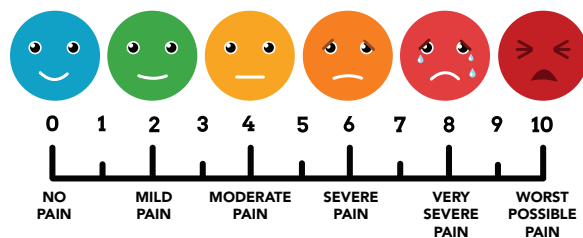
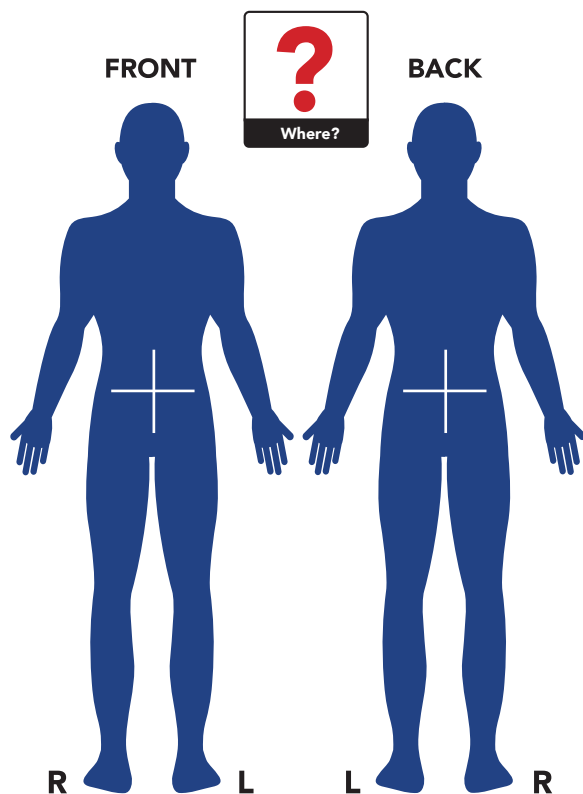


PAIN SYMPTOMS

YOUR LEVEL OF PAIN?

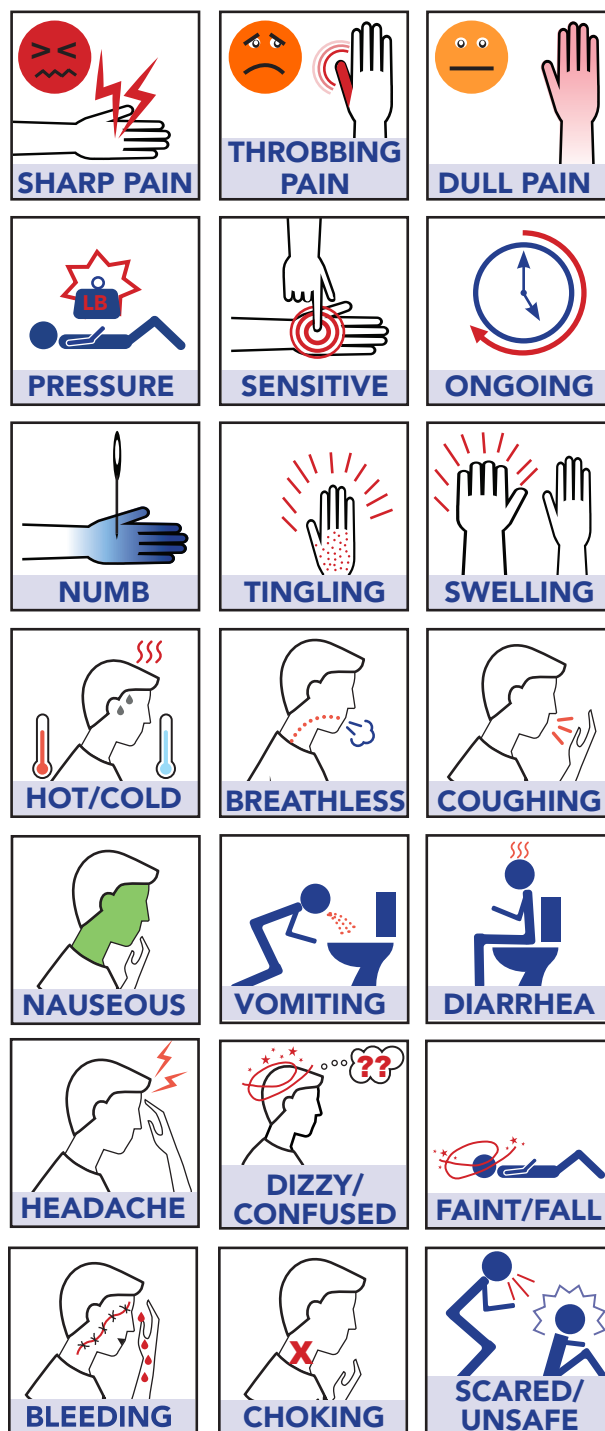


WHERE IS THE PAIN?



Please Note:
In an emergency situation individuals may use behaviors that you could find surprising or misunderstand. Expect to see someone use touch, intense facial expressions, sound, and gesture to communicate. These are all very typical.

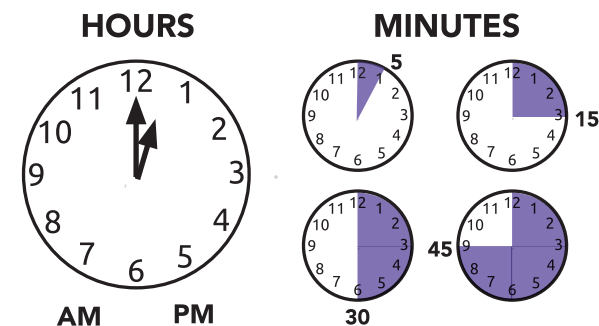
FEELING/SYMPTOMS



MEDICAL & RECENT HISTORY

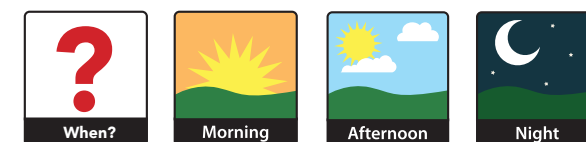


TIME / DATE / NUMBERS



NUMBERS: TIME/DAY

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20
21	22	23	24	25	26	27	28	29	30
31									



WEEK


S	M	T	W	TH	F	S
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COMMUNICATION TIPS


When communicating with me, please:

- Get my attention first.
 - Make eye contact when you speak.
 - Try to repeat, rephrase, write or gesture.
 - Minimize number of people asking questions.
 - Reduce flashing lights, visual/loud distractions.
- Full Communication Access & Transporting:**
- Alert receiving staff of communication needs.
 - I may need a certified sign language interpreter, captioner, and/or an assistive listening device with my hearing aid or cochlear implant.
 - A hearing aid or cochlear implant does NOT allow me to understand everything you say.
 - Keep hearing aid/device & battery with patient.
 - Service dogs should accompany their owner.


COMMUNICATION PREFERENCE




INTERPRETER




TEXT/
CAPTIONS




WRITING



LIP
READING



GESTURES



ASSISTIVE
LISTENING DEVICE

QUICK COMMUNICATION



YES



NO



DON'T KNOW



GO



WAIT



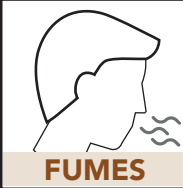


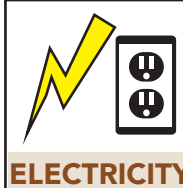
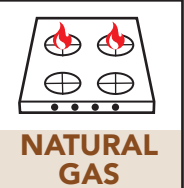
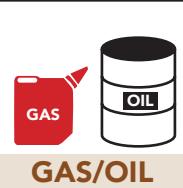












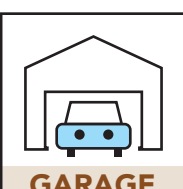
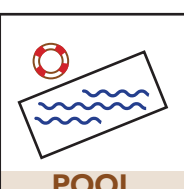
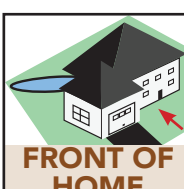
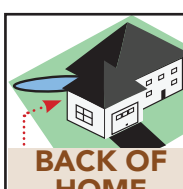


STOP

ALPHABET & NUMBERS

A B C D E F G H I
J K L M N O P Q R
S T U V W X Y Z
0 1 2 3 4 5 6 7 8 9

EMERGENCY SITUATION HOME / WORK

 <p>FIRE</p>	 <p>SMOKE</p>	 <p>FUMES</p>	 <p>CARBON MONOXIDE</p>	 <p>SMOKE ALARM</p>	 <p>ELECTRICITY</p>
 <p>NATURAL GAS</p>	 <p>GAS/OIL</p>	 <p>DROWNING</p>	 <p>PEOPLE INSIDE</p>	 <p>PET/SERVICE DOG INSIDE</p>	 <p>PERSONAL THINGS</p>
 <p>HOUSE</p>	 <p>1ST FLOOR</p>	 <p>2ND FLOOR</p>	 <p>BASEMENT</p>	 <p>KITCHEN</p>	 <p>BEDROOM</p>
 <p>STAIRS</p>	 <p>ELEVATOR</p>	 <p>GARAGE</p>	 <p>POOL</p>	 <p>FRONT OF HOME</p>	 <p>BACK OF HOME</p>

EMERGENCY SITUATION CAR / VEHICLE

 <p>CAR IN PARK</p>	 <p>CAR IS OFF</p>	 <p>OTHER PEOPLE</p>	 <p>HAZARDOUS MATERIALS</p>	 <p>COVER YOU UP</p>	 <p>WILL USE TOOLS</p>
 <p>STAY CALM</p>	 <p>CAR KEYS</p>	 <p>PERSONAL THINGS</p>	 <p>HOSPITAL</p>	 <p>AMBULANCE</p>	 <p>EMERGENCY CONTACT</p>

EMERGENCY SERVICES CARD

► **Commonwealth of Massachusetts**
<https://mass.gov>

► **Executive Office of Health & Human Services**
<https://mass.gov/eohhs>
call: Dial 211

► **Massachusetts Commission for the Deaf and Hard of Hearing**
<https://mass.gov/mcdhh>
email: MCDsafety@mass.gov

► **Department of Fire Services**
<https://www.mass.gov/dfs>

► **Office of Emergency Medical Services**
<https://www.mass.gov/orgs/office-of-emergency-medical-services>

MASSACHUSETTS
OFFICE OF EMERGENCY MEDICAL SERVICES
— DEPARTMENT OF PUBLIC HEALTH —

Developed in partnership by:
The Massachusetts Commission For The Deaf And Hard of Hearing, The Department Of Fire Services and The Office of Emergency Medical Services.

Disclaimer: This card does not waive the user's right to effective communication under the Americans with Disabilities Act (ADA).

For more information or to provide feedback: online at www.mass.gov/MCDHH or email at MCDsafety@mass.gov

Some elements of this tool were used, with permission, by the Wisconsin Council on Physical Disabilities.

SEP 2022