

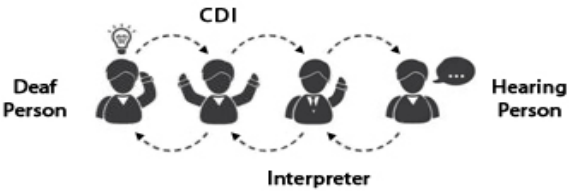








## Communication Options for DTA Clients who are Deaf or Hard of Hearing

<input type="checkbox"/>	 <b>American Sign Language (ASL) Interpreter</b>	<b>Scheduled through MCDHH.</b>
<input type="checkbox"/>	 <b>Video Remote Interpreter (VRI)</b>	<b>Available at DTA offices in: Brockton, Newmarket Square, Lawrence, Springfield Center, and Worcester.</b>
<input type="checkbox"/>	 <b>Certified Deaf Interpreter (CDI)</b>	<b>Scheduled through MCDHH.</b>
<input type="checkbox"/>	 <b>Communication Access Realtime Translation (CART)</b>	<b>Scheduled through MCDHH.</b>
<input type="checkbox"/>	 <b>Telecommunication Relay Service: MassRelay</b>	<b>Available in English and Spanish.</b>

<input type="checkbox"/>	<b>Oral Interpreter/Transliterater</b>	<b>Scheduled through MCDHH.</b>
<input type="checkbox"/>	 <b>Written Notes</b>	<b>Client Permission Needed.</b>
<input type="checkbox"/>	 <b>Video Relay Service (VRS)</b>	<p>The Deaf or hard of hearing client provides to DTA an assigned VRS phone number to make or receive phone calls with a hearing person; using a video phone, high speed internet, and interpreter. By federal law, VRS can only be used when the hearing person and the Deaf or hard of hearing client are in separate locations. VRS cannot be used when the client is in the TAO.</p>
<input type="checkbox"/>	<b>Other:</b> _____ _____	