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September 23,2020

#### 11:30-11:40: Welcome and Opening

#### 11:40-11:50: Update on Redesigned and New Reports

- FY20 Annual Report
- FY20 Fair Hearing Report
- FY20 Foster Care Review Report (new)

#### 11:50-12:10: FY21 Work Plan - Parking Lot Items & Related Data Requests Review

- Visitation
- Disproportionality Decision Points
- Family First
- Outcome Data
- SOGI
- Service Costs

#### 12:10-12:30 - **FY21** Work Plan Process



# Update on Redesigned and New Reports



- FY20 Annual Report October Release
  - Expanded reporting to include:
    - Child Fatalities
    - Gender Identity and Sexual Orientation of Children (0-17) in Placement
    - Exit Reasons now includes Transfer to Other Agency,
       Emancipation and Death of Child
    - Transition Aged Youth Remaining in Care After Turning 18
    - COVID-19 impact on key child safety metrics and core operations



# Update on Redesigned and New Reports



### • Fair Hearing Report – included in the Annual Report

- Expanded requirements re: cases reported
  - Old: only cases filed from current fiscal year (approx. 5 months of cases)
  - New: all cases open at any time during the entire fiscal year
- Timeliness metrics better aligned with regulations
  - Old: number of days between first day of hearing and hearing officer's decision
  - New: number of days between close of evidence and hearing officer's decision
- Expanded requirements re: backlog
  - Old: cases pending more than 180 days filed prior to current fiscal year
  - New: cases pending for more than 180 days at any time during the fiscal year, excluding cases where there is a DA stay



# Update on Redesigned and New Reports



### • FY20 Foster Care Review Report – October Release

- Scheduling and Timeliness
- FCR Meeting Panel Composition
- Mandated FCR Participants
- DCF Action Plan
- Placement Activities
- Social Worker Contact and Parent-Child Visitation
- Health, Education and Well-Being Needs
- Youth/Young Adults
- Systemic Barriers
- FCR Determinations
- Alternative Permanency Plan Determination
- Minority Opinions



### **FY21 Work Plan Parking Lot Items**



#### FY21 Work Plan

- Visitation
- Disproportionality Decision Points
- Outcome Dashboard
- SOGI
- Service Costs





#### **Visitation**

Metric	Existing Data	IT System Changes Required	Funding Presently Available	Policy Changes Required	Staff Training Required	Level of Effort	Notes
Children Served by Supervised Visitation Centers	Unstructured	Yes	No	Yes	Yes	High	<ul> <li>Define data elements and IT requirements</li> <li>Determine who enters the data and where</li> <li>Build, train and rollout IT solution</li> </ul>
Sibling Visits	Unstructured	Yes	No	Yes	Yes	High	<ul> <li>There is no direct indicator of sibling relationship—siblings not in the same case may not be identifiable</li> <li>Structured mechanism for documenting sibling visits needs to be developed</li> </ul>
Supervised Family Time Visits	Structured and Unstructured	Yes	No	Yes	Yes	High	<ul> <li>Structured mechanism for identifying families and children requiring supervised FT visits needs to be developed (i.e., denominator)</li> <li>FT visits supervised by assigned SWs are currently tracked in structured data (i.e., numerator)</li> <li>Policy for tracking and documenting FT visits supervised by individuals other than the assigned SW needs to be developed /negotiated</li> </ul>
Unsupervised Family Time Visits	Structured and Unstructured	Yes	No	Yes	Yes	High	<ul> <li>Structured mechanism for identifying families and children requiring unsupervised FT visits needs to be developed (i.e., denominator)</li> <li>Structured mechanism for documenting unsupervised FT visits is available in i-FamilyNet (i.e., numerator)</li> <li>Policy for tracking and documenting unsupervised visits needs to be developed/negotiated.</li> </ul>





### **Disproportionality Decision Points**

Metric	Existing Data	IT System Changes Required	Funding Presently Available	Policy Changes Required	Staff Training Required	Level of Effort	Notes
Rates of Disproportionality by Race, Ethnicity							
Intake	Structured	Yes	-	No	Yes	Low	<ul> <li>Obtaining accurate and/or self-reported race/ethnicity is challenging at intake given that the Department is dependent on the reporter (mandated and non-mandated)</li> <li>Race/ethnicity is not a mandatory field at intake and likely needs to remain so—absent this, a push to inquire at intake is warranted</li> <li>Reliable rates require race/ethnicity to be a mandatory data element at intake</li> </ul>
Response	Structured	Yes	No	No	Yes	Low	Reliable rates require race/ethnicity to be a mandatory data element during a response
Case Opening	Structured	No	-	No	No	-	<ul> <li>Race/ethnicity is a mandatory data element during the FAAP</li> </ul>
Placement	Structured	No	-	No	No	-	<ul> <li>Race/ethnicity is a mandatory data element during the FAAP, including interim FAAPs</li> </ul>
Exits to Permanency i.e., reunification, adoption, guardianship, emancipation	Structured	No	-	No	No	-	<ul> <li>Reliability of race/ethnicity increases as children/youth/young adults move through/out of the agency</li> </ul>





#### Outcome Dashboard – CFSR 4\*

Metric	Existing Data	IT System Changes Required	Funding Presently Available	Level of Effort	Policy Changes Required	Staff Training Required	Notes
Recurrence of Maltreatment	Structured	Yes	Yes	High	No	No	<ul> <li>How likely is it that victims of a substantiated maltreatment report experience a recurrence of abuse within 12 months?</li> </ul>
Maltreatment in Foster Care	Structured	Yes	Yes	High	No	No	<ul> <li>For children in care during the FY, what was the rate of victimization (per 100,000 days in care)?</li> </ul>
Permanency in 12 Months for Children Entering Foster Care	Structured	Yes	Yes	High	No	No	<ul> <li>For children entering foster care, how likely are they to exit to permanency within one year?</li> </ul>
Permanency in 12 Months for Children in Care 12 to 23 Months	Structured	Yes	Yes	High	No	No	<ul> <li>For children who have been in care between 12 and 23 months at the start of the year, how likely are they to exit to permanency by the end of the year?</li> </ul>
Permanency in 12 Months for Children in Care 24 Months or More	Structured	Yes	Yes	High	No	No	<ul> <li>For children who have been in care at least 24 months at the start of the year, how likely are they to exit to permanency by the end of the year?</li> </ul>
Reentry to Foster Care	Structured	Yes	Yes	High	No	No	<ul> <li>For children who entered care during the year and exited to permanency within 12 months, how likely is it that they re-enter care within one year of their exit?</li> </ul>
Placement Stability	Structured	Yes	Yes	High	No	No	<ul> <li>For children who entered care during the time period, what was the rate of placement moves (per 1,000 days in care) for the time period?</li> </ul>





#### **SOGI**

Metric	Existing Data	IT System Changes Required	Funding Presently Available	Level of Effort	Policy Changes Required	Staff Training Required	Notes
SOGI Demographics of Served Child/Youth population	Structured	No	-	Moderate to High	tbd	Yes	<ul> <li>The capacity to collect SOGI as structured data elements was introduced with the implementation of the FAAP Policy in 2017</li> <li>Readiness to share their identity as an LGBTQ person with their social worker will likely change over time and vary from child to child</li> <li>Data is one driver in understanding the need for support and services for children who identify as LGBTQ</li> <li>The Department is working to improve the quality of data by developing a training to teach staff skills to engage children/youth in conversations about Gender Identity and Sexual Orientation</li> <li>Most important is the ability to understand and respond to the challenges LGBTQ children face in their biological families, in care, and in the community</li> <li>DCF will continue to strengthen training for staff and foster families and work with community partners that can provide specialized supports</li> </ul>





#### **Service Costs**

Metric	Existing Data	IT System Changes Required	Funding Presently Available	Level of Effort	Policy Changes Required	Staff Training Required	Notes
Service Cost Including a Breakdown by Type of Services Provided	Structured	Yes	No	High	tbd	tbd	<ul> <li>The annual report includes a section on service costs—placement and other (e.g., adoption/guardianship subsidies, foster care support services, placement add-on, respite, support and stabilization, and support servicesother)</li> <li>Additional granularity will require:         <ul> <li>Define data elements and IT requirements</li> <li>Determine who enters the data and where</li> <li>Build, train and rollout IT solution</li> </ul> </li> </ul>
Families Receiving Each Type of Service	Structured	Yes	No	High	tbd	tbd	<ul> <li>Define data elements and IT requirements</li> <li>Determine who enters the data and where</li> <li>Build, train and rollout IT solution</li> </ul>
Children Receiving Each Type of Service	Structured	Yes	No	High	tbd	tbd	<ul> <li>Define data elements and IT requirements</li> <li>Determine who enters the data and where</li> <li>Build, train and rollout IT solution</li> </ul>



### **FY21 Work Plan & Process** Office of the Child Advocate Related Data/Information Requests



### Related Data/Information Requests

- Family First
- Mandated Reporter Training
- Youth Advisory Board
- Ombudsman Database