Need Help Paying Your Electric Bill?

Your utility offers bill discounts, debt relief, and payment programs to manage monthly costs.



Make Monthly Bills Predictable



Pay Off Past-Due Balances



Lower Your Monthly Bills

Do you want to pay the same amount on your bill each month?

Budget Billing: You can spread out yearly bill costs through equal monthly payments. Payment amounts may be adjusted periodically, based on usage.

Are you behind on your bills?

Payment Plans: You can spread out payments for past-due balances over time, regardless of income.

Is your household eligible for additional support?

If your household meets the following income limits, you qualify for discount rates and payment forgiveness programs through your utility. Contact your utility to sign-up.

Household Size	1	2	3	4	5	6	7	8
Maximum Income	$51,777	$67,709	$83,641	$99,573	$115,504	$131,436	$134,423	$137,410

If you need monthly bill relief, you can get a discount on your total electric bill each month. You may already be on a discounted rate if you have SNAP, Mass Health, HEAP, or another qualifying assistance program. Discounts by utility:

- **National Grid:** 32%–71%
- **Eversource:** 42%
- **Unitil:** 40%

If you have overdue bills, your utility offers payment forgiveness plans. Every month that you pay your current bill on time, your utility cancels a percentage of your past-due balance. You can enroll if:

- ☑ You are on a discounted rate
- ☑ Your past-due balance is over $300
- ☑ Your past-due balance has been outstanding for over 60 days

Eversource West: (877) 659-6326
Eversource East: (800) 592-2000

National Grid: (800) 322-3223
Unitil: (888) 301-7700