The Commonwealth of Massachusetts

RETURN

OF

EAST NORTHFIELD WATER COMPANY

TO THE

DEPARTMENT OF PUBLIC UTILITIES

OF MASSACHUSETTS

Name of Officer to whom correspondence

should be addressed regarding this report:

Donald G. Glascoff, Jr.

Official title:

President

Office Address:

PO Box 152, Northfield, MA 01360

To add company name and date to header, right click first sheet and select "Select All." Then change the header and it will change across all sheets.

Page 102 GENERAL INFORMATION PRINCIPAL AND SALARIED OFFICERS* Titles Addresses Names **Annual Salaries** Office address: President Donald G. Glascoff, Jr. PO Box 152 \$0 Northfield, MA 01360 Home address: 50 W 72nd St., Apt 1005 New York, NY 10023 Treasurer / Clerk Jenelle Vincent Rikert House \$0 One Lamplighter Way Mount Hermon, MA 01354 **DIRECTORS*** Names Addresses Fees Paid During Year Donald G. Glascoff, Jr. 50 W 72nd Street, Apt. 1005, New York, NY 10023 \$0 April H. Foley 45 Smith Ridge Road, South Salem, NY 10590 \$0 Charles A. Fritschler 106 Pinehurst Avenue, #A66, New York, NY 10033 \$0

^{*} By G.L. c. 164, § 83, each company must include on the Annual Return a "list of the names of all their salaried officers and the amount of the salary paid to each." In addition, by G.L. c. 164, § 77, the Department is required to include in its annual report "the names and addresses of the principal officers and the directors" of the companies subject to G.L. c. 164.

Page	103

General Information - Continued

- 1. Full corporate title company, East Northfield Water Company Telephone No. 413-498-3159
- 2. Location of principal business office, Louisiana Road, PO Box 152, Northfield, MA 01360
- 3. Date of organization, 01/18/1927
- 4. Date of incorporation, 02/11/1927
- 5. Whether incorporated under general or special law: Federal law.
- 6. If under special law, give chapter and year of act,
- 7. Give chapter and year of any subsequent special legislation affecting the Company
- 9. Capital stock authorized by charter

\$25,000

- 10. Captital stock issued prior to August 1, 1914 \$ -
- 11. Capital stock issued with approval of Board of Gas and Electric Light Commissioners or the Department of Public Utilities since August 1, 1914,

165 shares of par value of \$100. each

12. If additional stock has been issued during the last fiscal period, give the date, amount, and price thereof, the date or dates on which the same was paid in, and the number of shares so sold and the amounts realized: D.P.U. No.

None

13. Management Fees and Expenses during the Year

\$25.538

\$16,500.

List all individuals, associations, corporations or concerns with whom the company has any contract or

construction, purchasing, operation and show the total amount paid to each for the year.

Northfield Mount Hermon School

14. Date when Company first began to distribute and sell water

4/1/1928

15. Total number of stockholders,

One

16. Number of stockholders resident in Massachusetts,

One

17. Amount of stock held in Massachusetts, number of shares 165 amount, \$ 16,500.

COMPARATIVE GENERAL BALANCE SHEET

The entries in this balance sheet should be consistent with those in the supporting schedules on the pages indicated.

indicat	eu.			
Line	Balance at		Balance at	Net Change
No.	Beginning of Year		Close of Year	During Year
	(a)	(b)	(c)	(d)
1		Investments		
2		101 - 113 Plant Investment (p 202)	916,123	(0)
3	527,212	114 - 119 General Equipment (p 202)	527,212	0
4		201 Unfinished Construction (p 202)		290
5		202 Miscellaneous Physical Property (p 203)		:#±
6		203 Other Investments (p 203)		
7	1,443,335	Total investments	1,443,335	(0)
8		Current Assets		
9	149,682	204 Cash	242,168	(92,486)
10		205 Special Deposits		:=:
11		206 Notes Receivable		
12	67,435	207 Accounts Receivable	94,041	(26,606)
13		208 Interest and Dividends Receivable		-
14		209 Materials and Supplies		·
15	128,876	210 Other Current Assets	92,054	36,822
16	345,993	Total Current Assets	428,263	(82,270)
17		Reserve Funds	17	
		211 Sinking Funds		-
19		212 Insurance and Other Funds		
20		Total Reserve Funds		
21		Prepaid Accounts		
22	14,248	213 Prepaid Insurance	15,007	(759)
23		214 Prepaid Interest		9 :
24		215 Other Prepayments		
25	14,248	Total Prepaid Accounts	15,007	(759)
26		Unadjusted Debits		
27		216 Unamortized Dept Discount Exp (p 203)		n <u>#</u>
28		217 Property Abandoned		
29		218 Other Unadjusted Debits (p 203)		-
30		Total Unadjusted Debits		
31				
32	1,803,576	Grand Total	1,886,605	(83,029)

Daga	201			
Page	ZU1	COMPARATIVE GENERAL BALANCE S	UCCT	
Tho a-	trias in this halance			indicated
Line en	Balance at	eet should be consistent with those in the supporting sch	Balance at	
No.	Beginning of Year	Assets	Close of Year	Net Change During Year
INO.	1			_
1	(a)	(b) Capital Stock	(c)	(d)
2		Capital Stock		
3	16 500	301 Common Stock In 204)	16 500	
4	16,500	301 Common Stock (p 204) 302 Preferred Stock (p 204)	16,500	
4 5		303 Employees' Stock (p 204)	: = /	_
6	16,500		16,500	
7	16,500	Total Capital Stock	16,500	
8		204 Promium on Capital Stock		
9		304 Premium on Capital Stock		
10	1,308,613	Ronds Coupon and Long Torm Notes	1 200 612	
10	1,508,015	Bonds, Coupon, and Long Term Notes	1,308,613	-
12		305 Bonds (n. 204)		
13		305 Bonds (p 204)		
14	1,308,613	306 Coupon and Long Term Notes (p 204)	1 200 612	<u> </u>
15	1,508,013	Total Bonds, Coupons, and Long Term Notes Current Liabilities	1,308,613	
16	972 21F		907.000	25 767
17		307 Notes Payable (p 205) 308 Accounts Payable	897,982	25,767
18			20,086	6,194
19		309 Customers' Deposits		-
20		310 Matured Interest Unpaid 311 Dividends Declared		2.€
20				
22		312 Other Current Liabilities	010.000	24.004
23	886,107	Total Current Liabilities Accrued Liabilities	918,068	31,961
24	E00		l	(500)
- 1		313 Tax Liability	l	(500)
25 26		314 Interest Accrued 315 Other Accrued Liabilities		; =
26	500			(500)
- 1	500	Total Accrued Liabilities	-	(500)
28		Unadjusted Credits		
29 30		316 Premium on Bonds (p 205)		-
31		317 Other Unadjusted Credits (p 205)		(, -)
		Total Unadjusted Debits		:=:
32	tori i	Reserves		
33	•	318 Insurance and Casualty Reserves	1 02 4 02 5	20.07
34		319 Depreciation Reserve (p 206)	1,024,935	38,271
35		320 Other Reserves	4.004.00=	(#)
36	986,664	Total Reserves	1,024,935	38,271
37		Appropriated Surplus		
38		321 Sinking Fund Reserves		: ₹:
39		323 Contributions for Extensions		-
40		324 Surplus Invested in Plant		·=
41	- [Total Appropriated Surplus	16	<u></u>

42	(1,394,808)	400 Profit and Loss Balance (p 301)	(1,381,511)	13,297
43	(1,394,808)	Total Corporate Surplus	(1,381,511)	13,297
44				
45	1,803,576	Grand Total	1,886,605	83,029

PLANT INVESTMENT ACCOUNTS

Show for all items of plant, classified in accordance with the prescribed Uniform System of Accounts, the particulars called for by the column headings.

Credits in column (d) for plant retired during the year should be fully explained in a footnote. Column (e), "Adjustments During Year" should be interpreted to mean modifications of entries made in prior accounting periods. When any adjusting entry is made in Column (e), the credit to the account should be shown in red; in case the amount is transferred to some other account in the same schedule, the debit amount should appear in the same column in black.

When the whole or any part of "Uninished Construction" is transfered to the Plant accounts, the amounts transferred should appear in Column (c) in black.

LI allis	ransferred should appear in Column (e) in red and the amounts should appear in Column (c) in black.					
		Balance at	Additions	Plant		Balance at
Line		Beginning	During	Retired	Adjustments	Close of Year
No.	Name of Account	of Year	Year	During Year	During Year	
	(a)	(b)	(c)	(d)	(e)	(f)
1	Intangible Property					
2	Organization	. =0				
3	Misc Intangible Invest	:=::				
4	Total Intangible Property	*	1	0	10	
5	Tangible Property				-	
6	Land	50.		i i		₩.
7	Structures	605,777				605,777
	Pumping Plant Equipment	(=)			l l	₩
	Misc. Pumping Plant Equipment	**				2
	Purification System	<u> </u>				Ē
11	Transmission and Distribution Mains	119,420			1	119,420
	Services	94,296				94,296
	Consumers' Meters	79,836				79,836
	Conumers' Meter Installation					=
	Hydrants	16,793				16,793
	Fire Cisterns, Basins, Fountains					=:
	Water Rights					-:
	Miscellaneous Expenditures					2
19	Total Plant Investment	916,123				916,123
20	General Equipment					
21	Office Equipment					(Jes
	Shop Equipment					\
	Stores Equipment					R¥i
	Transportation Equipment					12
	Laboratory Equipment					,ė
	Miscellaneous Equipment	527,212				527,212
27	Total General Equip	527,212				527,212
28	Unfinished Construction			_		
29	Total Cost of All Property	1,443,335				1,443,335
30	Assessed Value of Real Estate					E ÷ :
31	Assessed Value of Other Property					Sec. 1
32	Total Assessed Value					Œ

Page 20		NIC DINCICAL DD	0050774		
Give pa	MISCELLANEC irticulars of all investments of the respondent i	DUS PHYSICAL PRO n physical proper		to utility ope	ration.
Line	Description and Location of Miscellaneous	Book Value at	Revenue for	Expense for	
No.	Physical Property Held End of Year	End of Year	the Year	the Year	for the Year
	(a)	(b)	(c)	(d)	(e)
1					
2					
3					
4 -			_		_
5	Totals	\$	\$ -	\$ -	\$ -
	0.	THER INVESTMEN	ITS		
Give pa	rticulars of investments in stocks, bonds, etc.,			vear.	
3.13 p.s	Description of Security			700	
	held by Respondent			Amount	
	(a)			(b)	
6			\$		
7					
8					
9			TOTAL		
	UNAMORTIZED DE	BT DISCOLINT AN	ID EVDENCE		
Give an	analysis of the respondent's accodiscount and			or chart tarm	notes
	count represents only the expense incurred in				
	ed. Entires in Column (d) should be consistent				it siloulu
20 0100	(0,0.100.000.000.000.000.000.000.000.000.		made on page :	,	
		Unextinguished	Discount on		
		Discount at	Bonds, etc.	Discount	Unextinguished
Line		Beginning	Issued	Written Off	
No.	Name of Security	of Year	During Year	During Year	Close of Year
	(a)	(b)	(c)	(d)	(e)
10					2
11					
12					=
13 14					*
15	Totals	\$	\$ =	\$ =	\$ -
	Totals	Ş.	7	ý -	, -
	OTHER U	NADJUSTED DEBI	TS		
Give an	analysis of the above-entitled account as close	of year, showing	g in detail each i	tem or subac	count amounting
to \$500	or more. Items less than \$500 may be combin	ed in a single ent	ry "Minor Items	sin nu	umber, each less
than \$5	00," giving the number of items thus combined	l.			
		Balance at	Amount	Amount	Balance
Line	Description and Character of	Beginning	Added	Written Off	at Close
No.	Unadjusted Debits	of Year	During Year	During Year	of Year
	(a)	(b)	(c)	(d)	(e)
16					*
17					2
18					<u>.</u>
19					-
20 21					#

Totals \$

CAPITAL STOCK

Give particulars of the various issues of capital stock of the respondent, as called for in the following schedule.

In stating the amount of Capital Stock authorized in Column (d) show only the amount authorized by the regulatory body.

		Number of	Par Value	Amuont of	Amount Actually	Total
Line		Shares	of One	Capital Stock	Outstanding at	Premium at
No.	Description	Authorized	Share	Authorized	End of Year	End of Year
	(a)	(b)	(c)	(d)	(e)	(f)
1	Capital Stock: Common,	250	\$ 100.00	\$ 25,000	\$ 16,500	
2	Preferred,					
3	Premium,					
4	Treasury Stock					
5	TOTALS			\$ 25,000		\$ -

BONDS, COUPON, AND LONG TERM NOTES.

Give particulars of various issues of bonds, coupon, and long term notes as called for in the following schedule, giving the names of any underlying issues that may have been assumed by the respondent. The total of Col (b) should be consistent with return made on page 301, Income Schedule (line 20).

						Interest Pi	rovisions	Interest	
					Par Value			Accrued	
					Actually	ľ		During Year	Interest
Line	Name and Character	Date of	Date of	Par Value	Outstanding	Rate Per	Dates	Charged	Paid During
No.	of Obligation	Issue	Maturity	Authorized	at End of Year	Cent.	Due	to Income	Year
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
6	Mortgage Bonds:								
7									
9	l s								
10	· · · · · · · · · · · · · · · · · · ·								
	Coupon and Long Term Notes:								
12									
13									
14									
15									
16									
17	Total Coupon and Long Term Notes			UE:		Œ			2
18	GRAND TOTAL							Totals	3

Page 2	.05					
			SUNDRY CURP	RENT LIABILITIES		
			NO.	TES PAYABLE		
Line		Date of	Date of		Rate of	
No.	Name of Creditor	Issue	Maturity	How Secured	Interest	Amount
	(a)	(b)	(c)	(d)	(e)	(f)
1	Northfield Mount H	lermon Sch	ool		0%	897,982
2						
3						
4	9					
5						
6						
7						
8				TOTAL		897,982

PREMIUM ON BONDS

Give an analysis of the respondent's accounts covering premium on bonds or other evidences of indebtedness. Entries in Column (d) should be consistent with the returns made on page 301, Schedules of Income and Profit and Loss.

		Unextinguished	Premium on	Premium	Unextinguished
1		Premium at	Bonds Issued	Written Off	Premium at
	Name of Security	Beginning of Year	During Year	During Year	End of Year
	(a)	(b)	(c)	(d)	(e)
9		\$	\$	\$	\$
10					
11					
	TOTALS				

OTHER UNADJUSTED CREDITS

Give the names in Column (a) and indicate the character, in Column (b) of the several subaccounts that appear as "Other Unadjusted Credits." For items less than \$1,000, a single entry may be made under the caption "Minor accounts......in number, each less than \$1,000," stating the number.

	Name of Subaccount	Character of Subaccount	Amount
	(a)	(b)	(c)
13			\$
14			
15			
16	1		
17			
18		TOTAL	

DEPRECIATION RESERVE

Show below the amount credited during the year to Depreciation Reserve, and the amount charged to Depreciation Reserve on account of property retired. Also the balance in the account at the close of the year.

Line			Amount
No.	(a)		(b)
1	Balance at beginning of year	\$	986,664
2	Credits to Depreciation Reserve during year:		
3	Acct. 610-10 Depreciation		36,822
4	Other Accounts		
5			
6	TOTAL CREDITS DURING YEAR	\$	1,023,486
7	Net Charges for Plant Retired:		
8	Book Cost of Plant Retired	1	
9	Cost of Removal		
10	Salvage (credit in red)		
11		ĺ	
12	NET CHARGES DURING YEAR		%
13	Balance December 31	\$	1,023,486

BASES OF DEPRECIATION CHARGES

Give in detail the rule and rates by which the respondent determined the amount charged to operating expenses and other accounts, and credited to Depreciation Reserve. Report also the depreciation taken for the year for federal income tax purposes.

14 Hydrants & Services	50 years
Transmissions & distribution mains	50 years
16 Chemical treatment plant structures	35 years
17 Meters	20 years
18 General Equipment	20 years
19 Chemical treatment plant equipment	12 years

Tax Depreciation

\$ 29,774

INCOME STATEMENT FOR THE YEAR

Give the Income Account of the respondent for the year ended December 31, in accordance with the Uniform System of Accounts for Water Companies

	5,000	or recounts for trater companies		
Line	Account			Comparison with
No.	No.	Item	Amount	Previous Year
		(a)	(b)	(c)
1		Operating Income		
2	500	Operating Revenues (p 302)	358,680	339,102
3	600	Operating Expenses (p 302-303)	308,380	326,513
4		Net Operating Revenues	50,300	12,589
5	550	Uncollectible Operating Revenues	(24,421)	9,882
6	551	Taxes (p 303)	(12,941)	(18,616)
7		Net Operating Income	12,938	3,855
8		Non-Operating Income		
9	560	Merchandising and Jobbing Revenue*	-	
10	561	Rent from Appliances	<u> </u>	
11	562	Miscellaneous Rent Income	살	
12	563	Interest and Dividend Income	359	422
13	564	Inc. from Sink. And Other Res. Funds	*	
14	565	Amortization of Premium on Bonds (p. 204)	ā:	
15	566	Miscellaneous Non-operating Income	Ē	
16		Total Non-operating Income	359	422
17		Total Gross Income	13,297	4,277
18		Deductions From Gross Income		
19	575	Miscellaneous Rents		
	576	Interest on Bonds and Coupon Notes		
21	577	Miscellaneous Interest Deductions		
22	578	Amortization of Discount (p 203)		
23	579	Miscellaneous Deductions from Income		
24		Total Deductions from Gross Income		
25		Income Balance Transferred to Profit and Loss	13,297	4,277

Profit and Loss Statement

Show hereunder the items of the Profit and Loss Account of the respondent, classified in accordance with the Uniform System of Accounts for Water Companies.

	Account		
	Number	ltem	
26		Credits	
27	401	Credit Balance at Beginning of Fiscal Period (p 201)	(1,394,808)
28	402	Credit Balance transferred from Income Acct (p301)	13,297
29	403	Miscellaneous Credits (note)	
30		Debits	
31	411	Debit Balance at Beginning of Fiscal Period (p 201)	
32	412	Debit Balance transferred from Income Acct (p 301)	
33	413	Surplus applied to Sinking Fund and Other Reserves	

34	414	Dividend Appropriations of Surplus (p 302)	
35	415	Appropriations of Surplus for Depreciation (p 204)	
36	416	Discn't on Bonds Extins'd through Surplus (p 203)	(1) (1) (1) (1) (1) (1) (1) (1) (1)
37	417	Other Deductions from Surplus (note)	grand to dreat size in
38	418	Appropriations of Surplus for Construction	
39		Balance Carried Forward to Balance Sheet	
40		Totals	(1,381,511)

41 (Note) Explain below amounts entered as Other Deductions form Surplus or Misecellaneous Credits:

42

43

44

45

*In case the Merchandising and Jobbing business shows a loss, the amount should appear in red.

OPERATING REVENUES

State the operating revenues of the respondent for the year ended December 31, classified in accordance with the Uniform System of Accounts.

with Revenue
ous Year
c)

DIVIDENDS DECLARED DURING THE YEAR

Give particulars of dividends on each class of stock during the year, and charged to Profit and Loss. This schedule shall include only dividends that have been declared by the Board of Directors during the fiscal year.

		Rate Per	r Cent	Amount of			Date
					Amount		
Line	Name of Security on which			on which Dividend	of		
No.	Dividend was Declared	Regular	Extra	was Declared	Dividend	Declared	Payable
	(a)	(b)	(c)	(d)	(e)	(f)	(g)
13							
14							
15							
16							
17							
18							
19							

2	p		1
2	L		
2	2		
2	B		
24	TOTALS	TOTAL	

OPERATING EXPENSES

(For companies having average operating revenues of more than \$15,000.) State the operating expenses of the respondent for the year ended December 321, classifying them in accordance with the Uniform System of Accounts.

accord	iance wit	n the Uniform System of Accounts.		
			Amount of	
			Operating	Comparison
Line	Account		Expense	with
No.	No.	Name of Operating Expense Account	For Year	Previous Year
		(a)	(b)	(c)
1		Source of Water Supply Expenses		
2	601-1	Maintenance of Water Supply Buildings and Fixtures	-	=
3	601-2	Maintenance of Surface Source of Supply Facilities	-	÷
4	601-3	Maintenance of Ground Source of Water Supply		-
5		Total Source of Water Supply Expenses	(4)	(4)
6	602	Water Purchased for Resale	194	4
7		Pumping Expenses		
8	603-1	Pumping Labor	:*:	-
9	603-2	Boiler Fuel	*	7.55
10	603-3	Water for Steam	r -	-
11	603-4	Electric Power Purchased	4,342	3,424
12	603-5	Miscellaneous Pumping Station Supplies and Expenses	3,377	1,801
13	604-1	Maintenance of Power Pumping Buildings and Fixtures		15
14	604-2	Maintenance of Pumping Equipment	-	3 - 2
15	604-3	Maintenance of Miscellaneous Pumping Plant Equipm	92≥	-
16		Total Pumping Expenses	7,719	5,225
		Purification Expenses		
18	605-1	Purification Labor	57,800	60,432
19	605-2	Purification Supplies and Expenses	12,220	11,479
20	606-1	Maintenance of Purification Buildings and Fixtures		
21	606-2	Maintenance of Purification Equipment		
22		Total Purification Expenses	70,020	71,911
23		Transmission and Distribution Expenses		
24	607	Inspecting Customers' Installations	:=0	:::::
25	608	Miscellaneous Trans and Dist Supplies and Expenses	14,955	12,271
26	609-1	Maintenance of Trans and Dist Buildings and Expenses	9,863	40,121
27	609-2	Maintenance of Trans and Dist Mains		2.
28	609-3	Maintenance of Storage, Reservoirs, Tanks, and Stand	.+0	:*:
29	609-4	Maintenance of Services	: = ::	3 7 8
30	609-5	Maintenance of Meters	3)	₹.
31	609-6	Maintenance of Hydrants	47	<u>=</u> 7
32		Maintenance of Fountains and Troughs	-	3
33		Total Trans and Dist Expenses	24,818	52,392
34		General and Miscellaneous Expenses		/
35	610-1	Salaries of General Officers and Clerks	25,538	21,610
36		General Office Supplies and Expenses	1,801	2,407
37		Law Expenses - General	67,271	71,931

38	610-4	Insurance		
39	610-5	Accidents and Damages		
40	610-6	Store Expenses		
41	610-7	Transportation Expenses		
42	610-8	Inventory Adjustments	:=:	₩.
43	610-9	Maintenance of General Structure	3	*
44	610-10	Depreciation	75,093	38,271
44	610-10	Amortization		36,822
45	610-11	Miscellaneous General Expenses	36,120	25,944
46		Total General and Miscellaneous Expenses	205,823	196,985
47		Grand Total Operating Expenses	308,380	326,513

Page 303A

OPERATING EXPENSES

(For companies having average operating revenues not exceeding \$15,000)
State the operating expenses of the respondent for the year ended December 31, classified in accordance with the Uniform System of Accounts.

			Amount of	
			Operating	Comparison
Line	Account	Name of	Expenses	with
No.	No.	Operating Expense Account	for Year	Previous Year
		_(a)	(b)	(c)
25	601	Maintenance of Water Supply		300
26	602	Water Purchased for Resale		Ξ.
27	603	Pumping Labor, Supplies, and Expenses		
28	604	Maintenance of Pumping Plant		
29	605	Purification Labor, Supplies, and Expenses		
30	606	Maintenance of Purification Buildings and Equipment	340	šus.
31	607	Inspecting Customers' Installations		
32	608	Miscellaneous Trans and Dist Supplies and Expenses		
33	609	Maintenance of Trans and Dist System		
34	610-10	Depreciation		=
35	610-1-11	Miscellaneous General Expenses	19	ä
36			Ties .	2
37		Total Operating Expenses		

TAXES

Line					
	Kind of Tax	Federal	State	Municipal	Total
48	Income Tax	0	500	H (140)	500
49	Real Estate Tax	О	æ:	12,441	12,441
50					₹:
51					18
52					<u> </u>
53					=
54		1			-
55					=
56					, ž
57		7.	500	12,441	12,941

Pa	Page 400				
			INFORMATION		
1.	Land owned by t	the Company.			
A.	Location		Use		
	The company d	less not own any land it lesses 336 a	tarchad lands		
C.	1	loes not own any land, it leases 336 a ely 313.5 acres in Northfield, MA	watershed lands:		
D.	1	ely 22.5 acres in Winchester, NH	l .		
D. E.	Аррголинасс	By 22.5 acres in windnesser, ivii	watershed		
F.	The company a	lso has a Grant of Easement regarding	andditional acros now owned by	*44 DCB cinco 2016	
г. G.	The company a.	ISO Has a Grant or Lasement reparem	g additional acres now owned by	MIA DUR SITILE 2010.	
Э. Н.	l				
i i.	l				
 J.					
	Area	When Bo	ought	Cost	
A.			Ü		
B.					
C.		1			
D.		1			
E.					
F.					
G.					
Н.					
l.					
J.	2 11 11				
۷. د	Buildings owned	Location	llca		
A.	Lousiana Road,		Dry storage Use		
1 H	Lousiana Road,	•	Contact Chamber		
- 1	Lousiana Road,		Dam Gate House		
D.	Loudicine	Troit amend, 11.1	Daili Gate House		
E.	l				
F.	l				
G.	l				
н.					
ı.					
J.					
	Size	Material	When Built	Cost	
- 1		Pre Cast Concrete	1985	180,843	
- 1		Pre Cast Concrete	1994	702,536	
	120 sq ft	Wood	1934	1,000	
D. -					
E. =,					
- 1			A I		
G.					
վ.					
	1	j J			
_	Note: Cost man	ns the original cost of installation and	* b = - 0 a		

Note: Cost means the original cost of installation, not book value.

Page 4	101
--------	-----

SUPPLY INFORMATION

Give a full and complete description of the source or sources from which water is obtained.
 State whether these sources are owned or leased by the company. If they are leased, quote the terms of the leases. Give the date of the latest opinion of the Department of Public Health regarding each of these sources of supply.

All water is obtained from the Grandin Reservoir. The Reservoir and the watershed lands owned by Northfield Mount Hermon School in Northfield, MA and Winchester, NH are leased with rights under a Lease Agreement dated October 23, 1992, as amended on November 20, 2015 and on June 20, 2016. Lease: Term: 99 years commencing in 1992.

Rent: Annual real estate taxes on the premises plus 5%.

2. Watersheds owned by the Company.

Location	Area	When Bought	Cost
Α.			
В.			
c.			
D.			
Total			

Remarks:

The company does not own the watershed lands.

- 336 acres are located in Northfield, MA and Winchester, NH and are leased and with rights under the lease agreement noted above.
- Additional waterdshed acres are owned by MA DCR in Northfield, MA and Warwick, MA and the company's rights are under a Grant of Easement dated June 26, 2016, and recorded in the Franklin County Registry of Deeds, in Book 6876, Page 201.
- Give a full and complete description of any water supply rights that are owned by the Company and state when they were bought and what was paid for them.

Cost means the original cost of installation, not the book value.

Page 402					
Page 402	CHIDDI	Y INFORMATION - (Continued		
4. Wells	30771	TINFORIVIATION - (Continued		
4. WCII3	Inside	Depth Below	Covered or		
Location	Dimensions	High Water	Uncovered	When Built	Cost
A.	Difficusions	riigii vvatei	Oncovered	When built	Cost
В.					
C.					
D.			1		
la contraction de la contracti					
E.					
F.					
5. Give a full and compl Not applicable.	ete description of the	wells:			
6. Reservoirs					
		_	Full		
	Area at S		Capacity	When	_
Location	When	Full	In Gallons	Built	Cost
A. East Northfield, MA	7.5 acres		28 million	1935	
В.					
C.					
E.					
F.					
7. Describe the reservoi before being put into been made for raising of any dams:	service; to what exte	ent their slopes and	bottoms are pa	ved; what provision	ns have
Single concrete core da	am.				
Note: Cost means the o	riginal cost of installa	tion, not the book	value.		

PUMPING INFORMATION

 Give a general description of the method employed for delivering the water to the consumers, stating whether gravity is utilized or not; whether the company owns a pumping station or not; and giving all other pertinent information:

The entire system is gravity fed.

2. BOILERS

[This Schedule is not presently used]

N/A

3. CHIMNEYS

[This Schedule is not presently used]

N/A

4. PUMPING ENGINES, STEAM-ACTUATED

[This Schedule is not presently used]

N/A

5. PUMPS, DRIVEN BY CONNECTED POWER

					Name of	When	
	Location				Builder	Installed	Cost
A.							
B.		N/A					
c.							
D.							
E.							
F.							
E. F. G.							
Н.							
				[
J.							
	Number	Single or	Rated Strokes	Length	Diameter of		Displacement
	of Cyls.	Double Acting	Per Minute	of Stroke	Pistons or Plungers	How Driven	Per 24 Hours
A.							
B.							
C.							
C. D. E. F.							
E.							
F.							
G.							
н.							
l.							
J.							

Note: Cost means the original cost of installation, not the book value.

Page	Page 404											
	PUMPING INFORMATION - Continued											
6. Gas producers [This Schedule is not presently used]												
7 In	7. Internal combustion engines.											
7.11	Cernal compastion	Crigines.	Nam	e of	When	Type of						
	Locatio	on	Buile	der	Installed	Drive	Cost					
A.												
B.							2					
C.												
	For Gas,		Single or	Dimensions		2 or 4						
	Gasoline,	Number	Double	Diameter	Stroke	Stroke						
	or Oil	of Cyls.	Acting			Cycle	Rated H.P.					
A.							,= -					
B.			·									
C. 8 FI	ECTRIC MOTORS, I	NCLUDING CC	ST OF WIRING	SWITCHES ETC								
0. Lt	Location		of Builder	When Ir		C	ost					
Α.	Educion											
В.												
C.												
D.												
Ε.												
F.												
							_					
Н.												
	A.C. or D.C.; If											
	A.C., give Phase	V	olts	Type of	Drive	Rate	d H.P.					
А. В.												
в. С.												
D.												
E.				ľ								
F.												
G.												
н.												
				Total	Horsepower							
Note	: Cost means the o	riginal cost of	installation, no	t the book valu	ie.							

Pag	e 405					
0 14	/ATED W/HEELS AND		NG INFORMATION	- Continued		
9. V	/ATER WHEELS AND 1	IORBINES	Name	of	When	
	Locat	ion	Build		Installed	Cost
Α.						
В.		1				
C.						
D.	Type of	Diameter	Marking	I	Turne	
	Machine	of Runner	Working Head	Speed	Type of Drive	Rated H.P.
۹.	wideline	or Railler	Ticad	Speed	Dilve	Nateu II.F.
3.						
C.						
). 	2: 6 !! !					
	Give a full and comple			thts that are ow	ned by the Comp	any,
iiiu	say when they were	bought and what w	as paid for them:			
	N/A					

Note: Cost means the original cost of installation, not the book value.

Page 407							
PUMPING INFORMATION - Continued							
11. Station Log							
Year		Pounds	Gallons of		Average	Average	
and	Kwhrs.	of Coal	Water	Hours of	Total Static	Total Dynamic	
Month	Used	Burned	Pumped	Pumping	Head	Head	
January			1,805,324				
February			1,869,609				
March			1,584,286				
April		T	1,576,287				
May			1,811,924				
June			1,798,831				
July			2,399,638				
August			2,128,044		l j		
September			1,632,676				
October			1,592,552				
November			1,396,024				
December			1,325,938				
TOTALS			20,921,133				
12. Based upo	•			gallons per re	volution with		
		nace for slip					
13. Average ga		•	57,318				
		ped in a day	179,487				
15. Date of same 7/28/2022							
16. Range of pressure in main100lbs. to145lbs.							
17. Average pi	ressure in ma	ins 125	ibs. per sq	. in			

Page 408 **PUMPING INFORMATION - Concluded** 18. Kind of coal 19. Average price per net ton, delivered 20. Average price of wood per cord, delivered 21. Average price of gas per thousand cubic feet 22. Average price of gasoline per gallon, delivered 3.40 23. Average price of fuel oil per gallon, delivered 2.01 propane 24. Average price of electric power per Kwhr 19 cents 25. Wood consumed during the year Cords 26. Gas consumed during the year. M. Cubic Feet 27. Gasoline consumed during the year Gals 28. Fuel oil consumed during the year 1,002.0 Gals propane 29. Electric power used during the year 22,623 K.W. Hrs.

DISTRIBUTION INFORMATION

1. Mains.

			Lengths in Feet				
Nominal			In Use at		Abandoned		In Use
Diameter,	Kind of	Weight	Beginning	Taken Up	But Not	Laid	at Close
Inches	Pipe*	per Foot**	of Year	Since	Taken Up	Since	of Year
10"	Cement - A	sbestos	5,519			1	5,519
8"			4,580				4,580
6"			2,150				2,150
!	ł						
8"	Cast-iron		4,912				4,912
6"	İ		6,389			j	6,389
4"			9,376				9,376
 	L	l <u>.</u> .					
6"	Galvanized	Steel	369				369
2"			1,557				1,557
4"	C000 DVC		200				200
4"	C900 PVC		200	,			200
			l	Totals	-		35,052

- 2. Cost of repairs per mile of pipe, including valves
- 3. Number of leaks in mains, during the year
- 4. Number of leaks per mile
- 5. Length of mains less than 4 inches in diameter

1,557'

- * if laid on surface of ground, mark \$.
- ** if cast iron, give weight per lineal foot.

Page 410					
6 Water tower		STRIBUTION INFORM	ATION - Con	tinued	
o. water tower	s or stand pipes			Land	
	Loc	cation	Area	When Bought	Cost
Α.	East Northfield	00.000	71100	When bought	Cost
В.					
c.					
D.	-				
	Inside	Capacity			
	Diameter	In Gallons	Who	en Built	Cost
A.	40' x 60'	212,000	1995		702,000
B.					
C.					
D.					
7. Services					
Nominal		Number Installed			Installed and
Diameter	Kind of	and In Use at	Taken Up	Laid	In Use at
In Inches	Pipe	Beginning of Year	Since	Since	Close of Year
		277 meters			276 meters
	Totals				
iotais					

- 8. Average length of service pipe
- 9. Average cost of service laid during the year, \$
- 10. Percentage of services that are metered,
- 11. Percentage in income that is metered,
- 12. Leaks in service during the year,
- 13. Are service pipes paid for by consumers, in whole or in part and to what extent?

Note: Cost means the original cost of construction, not the book value.

Page 4	41	1
--------	----	---

DISTRIBUTION INFORMATION - Continued

14. Gates and valves					
Nominal		Number in Use			Number in Use
Diameter,	Kind of	at Beginning	Removed	Installed	at Close
Inches	Valve	of Year	Since	Since	of Year
_					
12	Gate	3 2			3
10	Gate	2			2
8	Gate	6			6
6	Gate	17			17
4	Gate	3			3
	i				
		31	TOTALS		31

The above list should include all valves that are installed in the mains, whether they are gate valves, blow-offs, check valves or otherwise.

DISTRIBUTION INFORMATION - Continued

14. Hydrants, Public

,					
Nominal		Number in Use			Number in Use
Diameter,	Hose	at Beginning	Removed	Installed	at Close
Inches	Outlets	of Year	Since	Since	of Year
6"	3	27			27
	Totals	27			27

- 16. Were all of the above hydrants purchased and installed at the expense of the company? No
- 17. If not, under what arrangements were they purchased and installed?

Northfield Mount Hermon School

18. Hydrants, Priva	te				
Nominal		Number in Use			Number in Use
Diameter,	Hose	at Beginning	Removed	Installed	at Close
	Outlets	of Year	Since	Since	of Year
6"	3	13			13
	Totals	13			13

- 19. Were the above hydrants purchsaed and installed at the expense of the company? No
- 20. If not, under what arrangements were they purchased and installed?

Northfield Mount Hermon School

Page 413

DISTRIBUTION INFORMATION - Continued

21. Meters owned by company*

	Number at Beginning of Year			Condemned	Number a	t Close of Year
Size,			Bought	Since and		
Inches	In Use	On Hand**	Since	Removed	In Use	On Hand**
5/8"	248	13		1	247	13
1"	13				13	
1 1/2"	5				5	
2"	10			l i	10	
3"	1				1	
				1 1		
	İ					
	l i					
	Totals				276	13

- 22. Has the plant been debited with the first cost of installing the meters in use at close of year, above stated?
- 23. If so, was the cost the actual cost or some assumed or average cost?
- 24. Are any of these meters paid for by consumers, and to what extent?

 The cost of the meters are included in the water service charge.

^{*} This tabulation should include only those meters that are for use in measuring the supply to consumers.

Page 414											
li age 414			DISTRIE	BUTION II	NFORMA	TION - Co	oncluded				
25. Meters	s owned	by company as	of Dece	mber 31		2022					
				Size				,	\		
Make	er	Туре	1/2	5/8	3/4	1	1 1/2	2	3	4	6
L						4.5	_				
	n use			247		13	5	10	1		
	in stock			13							
							Ĭ				
		Totals		260		13	5	10	1		j,

Page 415				
	CONSUMPTI	ON INFORMATION		
1. Estimated total populatio	n of territory covered by	franchise	728	
2. Estimated population rea	ched by the distributing s	system	586 winter 728 summer	
3. Estimated population act	ually supplied		728	
4. Total consumption during	the year	16,276,754	gals.	
5. Average daily consumption	on	44,593.85	gals.	
6. Day on which the greates	t amount was pumped	7/28/2022		
7. Gallons pumped on above	e day	179,487		
8. Week during which greate	est amount was pumped	07/24/2022 - 07/30/2022		
9. Gallons pumped during a	bove week	706,595		
10. Gallons per day per serv	ice			
11. Consumption metered		16,276,754	gals.	
12. Consumption metered,		100.00%	percent of total consumption	
13. CUSTOMERS				
Number Being			Number Being	
Supplied at	Discontinued	Connected	Supplied at	
Beginning of Year	Since	Since	Close of Year	
282	1		281	
	Name of City	, Town, or District		
East Northfield, MA		5		

CONSUMPTION INFORMATION - Concluded

Attach to the Return a printed copy of all schedules of rates and of the rules and regulations

14. Rates in Effect: M.D.P.U. No. 15 on April 1, 2021

Volumetric Rates: Effective April 1, 2021 - current (M.D.P.U. No. 15)

Per 100 cubic feet

Year-round customers

10.32

Seasonal Ridge customers -

11.86

total volume of Ridge consumption divided by number of Ridge customers.

<u>Customer Charges - Quarterly based on size of meter: Effective April 1, 2021, M.D.P.U. No. 15.</u> 5/8" - \$80.04, 1" - \$196.69, 1 1/2" - \$379.66, 2" - \$631.25, 3" - \$1,146.32

Seasonal Ridge Customers - Annual charge of \$320.16

Per faucet, per year

Per hose connection, per year

Per bath tub, per year

Per shower bath, per year

Per foot tub, per year

Per wash tub, per year

Per urinal, per year

Per water closet, per year

Per bowl, per year

506.33

Per private hydrant, per year

For sprinkler systems

For water motors

Per drinking fountain, per year

Per public hydrant, per year

For watering troughs

Minimum charge

Give any contact rates that are in force and state what discounts are allowed for prompt payment and what fines are charged for delayed payment

No discounts are given and no fines are assessed.

Are payments required in advance? No

When are meters read and bills rendered?

In 2022 there were 4 quarterly billings. Bills were issued shortly after meter readings.

1st Qtr: Meters were read 2/24/22 for rates under M.D.P.U. No 15, effective April 1, 2021.

2nd Qtr: Meters were read 5/16/2022 for rates under M.D.P.U. No 15.

3rd Qtr: Meters were read on 8/22/2022 for rates under M.D.P.U. No 15.

4th Qtr: Meters were read on 12/7/2022 for rates under M.D.P.U. No. 15.

417	
THIS RETURN IS SIGNED UNDER THE PENALTIES OF PERJURY	
Donald G. Glascoff, Jr.	President
•	Treasurer
phus Donald G. Glascoff, Jr.	Directors
SIGNATURES OF ABOVE PARTIES AFFIXED OUTSIDE THE COMMONWEALTH O MUST BE PROPERLY SWORN TO	NEW YORK
NEW YORK, SS MARCH Z8	, 2023
Then personally appeared Donald G. Glascoff, Jr.	2)
and severally made oath to the truth of the foregoing statement by them subscr to their best knowledge and belief.	ibed according
CAL D RODGERS Notary Public - State of New York NO. 01R06429352 Qualified in New York County My Commission Expires Feb 14, 2026	
Notary Pub	lic or

Justice of the Peace

417	
THIS RETURN IS SIGNED UNDER THE PENALTIES OF PERJURY	
,	_President
Jenelle Vincent	Treasurer
	Div.
	Directors
	-
Si contraction de la contracti	-
SIGNATURES OF ABOVE PARTIES AFFIXED OUTSIDE THE COMMONWEALTH (OF MASSACHUSETTS
MUST BE PROPERLY SWORN TO Franklin County, SS	
Massachusetts	_, 2023
Then personally appeared Jenelle Vincent	
and severally made oath to the truth of the foregoing statement by them subsc	ribed according
to their best knowledge and belief.	
· 	
Notary Pul	blic or

417	
THIS RETURN IS SIGNED UNDER THE PENALTIES (OF PERJURY
	President
	Treasurer
April H Folio	Appli II. Fallers
1711141.1000	April H. Foley Directors
÷	
	TSIDE THE COMMONWEALTH OF MASSACHUSETTS OPERLY SWORN TO
, SS	24 March , 2023
Then personally appeared Apr	ril H. Foley
and severally made oath to the truth of the foreg to their best knowledge and belief.	oing statement by them subscribed according
PAMELA CARLUCCI Notary Public	Panela Carbica
My Commission Expires Oct 31, 2027	
OUDLIO.	Notary Public or Justice of the Peace
CTICUT MANUELLE	240000 0j 1.10 1 0400

417	
THIS RETURN IS SIGNED UNDER THE PENALTIES OF PERJURY	
	President
	_Treasurer
	41
Charles A. Fritschler	
Charles A. Fritschler	Directors
	-
	-
	-
SIGNATURES OF ABOVE PARTIES AFFIXED OUTSIDE THE COMMONWEALTH (MUST BE PROPERLY SWORN TO	OF MASSACHUSETTS
Wendon's, ss	_, 2023
Then personally appeared Charles A. Fritschler	
and severally made oath to the truth of the foregoing statement by them subsc to their best knowledge and belief.	ribed according
MINOS	ln
OF NEW YORK	
Qualified in NEW YORK County 01 KO6180349	
Notary Pul	blic or

COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF PUBLIC UTILITIES

EAST NORTHFIELD WATER COMPANY

M.D.P.U. NO. 15

RATES, RULES AND REGULATIONS

Canceling:

EAST NORTHFIELD WATER COMPANY
RATES, RULES AND REGULATIONS

M.D.P.U. NO. 14

Phase 2 filing made in compliance with D.P.U. Order 19-57 dated March 31, 2020

RULES AND REGULATIONS

- 1. All applications for water should be made on forms furnished by the East Northfield Water Company, signed by the owner of the premises or his agent, and must state the purpose for which the water will be used. The Water Company reserves the right to decline any application for service.
- 2. The Company will in all cases tap the street mains, furnish and install the corporation cock, but the owner of the premises shall pay for all excavations for the pipe, fixtures and installations necessary to make the connections to the buildings including a street shut-off at the curb line and a meter valve immediately inside the cellar or basement line.
- 3. The owner of the premises shall be responsible for all repairs, including the thawing of frozen pipes, from the street shut-off to the dwelling. The Company shall be responsible for all repairs to water mains and connections as necessary between the main and the street shut-off (curb-stop) for the individual connection.
- 4. All persons using water must furnish all interior pipes, connections and fixtures; and must keep them in good repair and protected from frost at their own expense. The Company will not be responsible for any damage resulting from the customer's failure to do so.
- 5. The Company will provide, set and keep in repair all meters. Meters which are damaged by freezing or by the neglect or carelessness of the Customer will be repaired or replaced at the expense of the customer. Meters will remain the property of the Company. The Customer will provide access for reading and inspection.
- 6. An agent of the Company shall have free access to all premises supplied with water, at any reasonable time, to examine the pipes and fixtures, and to ascertain the quantity of water used and the manner of its use, and all pipes and fixtures shall be subject to rejection by the Company if considered unsuitable for the purpose.
- 7. The Chief Engineer of the Fire Department, the Fire Wardens, or agents of the Company shall in all cases have control of the hydrants for practice and at fires. No other person of persons shall in any case be allowed to open any hydrant except by a written permit from the Company. A \$500.00 fine will be imposed for unauthorized operation of any hydrant.
- 8. The Company reserves the right to shut off the water for the purpose of making extensions, alterations, or repairs, and to restrict the use of water if necessary. Whenever possible, a notice will be issued to Customers when the water is to be shut off. If water ceases to flow for this or any

ISSUED BY: John Alden, President EFFECTIVE: April 1, 2021

ISSUED: March 31, 2021 For service on or after: April 1, 2021

other reason the Company will not assume any responsibility for any incidental damage, nor will any portion of the Customer's water bill he refunded for any stoppage of supply.

- 9. The Company requires an approved backflow prevention device on any new service line for the protection of the water supply. The owner is responsible for applying for and obtaining all necessary approvals and permits for a backflow prevention device.
- 10. The owner shall be responsible for the elimination of protection of all cross-connections on their premises.
- 11. The Company will issue a notice of non-compliance in writing to the owner of any premises where a cross-connection to the public water supply exists causing an actual or potential threat to public health. If the owner fails to install the required device or devices within the time frame determined by the Company, the Company will disconnect water service until such device or devices have been properly installed.
- 12. All bills are to be paid within thirty days from the date of the bill.
- 13. With certain exceptions listed below, in cases of nonpayment of bills for forty-five days after the same are due, the water may be shut off until the amount due has been paid. The exemptions to the above are:
 - (a) If everyone in the residence is over 65, the Company will not shut off the water before receiving permission from the Department of Public Utilities;
 - (b) If someone in the residence is seriously ill, the Company will not shut off the water if notified by telephone and a letter of explanation from a physician is received within seven (7) days of the phone call; and
 - (c) If the user is a tenant, the user will be given an additional 30 days notice during which period the user may pay the bill.
- 14. In case of any leakage in the mains or any interruption in the service, the Company should be notified.
- 15. The cost and procedure for extending water service to a customer or customers is arranged by a contract with East Northfield Water Company.
- 16. These Rules and Regulations shall be considered a part of the contract between the customer and the East Northfield Water Company.

ISSUED BY: John Alden, President EFFECTIVE: April 1, 2021 ISSUED: March 31, 2021 For service on or after: April 1, 2021

RATES FOR METERED SERVICE

Filed Pursuant to Order Dated March 31, 2020 in Docket D.P.U. 19-57 Effective April 1, 2021 for service rendered on and after April 1, 2021

AVAILABILITY

These rates are available to all customers located on the mains of the Company, subject to the RULES AND REGULATIONS of the COMPANY and applied based on customer classifications.

"Year-round customers" are defined herein as customers receiving water service for more than six months per year. "Seasonal-Ridge Customers" are those seasonal customers that are served by one of three Ridge area water meters. "Seasonal (Non-Ridge) Customers" are all customers receiving water service for six months or less per year that are not Seasonal Ridge customers.

The Company will bill Year-round customers Quarterly for the three-months ending January, April, July and October.

A. VOLUMETRIC RATES

Volumetric rates apply to all metered consumption and are in addition to the Customer Charge.

Customer Classification	Rat	tes Per 100 Cubic Feet	Rat	tes Per 1000 Gallon
1. All Year-round Customers	\$	10.32	\$	13.79
2. Seasonal Ridge Customers	\$	11.86	\$	15.85

The unit dictating a customer's rate (i.e., hundred cubic feet or thousand gallons) is based on the customer's metering functionality. Both rates are otherwise equal.

B. CUSTOMER CHARGES

Quarterly Customer Charges apply to all year-round customers based on meter size. Annual Customer Charges apply to all seasonal customers based on meter size (except as provided hereinafter for Ridge Area Customers).

Size of Meter	Quarterly	Annual	
(Inches)	Customer Charge	Customer Charge	
5/8	\$ 80.04	\$ 320.16	

ISSUED BY: John Alden, President

ISSUED: March 31, 2021

EFFECTIVE: April 1, 2021

For service on or after: April 1, 2021

EAST NORTHFIELD WATER COMPANY
NORTHFIELD, MASSACHUSETTS

M.D.P.U. No.15,	canceling M.D.P.U. No.14
	Original Sheet 5

1	196.69	786.76
1-1/2	379.66	1,518.64
2	631.25	2,525.00
3	1,146.32	4,585.28

C. FIRE CHARGES

All private fire hydrants shall be assessed a quarterly charge per hydrant, to be billed for the three-months ending January, April, July and October, as follows:

\$506.33 per private fire hydrant

D. RIDGE AREA CUSTOMERS

Charges for each customer served through the "Ridge" area master meters will be billed annually in November. The charges will be calculated as follows:

- (a) A volumetric charge based on the total consumption as measured through the master meters, divided by the number of Ridge area customers; plus,
- (b) A per Customer Charge of \$320.16

MISCELLANEOUS CHARGES

The Company will charge an Inspection Fee of \$75 for every connection and disconnection of service provided by a third party. Connections and Disconnections will not be performed by Company personnel.

ISSUED BY: John Alden, President EFFECTIVE: April 1, 2021 ISSUED: March 31, 2021 For service on or after: April 1, 2021