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| |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **Mid-Cycle Scope and results :** | | | | | | | | | Service Grouping | Licensure level and duration | # Indicators std. met/ std. rated at Mid-Cycle | Sanction status prior to Mid-Cycle | | Combined Results post- Mid-Cycle; | Sanction status post Mid-Cycle | | | Residential and Individual Home Supports | Defer Licensure | 3/4 | x | Eligible for new business | 2 Year License with Mid-Cycle Review 81/82 (98.78% ) | x | Eligible for New Business (80% or more std. met; no critical std. not met) | | 3 Locations  3 Audits |  |  | o | Ineligible for new business. |  | o | Ineligible for New Business (<=80% std met and/or more critical std. not met) | |

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| |  | | --- | | **Summary of Ratings** | |  |
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| |  | | --- | | **Mid-Cycle Detail Report** | | |
| |  | | --- | | ***For provider and area office use only. This page elaborates on all of the indicators reviewed at follow-up where the standard was not met.*** | | |
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| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Residential and Individual Home Supports** | | | | | | | **Indicator** | | **Service Type** | **Location** | **Individual** | **Issue** | |  | L52 | Individual Home Supports | 10 Brayton Circle | CH | Although this individual had a portable house phone and cell phone, his mobility impairments required him to receive extensive assistance from staff to use his house or cell phone. He could benefit from additional technologies that would promote his independence in this arena. For example he may benefit from a phone that would have his family's numbers pre-programmed into a device and a mounting device for his wheelchair could be purchased which would allow easy access to his phone. | |  | L52 | Individual Home Supports | 180 Ethyl Way Apt. #109 | SG | Although this individual is not able to communicate verbally, she is able to communicate using her eyes and facial expressions. She recently acquired a portable tablet to assist with communication, however this device has not been used to enhance her communication. The agency needs to assist her to explore technology which could allow her to communicate such as using eye gaze software or the use of a flexible arm attached to her bed so that she can easily access this device. | |  | L52 | Individual Home Supports | 517 Hilltop Drive | SK | While staff assist SK to talk to his mother, he could benefit from additional technology that would allow him more independence and privacy in using the phone. Additionally, the agency indicated that he is potentially eligible for services from Mass Commission for the Blind (MCB). The agency needs to follow up regarding any resources in this area from MCB which could enhance his independence. | | |