**Accessibility Statement – Executive Office of Health and Human Services (EOHHS) Effective 12/01/2023**

**The Executive Office of Health and Human Services is committed to ensuring accessibility to our online environment and digital resources for all users.**

We follow specific [**Commonwealth of Massachusetts Enterprise Accessibility Standards**](https://www.mass.gov/policy-advisory/enterprise-information-technology-accessibility-policy) designed to meet the needs of our citizens with disabilities and assistive technology.

The Commonwealth enterprise standards are based on standards used by the federal government for technology accessibility for people with disabilities, and web content accessibility guidelines (WCAG) developed by the World Wide Web Consortium (W3C).

Our digital resources including software and web portals, are regularly tested using leading web accessibility technologies and techniques, and are reviewed by end users to verify that our website is compliant with all applicable standards. Any deviations will be noted in user guidance documentation.

You can find additional information about digital accessibility on the following websites:

* [**Section 508**](http://www.section508.gov/)
* [**Federal Access Board**](http://www.access-board.gov/)
* [**W3C guidelines**](http://www.w3.org/TR/WAI-WEBCONTENT/)

Please note – some documents in our digital collection may be stored in a Portable Document Format (PDF). All PDF files are created using the latest version of Acrobat (file conversion software for PDFs).

To ensure effective use of these files, please download the latest free version of [**Adobe Reader**](http://www.adobe.com/). Alternative accessible formats are provided wherever possible, most commonly through the presentation of a text version or an HTML file.

If any file format prevents you from accessing the information, please contact our Secretariat IT Accessibility Office by email at [**EHS-Accessibility-Office@mass.gov**](mailto:EHS-Accessibility-Office@mass.gov) for assistance.