***Commonwealth of Massachusetts***

***Executive Office of Health and Human Services  
Office of Medicaid***

[*www.mass.gov/masshealth*](http://www.mass.gov/masshealth)

# Eligibility Operations Memo 23-20

**August 2023**

TO: MassHealth Eligibility Operations Staff

FROM: Heather Rossi, Director of Eligibility Policy [signature of Heather Rossi]

RE: **Updated Application for Seniors and People Needing Long-Term-Care Services (SACA-2)**

## Background

MassHealth has updated the application for health benefits for seniors and people needing long-term care services. The Application for Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-2), revised August 2023, is for the following populations in Massachusetts:

* A person who is 65 years of age or older and who is living at home and
  + is not the parent of a child younger than 19 years of age who lives with the person; or
  + is not an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home; or
  + is disabled and is either employed 40 hours or more a month or is currently employed and has been employed for at least 240 hours in the six months immediately before the month of application; or
* a person of any age who needs long-term-care services in a medical institution or a nursing facility; or
* a person who is eligible under certain programs to get long-term care services to live at home; or
* a member of a married couple living together and
  + both spouses are applying for health coverage;
  + there are no children younger than 19 years of age living with the couple; and
  + one spouse is 65 years of age or older and the other spouse is younger than 65 years of age.

A person 65 years of age or older should complete the Application for Health and Dental Coverage and Help Paying Costs (ACA-3) if they meet any of the following exceptions. The person is

* the parent of a child younger than 19 years of age who lives with them; or
* an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home.

## Summary of Changes

The following changes were made in the August 2023 version of the SACA-2:

* Added questions about health equity questions for each person
* Updated the Race and Ethnicity options
* Updated the Department of Transitional Assistance Rights and Responsibilities language for the SNAP program

## Supplies and Use of Revised Forms

The March 2022 version of the SACA-2 will be accepted through March 31, 2024.

**How to Apply**

To apply, applicants can use any of the options below.

* **Mail** the filled-out, signed application to:

Health Insurance Processing Center

PO Box 4405

Taunton, MA 02780

* **Fax** the filled-out, signed application to (857) 323-8300**.**
* **Call** the MassHealth Customer Service Center at (800) 841-2900, TDD/TTY: 711 or the Health Connector at (800) MA ENROLL (800 623-6765).

Go to [www.mass.gov/masshealthappointment](http://www.mass.gov/masshealth/appointment) to make a reservation for a phone or video appointment.

The MassHealth Enrollment Centers (MECs) are open, and we encourage applicants or members to schedule an appointment. For questions, call (800) 841-2900, TDD/TTY: 711.

## Location of Printable Application on the MassHealth Website

The updated Senior Application (SACA-2) can be printed from the MassHealth website. Go to [www.mass.gov/lists/masshealth-member-applications](https://www.mass.gov/lists/masshealth-member-applications).

## Questions

If you have questions about this memo, please have your MEC designee contact the Policy Hotline.