Eligibility Operations Memo 19-03  
March 1, 2019

TO: MassHealth Eligibility Operations Staff

FROM: Amy Dybas, Deputy Chief Operating Officer for Member Policy Implementation, Training, and Communications

RE: Change of Address and Fax Number for EDMC/HIPC

Summary

MassHealth is phasing out P.O. Box 1231, Taunton, MA 02780 and fax number (617) 887-8777 for the Electronic Data Management Center/Health Insurance Processing Center (EDMC/HIPC).

Please use the following address and fax number for completed ACA-3 applications, verifications, written notifications, and any other documents that you fax to EDMC/HIPC:

Health Insurance Processing Center  
P.O. Box 4405  
Taunton, MA 02780

Fax: (857) 323-8300

Mail addressed to P.O. Box 1231 will be forwarded until May 31, 2019. However, we encourage all providers and applicants to use the new address and fax number provided above as of March 1, 2019.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.