Eligibility Operations Memo 19-09 July 15, 2019

TO: MassHealth Eligibility Operations Staff

FROM: Heather Rossi, Deputy Policy Director for Eligibility Weather Rossi

RE: Massachusetts Application for Health and Dental Coverage and Help Paying Costs (ACA-3)

Background

MassHealth has updated the Application for Health and Dental Coverage and Help Paying Costs (ACA-3). The application, revised in July 2019, is for the following populations in Massachusetts:

- individuals younger than age 65 who do not need long-term-care services (either in a nursing facility or in the community); and
- parents of children younger than age 19; and
- adult relatives living with or taking care of children younger than age 19 (regardless of the age of the parent or adult relative) when neither parent is living in the home.

Individuals aged 65 or older, including those who are applying with a spouse who is under the age of 65, and those of any age who need long-term-care services (either in a nursing facility or in the community) will need to fill out the Application for Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-2).

Summary of Changes

The following changes were made in the July 2019 version of the ACA-3:

- edited language under "who do you need to include" instructions on page 2 for clarity;
- updated allowable deductions to align with Internal Revenue Service regulations; and
- moved "None" option for allowable deductions from the top to the bottom of the list.

Supplies and Use of Revised Forms

The March 2019 version of the ACA-3 can continue to be used until supplies are depleted.

The July 2019 version of the ACA-3 is currently available.

How to Apply

To apply, applicants can use any of the following options.

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Individuals are encouraged to apply online at <u>MAhealthconnector.org</u>. **Applying online** may be the fastest way to get coverage.

Mail the filled-out, signed application to

Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780.

Fax the filled-out, signed application to (857) 323-8300.

To apply by telephone, call the MassHealth Customer Service Center at (800) 841-2900 (TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled) or the Health Connector at (800) MA ENROLL ((800) 623-6765).

Visit a MassHealth Enrollment Center (MEC) to apply in person.

Location of Printable Application on the MassHealth Website

The new Member Booklet for Health and Dental Coverage and Help Paying Costs (ACA-1) and the ACA-3 can be printed from the MassHealth website. Go to www.mass.gov/lists/masshealth-member-applications.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.