***Commonwealth of Massachusetts***

**Executive Office of Health and Human Services  
*Office of Medicaid***

www.mass.gov/masshealth

**Eligibility Operations Memo 21-04**

**March 30, 2021**

**TO**: MassHealth Eligibility Operations Staff

**FROM**: Heather Rossi, Deputy Policy Director for Eligibility [Signature of Heather Rossi]

# RE: Updated Application Packet for Seniors and People Needing Long-Term-Care Services (SACA-2-Packet)

## Background

MassHealth has updated the application packet for health benefits for seniors and people needing long-term-care services. The application packet for Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-2), revised March 2021, is for the following populations in Massachusetts:

* an individual 65 years of age or older who is living at home and
  + is not the parent of a child younger than 19 years of age who lives with the individual; or
  + is not an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home; or
  + is disabled and is either employed 40 hours or more a month or is currently employed and has been employed for at least 240 hours in the six months immediately before the month of application; or
* an individual of any age who needs long-term-care services in a medical institution or a nursing facility; or
* an individual who is eligible under certain programs to get long-term-care services to live at home; or
* a member of a married couple living together and
  + both spouses are applying for health coverage;
  + there are no children younger than 19 years of age living with the couple; and
  + one spouse is 65 years of age or older and the other spouse is younger than 65 years of age.

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An individual 65 years of age or older should complete the Application for Health and Dental Coverage and Help Paying Costs (ACA-3) if he or she meets any of the following exceptions. The individual is

* the parent of a child younger than 19 years of age who lives with him or her; or
* an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home.

## Summary of Changes

MassHealth updated the March version of the SACA-1 to reflect the 2021 Federal Poverty Level guidelines. The application (SACA-2) has not changed except for the date in the tracking code on the base of the pages.

## Supplies and Use of Revised Forms

The January 2021 version of the SACA-1 can be used until April 30, 2021.

The March 31, 2021 version of the SACA-1 is currently available.

## How to Apply

To apply, applicants can use any of the following options.

Individuals are encouraged to apply online at [MAhealthconnector.org](https://www.mahealthconnector.org/). Applying online may be the fastest way to get coverage.

**Mail** the filled-out, signed application to

Health Insurance Processing Center

P.O. Box 4405

Taunton, MA 02780.

**Fax** the filled-out, signed application to (857) 323-8300.

To apply by telephone, call the MassHealth Customer Service Center at (800) 841-2900, TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled,   
or the Health Connector at (800) MA ENROLL ((800) 623-6765).

Because of the public health emergency, the MassHealth Enrollment Centers (MECs) are currently closed. For current information, visit the MassHealth COVID-19 page at [www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-applicants-and-members](http://www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-applicants-and-members).

## Location of Printable Application on the MassHealth Website

The new Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-1) and the SACA-2 can be printed from the MassHealth website. Go to [www.mass.gov/lists/masshealth-member-applications](https://www.mass.gov/lists/masshealth-member-applications).

## Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.