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|  | **Commonwealth of Massachusetts**  **Division of Occupational Licensure**  **Office of Public Safety and Inspections**  **ELEVATOR CONTRACTOR COMPLAINT FORM**  **Send to Office of Public Safety and Inspections, Elevator Division,**  **One Federal Street, Suite 600, Boston, MA 02110-2012** |

* **To file a complaint against a Registered Elevator Contractor you must complete this form in its entirety.**
* **Incomplete or illegible forms will be returned to the complainant.**
* **All complaints must contain an allegation that a Registered Elevator Contractor has violated at least one provision of M.G.L. c. 143 or the Massachusetts Elevator Regulations found at 524 CMR 1.00 et seq.**
* **Complainants will be notified in writing if a hearing is scheduled on the merits of the complaint.**

**1. Registered Elevator Contractor’s information**

**A. Name:**      

**B. Elevator Contractor’s Massachusetts Registration number:**

**Registration number can be found at https://www.mass.gov/info-details/registered-elevator-contractors**

**C. Business address:**      

**D. Telephone number/email address:**

**2. Your information**

**A. Name:**      

**C. Address:**      

**D. Address of elevator at issue:**           

**E. State ID of elevator:**      

**E. Telephone number/email address:**

**3. Narrative: In order for this complaint to be processed, you must provide a detailed description of the**

**situation that led you to file this complaint. The description should identify the specific section(s) of the**

**Elevator Regulation or Law that you allege have been violated. Massachusetts Elevator Laws and**

**Regulations can be found at https://www.mass.gov/orgs/office-of-public-safety-and-inspectionsand Inspections**

**Additional pages may be attached as needed.**

**4. Exhibits: Attach any documents that you want to have considered as part of this complaint. For example:**

* **Copy of elevator permit application, inspection reports, and documentation filed with the building official, plans, affidavits, and other permits applying to the project being supervised by the elevator contractor.**
* **Photographs**
* **Contract between elevator owner and elevator contractor.**

**5. Verification. I hereby affirm under the pains and penalties of perjury that all the information contained**

**in this complaint package is true and accurate to the best of my knowledge and belief.**

**Signature of complainant:**      

**By typing your name you agree that it is valid as your signature**

**Date:**