



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid, Health Safety Net  
100 Hancock Street, 6<sup>th</sup> Floor  
Quincy, Massachusetts 02171



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Governor

KARYN E. POLITO  
Lieutenant Governor

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Secretary

DANIEL TSAI  
Assistant Secretary for  
MassHealth

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## **Health Safety Net (HSN) Claim Update** **Duplicate Lines vs. Differing Rendering Providers**

**This billing update is related to claims submitted on 837P and 837D**

**Effective March 1, 2017:** HSN requires that providers submitting Professional and Dental claims where the same CPT/HCPCS/CDT code could be reported by different providers on the same patient for the same date of service be separately identified at the Line Level. This will affect any dates of service going forward, as well as any dates of service where a claim is reprocessed.

- a. Claims with two individuals providing the same service on the same claim must contain two service lines for the repeating CPT/HCPCS/CDT while identifying the separate providers in the Rendering Provider loop (NPI). Identify each as a Person in the Entity Type Qualifier using the code equal to 1. These lines will be separately priced and then considered for payment.
- b. Claims with two individuals providing the same service on separate claims must also contain the Rendering Provider (NPI) loop on each claim at the line with the repeating CPT/HCPCS/CDT.
- c. Claims that do not identify all the individuals on the claim will only consider the claim with the identified individual for pricing and payment.
- d. Claim(s) that are paid by the HSN but then determined to be underpaid due to missing Rendering Provider details should be corrected by voiding the claim with MMIS and submitting on a single claim as an Original Claim with the appropriate Rendering Provider (NPI) details reported on each line that has a repeating CPT/HCPCS/CDT code. .
- e. Claims that are submitted with duplicating services for the same date of service at the same Rendering Site (OrgID) and no indication of differing Rendering Individuals (NPI) will be denied as a Duplicate Claim.



- f. Claims that are denied due to Duplicate but should be paid separately, should be resubmitted as an Original Claim combining all services and reporting the Rendering Provider (NPI) at the Line Level to show differentiation. These claims will then be priced and considered for payment.