



# COMMONWEALTH OF MASSACHUSETTS

## Department of Telecommunications and Cable

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**KAREN CHARLES**  
COMMISSIONER

March 20, 2024

Frank Pozniak  
Executive Director  
State 911 Department  
151 Campanelli Drive, Suite A  
Middleborough, MA 02346

Re: Petition of the State 911 Department for Approval of Fiscal Year 2024 Expenditures, Approval of Fiscal Year 2025 Development Grant Amount, Approval of Fiscal Year 2025 Incentive Grant Amount for Regional PSAPs Serving 2 Municipalities, Approval of Fiscal Year 2025 Incentive Grant Amount for Regional PSAPs Serving 10 + Municipalities, Approval of Fiscal Year 2025 Incentive Grant Amount for Regional Emergency Communication Centers, and Approval of the Massachusetts Telecommunications Relay Service and Captioned Telephone Relay Service Request for Response.

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Dear Executive Director Pozniak:

The Department of Telecommunications and Cable ("Department") has received your above-captioned petition of March 7, 2024. Pursuant to G.L. c. 6A, § 18H(c), the Department hereby gives notice of its intent to investigate the State 911 Department's petition. The Department has docketed the matter as D.T.C. 24-2 and has assigned me as the Hearing Officer to this proceeding. Going forward, please ensure that all correspondence regarding this matter contains a heading with the case docket number D.T.C. 24-2, and that a copy of the same is forwarded directly to my attention.

Pursuant to statute, the Department has ninety (90) days to issue a final ruling on this petition, or the State 911 Department may presume that the petition has been granted.

See G.L. c. 6A, §§ 18B(i), 18H(c). Considering the limited period in which the Department must conduct its review, it has set May 7, 2024, as the date for a public and evidentiary hearing of this petition.

Enclosed you will find a Service List, a Department Order of Notice requiring the State 911 Department to publish a notice of public hearing, as well as the text of the notice of public hearing (“Hearing Notice”), which must be published in the *Boston Globe* no later than April 1, 2024. The Hearing Notice also sets forth the deadline for intervention in this proceeding. Due to the strict timeline in this proceeding, the Department may issue information requests on a rolling basis throughout its review. Unless otherwise instructed by the Department, all information requests should be answered as soon as possible, but no later than ten (10) calendar days after receipt.

Should you have any questions, please do not hesitate to contact me at (857) 408-5175.

Sincerely,

/s/ William Bendetson  
William Bendetson  
Hearing Officer

cc (w/encs.): D.T.C. 24-2 Service List (attached)