



**COMMONWEALTH OF MASSACHUSETTS**  
**DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 25-2

May 20, 2025

Petition of the State 911 Department for Approval of Fiscal Year 2025 Expenditures, and  
Approval of Fiscal Year 2026 Development Grant Amount

---

**RECORD REQUESTS OF  
THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE  
TO THE STATE 911 DEPARTMENT**

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable (“Department”) submits to the State 911 Department (“911 Department”) the following information requests:

Instructions:

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer. When providing a PDF, please provide it in a form that is searchable.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term “provide complete and detailed documentation” means: Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide live Excel spreadsheets where applicable.
4. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as

Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

5. The term “CISM” means Critical Incident Stress Management.
6. The term “CoMIRS” refers to the Commonwealth of Massachusetts Interoperable Radio System.
7. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
8. The term “E911” means Enhanced 911.
9. The term “FCC” refers to the Federal Communications Commission.
10. The term “FY” means fiscal year.
11. The term “TERT” means Telecommunicator Emergency Response Taskforce.
12. The term “Incentive Grant” refers to the Regional PSAP and RECC Incentive Grant and its four mechanisms, the Regional PSAPs Serving Two Municipalities mechanism, the Regional PSAPs Serving Three to Nine Municipalities mechanism, the Regional PSAPs serving Ten or More Municipalities mechanism, and the RECCs mechanism, outlined in G.L. c. 6A, § 18B(i)(4).
13. The term “IP” means Internet Protocol.
14. The term “NG 911” means Next Generation 911.
15. The term “Petition” means the Petition filed by the 911 Department to initiate this proceeding, as filed on March 18, 2025.
16. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
17. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
18. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
19. File responses with Shonda D. Green, Secretary of the Department, not later than the close of business on **May 30, 2025**.

### Requests

- R.R. 1-1 Provide the most recently distributed edition (as of May 20, 2025) of the 911 Department newsletter.
- R.R. 1-2 Provide the percentage of 911 traffic transmitted by the sole IP to IP connected carrier.
- R.R. 1-3 Provide a copy of the request for response for consultant services for the evaluation of Massachusetts PSAP Regionalization: Trends, Progress, and Future Direction.