***HST GUIDELINES FOR DEMAND RESPONSE TRANSPORTATION SHARED RIDES AND SINGLE TRIPS June 24, 2021***

**On May 29, 2021, the Commonwealth lifted COVID-19 restrictions while maintaining necessary COVID-19 prevention and mitigation measures in certain settings. This updated guidance replaces and supersedes all prior reopening guidance for Human Service Transportation (HST).**

Health care providers must continue to comply with all federal and [state COVID-19 guidance](https://www.mass.gov/info-details/covid-19-public-health-guidance-and-directives). This includes, but is not limited to, the [Centers for Disease Control and Prevention January 29, 2021 Order](https://www.cdc.gov/quarantine/masks/mask-travel-guidance.html) and DPH guidance on a) [personal protective equipment (PPE)](https://www.mass.gov/doc/updated-comprehensive-personal-protective-equipment/download), b) [considerations for health care personnel after vaccination](https://www.mass.gov/doc/considerations-for-health-care-personnel-after-covid-19-vaccination/download), and c) [return to work guidance](https://www.mass.gov/doc/return-to-work-guidance/download) for all workers.

**SHARED RIDES**

Requirements:

1. Brokers will inform members of the requirement to wear a mask.
2. If a member indicates that they are unable to wear a mask, they will be asked if they are fully vaccinated. If they are unable to wear a mask and are not fully vaccinated, they should not be placed in a shared ride (except with passengers from the same household) unless the vehicle is large enough to allow them 6 feet of social distancing from other individuals. *Fully vaccinated for COVID-19 means it has been 2 weeks after they have received the second dose in a 2-dose series or more than 2 weeks after they have received a single-dose vaccine.*
3. Brokers will ask members to inform them if they have symptoms of COVID-19, if they have received a positive test for COVID-19 and are still isolating, if they are awaiting COVID-19 test results, or if they have had close contact within the last 14 days with someone who tested positive for COVID-19.
4. Members with known or suspected COVID-19 (including individuals traveling to testing or treatment for COVID-19) should not be placed in a shared ride.
5. Information about the mask requirement and procedures for individuals with known or suspected COVID-19 may be provided to members via recorded message.
6. Any other exceptions to shared rides as indicated on a member’s PT-1 form remain in effect.

**VEHICLE CLEANING**

Requirements

Cleaning and disinfection should be done consistent with guidance from the [CDC](https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/disinfecting-transport-vehicles.html) regarding vehicles used for non-emergency transportation.

**DRIVER HEALTH SCREENING**

Requirements

Designate one or more staff who will screen each driver that has not been vaccinated before they enter a vehicle each day.

1. Today or in the past 24 hours, have you or any household members have you experienced any symptoms of COVID-19?

2. Have you received a positive test result for COVID-19? When was the date of the test? Are you waiting to receive results of a COVID-19 test (other than routine testing of asymptomatic individuals)?

3. In the past 14 days, have you had close contact with a person known to be infected with the novel coronavirus (COVID-19) or been told to quarantine due to exposure to a confirmed case or travel?

**DURING THE RIDE**

Requirements

1. Drivers must wear masks.
2. Consumers must wear masks, except if unable to wear a mask due to a medical condition or otherwise exempted by the [Centers for Disease Control and Prevention January 29, 2021 Order](https://www.cdc.gov/quarantine/masks/mask-travel-guidance.html).