\$0.00	\$0.10
304	Month 3	26	26	89.0	\$0.01		\$0.00	\$0.10
305	Month 4	26	26	89.0	\$0.01		\$0.00	\$0.10
306	Month 5	26	26	89.0	\$0.01		\$0.00	\$0.10
307	Month 6	26	26	89.0	\$0.01		\$0.00	\$0.10
308	Month 7	26	26	89.0	\$0.01		\$0.00	\$0.10
309	Month 8	26	26	89.0	\$0.01		\$0.00	\$0.10
310	Month 9	26	26	89.0	\$0.01		\$0.00	\$0.10
311	Month 10	26	26	89.0	\$0.01		\$0.00	\$0.10
312	Month 11	26	26	89.0	\$0.01		\$0.00	\$0.10
313	Month 12	26	26	89.0	\$0.01		\$0.00	\$0.10
314	Average Period 1 Markup Method Adjustment							\$0.1000

Worksheet 7 - External Costs True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
X	
	12
	0

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Period 1						
External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$16,240.92				
702	Retransmission Consent Fees For Period	\$548,334.00				
703	Copyright Fees For Period	\$14,820.27				
704	External Costs Eligible For 7.5% Markup	\$579,395.19				
705	Marked Up External Costs	\$622,849.8293				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period					
707	Franchise Related Costs For Period	\$0.00				
708	Commission Regulatory Fees For Period	\$0.00				
709	Total External Costs For Period	\$622,849.8293				
710	Monthly, Per-Subscriber External Costs For Period 1	\$12.6595				

Period 2

External Costs Eligible for Markup						
711	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period					
712	Retransmission Consent Fees For Period					
713	Copyright Fees For Period					
714	External Costs Eligible For 7.5% Markup					
715	Marked Up External Costs					
External Costs Not Eligible for Markup						
716	Cable Specific Taxes For Period					
717	Franchise Related Costs For Period					
718	Commission Regulatory Fees For Period					
719	Total External Costs For Period					
720	Monthly, Per-Subscriber External Costs For Period 2					

Worksheet 7 - External Costs Projected Period

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
	X
12	

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
------	------------------	------------	-------------	-------------	-------------	-------------

Period 1

External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$16,240.92				
702	Retransmission Consent Fees For Period	\$792,612.00				
703	Copyright Fees For Period	\$15,706.12				
704	External Costs Eligible For 7.5% Markup	\$824,559.04				
705	Marked Up External Costs	\$886,400.9680				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period					
707	Franchise Related Costs For Period	\$0.00				
708	Commission Regulatory Fees For Period	\$0.00				
709	Total External Costs For Period	\$886,400.9680				
710	Monthly, Per-Subscriber External Costs For Period 1	\$18.0163				

Worksheet 8 - True-Up Rate Charged

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. How long is the True-Up Period 1, in months?

12

Question 2. How long is the True-Up Period 2, in months?

0

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
801	Month 1	\$20.0000				
802	Month 2	\$20.0000				
803	Month 3	\$20.0000				
804	Month 4	\$20.0000				
805	Month 5	\$20.0000				
806	Month 6	\$20.0000				
807	Month 7	\$22.5000				
808	Month 8	\$22.5000				
809	Month 9	\$22.5000				
810	Month 10	\$22.5000				
811	Month 11	\$22.5000				
812	Month 12	\$22.5000				
813	Period 1 Average Rate	\$21.2500				

814	Month 13					
815	Month 14					
816	Month 15					
817	Month 16					
818	Month 17					
819	Month 18					
820	Month 19					
821	Month 20					
822	Month 21					
823	Month 22					
824	Month 23					
825	Month 24					
826	Period 2 Average Rate					

**Comcast Cable Communications
Palmer, MA
Summary of Exhibits**

- EXHIBIT I** Summary of Supplemental Information
- EXHIBIT II** MPR Rate Comparison
- EXHIBIT III** FCC Public Notice reflecting inflation information included on Worksheet 1.
- EXHIBIT IV** Copy of the channel lineup and rate cards as of the following dates:
- Rate Card Dated June 2018
 - Rate Card Dated December 2018
 - Rate Card Dated May 2019
 - Schedule summarizing Basic Service Channel line-ups during the true-up period (s).
- EXHIBIT V** Schedule summarizing programming costs, retransmission fees, and copyright costs included on Worksheet 7 for the true-up periods and projected period.
- EXHIBIT VI** Franchise Related Cost schedules for True-up and Projected periods.

Exhibit I
Comcast Cable Communications, LLC
FCC Form 1240
Supplemental Information
2019 Annual Filing

This memo will serve to document in general terms, the approach and assumptions used in preparing the 2019 annual filing of FCC Form 1240 for systems owned or managed by Comcast Cable Communications, LLC (Comcast). Questions concerning the mathematical calculations and formulas used in Form 1240 and the Worksheets should be referenced to the "Instructions for FCC Form 1240."

Projected Period

Question 5 The Projected Period covers January 1, 2020 to December 31, 2020.

True-up Period

Question 6 The True-up Period covers July 1, 2018 through June 30, 2019. In accordance with FCC Order DA 96-1804, Request for Waiver FCC Form 1240, released November 1, 1996 (Waiver Period), the period of time between the initial filing date and beginning of the projected period must not be included in the operators true-up.

Module A - Maximum Permitted Rate From Previous Filing

Line A1 The Current Maximum Permitted Rate equals the maximum permitted rate from the prior Form 1240, Line I9.

Module B – Subscribership

Line B1 The Average Subscribership for True-up Period 1 represents average franchise subscribers during the period indicated in Question 6 of FCC Form 1240.

Line B3 The estimated Average Subscribership for Projected Period is calculated by applying the estimated 2019 subscriber growth percentage to average subscribers for the true-up period.

Module C – Inflation Information

Line C3 The inflation factor for the True-up period 1 is calculated using the quarterly figures released by the FCC in Public Notice Report No. DA 19-605, dated July 2, 2019. The appropriate inflation factor is entered on Worksheet 1 for each month of the True-up period and is divided by 12 months. The number 1.0 is added to the results and entered on Lines 113 of Worksheet 1 and line C3.

Line C5 The Current FCC Inflation Factor is based on the first quarter 2019 inflation figure released by the FCC in Public Notice Report No. DA 19-605, dated July 2, 2019.

Module D – Calculating the Base Rate

Line D2 to D7 The Current External Costs, Caps Method, Markup Method, True-Up Segments and Inflation Segment were obtained directly from Module I of the Prior FCC Form 1240 filing.

Module F – Maximum Permitted Rate for True-Up Period 1

Line F8

The true-up segment for True-Up Period 1 is calculated in accordance with the instructions to FCC Form 1240. This amount is calculated from Module H Total True-Up Adjustment (Line H13 of the prior filing) divided by the average true-up subscribers on Line B1 of the current filing and divided by the number of months in the true-up period on Line E2 of the current filing.

Comcast Cable Communications, LLC
Palmer, MA
Exhibit II
Additional Information Requested
For Expedited Processing of FCC Form 1240

	<u>Current</u>		<u>Proposed</u>		<u>Amount of</u>
	<u>Rate</u>		<u>OSR</u>		<u>Change</u>
Basic	\$ 12.50	\$	25.24	\$	12.74
Broadcast TV Fee	\$ 10.00	\$	17.32	\$	7.32
FRC	\$ 0.32	\$	0.32	\$	-
Total	\$ 22.82	\$	42.88	\$	20.06



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 19-605

MEDIA BUREAU ACTION

July 02, 2019

FIRST QUARTER 2019 INFLATION ADJUSTMENT FIGURES FOR CABLE OPERATORS USING FCC FORM 1240 NOW AVAILABLE

This Public Notice is applicable to rate-regulated cable operators that use FCC Forms to justify their cable rates.¹ Cable operators adjusting the non-external cost portion of their rates for inflation should follow the instructions provided with the applicable FCC Form. All inflation adjustment figures are based on changes in the Gross National Product Price Index (GNP-PI) published by the United States Department of Commerce, Bureau of Economic Analysis (BEA). The Media Bureau obtained the chain-type price indexes from the BEA news release dated June 27, 2019 (BEA 19-29) at Table 1.7.4 (Price Indexes for Gross Domestic Product, Gross National Product, and Net National Product) Line 4 (Gross National Product).²

Operators filing FCC Form 1240 may make an adjustment based on quarterly figures. The first quarter of 2019 inflation factor for operators using FCC Form 1240 is 0.90%. The adjustment factor of 0.90% is a measure of the annualized change in prices occurring over the period from January 1, 2019 to March 31, 2019. The inflation adjustment factor is calculated by dividing the GNP-PI for the first quarter of 2019 (111.308) by the GNP-PI for the fourth quarter of 2018 (111.058). The result of this calculation is converted from a quarterly change measurement factor to an annual change measurement factor by raising it to the fourth power.

Operators calculating the Inflation Factor for a True-Up Period which includes some portion of the fourth quarter of 2018 should enter the inflation factor on the appropriate lines of Worksheet 1 of FCC Form 1240 as "0.0090." Operators using this factor for calculating the Projected Period Inflation Segment of FCC Form 1240 should enter this number on Line C3 (January 1996 version), or Line C5 (July 1996 version) as "1.0090".

¹ Pursuant to 47 CFR § 76.922(d)(2) and § 76.922(e)(2) of the Commission's rules, cable operators may adjust the non-external cost portion of their rates for inflation.

² Table 1.7.4 can be found at this link:

<https://apps.bea.gov/iTable/iTable.cfm?reqid=19&step=3&isuri=1&1921=survey&1903=42>

To date, the Commission has released ninety-one quarterly inflation factors for use with FCC Form 1240. The following table lists these factors beginning in 2013.³

Year	Quarter	Dates Covered	Inflation Factor
2013	First	Jan. 1, 2013 – Mar. 31, 2013	1.24%
2013	Second	Apr. 1, 2013 – Jun. 30, 2013	0.65%
2013	Third	Jul. 1, 2013 – Sep. 30, 2013	1.97%
2013	Fourth	Oct. 1, 2013 – Dec. 31, 2013	1.56%
2014	First	Jan. 1, 2014 – Mar. 31, 2014	1.28%
2014	Second	Apr. 1, 2014 – Jun. 30, 2014	2.11%
2014	Third	Jul. 1, 2014 – Sep. 30, 2014	1.42%
2014	Fourth	Oct. 1, 2014 – Dec. 31, 2014	0.12%
2015	First	Jan. 1, 2015 – Mar. 31, 2015	-0.03%
2015	Second	Apr. 1, 2015 – Jun. 30, 2015	2.10%
2015	Third	Jul. 1, 2015 – Sep. 30, 2015	1.32%
2015	Fourth	Oct. 1, 2015 – Dec. 31, 2015	0.87%
2016	First	Jan. 1, 2016 – Mar. 31, 2016	0.41%
2016	Second	Apr. 1, 2016 – Jun. 30, 2016	2.30%
2016	Third	Jul. 1, 2016 – Sep. 30, 2016	1.42%
2016	Fourth	Oct. 1, 2016 – Dec. 31, 2016	2.07%
2017	First	Jan. 1, 2017 – Mar. 31, 2017	1.96%
2017	Second	Apr. 1, 2017 – Jun. 30, 2017	1.01%
2017	Third	Jul. 1, 2017 – Sep. 30, 2017	2.09%
2017	Fourth	Oct. 1, 2017 – Dec. 31, 2017	2.33%
2018	First	Jan. 1, 2018 – Mar. 31, 2018	2.20%
2018	Second	Apr. 1, 2018 – Jun. 30, 2018	3.04%
2018	Third	Jul. 1, 2018 – Sep. 30, 2018	1.81%
2018	Fourth	Oct. 1, 2018 – Dec. 31, 2018	1.68%
2019	First	Jan. 1, 2019 – Mar. 31, 2019	0.90%

The Commission releases a new quarterly inflation factor for operators using FCC Form 1240 four times each year. The inflation factor for a given quarter is usually released between three and four months after the end of the quarter, depending on the schedule of the Department of Commerce. The release of a new factor is posted on the Commission's Internet site at: <https://www.fcc.gov/general/inflation-updates-forms-1210-and-1240>.

Media Contact: Janice Wise at (202) 418-8165
 Media Bureau Contact: Kevin Green at (202) 418-2127
 TTY: (202) 418-0432 or 1 (888) 835-5322

- FCC -

³ For pre-2013 inflation figures *see* DA 13-2056, 28 FCC Rcd 14654 (rel. October 23, 2013), available at <https://www.fcc.gov/general/inflation-updates-forms-1210-and-1240>.

EXHIBIT IV

Services & Pricing Effective June 28, 2018 1-800-xfinity | xfinity.com



PALMER, MA

Ware, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add³ \$39.95

TRIPLE PLAY PACKAGES

Standard Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, Performance Pro Internet, and Voice Unlimited \$129.99

- with Blast! Internet upgrade add \$18.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet, and Voice Unlimited \$149.99

- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Signature Triple Play³⁵

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan \$169.99

- with Netflix Premium UHD Plan upgrade add \$3.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Super Triple Play^{27,35}

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan \$199.99

- with Netflix Premium UHD Plan upgrade add \$3.00
- with Gig Pro Internet upgrade add²⁸ \$238.00
- with Xfinity Mobile deduct -\$12.00

DOUBLE PLAY PACKAGES

Choice TV Double Play³⁶

Includes Choice TV and Performance Plus Internet \$89.99

- with Performance Pro Internet upgrade add \$15.00
- with Blast! Internet upgrade add \$18.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet and Performance Pro Internet \$109.99

- with Blast! Internet upgrade add \$18.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet and Performance Pro \$119.99

- with Blast! Internet upgrade add \$18.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Signature Double Play³⁵

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, Performance Pro Internet and Netflix Standard HD Plan \$139.99

- with Netflix Premium UHD Plan upgrade add \$3.00
- with Blast! Internet upgrade add \$18.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

Super Double Play³⁵

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, Blast! Internet and Netflix Standard HD Plan \$169.99

- with Netflix Premium UHD Plan upgrade add \$3.00
- with Extreme Pro Internet upgrade add \$25.00
- with Gig Internet upgrade add \$30.00
- with Gig Pro Internet upgrade add²⁸ \$238.00

XFINITY TV¹

BASIC SERVICES

Limited Basic^{10,12} \$12.00

Broadcast TV Fee³⁰ \$8.00

Franchise Related Cost^{11,12}

Palmer \$0.30

Ware \$0.55

Expanded Basic⁴ \$55.27

XFINITY TV SERVICES

Choice TV³⁷ Includes Limited Basic, Streampix and HD programming \$30.00

Genre Packs³⁸ Choose up to 2 packs

Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids \$10.00

Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1 \$15.00

Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports \$28.25

Digital Starter Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice \$67.27

Digital Preferred Tier¹³ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel \$17.95

Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel® \$29.95

Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO® \$32.95

Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel® \$64.95

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to [xfinity.com/policies](#).

UN0000283

Sports Entertainment Package⁵ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes⁴ Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino⁴ Includes over 50 channels of Spanish language programming	\$17.95
With Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO⁴	\$15.00
Showtime⁴	\$12.00
Starz⁴	\$12.00
Cinemax⁴	\$12.00
The Movie Channel⁴	\$12.00
Epix³⁹	\$5.99
Playboy⁴	\$15.00
HD Technology Fee⁹	\$9.95
DVR Service⁶	\$10.00
AnyRoom DVR Service⁷	\$10.00
Service to Additional TV⁸	\$9.95
with DVR Service ⁶	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁴	\$7.45
Service to Additional TV with TV Adapter¹⁶	\$5.99

INTERNATIONAL SELECTIONS³⁴

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW (Deutsch +): German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99
Russian 8 Pack includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Hindi 2 Pack Includes Zee TV and Star India Plus	\$24.99
Hindi 3 Pack Includes Zee TV, Star India Plus and SET	\$29.99
Hindi 8 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7 and NDTV Good Times	\$34.99
Hindi 10 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$49.99
Vijay: Tamil	\$9.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁵

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gala On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand³⁴	\$6.99
Daily Burn On Demand³⁴	\$14.99
MagellanTV History On Demand³⁴	\$5.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand³⁴	\$4.99
Acorn TV On Demand	\$4.99
Quark On Demand³⁴	\$4.99
Stephens Drum Shed On Demand³⁴	\$4.99
Pro Guitar Lessons On Demand³⁴	\$4.99
Touchfit TV On Demand³⁴	\$4.99
Lion Mountain TV On Demand³⁴	\$3.99
Craftsy On Demand³⁴	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand³⁴	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand³⁴	\$6.99
Ride TV On Demand³⁴	\$4.99
Streampix¹⁸	\$4.99
Pay-Per-View and On Demand Movies and Events¹⁷ (per title or event)	Prices Vary
Vivid On Demand Subscription¹⁹	\$19.99
Hustler On Demand Subscription¹⁹	\$19.99
TEN On Demand Subscription¹⁹	\$19.99
Girlfriends Films On Demand¹⁹	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand¹⁹	\$19.99
Urban Fantasy On Demand¹⁹	\$19.99
Falcon On Demand¹⁹	\$19.99
Homegrown Amateur On Demand¹⁹	\$19.99
Evil Angel On Demand¹⁹	\$19.99
Mature Lust On Demand¹⁹	\$19.99
Penthouse On Demand¹⁹	\$19.99

SPORTS PACKAGES¹⁵

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.60

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{20,22} (Standard Installation)	\$40.00	N/A
Wired Home ^{20,22} (Standard Installation)	\$40.00	N/A
Professional Installation ^{20,21}	\$79.99	N/A
Installation of each Additional Outlet ²³	\$7.25	\$35.00
Activation of each Additional Outlet ²³	\$7.25	\$35.00
Relocate Additional Outlet ²³	\$7.25	\$35.00
Connect VCR/DVD ²³	\$11.00	\$32.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.50
Hourly Service Charge ²⁰ For custom installation work		\$40.00
In-Home Service Visit (Xfinity TV)		\$39.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ³² (per month)	\$6.75
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²⁴ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY INSTANT TV^{1,31}

BASIC SERVICE

Xfinity Instant TV

Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service

\$10.00

XFINITY INSTANT TV ADDITIONAL SERVICES³³

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavisión, Viendo Movies and VME Kids	\$5.00
HBO®	\$15.00
Starz®	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,25}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
Xfinity Voice—Local with More With TV or Internet Service	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
Xfinity Voice—Local with More With TV or Internet Service	\$24.95

XFINITY INTERNET^{1,26}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service ²⁹
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$92.95	\$79.95
Extreme Pro ²⁷	\$99.95	\$86.95
Gigabit ²⁷	\$104.95	\$91.95
Gigabit Pro ^{27,28}	\$299.95	\$299.95
Modem Rental		\$11.00
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees ²⁴ (per piece, per occurrence)		Replacement Cost

¹ Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2018 Comcast. All rights reserved.

² Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.

³ Secure requires minimum term agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to <http://www.xfinity.com/home-security.html>.

⁴ Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.

- 5 Requires Digital Starter.
- 6 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 7 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 8 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 9 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 10 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device.
- 11 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 12 For Ware customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 13 Requires Digital Starter.
- 14 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 15 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 16 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 17 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 18 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 19 One month minimum purchase required. Not available in all areas.
- 20 Standard Installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 21 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 22 Applies to Xfinity TV only installations.
- 23 Initial Installation of Service charges apply to Xfinity TV only installations.
- 24 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 25 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.
- 26 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 27 Not available in all areas. May require installation and non-refundable installation charge.
- 28 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 29 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 30 Applies to Limited Basic and Xfinity Instant TV.
- 31 Requires Xfinity Internet.
- 32 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 33 Requires Xfinity Instant TV.
- 34 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 35 Netflix activation of subscription requires X1 equipment.
- 36 Cannot be combined with the Sports & News genre pack.
- 37 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 38 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 39 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

87731000: 0980;1010



PALMER, MA

Ware, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add³ \$39.95

TRIPLE PLAY PACKAGES

Standard Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, Performance Pro Internet and Voice Unlimited \$129.99
 - with Blast! Internet upgrade add \$20.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited \$149.99
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Signature Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan \$169.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Super Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan \$199.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00
 - with Xfinity Mobile deduct -\$12.00

DOUBLE PLAY PACKAGES

Choice TV Double Play

Includes Choice TV and Performance Plus Internet \$89.99
 - with Performance Pro Internet upgrade add \$15.00
 - with Blast! Internet upgrade add \$20.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet and Performance Pro Internet \$109.99
 - with Blast! Internet upgrade add \$20.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet and Performance Pro Internet \$119.99
 - with Blast! Internet upgrade add \$20.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Signature Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, Performance Pro Internet and Netflix Standard HD Plan \$139.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Blast! Internet upgrade add \$20.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

Super Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, Blast! Internet and Netflix Standard HD Plan \$169.99
 - with Netflix Premium UHD Plan upgrade add \$3.00
 - with Extreme Pro Internet upgrade add \$25.00
 - with Gig Internet upgrade add \$30.00
 - with Gig Pro Internet upgrade add²⁸ \$238.00

XFINITY TV¹

BASIC SERVICES

Limited Basic^{10,12} \$12.50
 Broadcast TV Fee³⁰ \$10.00

Franchise Related Cost^{11,12}

Palmer \$0.32
 Ware \$0.56

Expanded Basic⁴ \$54.77

XFINITY TV SERVICES

Choice TV³⁵ Includes Limited Basic, Streampix and HD programming \$30.00

Genre Packs³⁶ Choose up to 2 packs

Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids \$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1 \$15.00
Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports \$28.25

Digital Starter³⁹ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice \$67.27

Digital Preferred Tier¹³ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel \$17.95

Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime[®], Starz[®], Cinemax[®] or The Movie Channel[®] \$29.95

Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO[®] \$32.95

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package⁵ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes⁴ Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino⁴ Includes over 50 channels of Spanish language programming	\$17.95
With Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO®⁴	\$15.00
Showtime®⁴	\$12.00
Starz®⁴	\$12.00
Cinemax®⁴	\$12.00
The Movie Channel®⁴	\$12.00
EPIX³⁷	\$5.99
Playboy®⁴	\$15.00
HD Technology Fee⁹	\$9.95
DVR Service⁶	\$10.00
AnyRoom DVR Service⁷	\$10.00
Service to Additional TV⁸	\$9.95
with DVR Service ⁶	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁴	\$7.27
Service to Additional TV with TV Adapter¹⁶	\$6.99

INTERNATIONAL SELECTIONS³⁸

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99
Russian 8 Pack includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Hindi 2 Pack Includes Zee TV and Star India Plus	\$24.99
Hindi 3 Pack Includes Zee TV, Star India Plus and SET	\$29.99
Hindi 8 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7 and NDTV Good Times	\$34.99

Hindi 10 Pack Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$49.99
Vijay: Tamil	\$9.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁵

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Galam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand³⁴	\$6.99
Dally Burn On Demand³⁴	\$14.99
MagellanTV History On Demand³⁴	\$5.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand³⁴	\$4.99
Acorn TV On Demand	\$4.99
Quark On Demand³⁴	\$4.99
Stephens Drum Shed On Demand³⁴	\$4.99
Pro Guitar Lessons On Demand³⁴	\$4.99
Touchfit TV On Demand³⁴	\$4.99
Lion Mountain TV On Demand³⁴	\$3.99
Craftsy On Demand³⁴	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand³⁴	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand³⁴	\$6.99
Ride TV On Demand³⁴	\$4.99
Outside TV Features On Demand³⁴	\$4.99
The Reading Corner On Demand³⁴	\$3.99
Hopster On Demand³⁴	\$6.99
Brown Sugar On Demand³⁴	\$3.99
Echoboom Sports On Demand³⁴	\$5.99
Stingray Qello On Demand³⁴	\$7.99
Revolution Golf+ On Demand³⁴	\$6.99
Streampix¹⁸	\$4.99
Pay-Per-View and On Demand Movies and Events¹⁷ (per title or event)	Prices Vary
Vivid On Demand Subscription¹⁹	\$19.99
Hustler On Demand Subscription¹⁹	\$19.99
TEN On Demand Subscription¹⁹	\$19.99
Girlfriends Films On Demand¹⁹	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand¹⁹	\$19.99
Urban Fantasy On Demand¹⁹	\$19.99

Falcon On Demand ¹⁹	\$19.99
Homegrown Amateur On Demand ¹⁹	\$19.99
Evil Angel On Demand ¹⁹	\$19.99
Mature Lust On Demand ¹⁹	\$19.99
Penthouse On Demand ¹⁹	\$19.99

SPORTS PACKAGES¹⁵

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.80
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.00

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{20,22} (Standard Installation)	\$49.00	N/A
Wired Home ^{20,22} (Standard Installation)	\$49.00	N/A
Professional Installation ^{20,21}	\$79.99	N/A
Installation of each Additional Outlet ²³	\$20.00	\$40.00
Connect Customer Owned Equipment	\$12.00	\$37.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.00
Hourly Service Charge ²⁰ For custom installation work		\$50.00
In-Home Service Visit (Xfinity TV)		\$40.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ³² (per month)	\$8.25
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²⁴ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95

Accessory Shipping and Handling	\$5.95
TV Guide [®] Weekly Magazine (per month)	\$4.20

XFINITY INSTANT TV^{1,31}

BASIC SERVICE

Xfinity Instant TV Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00
--	---------

XFINITY INSTANT TV ADDITIONAL SERVICES³³

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavision, Viendo Movies and VME Kids	\$5.00
HBO [®]	\$15.00
Starz [®]	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,25}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
Xfinity Voice—Local with More With TV or Internet Service	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
Xfinity Voice—Local with More With TV or Internet Service	\$24.95

XFINITY INTERNET^{1,26}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service ²⁹
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$94.95	\$81.95
Extreme Pro ²⁷	\$99.95	\$86.95
Gigabit ²⁷	\$104.95	\$91.95
Gigabit Pro ^{27,28}	\$299.95	\$299.95
Modem Rental		\$13.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees ²⁴ (per piece, per occurrence)		Replacement Cost

¹ Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2018 Comcast. All rights reserved.

² Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.

- 3 Secure requires minimum term agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to <http://www.xfinity.com/home-security.html>.
- 4 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.
- 5 Requires Digital Starter.
- 6 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 7 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 8 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 9 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 10 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device.
- 11 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 12 For Ware customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 13 Requires Digital Starter.
- 14 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 15 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 16 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 17 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 18 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app. Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 19 One month minimum purchase required. Not available in all areas.
- 20 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 21 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 22 Applies to Xfinity TV only installations.
- 23 Initial Installation of Service charges apply to Xfinity TV only installations.
- 24 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 25 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.
- 26 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 27 Not available in all areas. May require installation and non-refundable installation charge.
- 28 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 29 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 30 Applies to Limited Basic and Xfinity Instant TV.
- 31 Requires Xfinity Internet.
- 32 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 33 Requires Xfinity Instant TV.
- 34 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 35 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 36 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 37 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- 38 Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.
- 39 For Palmer customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104-1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

87731000: 0980;1010

EXHIBIT IV

Services & Pricing Effective May 2, 2019 1-800-xfinity | xfinity.com



PALMER, MA

Ware, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Xfinity Home Security add ⁴²	\$39.95
with Xfinity Home Security Plus add ⁴³	\$49.95

TRIPLE PLAY PACKAGES⁴¹

Standard Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Voice Unlimited	\$129.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Select Triple Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet, and Voice Unlimited	\$149.99
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Signature Triple Play³⁹

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited and Netflix Standard HD Plan	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Super Triple Play³⁹

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited, Netflix Standard HD Plan	\$199.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00
- with Xfinity Mobile deduct	-\$12.00

DOUBLE PLAY PACKAGES⁴¹

Choice Double Play⁴⁰

Includes Choice TV, 10 Hour DVR Service and Performance Plus Internet	\$89.99
- with Performance Pro Internet upgrade add	\$15.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Standard Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, 10 Hour DVR Service, and HD programming for primary outlet and Performance Pro Internet	\$109.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Select Double Play

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service and Performance Pro Internet	\$119.99
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Signature Double Play³⁹

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan	\$139.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

Super Double Play³⁹

Includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service, Blast! Internet and Netflix Standard HD Plan	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$3.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gig Internet upgrade add	\$30.00
- with Gig Pro Internet upgrade add ²⁷	\$238.00

XFINITY TV¹

BASIC SERVICES

Limited Basic ^{9,11}	\$12.50
Broadcast TV Fee ²⁹	\$10.00
Franchise Related Cost ^{10,11}	
Palmer	\$0.32
Ware	\$0.56
Expanded Basic ³	\$54.77

XFINITY TV SERVICES

Choice TV ³⁴ Includes Limited Basic, Streampix and HD programming	\$30.00
Genre Packs ³⁵ Choose up to 2 packs	
Kids & Family Includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Digital Starter ³⁸ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$67.27
Digital Preferred Tier ¹² Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO [®] Includes Digital Preferred Tier and HBO [®]	\$32.95

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

UN0000283

Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package⁴ Includes over 20 channels including NFL Red Zone and CBS Sports Network	\$9.95
Deportes³ Includes over 6 deportes channels including beIN Sports, ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
With Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$5.00
Xfinity TV Latino³ Includes over 50 channels of Spanish language programming	\$17.95
With Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO³	\$15.00
Showtime³	\$12.00
Starz³	\$12.00
Cinemax³	\$12.00
The Movie Channel³	\$12.00
Eplx³⁶	\$5.99
Playboy³	\$15.00
HD Technology Fee⁸	\$9.95
DVR Service⁵	\$10.00
AnyRoom DVR Service⁶	\$10.00
Service to Additional TV⁷	\$9.95
with DVR Service ⁵	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹³	\$7.27
Service to Additional TV with TV Adapter¹⁵	\$6.99

INTERNATIONAL SELECTIONS³⁷

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and PFC	\$24.99
Brazilian 4 Pack Includes TV Globo, PFC, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN Includes TV JAPAN On Demand	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99
Russian 8 Pack includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack Includes Zee TV and SET	\$24.99

Hindi Pack Includes Zee TV, SET, TV Asia, NDTV 24x7 and NDTV Good Times	\$29.99
Hindi Plus Pack Includes Zee TV, SET, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow	\$39.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
Filipino On Demand	\$7.99
Filipino On Demand w/a Filipino international selection	\$5.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Galam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gala On Demand	\$9.99
AMC Premiere On Demand	\$4.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
TumbleBooksTV On Demand	\$4.99
FitFusion On Demand	\$6.99
CuriosityStream On Demand	\$5.99
PlayKids On Demand³³	\$6.99
Daily Burn On Demand³³	\$14.99
MagellanTV History On Demand³³	\$5.99
Disney Story Central On Demand	\$4.99
Xive TV On Demand³³	\$4.99
Acorn TV On Demand	\$5.99
Quark On Demand³³	\$4.99
Stephens Drum Shed On Demand³³	\$4.99
Pro Guitar Lessons On Demand³³	\$4.99
Touchfit TV On Demand³³	\$4.99
Lion Mountain TV On Demand³³	\$3.99
Blueprint TV On Demand	\$7.99
Urban Movie Channel On Demand	\$4.99
The Great Courses Signature On Demand³³	\$7.99
Pantaya On Demand	\$5.99
DJAZZ On Demand³³	\$6.99
Ride TV On Demand³³	\$4.99
Outside TV Features On Demand³³	\$4.99
The Reading Corner On Demand³³	\$3.99
Hopster On Demand³³	\$6.99
Brown Sugar On Demand³³	\$3.99
Echoboom Sports On Demand³³	\$5.99
Stingray Qello On Demand³³	\$7.99
Revolution Golf+ On Demand³³	\$6.99
Hallmark Movies Now On Demand³³	\$5.99
Dove Channel On Demand³³	\$4.99
Kocowa On Demand³³	\$6.99
WHAM On Demand³³	\$2.99
Gravitas Movies On Demand³³	\$4.99
MHz Choice On Demand³³	\$7.99
HI-YAH! On Demand³³	\$2.99

True Royalty On Demand ³³	\$5.99
Real Vision On Demand ³³	\$14.99
Docurama On Demand ³³	\$2.99
Con TV On Demand ³³	\$4.99
Streampix ¹⁷	\$4.99
Pay-Per-View and On Demand Movies and Events ¹⁶ (per title or event)	Prices Vary
Revy On Demand ³³	\$6.99
Vivid On Demand Subscription ¹⁸	\$19.99
Hustler On Demand Subscription ¹⁸	\$19.99
Brazzers On Demand ¹⁸	\$19.99
TEN On Demand Subscription ¹⁸	\$19.99
Girlfriends Films On Demand ¹⁸	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand ¹⁸	\$19.99
Urban Fantasy On Demand ¹⁸	\$19.99
Falcon On Demand ¹⁸	\$19.99
Homegrown Amateur On Demand ¹⁸	\$19.99
Evil Angel On Demand ¹⁸	\$19.99
Mature Lust On Demand ¹⁸	\$19.99
Penthouse On Demand ¹⁸	\$19.99
XTSY On Demand ¹⁸	\$19.99
Reality Kings On Demand ¹⁸	\$19.99

SPORTS PACKAGES¹⁴

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.80
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.00

INSTALLATION (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{19,21} (Standard Installation)	\$49.00	N/A
Wired Home ^{19,21} (Standard Installation)	\$49.00	N/A
Professional Installation ^{19,20}	\$79.99	N/A
Installation of each Additional Outlet ²²	\$20.00	\$40.00
Connect Customer Owned Equipment	\$12.00	\$37.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.00
Hourly Service Charge ¹⁹ For custom installation work		\$50.00
In-Home Service Visit (Xfinity TV)		\$40.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ³¹ (per month)	\$8.25
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ²³ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95

XFINITY INSTANT TV^{1,30}

BASIC SERVICE

Xfinity Instant TV Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00
--	---------

XFINITY INSTANT TV ADDITIONAL SERVICES³²

Kids & Family Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
Sports & News Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
Deportes Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$7.00
Latino Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavisión, Viendo Movies and VME Kids	\$5.00
HBO [®]	\$15.00
Starz [®]	\$12.00
Streampix	\$4.99

XFINITY VOICE^{1,24}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
Xfinity Voice—Local with More With TV or Internet Service	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
Xfinity Voice—Local with More With TV or Internet Service	\$24.95

XFINITY INTERNET^{1,25}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service ²⁸
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Plus	\$84.95	N/A
Performance Pro	\$89.95	\$76.95
Blast!	\$94.95	\$81.95
Extreme Pro²⁶	\$99.95	\$86.95
Gigabit²⁶	\$104.95	\$91.95
Gigabit Pro^{26,27}	\$299.95	\$299.95
Modem Rental		\$13.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees²³ (per piece, per occurrence)	Replacement	Cost

- 1 Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. © 2019 Comcast. All rights reserved.
- 2 Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device.
- 3 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.
- 4 Requires Digital Starter.
- 5 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 6 Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 7 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 8 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 9 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device.
- 10 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 11 For Ware customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 12 Requires Digital Starter.
- 13 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.
- 14 Requires Limited Basic, TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Restrictions may apply.
- 15 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 16 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 17 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and to Limited Basic.
- 18 One month minimum purchase required. Not available in all areas.
- 19 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 20 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home or Xfinity Gigabit Pro Internet.
- 21 Applies to Xfinity TV only installations.
- 22 Initial Installation of Service charges apply to Xfinity TV only installations.
- 23 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 24 Requires a Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cvresidential>.
- 25 A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- 26 Not available in all areas. May require installation and non-refundable installation charge.

- 27 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 28 Xfinity Internet discount does not apply to Xfinity Instant TV.
- 29 Applies to Limited Basic and Xfinity Instant TV.
- 30 Requires Xfinity Internet.
- 31 Applies to Digital Starter and above, and Xfinity Instant TV Sports & News.
- 32 Requires Xfinity Instant TV.
- 33 Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- 34 Requires TV Box, CableCARD or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- 35 Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.
- 36 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- 37 Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.
- 38 For Palmer customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 39 Netflix activation of subscription requires X1 equipment.
- 40 Cannot be combined with the Sports & News genre pack.
- 41 10 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.
- 42 Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.
- 43 Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/videoRecording>.

Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118; CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSSP 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: Licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV042911.

MS: 15018010

Valid 1/1/19. See www.xfinity.com/home-security for current list.

87731000: 0980;1010

Comcast Cable Communications, LLC
Palmer, MA
Exhibit IV - Channel Lineup

<u>Channel</u>	<u>Call Sign</u>	Jul-18 to Jun-19
2/857/1057	WGBY	1
3/803/1021	WSHM	1
4/840/1040	WGGB	1
5/822/1022	WWLP	1
6/861/1041	WGGB	1
7/187/810/1127	NECN	1
8/1004	WBZ	1
10/1005	WCVB	1
11/1007	WHDH	1
12/1070	PUBACC	1
13/813/1024	WEDH	1
14/1038	WSBK	1
15/1090	EDACC	1
16/291/820/1174	WWLP-DT2	1
18/1051	WDMR-LP	1
19/1010	WHTX	1
20/907/1015	HSN	1
22/791/1034	QVC	1
44/1128	CSPAN	1
48/183/1032/1067	JEWELRYTV	1
89/184/904/1052	SHOPHQ	1
124/1421	ION	1
229/1661	TBN	1
247/1129	CSPAN2	1
268/1669	CATHTV	1
283/1097	ACCESS	1
	PBS	
	CBS	
	ABC	
	NBC	
	FOX	
	NEW ENGLAND CABLE NEWS	
	CBS	
	ABC	
	INDEPENDENT	
	PUBLIC ACCESS	
	PBS	
	MY	
	EDUCATIONAL ACCESS	
	CW	
	INDEPENDENT	
	UNIVISION	
	HOME SHOPPING	
	QVC	
	C-SPAN	
	JEWELRY TV	
	SHOPHQ	
	ION	
	TRINITY BROADCASTING NETWORK	
	C-SPAN2	
	CATHOLIC TV	
	LEASED ACCESS	

CHANNEL COUNTS

26

Comcast Cable Communications, LLC

Exhibit V

Filing Name: Palmer, MA
 FCC Form 1240
 Date of Filing: September 30, 2019

Retail BST Rate	7/18-12/18	Broadcast TV Fee	FRC*	Total BST
\$	12.00	\$ 8.00	\$ 0.30	\$ 20.30
\$	12.50	\$ 10.00	\$ 0.32	\$ 22.82

*Franchise Related Costs

Copyright %	1.4161%
	1.4188%

Basic 1 Tier	Period	Month	BST Subscribers	Programming Cost Per Sub	Retransmission Cost Per Sub	Copyright Cost Per Sub	Total Wks 7 Cost Per Sub	Wks 7		
								Line 701 Programming	Line 702 Retransmission	Line 703 Copyright
TU 1	Jul-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Aug-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Sep-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Oct-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Nov-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Dec-18	4,100	0.3301	10.0500	0.2832	10.6633	1,353.41	41,205.00	41,205.00	1,161.20
TU 1	Jan-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
TU 1	Feb-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
TU 1	Mar-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
TU 1	Apr-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
TU 1	May-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
TU 1	Jun-19	4,100	0.3301	12.2400	0.3192	12.8893	1,353.41	50,184.00	50,184.00	1,308.84
							Worksheet 7 True-up Period 1 totals	\$ 16,240.92	\$ 548,334.00	\$ 14,820.27

PROJ	Jan-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Feb-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Mar-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Apr-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	May-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Jun-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Jul-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Aug-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Sep-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Oct-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Nov-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
PROJ	Dec-20	4,100	0.3301	16.1100	0.3192	16.7593	1,353.41	66,051.00	66,051.00	1,308.84
							Worksheet 7 Projected Period totals	\$ 16,240.92	\$ 792,612.00	\$ 15,706.12

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI A - PRIOR Projected Period)
10/1/18 Rate Setting

Palmer

Rate Implementation Date - 1/1/19

Contract Date: 12/09/09

Renewal Date: 12/08/19

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 02/01/10	Months Renewal To		Monthly Payment To Recoup	True-up Subscribers	Monthly Payment Per Sub	Comments	
							02/01/10	Through					
Current Capital Obligations:													
06/09/10	\$62,500	11.25%	0.94%	10	4	\$60,183	2	118	\$846	4,159	\$0.20	PEG Access Funding (Sec 6.4)	
12/09/11	\$37,500	11.25%	0.94%	10	22	\$30,465	2	118	\$428	4,159	\$0.10	PEG Access Funding (Sec 6.4)	
12/09/09	(\$2,120)	11.25%	0.94%	10	0	(\$2,120)	2	118	(\$30)	4,159	(\$0.01)	True-up 12/09/09-2/1/10	
Total Payments with Cost of Capital									\$1,245			\$0.30	
Annual Costs:													
12/09/09	\$459	N/A	0	10	0	\$459	0	12	\$38	4,159	\$0.01	PCF I-Net Maint. 1.4 miles @ \$327.66	
Annual Payments									\$38			\$0.01	
07/01/18	388	0.00%	0.00%	1	0	\$388	0	12	\$32	4,159	\$0.01		
Subscriber True-up													
Total FRC									\$1,315			\$0.32	Per Subscriber

TRUE-UP RELATED TO SUB VARIATION

	Monthly Recovery		FRC Per Sub		FRC Recovery	
	Recovery	Subs	Per Sub	Months	Recovery	Months
2016 Projected Period	1,277	4,252	0.3003	6	7,662.00	6
Actual 7/17-12/17	1,277	4,159	0.3003	6	7,493.52	6
2017 Projected Period	1,271	4,282	0.2968	6	7,626.00	6
Actual 1/18-6/18	1,271	4,159	0.2968	6	7,406.05	6
True-up					(388)	

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI B - True Up Period)
10/1/19 Rate Setting

Palmer

Rate Implementation Date - 1/1/20

Contract Date: 12/09/09

Renewal Date: 12/08/19

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 02/01/10	Months Renewal		Monthly Payment To Recoup	True-up Subscribers	Monthly Payment Per Sub	Comments	
							To 02/01/10	Through					
Current Capital Obligations:													
06/09/10	\$62,500	11.25%	0.94%	10	4	\$60,183	2	118	\$846	4,100	\$0.21	PEG Access Funding (Sec 6.4)	
12/09/11	\$37,500	11.25%	0.94%	10	22	\$30,465	2	118	\$428	4,100	\$0.10	PEG Access Funding (Sec 6.4)	
12/09/09	(\$2,120)	11.25%	0.94%	10	0	(\$2,120)	2	118	(\$30)	4,100	(\$0.01)	True-up 12/9/09-2/1/10	
Total Payments with Cost of Capital									\$1,245		\$0.30		
Annual Costs:													
12/09/09	\$459	N/A	0	10	0	\$459	0	12	\$38	4,100	\$0.01	PCF I-Net Maint. 1.4 miles @ \$327.66	
Annual Payments									\$38		\$0.01		
07/01/19	436	0.00%	0.00%	1	0	\$436	0	12	\$36	4,100	\$0.01		
Subscriber True-up													
Total FRC									\$1,319		\$0.32		Per Subscriber

TRUE-UP RELATED TO SUB VARIATION

	Monthly Recovery		FRC Per Sub		FRC Recovery	
	Subs	Per Sub	Subs	Per Sub	Months	FRC
2017 Projected Period	1,271	0.2968	4,282	0.2968	6	7,626.00
Actual 7/18 - 12/18	1,271	0.2968	4,100	0.2968	6	7,302.02
2018 Projected Period	1,315	0.3162	4,159	0.3162	6	7,890.00
Actual 1/19 - 5/19	1,315	0.3162	4,100	0.3162	6	7,778.23
True-up						(436)

COMCAST
Northeast Division
Franchise Related Costs (Exhibit VI C - PROJECTED Period)
10/01/2019 Rate Setting

Palmer

Rate Implementation Date - 01/01/2020
 Contract Date: 12/09/2019
 Renewal Date: 12/08/2029

Date of Payment	Payment Amount	Annual Cost of Money	Monthly Cost of Money	Years Term of Contract	Months Since/To Payment	Principal Value @ 01/01/20	Months Renewal To 01/01/20	Months Term of Pass Through	Monthly Payment To Recoup	True-up Subscribers	Monthly Payment Per Sub	Comments
Current Capital Obligations:												
Total Payments with Cost of Capital												
			0.00%	10	0	\$0	1	119	\$0	4,100	\$0.00	
						\$0			\$0		\$0.00	
Annual Operating Expense												
	\$0	0.00%	0.00%	10	0	\$0	0	120	\$0	4,100	\$0.00	
	\$0	0.00%	0.00%	10	0	\$0	0	120	\$0	4,100	\$0.00	
						\$0			\$0		\$0.00	
Total Payments without Cost of Capital												
Annual Costs:												
01/01/20	\$459	N/A	0	10	0	\$459	0	12	\$38	4,100	\$0.01	PCF I-Net Maint. 1.4 miles @ \$327.66
06/01/20	\$15,000	N/A	0	10	0	\$15,000	0	12	\$1,250	4,100	\$0.30	Sec 6.5 PEG Access Annual Support
	\$0	N/A	0	10	0	\$0	0	12	\$0	4,100	\$0.00	
						\$15,459			\$1,288		\$0.32	
Annual Payments												
07/01/19	436	0.00%	0.00%	1	0	\$436	0	12	\$36	4,100	\$0.01	
Subscriber True-up												
									\$1,325		\$0.32	Per Subscriber
Total FRC												

TRUE-UP RELATED TO SUB VARIATION

	Monthly Recovery		FRC Per Sub		FRC Recovery	
	Recovery	Subs	Per Sub	Months	Recovery	FRC
2017 Projected Period	1,271	4,282	0.2968	6	7,626.00	
Actual 7/18 - 12/18	1,271	4,100	0.2968	6	7,302.02	
2018 Projected Period	1,321	4,159	0.3176	6	7,926.00	
Actual 1/19 - 6/19	1,321	4,100	0.3176	6	7,813.72	
True-up						(436)