




Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Durable Medical Equipment Bulletin 40

DATE: August 2025

TO: Durable Medical Equipment Providers Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth 

RE: **Reporting Requirements for All Providers Using Assistive Technology Professionals and Filing Claims for Corrective Mobility System Repairs**

Overview

The Executive Office of Health and Human Services (EOHHS) established a payment methodology for certain mobility system repair add-on payments. See [101 CMR 322.00](#): *Rates for Durable Medical Equipment, Oxygen and Respiratory Therapy Equipment*. EOHHS also issued [Durable Medical Equipment Bulletin 38](#), which remains in effect.

[DME Bulletin 38](#) required reporting by durable medical equipment (DME) providers who employ assistive technology professionals (ATP) and that file claims for add-on payments. Through this bulletin, MassHealth is expanding the reporting requirements to **all** corrective mobility system repair providers who employ ATP and file claims for any corrective mobility system repairs, **regardless of whether the provider files a claim for the add-on payment**.

How MassHealth is Expanding the Reporting Requirements

For providers who submit claims for the add-on payment, see [DME-38](#).

As of July 1, 2025, MassHealth is requiring all DME providers who employ an ATP and file claims for corrective mobility system repairs, to submit a Baseline Report of data for six months prior to July 1, 2025. This report is due **September 15, 2025**. The Baseline Report section below provides detailed information. See 130 CMR 409.404 (B)(7)(d).

One-time Baseline Report

The Baseline Report (BR) and attestation form can be found in the [MassHealth Provider Library](#), Form CMSR-APBR. Providers must report baseline data for the 6 months prior to July 1, 2025, and submit that data by September 15, 2025, to support@masshealthtss.com. The BR consists of, but is not limited to, the following:

- Employee information
- Massachusetts service locations and hours of operation

- Massachusetts corrective nobility system repair vehicles
- Stocked corrective mobility system repair parts
- Technologies designed to enhance corrective mobility system repair process and
- Performance metrics

Quarterly Performance Metric Report

DME providers must submit the Performance Metric Report (PMR) quarterly. The PMR form can be found in the [MassHealth Provider Library](#), Form CMSR-APPMR. DME providers who are required to submit a BR by September 15, 2025, must submit their first PMR beginning with data for Quarter 2 of the 2026 State Fiscal Year (October 1 – December 31, 2026). The PMR must be submitted to MassHealth by February 1, 2026. Providers must continue to provide PMR reports quarterly as listed below:

- | | |
|---|---|
| • Quarter 1 data: July 1 – September 30 | Submission Date: November 1 st |
| • Quarter 2 data: October 1 – December 31 | Submission Date: February 1 st (First PMR due) |
| • Quarter 3 data: January 1 – March 31 | Submission Date: May 1 st |
| • Quarter 4 data: April 1 – June 31 | Submission Date: August 1 st |

Investment Impact Report

The Investment Impact Report is only applicable to providers who submit claims for the add-on payment. [See DME-38](#).

More on How to Submit Documentation

Providers must provide all documentation MassHealth requests, in accordance with M.G.L. c. 118E, § 38; 130 CMR 450.000: *Administrative and Billing Regulations*; 130 CMR 409.405 (S) and 130 CMR 409.426. Providers must submit requested documentation within MassHealth specifications.

Completed forms must be submitted to MassHealth through the reporting email box at support@masshealthtss.com. The subject line must include “Corrective Mobility System Repair Reporting.”

Failure to comply with these reporting requirements may result in sanction, including financial sanction, pursuant to 130 CMR 450.238.

MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

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Questions?

If you have questions about the information in this bulletin, please contact:

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: support@masshealthtss.com

Portal: MassHealthLTSS.com

Mail: MassHealth LTSS
PO Box 159108
Boston, MA 02215

Fax: (888) 832-3006

All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

Email: provider@masshealthquestions.com

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