



**COMMONWEALTH OF MASSACHUSETTS**  
**DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 26-2

May 21, 2026

Petition of the State 911 Department for Approval of Fiscal Year 2026 Expenditures, and  
Approval of Fiscal Year 2027 Development Grant Amount

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**RECORD REQUESTS OF  
THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE  
TO THE STATE 911 DEPARTMENT**

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable (“Department”) submits to the State 911 Department (“911 Department”) the following information requests:

Instructions:

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer. When providing a PDF, please provide it in a form that is searchable.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term “provide complete and detailed documentation” means: Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide live Excel spreadsheets where applicable.
4. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as

Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

5. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
6. The term “FY” means fiscal year.
7. The term “Petition” means the Petition filed by the 911 Department to initiate this proceeding, as filed on March 24, 2026.
8. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
9. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
10. The term “2017 911 Petition” refers to the Petition of the State 911 Department for Approval of Fiscal Year 2017 Expenditures, Fiscal Year 2018 Development Grant Amount, Fiscal Year 2018 Incentive Grant Regional Emergency Communications Center Category Amount, and Fiscal Year 2018 Incentive Grant Regional Public Safety Answering Points Serving Two Communities Amount (January 5, 2017) and docketed as D.T.C. 17-1.
11. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
12. File responses with Ursula Estremera, Secretary of the Department, not later than the close of business on **June 1, 2026**.

### Requests

- R.R. 1-1 Provide an updated Exhibit A with expenditures to date.
- R.R. 1-2 Provide the call volume for all 911 Department operated facilities for FY 2025.
- R.R. 1-3 Provide a complete list of 911 Department Regional PSAP, Regional Secondary PSAP, and RECC Development Grants awarded from FY 2017 through FY 2026 (refer to the 2017 911 Petition, Exhibit B for format).
- R.R. 1-4 Refer to Attachment A of the Petition, Utilities/Space Rental (GG). Provide the sum of all space rentals and other contracts with fixed monthly costs in category GG. Include a list of categories of expense included in this sum. Do not include expenses which have fixed rate contracts but vary in monthly cost such as utilities.
- R.R. 1-5 Provide the published final report from Mission Critical Partners as part of the PSAP Consolidation Evaluation project, as referenced in *Responses to Second Set of Information Requests of the Department of Telecommunications and Cable to the State 911 Department* (May 14, 2026) (see D.T.C. 2-2). If the final report is not available by the due date of these record requests, please certify that the 911 Department will notify the Department on such date as it is available.
- R.R. 1-6 Confirm whether the 911 Department has ever utilized its right to revoke expended Development Grant funds, per the 2027 Development Grant Guidelines (see page 9).