



The Commonwealth of Massachusetts
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
STATE 911 DEPARTMENT

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CHARLES D. BAKER
Governor

THOMAS A. TURCO, III
Secretary

KARYN E. POLITO
Lieutenant Governor

FRANK POZNIAK
Executive Director

April 23, 2020

VIA ELECTRONIC MAIL

Ms. Shonda Green, Executive Secretary
Massachusetts Department of Telecommunications and Cable
1000 Washington Street, Suite 820
Boston, Massachusetts 02118-6500

**RE: Petition of the State 911 Department for Approval of Fiscal Year 2020 Expenditures,
and Approval of Fiscal Year 2021 Development Grant Amount**

Dear Ms. Green:

In connection with the above matter, enclosed herewith for filing are the State 911 Department's responses to the Second Set of Information Requests of the Department of Telecommunications and Cable to the State 911 Department. Please note that, due to the COVID-19 pandemic, we did not send the documents by way of overnight mail.

Thank you for your attention to this matter.

Very truly yours,

Dennis J. Kirwan
General Counsel

Enclosures

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

DOCKET # D.T.C 20-1

Petition of the State 911 Department for Approval of)
Fiscal Year 2020 Expenditures, and Approval of)
Fiscal Year 2021 Development Grant Amount)

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon each person, via Electronic mail, to the parties listed on the Service List provided by the Department of Telecommunications and Cable in the above-entitled matter.

Respectfully submitted,



Dennis J. Kirwan
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BBO#: 550149

Dated: April 23, 2020

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

**RESPONSES TO SECOND SET OF RECORDS REQUESTS OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND CABLE TO THE STATE 911 DEPARTMENT**

D.T.C. 20- 1

April 23, 2020

Responsible Person: Frank Pozniak

DTC-RR-1 Please provide a copy of the referenced Interdepartmental Service Agreement (ISA) between EOPSS and EOTSS.

RESPONSE: Please see Attachment 1-1 and 1-1a for a copy of the executed ISA.

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

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D.T.C. 20- 1

April 23, 2020

Responsible Person: Frank Pozniak

DTC-RR-2 Please provide the most recent quarterly report submitted by EOTSS to the 911 Department regarding the status of the CoMIRS project.

RESPONSE: In accordance with paragraph 8 of the ISA provided by 911 Department in response to DTC-RR-1, "EOTSS shall report all expenditure information to EOPSS/State 911 Department on a quarterly basis. Such report shall include, but not be limited to, all procurements, whether made by EOTSS or other entity including but not limited to, "Operable User" Grantees. The report shall include a description of any such expenditure including transaction numbers; transaction dates, vendors, equipment model and serial numbers, price per unit and the name of the EOTSS manager who attested to the purchase." Whereas the effective date of the subject ISA is March 18, 2020, the Executive Office of Technology and Services and Security will file such first quarterly report with State 911 after June 30, 2020, (after the last quarter of FY20 closes). The 911 Department will forward a copy of the first EOTSS Quarterly Report to the DTC after it is received.

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D.T.C. 20- 1

April 23, 2020

Responsible Person: Frank Pozniak

DTC-RR-3 Please provide the prices in connection with Attachment T of the Comtech agreement.

RESPONSE: The prices are not currently available. Generally, the Comtech agreement in Attachment E, page 6, provides that 911 Department will “[P]rocess payment to the Contractor in an amount equal to the amount invoiced the contractor for the purchase of required equipment which meets agreed upon specifications plus 5%.” The figures provided in the Petition are State 911’s best estimates at this time.

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D.T.C. 20- 1

April 23, 2020

Responsible Person: Frank Pozniak

DTC-RR-4 Please provide a spreadsheet that separates projected maintenance and monitoring expenses for FY2020 mentioned in the answer to Information Request D.T.C. 1-11(b).

RESPONSE: The separate projected maintenance and monitoring expenses for FY 2020 are noted below.

Maintenance & Monitoring	FY20 Projected
Help Desk	\$ 1,623,929
NOC	\$ 1,778,230
Network - Operation, Management, & Monitoring	\$ 5,628,920
2 - Data Center - Applications & Appliances	\$ 2,275,489
3rd- Data Center - Applications & Appliances	\$ 755,351
CPE	\$ 3,450,721
Mobile PSAP	\$ 22,995
Text to 9-1-1	\$ 90,873
Rapid SOS	\$ 196,054
ECATS	\$ 88,699
Total	\$ 15,911,261

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D.T.C. 20- 1

April 23, 2020

Responsible Person: Frank Pozniak

DTC-RR-5 Please provide a map of the existing regional PSAPs and RECCs.

RESPONSE: Please see Attachment 1-5 PSAP Consolidation Map.

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D.T.C. 20- 1

April 23, 2020

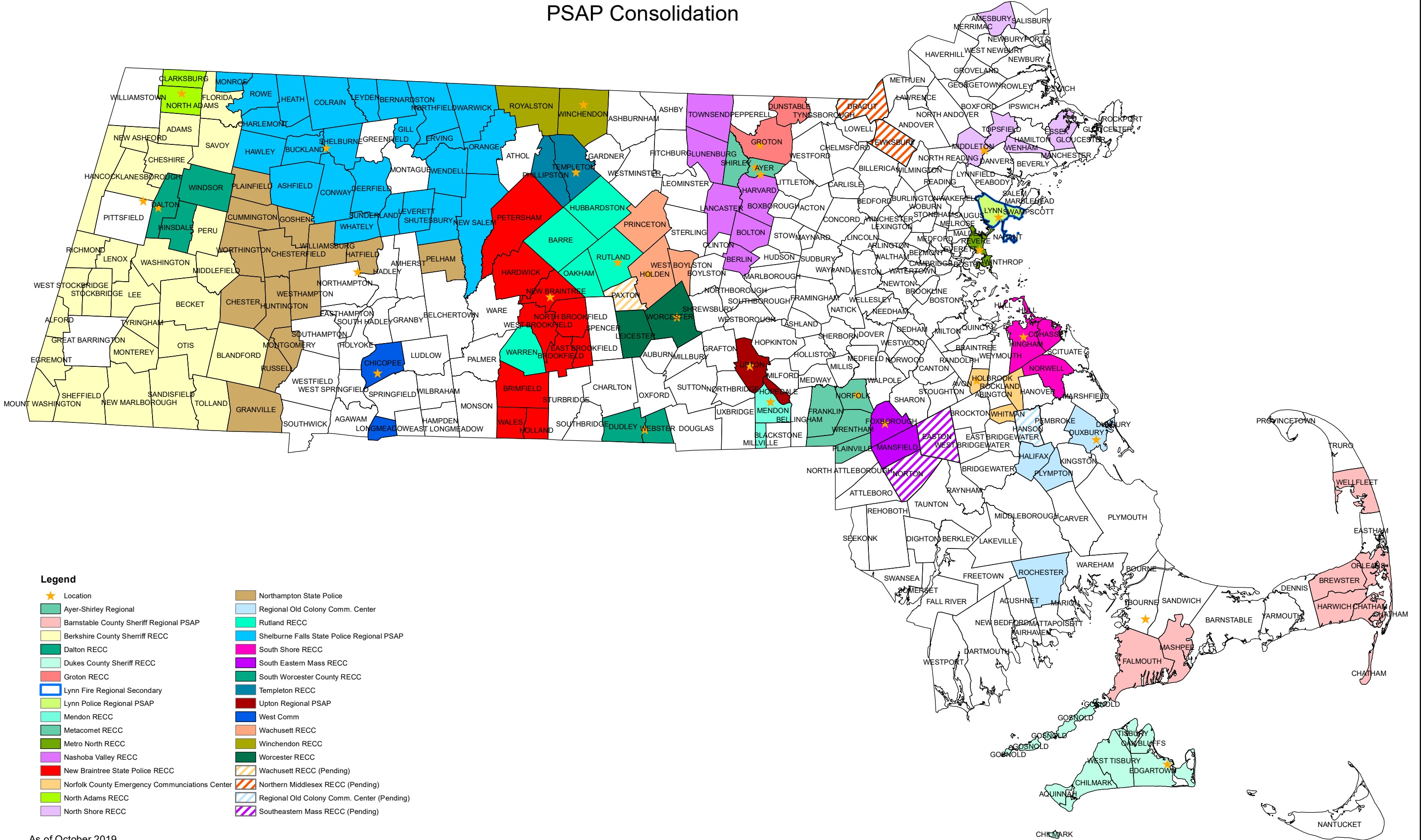
Responsible Person: Frank Pozniak

DTC-RR-6 Please provide a list of the capital projects accounted for under the 911 Department's answer to Information Request D.T.C. 1-16(b).

RESPONSE: Listed below are the capital projects accounted for under the 911 Department's answer to Information Request D.T.C. 1-16(b).

Capital Projects	Project Estimates
CAD Replacement	\$ 293,366
Room Reconfiguration (furniture/radio)	\$ 22,500
Zetron Fire Station Alerting System	\$ 18,634
Mobile Data Terminals & printers	\$ 408,000
Merge of radio frequencies for fire (phase 1)	\$ <u>7,500</u>
	\$ 750,000

PSAP Consolidation



Legend

- ★ Location
- Ayer-Shirley Regional
- Barnstable County Sheriff Regional PSAP
- Berkshire County Sheriff RECC
- Dalton RECC
- Dukes County Sheriff RECC
- Groton RECC
- Lynn Fire Regional Secondary
- Lynn Police Regional PSAP
- Mendon RECC
- Metacomet RECC
- Metro North RECC
- Nashoba Valley RECC
- New Braintree State Police RECC
- Norfolk County Emergency Communications Center
- North Adams RECC
- North Shore RECC
- Northampton State Police
- Regional Old Colony Comm. Center
- Rutland RECC
- Shelburne Falls State Police Regional PSAP
- South Shore RECC
- South Eastern Mass RECC
- South Worcester County RECC
- Templeton RECC
- Upton Regional PSAP
- West Comm
- Wachusett RECC
- Winchendon RECC
- Worcester RECC
- Wachusett RECC (Pending)
- Northern Middlesex RECC (Pending)
- Regional Old Colony Comm. Center (Pending)
- Southeastern Mass RECC (Pending)

As of October 2019