July 27, 2000

SENT VIA E-MAIL AND U.S. MAIL

Michael D'Angelo, Esq.
Nextlink Massachusetts, Inc.
45 Eisenhower Drive
Paramus, New Jersey 07652
         - and -
Ross A. Buntrock, Esq.
Kelley Drye & Warren, LLP
1200 19th Street, N.W.,
Suite 500
Washington, D.C. 20036

Re: D.T.E. 99-271

Dear Messrs. D'Angelo and Buntrock:

        Enclosed please find questions to Nextlink Massachusetts, Inc. ("Nextlink") issued by the Department based upon Nextlink's July 18, 2000, filing in D.T.E. 99-271. Please submit Nextlink's responses to the Department and the participants in hard copy and by e-mail on or before **5:00 p.m. Thursday, August 3, 2000**.   Should you have any questions please contact either Cathy Carpino at (617)305-3622 or Tina Chin at (617)305-3578.

                                        Sincerely,

                                        Cathy Carpino   Tina Chin
                                        Hearing Officer   Hearing Officer

Enc.
cc: DTE 99-271 Service List (w/enc.)

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

QUESTIONS TO NEXTLINK MASSACHUSETTS, INC.
D.T.E. 99-271

The Department of Telecommunications and Energy ("Department") submits to Nextlink the following Questions.

Instructions

The following instructions apply to this set of Questions and all subsequent Questions issued by the Department to Nextlink in this proceeding.

1.   Each request should be answered in writing on a separate three-hole punched page with a recitation of the request, a reference to the request number, the docket number of the case and the name of the person responsible for the answer.

2.   Please do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.

3.   These requests shall be deemed continuing so as to require further supplemental responses if Nextlink or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.

4.   The term "provide complete and detailed documentation" means:

Provide all data, assumptions and calculations relied upon.   Provide the source of and basis for all data and assumptions employed. Include all studies, reports and planning documents from which data, estimates or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.

5.   The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, handwritten notes, records or reports, bills, checks, articles from journals or other sources and other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6.   If Nextlink finds that any one of these questions is ambiguous, please notify the hearing officers so that the question may be clarified prior to the preparation of a written

response.

7.   Please serve a copy of the responses on Mary Cottrell, Secretary of the Department; two (2) copies for each hearing officer; and one (1) copy to each member of the participants' service list, including the Department's telecom analysts.

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

DEPARTMENT QUESTIONS TO NEXTLINK MASSACHUSETTS, INC.
D.T.E. 99-271

1.   [Checklist item # 2] See pp. 7-8 of the Nextlink/ALTS Supplemental Joint Comments:
        Provide documentation to support the following claims:
        a) "NEXTLINK is constantly forced to 'escalate' its orders and track down senior Bell
        Atlantic staff. . . to have its orders completed."
        b) "Bell Atlantic routinely misses NEXTLINK's installation appointments."
        c) "At best, Bell Atlantic provides Firm Order Commitment ("FOC") dates months
        away."
        d) "Bell Atlantic's technicians routinely appear at the wrong address or prematurely
        determine that the customer is not ready on the service delivery date."