

Title Page

Amendment:
Cancels

M.D.P.U. No.5/Supplement No.5
M.D.P.U. No. 4



Name:

DULONG MOVING L.L.C.

PAID

Address:

853 Main Street Ste 212
Tewksbury, Ma 01876

MAY 11 2018

Mailing address:

853 Main Street Ste 212
Tewksbury, Ma. 01876

**Commonwealth of Massachusetts
Department of Public Utilities**

Telephone:

978.703.8979

Certificate#.

31659

For the transportation of Household goods, furniture, and office equipment within the entire state of Massachusetts including the islands of Martha's Vineyard and Nantucket.

Date issued:

Date Effective: 05-01-2018

Signed


Owner, DULONG MOVING L.L.C.

M.D.P.U. Certificate 31659

M.D.P.U. Number 2

Issued By: DULONG MOVING L.L.C. 853 Main Street Ste 212 Tewksbury, Ma. 01876 Issued on

Effective on 6-5-2017

M.D.P.U No. 31659

Signed by: Kenneth DuLong

Title: Owner

Rates, rules and regulations applying on Massachusetts intrastate movements of household goods.

GENERAL RULES AND REGULATIONS

Governs all sections of this tariff unless otherwise provided within individual sections. Except as otherwise provided herein, the rates named in this tariff include one pick-up and loading at point of origin and one delivery and unloading at point of destination.

RULE 1 APPLICATION OF TARIFF

This tariff names rates, rules and regulations for the transportation of household goods in whole or in part incident to a move by a householder from one dwelling to another, between points in Massachusetts.

RULE 2 IMPRACTICAL OPERATIONS

The carrier shall not be obligated to perform pick-up or delivery or render any services at a place or places where it is impracticable to operate vehicles because of:

1. The condition of roads, streets, driveways, alleys or approaches thereto.
2. Inadequate loading or unloading facilities.
3. Any riot, strike, picketing or other labor disturbances.
4. Acts of God, or other unforeseeable major events.

RULE 3 PROPERTY SUBJECT TO BILL OF LADING

A. Unless otherwise provided, when property is transported subject to the provisions of this tariff, or as amended, the acceptance and the use of the Bill of Lading, as described herein, is required.

B. The shipper may declare a value in excess of 60 cents per pound per article, by paying an additional charge.

RULE 4 INSPECTIONS OF ARTICLES

When carrier or his/her agent believe it is necessary that the contents of packages be inspected, they shall make or cause such inspection to be made, or require other sufficient evidence to determine the actual character of the property.

RULE 5 DECLARATION OF VALUE

A. Shippers are required to state the agreed or declared value of the property on the bill of lading prior to the start of any packing or moving service.

B. Valuation shall be declared and stated in dollars and cents per pound per article or lump sum declared values as stated on the bill of lading.

C. If shipper declines to declare the value in writing, the shipment will automatically be released at \$1.25 per pound as found in red on the bill of lading and the shipper will be responsible for the valuation charge of \$110.00 the customer may also ask for or take the second option to release the shipment at \$1.25/pound per article for the same \$135.00 charge. A third option is \$260 charge for up to \$2.50/pound liability coverage. To receive \$.60/pound per article there is no additional charge for this option. A fourth option would be \$360.00 charge for \$4.00/pound liability coverage up to \$25.000.

The agreed or declared value shall be deemed to relate to all services undertaken by the carrier or its agents and such agreed and declared value must be entered on the bill of lading and signed by the shipper in their own hand.

D. Carrier must offer a minimum of 2 options of declared value, which are consistent with options or customer's declared value and limit of company's liability section of the Bill of lading/freight bill defined on the Combined Uniform Household Goods Bill of Lading and Freight Bill or similar bill of lading which may have options a, b, or c.

RULE 6 CERTIFICATES OF INSURANCE

We may, at our option, provide "Certificates of Insurance" issued by an independent insurance company. The cost of any insurance in the name of the shipper will be borne by the shipper and will not be assumed by the carrier. This cost will be at our cost which will be provided prior to the move. DULONG MOVING L.L.C. can arrange for transit insurance Valuation in the amount you specify. A Certificate of Insurance should be provided to you. The certificate Valuation we offer covers your items at up to their replacement value.

RULE 7 PAYMENTS

A. The carrier shall have the right to retain possession of any property transported by it and to place the same in storage at the charge and expense of the shipper until all tariff rates and charges thereon have been paid in cash, money order, or certified check, Paypal including any payments which we may accept through their platform or Bill me later financing if they qualify this option may not always be available which gives up to 6 months to pay Bill Me Later a Paypal company according to their own terms and conditions we are not responsible for any conflict or denial by Bill me later if Customer is not approved. We do not offer that financing and will not substitute any financing unless pre-approved in advance. We will instead be paid immediately through the Paypal system or our other payment options. Also known as Bill Me Later.

B. Nothing herein shall limit the right of the carrier to require, at time of or before shipment, the prepayment in part or in full or guarantee of charges.

C. Property not received by the party entitled to receive it after notice of the arrival of the property at destination, or at the port of export of export (if intended for export) has been duly sent or given, and after placement of the property for delivery at destination, or at the time tender of the delivery of the property to the party entitled to receive it or at the address given for delivery has been made, may be kept in vehicle, warehouse or place of business of the carrier, subject to all lawful charges and the carrier's responsibility as warehouseman only, or at the option of the carrier, may be removed to and stored in warehouse at the point of delivery or at other available points, at the cost of the owner, and there held without liability on the part of the carrier, and subject to a lien for all transportation and other lawful charges, including a reasonable charge for storage. In the event the consignee cannot be found at the address given for delivery, then in that event notice of the placing of such goods in warehouse shall be left at the address given for delivery and mailed to any to her address given on the bill of lading for notification, showing the warehouse in which the property has been placed, subject to the provisions of this paragraph.

D. Cancellation charge of \$200 on the day of the move will be charged to client for not canceling 24 hours prior to the date and time booked for moving. We use Eastern standard time and will be billed if not cancelled prior to this time. We reserve the right to keep \$200 deposit to cover this cost. Larger moves may require additional deposit amount up to the amount estimated to do the job

RULE 8 IMPRACTICAL PICK-UP OR DELIVERY & AUXILIARY SERVICES

A. It is the responsibility of the shipper to make shipment accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be operated safely.

B. When it is physically impossible for carrier to perform pick-up of shipment at origin address or to complete delivery of shipment at destination address with normally assigned road haul equipment, due to the structure of the buildings, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstruction, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow, or nature of an article or articles included in the shipment, the carrier shall hold itself available at point of pick-up or tender delivery at destination at the nearest point of approach to the desired location where the road haul equipment can be made safely accessible.

C. Upon request of the shipper, consignee or owner of the goods, the carrier will use or engage smaller equipment than its normal road haul equipment or provide extra labor for the purpose, if possible of accomplishment, of transferring the shipment between the residence and the nearest point of approach by the carrier's road haul equipment. Charges for this auxiliary service to cover additional vehicle (if used) will be as provided in Item 190, and shall be in addition to all other transportation or additional services.

D. If the shipper does not accept the shipment at the nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment, or any part thereof not reasonably possible for delivery, in storage at the nearest available warehouse of the carrier, or at the option of the carrier, in a public warehouse, subject to a lien for all lawful charges. Transportation charges to apply for such service shall be the applicable tariff rate. The liability on the part of the carrier will cease when the shipment is unloaded into the warehouse and the shipment shall be considered as having been delivered.

RULE 9 WAREHOUSE PICK-UP OR DELIVERY

Except as otherwise provided herein, if shipment is delivered to or picked up at a warehouse, the rates for transportation do not include the loading or unloading at door, platform, or other point convenient or accessible to the vehicle.

RULE 10 ARTICLES LIABLE TO CAUSE DAMAGE

Carrier will not accept for shipment property liable to impregnate, infest or otherwise damage equipment or other property.

Carrier will not accept for shipment articles, which cannot be taken from the premises without damage to the article or the premises, except, after due notice to the shipper, such articles will be taken at the owner's risk.

RULE 11 PERISHABLE ARTICLES

Carrier will not accept for shipment frozen foods, plants, or other articles requiring special handling or refrigeration except as provided in this rule.

Frozen Food

1. The food is contained in a freezer, which at time of loading is operating at normal deep freeze temperature.

2. The shipment is to be transported not more than 140 miles and/or delivery accomplished twenty-four hours from time of loading.

3. No storage of shipment is required.

4. No preliminary or reroute servicing by use of dry ice, electricity, or other preservative methods is required of the carrier.

Carrier will not be liable for damages to plants caused by atmospheric conditions or environmental distress.

When such articles are included in the shipment with or without knowledge of the carrier, carrier will not assume responsibility for condition or flavor.

RULE 12 ARTICLES OF EXTRAORDINARY VALUE

(A) The carrier will not assume any liability whatsoever for: Documents, currency, money, jewelry, watches, precious stones, or articles of extraordinary value including accounts, bills, deed, evidence of debt, securities, credit cards, notes, postage stamps, stamp collections, revenue stamps, letters or packets of letters, articles of peculiarly inherent value, precious metals or articles manufactured therefrom which are not specifically listed on the bill of lading or inventory sheet.

(B) All items included in a shipment that are considered to be of extraordinary (unusual) value must be specifically identified, and the carrier must be advised that they are included in the shipment. Items of extraordinary value are defined as those having a value greater than \$100 per pound.

(C) Owner (shipper) agrees that any claim for loss or damage must be supported by proof of value and understands settlement will be based upon information furnished in writing and signed by the shipper, and the declaration of value contained on the accompanying bill of lading, the bill of lading terms and conditions, the tariff in effect at the time of the shipment, the household goods descriptive inventory, and all pertinent information available to the carrier. If articles having a value in excess of \$100 per pound per article are included in a shipment and are not in writing and signed by shipper's signature attests to the fact that such articles are not included in the shipment.

RULE 13 DANGEROUS ARTICLES NOT ACCEPTED

Explosives, hazardous, or dangerous goods will not be accepted for shipment. Any person or persons whether principles or agent, shipping such goods shall be liable for and indemnify the carrier against all loss or damage caused by such goods and carrier shall not be liable for safe delivery of shipment. We will determine what these items are in the circumstance.

RULE 14 CONSOLIDATED SHIPMENTS

A. Property of two or more families or establishments will not be accepted as a single shipment. Property of each family or establishment must be handled as a separate shipment on a separate bill of lading.

B. The name of only one shipper and one consignee shall appear on one bill of lading, but the bill of lading may also specify the name of a party to notify of the arrival of the shipment at destination.

C. All charges including travel time will be estimated as usual from our base in Tewksbury, Ma even if we do not actually start there.

RULE 15 COMPLETE ARTICLE

Each shipping piece or package and contents thereof shall constitute one article. The total component parts of any article taken apart, or knocked down for handling or loading in vehicle, shall constitute one article.

RULE 16 REISSUED ITEMS, RULES OR PAGES

Reference made herein to items, rules or pages in this tariff include reference to reissue of such items, rules or pages.

RULE 17 CLAIMS

A. Any claim for loss, damage, or overcharge shall be made in writing within 10 days of the time of delivery, or the time in which delivery should have been made, and shall be accompanied by original paid bill for transportation and original Bill of Lading, if not previously surrendered to carrier. Carrier may require certified or sworn statement of claim.

B. Carrier shall be immediately notified of all claims for concealed damage and shall be given reasonable opportunity to inspect alleged concealed damage in original package.

C. The carrier's liability shall not exceed the cost of repairing or replacing the property lost or damaged with materials of like kind and quality not exceeding the actual cash value of the

property at time and place of loss, with due allowance for depreciation or deterioration howsoever caused, but in no event to exceed the released value declared by the shipper.

D. The carrier's liability for goods shall cease when the property has been delivered to and receipted for by the owner, or by the consignee or shipper or the authorized agent of either, except as to damage noted at time of delivery. When the carrier is directed to unload or deliver property (or render any service) at a place or places at which the consignee or its agent is not present, the property shall be at the risk of the owner after unloading or delivery.

E. Where the carrier is directed to load property from (or render any services at) a place or places at which the consignor or its agent is not present, the property shall be at the risk of the owner before loading.

F. The carrier's liability with regard to sets or matched pieces shall be limited to repair or replacement of the lost or damaged piece or pieces only and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the released value declared by the shipper.

RULE 18 SERVICING SPECIAL ARTICLES

The transportation rates in this tariff do not include servicing or un-servicing articles or appliances such as refrigerators, deep freeze cabinets, radios, record players, washing machines, television sets, video cassette recorders (VCR's), dryers, microwave ovens, computers, electronic games, stereo equipment, HiFi equipment, wi-fi equipment, clocks, satellite dishes, hot tubs whirlpool baths, air conditioners, and the like which, if not properly serviced, may be damaged in, or incident to, transit; nor is liability assumed for any such damage unless said articles or appliances are serviced and unserviced as provided in (A) or (B) below.

A. Upon request of shipper, owner or consignee of the goods, carrier may, subject to (B) below, service and un-service such articles and appliances at origin and destination for the additional charge provided in Section I, Additional Services. Such servicing and un-servicing does not include removal or installation of articles secured to the premises; or plumbing, electrical or carpentry services necessary to disconnect, remove, connect and install such articles and appliances.

B. If carrier does not possess the qualified personnel to properly service and un-service such articles or appliances, carrier may upon request of shipper, owner or consignee and as agent for them engage third parties to perform the servicing and un-servicing. When third parties are engaged by the carrier to perform any service, the carrier will not assume responsibility for their activities or conduct; amount neither of their charges; nor for the quality or quantity of service furnished.

C. All charges of the third parties must be paid by the shipper, and are in addition to all other charges in this tariff. Such charges will be advanced by the carrier, and billed as an Advanced Charge as provided in Rule 25 herein.

D. Except as otherwise specifically provided in this tariff, or as amended, the services covered by this tariff do not include the handling, loading, unloading of any single article weighing 1,000 pounds or more. The shipper must provide the extra handling, loading or unloading in every instance, or if the carrier has additional personnel and equipment available, such extra services upon request of the shipper may be provided by the carrier at charges as shown in this tariff. When necessary such articles must be securely braced and blocked, and when such bracing or blocking require material not forming part of the regular equipment of the vehicle, or extra labor, such material and labor must be furnished by the shipper.

RULE 19 MARKING AND PACKING

- A. Articles of fragile or breakable nature must be properly packed.
- B. Packages containing fragile articles or articles consisting wholly or in part of glass, when packed by the shipper or his agent, must be marked by plain and distinct letter that designating the fragile character of contents.
- C. When articles of furniture, consisting wholly or in part of glass are covered or wrapped by the shipper or his agent; such articles shall be wrapped in a manner to clearly expose glass surfaces or glass portions and transported at owners risk.
- D. Where articles are improperly packed, crated, or boxed and by reason thereof the contents are more susceptible to damage, carrier may arrange to have such articles properly packed at charges as shown in this tariff.
- E. We may sub-contract crating services at the customers request. Any charges we incur from the sub-contractor plus transportation of materials, labor at our hourly rate will be charged to the customer plus an administration fee of \$30.00. (See item 110) for full service packing rules.

RULE 20 FURNISHING HELPERS

- A. The carrier reserves the right to furnish the necessary number of helpers, in the opinion of the carrier, to handle shipments to be transported properly.
- B. On request of shipper the carrier will furnish helpers in addition to number considered necessary by the carrier at the applicable rates for helpers.

RULE 21 SHIPMENTS ACCEPTED

Shipments will be accepted subject to the requirements of ordinances or laws regulating the transportation of property, or the use of vehicles and facilities.

RULE 22 HOISTING OR LOWERING

Hoisting or lowering service will be performed only at points where carrier possesses necessary equipment and experienced personnel to perform such service, weather conditions permitting. Otherwise, upon request of shipper, consignee or owner of the goods, the carrier as agent of and for and in behalf - of the shipper, consignee or owner, will endeavor to arrange for qualified service, if available, at the expense of the shipper or consignee or owner of the goods. In such instances, the carrier will not be responsible for damage to shipment or property. (See item 146)

RULE 23 DISPOSITIONS OF FRACTIONS

Unless otherwise provided, to dispose of fractions in computing a charge, omit fractions of less than one-half of one cent, and increase to the next whole figure fractions of one-half or one cent or greater.

RULE 24 EXPLANATIONS OF HOLIDAYS

Except as otherwise provided, the following days will be considered holidays wherever reference is made to a holiday or holidays in this tariff (SEE NOTE):

New Year's Day (January 1) Labor Day (1st Monday in September) Washington's Birthday (3rd Monday in February) Columbus Day (2nd Monday in October) Memorial Day (Last Monday in May) Veteran's Day (4th Monday in October) Independence Day (July 4) Thanksgiving Day (4th Thurs, in November) Christmas Day (December 25)

NOTE: When a day other than the actual date is set aside by the State to be observed as that holiday, such day will be considered a holiday. DULONG MOVING L.L.C. may be closed and not operate on some of these days. We will alert client's via our social media pages such as Facebook.com or Twitter.com

RULE 25 ADVANCED CHARGES

Charges advanced by carrier for services of others engaged at the request of the shipper will be supported by carrier with a copy of invoice setting forth services rendered, charges and basis thereof, together with reference to applicable schedule or tariff if charges are assessed in accordance therewith. The charges so advanced are in addition to and shall be collected with all other lawful rates and charges.

When carrier engages the services of third persons at the request of and as agent for the shipper, carrier will not assume responsibility for their activities or conduct, amount of their charges, nor for the quality or quantity of the service furnished.

RULE 26 DISASSEMBLY AND REASSEMBLY

Transportation rates DO NOT include the removal of any article embedded in the ground or secured to a building, nor the assembly or disassembly of any outdoor articles such as steel utility buildings or cabinets, swing sets, slide, sky rides, jungle gyms, or other outdoor articles of similar nature, nor the assembly or disassembly of unusual articles found inside a building such as steel shelving, pool tables, elongated work tables, counters, etc. Upon request of shipper, owner, or consignee, the carrier may disassemble or re-assemble such articles, subject to labor charges provided in Item 120 herein, or arrange for the service of a third party. The shipper, in such case, will be required to furnish, at the time of reassembly, any new hardware, nuts, bolts, etc., necessary to perform the service.

RULE 27 WRITTEN ESTIMATES/QUOTATIONS

Carrier cannot quote a firm price on a move from a residence or an establishment if public way has to be used. Carrier may give an estimated cost in writing, but in so doing be qualified to estimate within 25% percent (25%) of actual charges. The final charges to be assessed shall not be more than 125% of the estimated cost. If more items and services are added the client is expected to pay these services anytime up to thirty days after the move is performed.

NOTE 1: Estimate must be in writing and signed by carrier and shipper.

NOTE 2: Movement must commence within 60 days of date estimate is provided.

NOTE 3: Total charges set forth will cover only those specific quantities and services indicated on the estimate.

NOTE 4: Movement is limited to the origin(s) and destination(s) indicated on the estimate.

NOTE 5: We may revise this estimate anytime prior to work starting.

RULE 28 BINDING ESTIMATE

Upon request, the carrier will provide a binding estimate for transportation and other services pertaining to a shipment as described in Para. 1, of Rule 1, in this tariff. There is a \$100 charge for this estimate due upon delivery of this estimate except to Government agents and agencies.

NOTE 1: Estimate must be in writing and signed by carrier and shipper.

NOTE 2: Movement must commence within 60 days of date estimate is provided or it is voided..

NOTE 3: Total charges set forth will cover only those specific quantities and services indicated on the estimate.

NOTE 4: Movement is limited to the origin(s) and destination(s) indicated on the estimate.

NOTE 5: The binding estimate will not be more than 100 percent of the estimated cost signed by both the shipper and carrier for agreed upon services and transportation.

NOTE 6: If there are more items or undisclosed services we may revert to an hourly rate or refuse to do extra work at this same cost.

NOTE 7: We may revise this Binding estimate anytime prior to work starting.

GENERAL RULES -TIME BASIS

RULE 29 COMPUTING TIME

Unless otherwise provided herein, time charges will be computed at the hourly rate applicable from the time vehicle, helper or supervisors report at the original point of loading until the completion of unloading the last load at final destination plus travel time, less time spent for meals, vehicle breakdown or repair, subject to the following:

Charges based on time shall be computed by multiplying the hourly rate by the time involved. Unless otherwise provided, fractions of an hour will be disposed of as follows: Where the time involved in excess of 1 minute, but not more than fifteen (15) minutes, charge one-quarter hour. When in excess of 15 minutes charge a half hour, when in excess of 31 minutes charge for three-quarters of an hour, 46 minutes or over is charged the full hour.

RULE 30 USE OF VEHICLE AND DRIVER

Carrier will not supply vehicle without driver.

RULE 31 TIME

A. DULONG MOVING L.L.C. shall insert on the Household Goods Bill of Lading prescribed in this tariff, the time we start the job and the time we finish said job.

B. This shall include the travel time as referred to in this Section.

RULE 32 Three-Hour Minimum

The hourly rates will be subject to a three (3) hour minimum charge. We will subtract the applicable charge for travel time from this three hours if less than three hours. Eg: 1.5 hours of labor plus .5 hour minimum travel each way in Tewksbury, Ma would be 3 hours. We will not add the extra travel unless the travel plus labor time comes to three hours or more. Eg: Three hours labor plus .5 hours travel each way in Tewksbury, Ma. would be 4 hours total cost based on how many movers and trucks or if there is packing with materials.

ADDITIONAL SERVICES

Except as otherwise specifically provided, Rates and Charges for Additional Services shown in this Section apply to all territories and are in addition to all other rates and charges in this tariff.

ITEM 110 PACKING SERVICES

1. The labor rate for packing and unpacking are different costs.
2. Packing rates include materials.
3. Packing materials will be included in full service packing service price. We choose vendor for materials. If we are only packing and not moving using the client's supplies this will not be considered full service packing.
4. If the client assists us with packing using our supplies we will add an additional person at our packing rate to offset additional material costs not recovered through our hourly rate. In example the client has two packers then starts to assist us with packing boxes using our supplies. We will then charge as if we have three mover at our packing rate for three instead of two. If the client has two people assist we will add the cost of two movers or if they have three people assisting we will add the cost of three additional packers. If they have four people help we will add the price of four movers.

Note: If client provides their own supplies we will charge our regular rates including minimums and travel charges per day.

ITEM 120 LABOR CHARGES

Regular time and overtime labor charges cover all additional services for which no charges are otherwise provided in the tariff, when such services are requested by the shipper. Refer to carrier's hourly rate tables.

ITEM 141 APPLIANCE SERVICE

Household appliances or other articles (such as washers, dryers, refrigerators, freezers, etc.) requiring special servicing for safe transportation: (Subject to request of the shipper, owner, or consignee, and provisions of Rule 18.

Special circumstances

A: If we stay overnight close to client. the client will pay for a reasonable place to sleep with enough room for each mover. Also we will charge a second day truck fee of \$180 plus applicable travel fees from location this is if we do not go back to base and in that case we will charge all travel fees each day with our normal half hour minimum each way.

B: We charge a minimum 1 hour travel fee on all jobs if the job is over one hour from Tewksbury we will charge 1 hour each way but after the first hour each way we will charge a lower rate of \$60/hour for up to two movers, \$80/hour up to three movers and \$30/hour for each additional move thereafter these are only for travel time charges all other charges for labor will be at normal rate. All other charges including second truck charges will apply. We must know ahead of time for this lower rate or regular travel fees will apply.

Parking tickets DULONG MOVING L.L.C. receives on the job will be paid by client especially when a permit was needed such as in Boston, Ma. or Cambridge, Ma. for a few examples.

CARRIER SERVICING at origin: Unless we are required to hire third party there is no additional charge for basic service of unscrewing tubes or unplugging electric machine(s).

CARRIER SERVICING at destination:

ITEM 146 HOISTING AND LOWERING

We reserve the right to deny this service if not previously know to Carrier or staff is not legally not able to perform them.

Hoisting or lowering, as required when height of building is:

3 Stories or less: Flat Charge \$50.00 additional added to all minimums for moving plus labor as a part of a move.

Applies each time services are rendered.

Applies in connection with Rule 22.

NOTE 3. Additional insurance coverage may be needed and applied to bill.

NOTE 4. Sub-contracting services may be needed in certain circumstances and will be charged at their rate plus up to \$50 Per Hoist administration fee and or lowering.

ITEM 147 PIANO, ORGAN, Safe or similar one piece move over 200 lbs CARRY

CHARGES If we need to provide more than two people to safely move it. (our discretion)

We provide flat rate charges on piano and organ moves from first floor to first floor. This is with minimum outdoor steps. If we have to go up more than 10 steps we will charge our regular hour rates, travel time and minimums.

These charges are \$450 for pianos, smaller safes 800 lbs or lighter that can be moved by three movers in the company's opinion. Add \$60 per person if we need more.

In example four movers needed to move a piano would cost \$510 flat. We will determine this prior to the move whenever time allows it. This is for a piano move within 50 miles round trip from Tewksbury, Ma. Anything over that will not be eligible for flat rate and will instead incur regular charges for our moving services.

When doing a regular move we will in the regular course of a move perform upright piano moving or spinet style, studio style or similarly shaped and objects under 800 lbs. for \$50 additional costs plus for the time it takes to move. We reserve the right to refuse these items in

the event there are not enough people or proper equipment available. We will add on extra people for going up or down stairs. We will use a third party for Baby grands and Grand pianos or safes that we do not have equipment, or properly trained people to move safely at our company's discretion. If there is more than one piano we will charge our regular hourly rates. We may add \$50 administration fee plus costs for sub-contractor upfront.

Note 2: Will not apply to portable organs, toy organs or toy pianos.

ITEM 210 CHARGES TO OR FROM THE ISLANDS OF MARTHA'S VINEYARD AND NANTUCKET, MASSACHUSETTS. (See NOTES 1 & 2)

BETWEEN: Woods Hole, MA and PER RATE

Martha's Vineyard Island 100 pounds \$7.50 or at cost whatever is greater.

Nantucket Island 100 pounds \$9.50 or at cost whatever is greater.

NOTE 1: A minimum charge based on a minimum weight of 5,000 lbs. will apply on shipments transported to or from Islands named.

NOTE 2: The above rates include all transportation charges between Woods Hole dock and the Island named.

Sub-Contracting

The rates and rules named in this this tariff shall not apply to labor or transportation when the company is acting as Independent Contractor, Independent Agent or Sub-hauler; when such Labor/Transportation is performed for other Carriers Including U-haul, Movinghelper, emove or Movinghelp.com, hireahelper, staffers.com or similar labor-only or self service type moves. This is even if they do not consider it contracting. This exception shall not be construed to exempt from the tariff provisions Carriers for whom the Independent Contractor is performing transportation/labor services.

TIME BASIS TRANSPORTATION RATES

Transportation rates covering movements of household goods and related articles as described in Rule 1., crated, un-crated or in containers, on an hourly basis following ports: Tewksbury or 853 Main street ste 212 Tewksbury, Ma.

Loading/packing and unpacking direct hire Moving Services/hour Reg. Rate/Downtime rate Overnight/In-transit storage rate.

Downtime rates are charged at half the regular hourly rate based on how many men and will be charged in quarter hour increments truck fees still apply as do travel fees and all other regular rates.. Downtime is defined as the waiting of the crew not working specifically on the move in any way except for waiting such as waiting for the customer to have papers signed on a house or similar situation. If the time is extended beyond four hours we may charge them an overnight/one day storage. We must be informed ahead of the move for us to lower the charges during the selected waiting or (downtime rate) only. Otherwise our regular rate of our hourly charges will be charged as normal. Downtime rates do not go toward fulfilling a minimum of three hours. They are specifically in addition to the other hourly rates and truck and travel fees and rates.

Downtime charges are \$50/hour/mover we will charge in 15 minute increments as usual. These charges do not go towards 3 hour minimum on each move they are in addition.

We charge \$210/night/truck or day one day specifically up to 24 hours storage fee no matter what time of day. This is in addition to all other travel and hourly rates. If special requirements for security are needed we will charge additional costs for locking the truck including extra travel time and from facility. This would happen if client chooses facility or asks for special treatment of contents. Usually we will choose location close to or at our office location or company's choice of location.

Regular rates for movers with one truck:

Truck is 24-26' truck unless we determine there is no need for a larger truck. In this case we will bring a 10', 14', 17' or 20' truck.

One Mover, \$105/hour

Two movers, \$140/hour,

Three movers \$170/hour,

Additional helper's will each cost \$45 per hour subject to availability.

These charges are with 1 truck total.

The charges are from warehouse to warehouse. This means from Tewksbury to the clients house and back to Tewksbury MA. We estimate the time using online maps of our choosing and will estimate these costs upfront to get to and from a client's location(s). Typically we use Google Maps or Mapquest as a second choice. Also we add time as an estimate of traffic. We take in account time of day, day being moved and any information we have to better calculate the time. There is a minimum half hour charge each way going to the house and coming from the house this includes Tewksbury, Ma. They will otherwise be charged from Tewksbury office on mapping program of our choosing. These charges will subtract from our three hour minimum if the job is 2 hours or less if not it will be added to the total number of hours.

Example: The job is in Tewksbury and is 2 hours labor it would come out to three hours total.

The last hour would be the additional half hour each way of travel time.

Full service packing rates:

When using our supplies we will charge a three hour minimum at our packing rate according to how many movers we use. When traveling to the job the rate will be at the normal moving rate. As a rule we will charge \$55/mover/hour extra for packing. The extra charge is to offset our material pricing. If we determine there is excessive packing materials required such as small collectables, lamps, glassware, closets of clothes excessive bubble wrap in excess of the norm for a house/apartment or moving space of any sort. When we are moving we may add an additional \$20/hour/mover fee to the \$50 for a total of \$70/hour/mover to cover the extra costs we will incur.* If that still does not cover the costs of the moving supplies we will charge them an hourly rate close to the cost of the materials as a way to keep from costing the company for the supplies. We will tell the clients upfront whenever possible during an in-home estimate of the rate if that is not possible we will tell them on a walkthrough. If we have to get extra materials we

may send out a mover with the truck. If we underestimated the materials we will subtract the time it takes only for that one mover. All the other movers will continue working at either packing rate if materials are still available or moving rate based on total number of movers on site. This is because the other movers will still be working there.

Unpacking rate: We will charge our regular moving rate based on how many movers there are. If we are only unpacking this may not be considered full service unpacking if it is labor-only.

Additional truck(s):

Each additional truck is charged \$55/hr with a for the first three hour minimum on this particular charge plus any additional costs for a driver of \$45 for a total of \$100/hour. Whenever possible we will not have a driver that does not also move. We will charge \$25/hour after this time. Plus costs of other movers as usual. Whenever possible we will use the additional driver as a mover on the job. \$165 is the minimum cost for the second truck. These charges are per extra truck/day. If there is a need for 2 or more trucks the second day we will start these minimums over.

Any job consisting of over 40 hours or more of labor within the same payroll week Friday-Thursday will have an added \$10.00/person/hour added to mitigate payroll cost. We can waive this if different workers' are used but only on those workers' specifically. It is our discretion on which worker's we use for the jobs.

For separate small trailer less than 20' trailers open or closed type there will be an additional \$100 fee/day per trailer plus the cost of the truck starting at \$55 hour with a three hour minimum then it is \$25/hour after three hours. Plus the same mileage and travel fees which apply to all trucks. If we have to get a 53' Trailer we will use a third party under their rates and tariff. These are all subject to availability.

Trailers mentioned here do not mean box trucks.

Headquarters means 853 Main street Ste 212 Tewksbury, Ma. 01876.

Mileage and travel is charged from (Tewksbury, Ma) which is the starting point of Truck to estimate travel time for the return trip back to truck port (otherwise known as the starting truck point or warehouse.) We will utilize Google Maps (default) or other similar mapping/gps service based on availability to determine hourly rate for travel time. We use our base to calculate of travel even when we are coming from a different location.

Any job consisting of over 40 hours of labor within the same payroll week Friday-Thursday will have an added \$15.00/person/hour added to mitigate payroll cost.

Additional payment options added to Rule 7 nothing subtracted

RULE 7 PAYMENTS

A. The carrier shall have the right to retain possession of any property transported by it and to place the same in storage at the charge and expense of the shipper until all tariff rates and charges thereon have been paid in cash, money order, or (personal check at our discretion specifically), Paypal or Bill me later financing if they qualify this option may not always be available which gives up to 6 months to pay Bill Me Later a Paypal company according to their own terms and conditions we are not responsible for any conflict or denial by Bill me later if Customer is not approved. We do not offer that financing and will not substitute any financing unless pre-approved in advance. We will instead be paid immediately through the Paypal system or our other payment options. Also known as Bill Me Later..

B. Nothing herein shall limit the right of the carrier to require, at time of or before shipment, the pre-payment otherwise known as a deposit in part or in full or guarantee of charges.

C. Property not received by the party entitled to receive it after notice of the arrival of the property at destination, or at the port of export of export (if intended for export) has been duly sent or given, and after placement of the property for delivery at destination, or at the time tender of the delivery of the property to the party entitled to receive it or at the address given for delivery has been made, may be kept in vehicle, warehouse or place of business of the carrier, subject to all lawful charges and the carrier's responsibility as warehouseman only, or at the option of the carrier, may be removed to and stored in warehouse at the point of delivery or at other available points, at the cost of the owner, and there held without liability on the part of the carrier, and subject to a lien for all transportation and other lawful charges, including a reasonable charge for storage. In the event the consignee cannot be found at the address given for delivery, then in that event notice of the placing of such goods in warehouse shall be left at the address given for

delivery and mailed to any to her address given on the bill of lading for notification, showing the warehouse in which the property has been placed, subject to the provisions of this paragraph. We take no responsibility for the security of your information sent through their system as it is out of our control.

D. Our minimum cancellation charge of \$200 on the day of the move will be billed to client for not cancelling before the day of moving by 8 P.M. the night before the scheduled move in writing. The actual deposit charge maybe more. This would be told upfront when we take the deposit to hold the date of the move. The day starts at 12 A.M. Eastern standard time and will be billed if not cancelled prior to 8 P.M. before scheduled move in writing.

***5% discount offered on the entire bill for umovers.com Except for items when charging sales tax. That will be an extra charge.

*special price for Piano and safe moving 1 piece only. See above for details.

*special price for travel costs over a certain distance from base. See above for details.

*special price for moving one piece or two piece moves such as a couch, bookshelf, light item that two people can move within 25 miles from Tewksbury with no more than 60 miles travel we will charge a two hour minimum including travel time of half hour minimum each way. We will have full discretion on the type of item(s) that this rate will cover. This will not include hoisting rate or heavy items needing three people to move such as a piano. This is only when our company moving vehicle is available or prior to or after a move when we have a truck rented for example. This price is subject to availability. For three people or more see piano price flat rate above.

Any job booked and quoted our old prices with a deposit and told may use the old pricing up until June 6, 2018. If they were quoted the new pricing then these prices apply, as usual. After June 6, 2018 these prices listed above will apply to all moves.