

How to Lock and Unlock your EBT Card on DTA Connect

Step 1

Web: Go to DTACConnect.com and press "Log In."

Mobile: Open the DTA Connect mobile app and press "Log In."

Step 2

Enter your e-mail and password, then press "Log In."

Step 3

Web: Scroll to where you can see your EBT balance, Press "View More."

Mobile: Next to where you can see your EBT balance, Press "Benefit Detail."

Step 4

Web: Next to where you can see your EBT Card Number, press "Lock EBT Card."

Mobile: Under where you can see your EBT Card Number, press "Lock EBT Card."

Step 5

Web: You will see a pop-up that says "Your card has been successfully locked."

Mobile: You will see a pop-up that says "Success: Your card has been successfully locked."

Step 6

To unlock your EBT card, follow the same steps and press "Unlock EBT Card."

Step 7

Web: You will see a pop-up that says "Your card has been successfully unlocked."

Mobile: You will see a pop-up that says "Success: Your card has been successfully unlocked."

[English Web Video](#)

[English Mobile Video](#)

[American Sign Language Web](#)

[American Sign Language Mobile](#)