



EA Family Shelter is a temporary solution to help families in need of a place to stay.

Based on your family's risks and needs there are **two different Shelter tracks** designed to help you find stable housing.

If you are eligible, the EA Program will determine which Shelter Track fits your needs



TRACK 1

Rapid Shelter Track
30 business days

or



TRACK 2

Bridge Shelter Track
9 Months

The Rapid Shelter Track is for families who may be able to quickly find permanent housing with high intensity support.

The Bridge Shelter Track is for families with more challenging needs who may require other types of support before finding permanent housing.



You will stay at a
Temporary Respite Center (TRC).



You will stay at a
group shelter, apartment, hotel or other facility.

Resources Available to Both Tracks (More Details on Back)



Re-ticketing



HomeBASE



Support Services

Scan to learn more about
the EA Family Shelter
Tracks and Resources



Or visit

mass.gov/whatisEAshelter



Family Resources for Both Tracks



Re-Ticketing

We can help you return to a safe place to stay

What is re-ticketing?

If your family has the option to stay with friends or family in other states, re-ticketing helps cover travel costs like plane tickets, bus tickets, or other related travel expenses to that state immediately.

How can I get access to re-ticketing?

If you are currently at one of the state's Temporary Respite Centers, you can ask staff there to help you. You can also talk to your diversion provider.

Find more information online



HomeBASE

Helping families pay for rent or a room in a house in Massachusetts

Resources to help pay for housing:

- ★ **HomeBASE:** Families who are eligible for EA Shelter are eligible for the HomeBASE program. HomeBASE can help pay part of your rent and some other costs, up to \$45,000 over **three years**. If you qualify, you can search for housing (**which can take several weeks**) and then use HomeBASE to move in without having to go to shelter first.

Learn more about HomeBASE online at mass.gov/homebase or with this QR code:



What can HomeBASE pay for?



First and last month's rent, security deposit, and broker's fee for a new apartment



Monthly payments to help with rent for up to three years in your own apartment or a shared space



Furniture, moving expenses, and utilities, based on families' needs



Assistance to move somewhere else



Support Services

Additional support available to families

In EA Rapid Shelter and Bridge Shelter, you can expect to get help with:



Securing permanent, stable housing



Enrolling in state benefit programs like food assistance



Finding job placements and getting work authorization



Enrolling in English classes and building necessary skills

Find more information online at mass.gov/emergency-housing-assistance or with this QR code:



You can find additional resources by going to Mass.gov and searching for the following terms:

- HomeBASE
- Housing Navigator (finding affordable housing)
- Hearings Page (appealing decisions made by EOHLC)
- RAFT (emergency help for housing costs)
- Re-ticketing
- Mass 211 (childcare, food, transportation, utility assistance: mass211.org)
- Family Resource Centers (support families in accessing basic needs and resources: frcma.org)

You can also go to Findhelp.org for additional resources (Food, Housing, Transportation)

