



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Durable Medical Equipment Provider Bulletin 39

DATE: November 2024

TO: Durable Medical Equipment Providers Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: Reminder of Criminal Offender Record Information (CORI) Checks

Introduction

This bulletin reminds providers of their requirement to conduct pre-employment Criminal Offender Record Information (CORI) checks. Please see [803 CMR 2.00](#): *Criminal Offender Record Information (CORI)* regulations for the definition of CORI.

CORI Screening Requirements

MassHealth requires pre-employment CORI checks for all durable medical equipment (DME) provider employees and subcontractors.

803 CMR 2.00 outlines the establishment and use of the CORI system to access CORI information for the purpose of evaluating applicants for employment.

All records of CORI checks must remain on file at the provider's place of business. See [130 CMR 409.404\(B\)\(9\) and 130 CMR 409.430](#): *Recordkeeping Requirements*. Failure to follow the CORI requirements may result in actions including, but not limited to, sanctions. See [130 CMR 450.238](#): *Sanctions: General*.

MassHealth Website

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Questions?

If you have questions about the information in this bulletin, please contact:

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