



The Commonwealth of Massachusetts  
 Executive Office of Elder Affairs  
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**Home Care Aides are Essential Employees**  
**Providing in-home care for older adults and persons with disabilities**

The individuals listed below are delivering "COVID-19 Essential Services" under Governor Baker's March 23, 2020 Emergency Order. The Commonwealth of Massachusetts is committed to helping Older Adults and people of all ages with disabilities continue to live independently and safely at home. These Essential Workers provide the necessary in-home services and supports for populations vulnerable to COVID-19. This worker is required to report to work during a State of Emergency and Shelter-in-Place order.

Home Care Aides/Workers consist of the following

Chore workers	Companions	Homemakers (HM)	Personal Care Workers (PC)
Personal Care Attendants (PCA)	Home Health Aides (HHA)	Supportive Home Care Aides (SHCA)	Home Delivered Meals (HDM) Drivers
Case Managers (CM)	Nurses (RN)	Physical Therapists (PT)	Occupational Therapists (OT)
Protective Service Workers	Personal Emergency Response Technicians (PERS)		

All Home Care Aides/Workers providing services to older adults and persons with disabilities in a home environment should be identifiable by

- Identification Badge or Letter on Letterhead with Organization Affiliation
- Organization Affiliation
  - Council on Aging (COA), Aging Service Access Points (ASAP), Certified/Non-Certified Home Health Agencies (CHHA), Home Care Agencies

Home Care Aides/Workers utilize several different aspects of transportation including

- Public Transit - Buses, Trains, Taxis, MBTA, The Ride
- Other forms of transportation - Private Vehicle, Lyft, Uber, Rideshare

Home Care Service Aide/Workers clothing

Worker Type	Agency Affiliation	Clothing	ID Type
Chore Worker Companion Homemakers Personal Care Workers Supportive Home Care Aide RNs PERS Technician	Home Care Provider Agencies	Street Clothing	ID Badge Letter on Letterhead
RNs PTs OTs	Certified/Non Certified Home Health Agencies	Street Clothing Scrubs	ID Badge
Case Managers RNs Protective Service Workers HDM Drivers	ASAP	Street Clothing	ID Badge

**COMMONWEALTH OF MASSACHUSETTS EXECUTIVE OFFICE OF ELDER AFFAIRS  
AGING SERVICES ACCESS POINTS (ASAPs) & AREA AGENCIES ON AGING (AAA's)**

**Age Strong Commission**

**Baypath Elder Services, Inc.**

**Boston Senior Home Care**

**Bristol Elder Services, Inc.**

**Central Boston Elder Services, Inc.**

**Central Mass Agency on Aging, Inc.**

**Coastline Elderly Services, Inc.**

**Elder Services of Berkshire County, Inc.**

**Elder Services of Cape Cod and the Islands, Inc.**

**Elder Services of Merrimack Valley, Inc.**

**Elder Services of Worcester Area, Inc.**

**Ethos**

**Greater Lynn Senior Services, Inc.**

**Greater Springfield Senior Services, Inc.**

**Health & Social Services Consortium  
Inc. (HESSCO)**

**Highland Valley Elder Services, Inc.**

**LifePath, Inc.**

**Minuteman Senior Services, Inc.**

**Montachusett Home Care Corporation**

**Mystic Valley Elder Services, Inc.**

**North Shore Elder Services, Inc.**

**Old Colony Elder Services, Inc.**

**Old Colony Planning Council**

**SeniorCare, Inc.**

**Somerville/Cambridge Elder Services, Inc.**

**South Shore Elder Services, Inc.**

**Springwell**

**Tri-Valley Elder Services, Inc.**

**WestMass ElderCare, Inc.**