## WORLDCOM, INC.

## COMMONWEALTH OF MASSACHUSETTS

## D.T.E. 99-271

**Respondent:** John Sivori

**Position:** Senior Manager Information Technology

**REQUEST:** Department of Telecommunications and Energy, Record Requests

**DATED:** August 3, 2000

ITEM: DTE-WCOM-2 [Checklist item # 2] See WorldCom Supplemental Declaration of

Lichtenberg and Sivori at ¶¶ 37, 52, and 67: Please provide all relevant documentation concerning the LSOG 4 errors uncovered by Worldcom but not by KPMG as a result of WorldCom's test of

the June 2000 LSOG 4 release.

**REPLY:** WorldCom has attached two issues logs, one from June 20 and one

from July 26, describing WorldCom issues as of those dates. Each log is divided into three tabs – pre-order issues, order issues, and testing issues. The pre-order and order issues generally include documentation issues. All outstanding documentation issues are included, not just those discovered during testing. The tab for testing issues is more narrowly focused on issues discovered during testing. Many of these were discovered in May/June testing of the June LSOG 4 release. The date the issue was opened and the LSOG version are included in the

logs. The open issues are listed at the beginning of the logs.

Since the end of June, WorldCom and Bell Atlantic have closed most issues discovered during testing. However, some of these issues were closed based on changes promised for future releases. In addition, the high number of issues discovered during testing forced WorldCom to spend far more resources than it should have to ensure the interface could be used for production. Bell Atlantic's failure to provide operationally ready interfaces at the time they are released poses an ongoing problem.

Almost none of the issues listed on WorldCom's test log with respect to Bell Atlantic's LSOG 4 release have been discovered by KPMG.

A separate issue not discovered by KPMG is that order types that flowed through in LSOG 2 are not flowing through in LSOG 4. This is an unexpected development that Bell Atlantic itself related to CLECs in recent discussions in New Jersey. If flow through rates drop significantly this would, of course, cause severe problems for CLECs.