

COMMONWEALTH OF MASSACHUSETTS Department of Telecommunications and Cable 1000 Washington Street, Suite 600, Boston, MA 02118 (617) 305-3580 www.mass.gov/dtc

D.T.C. 24-1

March 8, 2024

In the Matter of IM Telecom, LLC d/b/a Infiniti Mobile for Designation as an Eligible Telecommunications Carrier in the Commonwealth of Massachusetts

FIRST SET OF INFORMATION REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO IM TELECOM, LLC

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable ("Department") submits to IM TELECOM, LLC the following information requests:

Instructions

The following instructions apply to this set of information requests, and all subsequent requests issued by the Department in this proceeding.

- 1. All answers should be filed with the Department by the close of business on March 22, 2024.
- 2. Unless otherwise stated, each request should be answered in writing and include: the case docket number; a reference to the request number; the name of the person responsible for the answer; and a recitation of the request.
- 3. The term "Infiniti Mobile" means IM Telecom, LLC d/b/a Infiniti Mobile and its corporate predecessors, agents, officers, employees, and assigns.
- 4. The term "Petition" means Infiniti Mobile's application for designation as an ETC which the Department received on January 3, 2024.
- 5. The term "ETC" means eligible telecommunications carrier.
- 6. The term "FCC" means the Federal Communications Commission.

- 7. Requests shall be deemed continuing so as to require further supplemental responses if Infiniti Mobile and/or its witnesses receive or generate additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
- 8. If any of these requests is ambiguous, notify the Hearing Officer so that the request may be clarified prior to the preparation of a written response.

Requests

- 1. Provide an organizational chart for the management of Infiniti Mobile. Include core responsibilities and executive names.
- 2. Confirm that Infiniti Mobile has received FCC approval for an updated compliance plan following its acquisition by KonaTel, Inc. Provide the relevant documentation demonstrating this approval.
- 3. Explain how granting Infiniti Mobile's Petition will result in unique service offerings relative to other ETCs currently providing Lifeline services in Massachusetts.