



COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

FIRST SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO COX COM, INC. d/b/a COX COMMUNICATIONS NEW ENGLAND D.T.C. 08-8

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable (“Department”) submits to Cox Com, Inc. d/b/a Cox Communications New England (“Cox”) the following information requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require further supplemental responses if Cox or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The terms “provide detailed calculations” or “provide detailed documentation” mean:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.
5. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche,

computer printouts, e-mail or other electronic documents, correspondence, handwritten notes, records or reports, bills, checks, articles from journals or other sources and other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department.

Requests

FCC Form 1240

1. Identify the designated market area (DMA) in which Holland is located.
2. Provide detailed calculations for the “Cost of Programming for Channels” in Worksheet 7, line 701 for the True Up Period.
3. Provide detailed calculations for the “Cost of Programming for Channels” in Worksheet 7, line 701 for the Projected Period.
4. Regarding Cox’s attachment to Form 1240 “Monthly Subscriber Costs” for True Up Period 1 (10/01/07 – 09/30/08) and Projected Period (4/01/09 – 03/31/10):
 - (a) Explain the reasons for the change in the basic programming rate from \$0.5416 to \$0.5856 for True Up Period 1;
 - (b) Explain the reasons for the change in the basic copyright rate from \$0.1047 to \$0.1005 for True Up Period 1; and
 - (c) Explain the reasons for the change in the basic programming rate from \$0.6156 to \$0.6456 for the Projected Period.

FCC Form 1205

5. Provide a copy of Cox’s rate card that includes all regulated equipment and installation rates for the Town of Holland.
6. Regarding Schedule A (“Capital Costs of Service Installation and Maintenance of Equipment and Plant”) at line B, explain why the Gross Book Value for “Vehicles” increased by more than \$5.4 million from last year’s Form 1205 filing.

7. Regarding Schedule A (“Capital Costs of Service Installation and Maintenance of Equipment and Plant”) at line F, provide an explanation or detailed calculations which are the basis for the Rate of Return.
8. Regarding Schedule B (“Annual Operating Expenses For Service Installation and Maintenance of Equipment”) at line A, identify the individual items and associated expenses for each item (e.g., Outside Labor) represented by the total amount entered in the box for “Other 1” and “Other 2.”
9. Regarding Schedule C (“Capital Costs of Leased Customer Equipment”) at line C, explain the reason(s) for the notable decrease in the number of remotes in service and increase in the number of addressable boxes in service as compared to last year’s Form 1205 filing by Cox.
10. Regarding Schedule C (“Capital Costs of Leased Customer Equipment”), explain why the annual capital costs of “Non Addressable Boxes” in line K (\$21,426.2212) is excluded from the Grand Total in line L.
11. To the extent not addressed above, confirm that Cox continues to offer basic-only subscribers a converter at no charge consistent with Cox’s representation by letter dated April 28, 2006 to the Department’s predecessor agency, the Department of Telecommunications and Energy. Also, state whether digital video recorder and non-addressable converters are offered in Holland.
12. Regarding Cox’s “Proposed Rate Structure” for the City of Holland, explain the method used to calculate the Maximum Permitted Rate of \$23.73 for “Change of Service (Home Visit)” and “Service Visits Unrelated to Cox Equipment or Signal Delivery.”
13. Explain whether Cox outsources equipment installation services, either in whole or part. If so, provide the contracted rate paid to the provider of such outsources services.