



## COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 24-2

April 18, 2024

Petition of the State 911 Department for Approval of Fiscal Year 2024 Expenditures, Approval of Fiscal Year 2025 Development Grant Amount, Approval of Fiscal Year 2025 Incentive Grant Amount for Regional PSAPs Serving 2 Municipalities, Approval of Fiscal Year 2025 Incentive Grant Amount for the Regional PSAPs Serving 10+ Municipalities, Approval of the Fiscal Year 2025 Incentive Grant Amount of the Massachusetts Telecommunications Relay Service and Captioned Telephone Relay Service Request for Response

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### **SECOND SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO THE STATE 911 DEPARTMENT**

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable (“Department”) submits to the State 911 Department (“911 Department”) the following information requests:

#### Instructions:

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer. When providing a PDF, please provide it in a form that is searchable.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term “provide complete and detailed documentation” means: Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide live Excel spreadsheets where applicable.
4. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that

differentiate such copies from the original.

5. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
6. The term “E911” means Enhanced 911.
7. The term “FY” means fiscal year.
8. The term “TERT” means Telecommunications Emergency Response Taskforce.
9. The term “Incentive Grant” refers to the Regional PSAP and RECC Incentive Grant and its four mechanisms, the Regional PSAPs Serving Two Municipalities mechanism, the Regional PSAPs Serving Three to Nine Municipalities mechanism, the Regional PSAPs serving Ten or More Municipalities mechanism, and the RECCs mechanism, outlined in G.L. c. 6A, § 18B(i)(4).
10. The term “NG 911” means Next Generation 911.
11. The term “Petition” means the Petition filed by the 911 Department to initiate this proceeding, as filed on March 7, 2024.
12. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
13. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
14. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
15. File responses with Shonda D. Green, Secretary of the Department, not later than the close of business on April 24, 2024.

### Requests

- D.T.C. 2-1      Refer to the 911 Department’s response to DTC IR 1-12 (first table). For NG 911 Non-Recurring expenditures, explain the disparity between FY 2023 expenditures and FY 2024 projections for the following categories:
- A. NG Equipment/Software;
  - B. Upgrade Applications & Appliances; and
  - C. DLR

- D.T.C. 2-2 Refer to the 911 Department's Response DTC IR1-14(a). Explain the disparity between the budgeted amount and actual expenditures for the following categories:
- A. State Payroll
  - B. FCC Licenses;
  - C. Fiber Circuits;
  - D. Network IT Equipment Purchase; and
  - E. Subscriber Units IT Equipment Maintenance and Repair (radio upgrades)
- D.T.C. 2-3 Refer to the 911 Department's Response to DTC IR1-14(b). Explain the disparity between the budgeted amount and actual expenditures for the following categories:
- A. FCC Licenses;
  - B. Fiber Circuits; and
  - C. Subscriber Units IT Equipment Maintenance and Repair (radio upgrades)
- D.T.C. 2-4 Refer to the 911 Department's response to DTC IR 1-21 and DTC IR 1-24. The Department level funded the regional PSAPs in the relevant Incentive Grant Category from the previous fiscal year (leaving a balance of \$151,904 and \$1,425,575 respectively). Identify how these remaining balances affect future projections.