



RESTROOM ACCESS GUIDE

Are you the owner, manager, or employee of a retail establishment? If so, Massachusetts law (G.L. c. 270, § 26) requires you to provide access to your **employee restroom** to individuals with Crohn's disease, ulcerative colitis, or another medical condition that requires immediate access to a restroom if the following conditions are all met:



There are **no public bathrooms** immediately available or accessible.



The individual's medical condition is **documented in writing** by a physician.



The employee restroom is in an area where providing access would create **no obvious health or safety risk** to the individual or the establishment.



The establishment has **three or more employees** working at the time the individual needs to access a restroom.

If you fail to comply with the law, you may be subject to fines. If you have any questions regarding the law, you may contact:

**Massachusetts Attorney
General's Office Civil Rights
Division**

100 Cambridge Street, 11th Floor
Boston, MA 02108
Phone: (617) 963-2917
Online: mass.gov/ago