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February 26, 2021

Mass. Dept. of
Telecommunications & Cable

Shonda Green, Secretary
Dept. of Telecommunications & Cable
1000 Washington St, Suite 600
Boston, MA 02118-6500

RE: Tariff Revision – MDTC Tariff No. 5 – Taconic Telephone Corp., Residential Rate Increases

Dear Ms. Green:

Enclosed for filing, Taconic Telephone Corp. d/b/a Consolidated Communications hereby submits the following tariff pages with a proposed effective date of April 1, 2021.

Check Sheet – Sixth Revised Page 2
Section 3 – First Revised Page 8
Section 3 – First Revised Page 29
Section 3 – First Revised Page 36

The purpose of this filing is to make the following tariff changes:

- Residential access line rate will increase by \$2.00 (from \$17.50 to \$19.50)
- Voice Advantage and Voice Advantage II bundles will increase by \$2.50 (residential access line rate increase of \$2.00 and intrastate long distance minutes rate increase of \$0.50 as shown in Taconic Telcom Corp. tariff revisions effective 04-01-21).

A copy of the bill message language is attached and will be placed on applicable customer March bills.

Please contact me at the number below or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Regards,

Michael Shultz

A handwritten signature in black ink that reads "Michael Shultz".

Sr. Vice President – Legislative and Regulatory
P: 724.449.2545
Mike.shultz@consolidated.com

BILL MESSAGES – CUSTOMER NOTIFICATION

Notice of Rate Increase for Residential Access Line:

At Consolidated Communications we strive to keep you informed of any changes to your pricing and service offerings. Effective with the April 2021 bills, the \$17.50 residential access line rate will increase by \$2.00 per month, resulting in a new monthly rate of \$19.50 per line. Increasing our rates at this time is essential for the Company to recover the costs associated with maintaining our operations so that we can continue to provide high quality telephone service to our customers.

We value your business and look forward to providing you with the best services possible. For more information about the increase, please call us at 1.844.YOUR.CCI (1.844.968.7224).

Notice of Rate Increase for Residential Bundles:

At Consolidated Communications we strive to keep you informed of any changes to your pricing and service offerings. Effective with the April 2021 bills, the new rates for the Voice Advantage and Voice Advantage II bundles will increase by \$2.50 per bundle per month.

| | Current Rate | New Rate |
|---------------------------------------|--------------|----------|
| All Voice Advantage Basic bundles | \$34.99 | \$37.49 |
| All Voice Advantage 600 bundles | \$39.99 | \$42.49 |
| All Voice Advantage Unlimited bundles | \$44.99 | \$47.49 |

Increasing our rates at this time is essential for the Company to recover the costs associated with maintaining our operations so that we can continue to provide high quality telephone service to our customers. We value your business and look forward to providing you with the best services possible. For more information about these increases, please call us at 1.844.YOUR.CCI (1.844.968.7224).

CHECK SHEET

The Title Page and Pages of this tariff, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the top of this page.

| <u>Page</u> | <u>Number of</u> <u>Revisions</u> | | <u>Page</u> | <u>Number of</u> <u>Revisions</u> | |
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| 27 | Original | | | | |

*Indicates those pages included with this update.

Issued: March 1, 2021

Effective: April 1, 2021

Issued By: Michael Shultz, Sr. Vice President – Legislative and Regulatory
770 Elm St., Manchester, NH 03101

SECTION 3 - RATE TABLES AND THEIR APPLICATION**3.1 Local Service Rates****3.1.1 General**

The rates for service and facilities hereunder, except as otherwise noted, are on a monthly basis and are payable in advance. Calling within the Primary Calling Area is provided to all customers on an unlimited local basis. Pushbutton service is included for all services.

3.1.2 Rates and Charges

Applying to telephone service located in the Hancock, (413-738) exchange, the monthly rates are:

| | <u>Residence</u> | <u>Business</u> |
|--------------------------------|------------------|-----------------|
| Individual Access Line Service | \$19.50 (I) | \$28.00 |

Rotating trunk facilities are charged at the rate of \$42.00 per month.

3.1.3 Primary Calling Area

The Primary Calling Area for the Hancock exchange is:

Canaan, New York
Stephentown, New York
West Lebanon, New York

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (Cont'd.)

3.18 Voice Advantage Bundles² (Cont'd.)

3.18.2 Regulations (Cont'd.)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Taconic Telephone Corp d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3.18.3 Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Three-Way Calling
 - 2. Anonymous Caller Rejection
 - 3. Call Back Busy Unlimited
 - 4. Automatic Recall
 - 5. Call Forward All Calls
- B. Voice Advantage Basic² \$23.47¹
- C. Voice Advantage 600² \$23.47¹
- D. Voice Advantage Unlimited² \$23.47¹
- E. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated

¹This price does not include the intraLATA and interLATA components of the bundle. ²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

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SECTION 3 - RATE TABLES AND THEIR APPLICATION, (Cont'd.)

3.20 Voice Advantage II Bundles (Cont'd.)

3.20.2 Regulations (Cont'd.)

- I. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Taconic Telephone Corp d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- J. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3.20.3 Rates and Charges

| | | | |
|----|--|---------------------------------|-----|
| A. | Voice Advantage II Basic | \$19.50 ¹ | (I) |
| B. | Voice Advantage II 600 | \$19.50 ¹ | |
| C. | Voice Advantage II Unlimited | \$19.50 ¹ | (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* | |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | | |
| | 1 | Caller ID with Name Description | |
| | 2. | Call Waiting | |
| | 3. | Call Waiting ID | |
| | 4. | Three-Way Calling | |
| | 5. | Anonymous Caller Rejection | |
| | 6. | Call Back Busy Unlimited | |
| | 7. | Automatic Recall | |
| | 8. | Call Forward All Calls | |

* Service not regulated

¹This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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