



Eligibility Operations Memo 21-05
March 31, 2021

TO: MassHealth Eligibility Operations Staff

FROM: Heather Rossi, Deputy Policy Director for Eligibility

RE: **Updated Packet for Member Booklet (ACA-1) and Application for Health and Dental Coverage and Help Paying Costs (ACA-3)**

Background

MassHealth has updated the packet that includes the Member Booklet (ACA-1) and the Application for Health and Dental Coverage and Help Paying Costs (ACA-3). The Application, most recently revised in March 2021, is for the following populations in Massachusetts:

- individuals younger than age 65 who do not need long-term-care services (either in a nursing facility or in the community);
- parents of children younger than age 19; and
- adult relatives living with or taking care of children younger than age 19 (regardless of the age of the parent or adult relative) when neither parent is living in the home.

Individuals aged 65 or older, including those who are applying with a spouse who is under the age of 65, and those of any age who need long-term-care services (either in a nursing facility or in the community) will need to fill out the Application for Health Coverage for Seniors and People Needing Long-Term-Care Services (SACA-2).

Summary of Changes

MassHealth has updated the March 2021 version of the ACA-1 to reflect the 2021 Federal Poverty Level guidelines. It also has a new cover. The Application (ACA-3) has not changed, except for the date in the tracking code on the bottom of each page.

Supplies and Use of Revised Forms

The January 2021 version of the ACA-3 can be used until April 30, 2021.

The March 2021 version of the ACA-3 is currently available

How to Apply

To apply, applicants can use any of the following options.

Individuals are encouraged to apply online at MAhealthconnector.org. Applying online may be the fastest way to get coverage.

Mail the filled-out, signed application to

Health Insurance Processing Center
P.O. Box 4405
Taunton, MA 02780.

Fax the filled-out, signed application to (857) 323-8300.

To apply by telephone, call the MassHealth Customer Service Center at (800) 841-2900, TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled, or the Health Connector at (800) MA ENROLL ((800) 623-6765).

Because of the public health emergency, the MassHealth Enrollment Centers (MECs) are currently closed. For current information, visit the MassHealth COVID-19 page at www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-applicants-and-members.

Location of Printable Member Booklet and Application on the MassHealth Website

The new Member Booklet (ACA-1) and Application for Health and Dental Coverage and Help Paying Costs (ACA-3) can be printed from the MassHealth website.

- Member Booklet: www.mass.gov/lists/masshealth-member-guides-and-handbooks
- Application: www.mass.gov/lists/masshealth-member-applications.

Questions

If you have any questions about this memo, please have your MEC designee contact the Policy Hotline.