



Eligibility Operations Memo 15-03
February 1, 2015

TO: MassHealth Eligibility Operations Staff
FROM: Amy Andrade, Director, Member and Provider Services
RE: **New Fax Number for EDMC/HIPC**

New Fax Number for EDMC/HIPC

MassHealth is introducing a new fax number for the Electronic Data Management Center/Health Insurance Processing Center (EDMC/HIPC). Beginning immediately, please use the following fax number for completed applications, verifications, written notifications, and any other documents that you fax to EDMC/HIPC.

- **857-323-8300**

For a limited time, MassHealth will continue to receive and process documentation faxed to the previous number, but we encourage all providers and applicants who wish to fax to use the new number.

Fax Cover Sheet

An updated fax cover sheet with the new fax number is available on the **Apply for MassHealth** web page, under the heading, **How to Submit Your Application**. Go to www.mass.gov/eohhs/consumer/insurance/apply-for-masshealth.html.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.