



**COMMONWEALTH OF MASSACHUSETTS**  
**DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 26-2

May 6, 2026

Petition of the State 911 Department for Approval of Fiscal Year 2026 Expenditures, and  
Approval of Fiscal Year 2027 Development Grant Amount

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**SECOND SET OF INFORMATION REQUESTS  
OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE  
TO THE STATE 911 DEPARTMENT**

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable (“Department”) submits to the State 911 Department (“911 Department”) the following information requests:

Instructions:

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer. When providing a PDF, please provide it in a form that is searchable.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term “provide complete and detailed documentation” means: Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide live Excel spreadsheets where applicable.
4. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as

Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

5. The term “CoMIRS” refers to the Commonwealth of Massachusetts Interoperable Radio System.
6. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
7. The term “E911” means Enhanced 911.
8. The term “FY” means fiscal year.
9. The term “NG 911” means Next Generation 911.
10. The term “Petition” means the Petition filed by the 911 Department to initiate this proceeding, as filed on March 24, 2026.
11. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
12. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
13. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
14. File responses with Ursula Estremera, Secretary of the Department, not later than the close of business on **May 14, 2026**.

## Requests

- D.T.C. 2-1      What are the annual fixed costs for maintaining the Massachusetts NG 911 system? What are these costs as a percentage of the total requested 911 Department budget?
- D.T.C. 2-2      Please refer to the 911 Department response to D.T.C. 1-5 (C) and the Attachment B line item *Consultant Services(HH)*.
- A. Please elaborate on the scope and intention of the review and assessment of the regionalization project.
- B. Is there a contract in place for this project, and if so, what is the start date and duration?
- C. What is the anticipated end date and end product of this project?
- D.T.C. 2-3      Refer to the 911 Department response to D.T.C. 1-6. What percent complete are each of the unfinished Capital Projects?
- D.T.C. 2-4      Please refer to the 911 Department response to D.T.C. 1-8 (C), regarding the Billerica Training Center.
- A. Why was a leased space chosen for this facility?
- B. What is the duration of the lease and is the training center expected to stay in this location long-term?
- D.T.C. 2-5      Explain the 22% increase in actual expenditure for Relay from FY24 to FY25.
- D.T.C. 2-6      Please refer to the 911 Department response to D.T.C. 1-26 regarding the Public Education campaign for aging adults in FY27.
- A. Are these funds expected to be utilized in a contract, and if so, at what stage is the contracting process?
- B. Please elaborate on the scope and intention of the project, and expected outcomes.
- C. What is the expected duration of the project?

- D.T.C. 2-7 Please refer to the 911 Department response to D.T.C. 1-28. Please provide an example of calculating Development Grant roll-over amounts from an actual multi-year project.
- D.T.C. 2-8 Please refer to the Petition under *Radio Infrastructure*. Provide a CoMIRS budget including all referenced line items, preferably as an excel spreadsheet.
- D.T.C. 2-9 Regarding CoMIRS:
- A. What is the current end date for the Motorola Solutions contract? Are there options to renew? How are these options executed?
  - B. Please refer to the Petition at 15. Upon extension, would the 2021 rates and language protecting from inflation be preserved? Would this be preserved in a renewal?
- D.T.C. 2-10 Please refer to D.T.C. 25-2 IR Response 2-8 and D.T.C. 25-2 R.R. 1-2. The 911 Department stated that Massachusetts had one fully IP to IP connected NG 911 voice provider and that said provider transmitted 39% of 911 traffic. How many service providers are now fully interconnected IP to IP with the NG 911 system? What percentage of 911 traffic is transmitted by IP to IP interconnected carriers?