

COMMONWEALTH OF MASSACHUSETTS Department of Telecommunications and Cable 1000 Washington Street, Suite 600, Boston, MA 02118 (617) 305-3580 www.mass.gov/dtc

D.T.C. 24-1

March 8, 2024

In the Matter of IM Telecom, LLC d/b/a Infiniti Mobile for Designation as an Eligible Telecommunications Carrier in the Commonwealth of Massachusetts

## FIRST SET OF INFORMATION REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO IM TELECOM, LLC

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable ("Department") submits to IM TELECOM, LLC the following information requests:

## Instructions

The following instructions apply to this set of information requests, and all subsequent requests issued by the Department in this proceeding.

- 1. All answers should be filed with the Department by the close of business on March 22, 2024.
- 2. Unless otherwise stated, each request should be answered in writing and include: the case docket number; a reference to the request number; the name of the person responsible for the answer; and a recitation of the request.
- 3. The term "Infiniti Mobile" means IM Telecom, LLC d/b/a Infiniti Mobile and its corporate predecessors, agents, officers, employees, and assigns.
- 4. The term "Petition" means Infiniti Mobile's application for designation as an ETC which the Department received on January 3, 2024.
- 5. The term "ETC" means eligible telecommunications carrier.
- 6. The term "FCC" means the Federal Communications Commission.

- 7. Requests shall be deemed continuing so as to require further supplemental responses if Infiniti Mobile and/or its witnesses receive or generate additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
- 8. If any of these requests is ambiguous, notify the Hearing Officer so that the request may be clarified prior to the preparation of a written response.

## Requests

- 1. Provide an organizational chart for the management of Infiniti Mobile. Include core responsibilities and executive names.
- 2. Confirm that Infiniti Mobile has received FCC approval for an updated compliance plan following its acquisition by KonaTel, Inc. Provide the relevant documentation demonstrating this approval.
- 3. Explain how granting Infiniti Mobile's Petition will result in unique service offerings relative to other ETCs currently providing Lifeline services in Massachusetts.