



Department of Fire Services

Special Operations

The Department of Fire Services Special Operations team can be activated to support the Massachusetts fire service 24 hours a day, seven days a week.

For an immediate response of any of the following resources:

- Incident Support Units
- Rehab Units
- Drone Units
- Gators / UTVs
- Generators
- HVAC Trailer
- Lighting Tower
- Zumro Tent

**Call Massachusetts Emergency
Management Agency (MEMA):**

508-820-2000

You will be asked for:

- The vehicle(s) needed
- Nature of the incident
- City/town and street address where response is requested
- Contact name and number

Once a response has been activated, the requesting agency will be contacted with an estimated time of arrival (ETA) and for directions to the incident for the incoming vehicles.

Massachusetts
Department of
Fire Services

www.mass.gov/dfs
978-567-3100